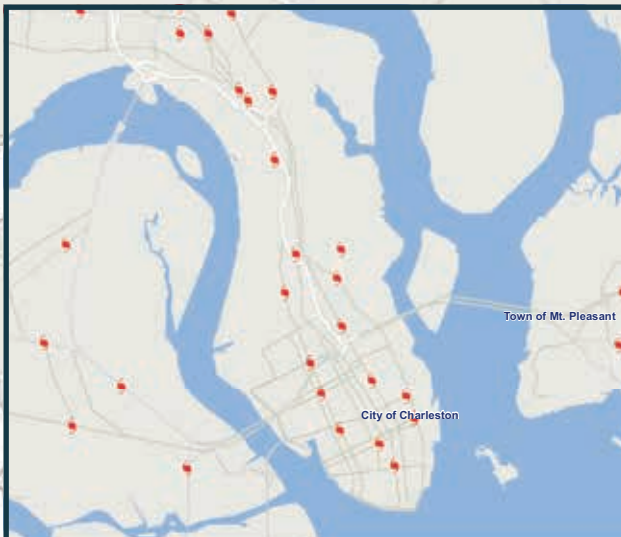


HURRICANE PREPAREDNESS GUIDE TRANSPORTATION

DESIGNATED HURRICANE EVACUATION STOPS IN CHARLESTON COUNTY



**DESIGNATED HURRICANE
EVACUATION STOPS IN DOWNTOWN
CHARLESTON AREA**



IMPORTANT NUMBERS AND WEBSITES:

PUBLIC INFORMATION LINE

**Open only during Emergency operation center activation (for assistance and all transportation request)*

Charleston County
Emergency: 843-746-3900
Spanish: 843-746-3909
TTY: 843-746-3911

Charleston County
Emergency Management
Department 843-746-3800

Disabilities Resource Center
(Mobility Issues Assistance) 843-225-5080

American Red Cross
Carolina Lowcountry Chapter 843-764-2323

SC Dept. of Transportation
(Evacuation traffic information) 888-877-9151

CARTA 843-724-7420
www.ridecarta.com



CHARLESTON AREA REGIONAL
TRANSPORTATION AUTHORITY

www.ridecarta.com

843.724.7420

AFTER THE STORM

- CARTA will assist at the direction of the county with getting residents back to their homes from shelters

- CARTA will resume regular services on a route by route basis as road and weather conditions permit.
- Visit www.ridecarta.com for information and updates relating to CARTA services before, during and after the storm.

GENERAL TIPS

MAKE A PLAN

- Decide whether to evacuate or shelter in your home before the storm
- Create a network of neighbors, friends and relatives to assist you in an emergency
- Inform your family and friends of your plan and determine how you will maintain contact with one another
- Stay in touch - stay informed. Listen to your radio or TV, and keep aware of changes that could require mandatory evacuation
- Be realistic about your ability to manage alone, during, and after a storm

CREATE A LIST

- Prepare for loss of power where you won't have access to your cell phone or computer
- Write a list of resources, contacts and important information: phone numbers of friends and family members, primary care physician, pharmacist, and your local police/fire department
- Collect and protect documents. In case of flooding, make sure copies of important papers, personal identification, insurance policies, social security cards and birth certificates are all in one place - ideally sealed in a plastic bag

SHELTERS

Emergency shelters may be opened with the approach of a hurricane to South Carolina. Shelters should generally be used as a place of last resort. Monitor local media outlets for information about the nearest open shelter, listen for emergency alerts on the radio and look for road signs for shelter information

NOTE: *If you relocate to a shelter, be sure to bring blanket, pillows, and food for the first day and any necessary medications and sanitary supplies. It is highly recommended that you bring your emergency supplies kit.*

TRANSPORTATION

If an evacuation is ordered and you do not have transportation, buses will be provided to take you from assigned pick up points to the nearest available shelter out of the area. Look for this sign designating a pick up point location near you.

The buses sent will most likely be yellow school buses.

For a list of the pick-up points please visit www.charlestoncounty.org.



Please call Charleston County Emergency Public Information Line at **843-746-3900** if:

- You are disabled and cannot get to the nearest evacuation pick up point;
- You need transportation to the nearest shelter during a voluntary or mandatory evacuation; and/or
- You have questions or need to make a request regarding transportation.

CARTA'S ROLE: WHAT TO EXPECT

Once a mandatory evacuation has been called for, expect CARTA services to be suspended within 24-48 hours in order to assist with evacuation efforts of the areas. As conditions deteriorate, all services will be suspended within 24-48 hours of expected landfall. Please plan accordingly and make any trips to purchase supplies in advance of an evacuation order or as quickly as possible once the evacuation has been called for.

During an evacuation CARTA's main role is:

- To transport those with mobility impairments (disabilities) to an appropriate shelter.
- To transport individuals with pets who would like to evacuate to a pet friendly shelter. If you have an animal to evacuate with you and you do not have transportation contact the Charleston County Emergency Public Information Line at **(843) 746-3900** and a vehicle will be dispatched to transport you and your pet(s) to a pet friendly evacuation shelter.
- CARTA also runs an on-demand downtown circulator route at the request of the County to assist with picking up individuals from stops with the blue hurricane signs. Individuals in the downtown area that would like to evacuate will need to know where the nearest blue hurricane sign is in their area and call **843-746-3900** to request pick up. Once a request has been made, individuals will need to be at the bus stop with blue hurricane evacuation sign in order to be picked up. These stops are often located near a regular CARTA bus stop, but you should become familiar with where your stop is in advance of any emergency. Visit ridecarta.com during the evacuation for more details.

IMPORTANT NOTE:

*CARTA Customer service may not be available at times prior, during and after the storm. Contact the County Emergency Line at **843-746-3900** for all transportation needs during an emergency.*

*During an evacuation CARTA service will **ONLY** take you to the shelter.*

PREPARING YOUR PET TO EVACUATE

Prepare yourself and your pet for a minimum of three days

- A kennel or carrier
- An ID collar, a leash and a photo of your pet
- Medications & vaccination records
- Canned or dry food (3 day supply) and manual can opener
- Newspaper and/or litter for clean up
- Toys to keep your pet entertained
- Towel for drying your pet

WHAT CAN I BRING ON THE BUSES?

Here's what you need to remember when preparing to evacuate on the bus:

- One small bag for each person is allowed. The bag should be able to fit on your lap or under your seat. (Bring only 1 small carry-on bag per person no more than 45" total dimensions). A blanket and pillow are also allowed.
- Pet carriers, purses, and diaper bags will not count as your one bag.
- Bring your medicines and prescriptions (must be in their original bottles or packages).
- Bring important papers you may need and extra money.
- Bring something that can help us figure out who you are, like an ID card. If you do not have one, you will **NOT** be turned away.

SPECIAL NOTE:

*If you need transportation to the nearest shelter during a voluntary evacuation, contact the **Charleston County Emergency Public Information Line at 843-746-3900** for assistance. Buses will not be picking up residents at the pickup points during a voluntary evacuation.*