



Charleston Area Regional Transportation Authority

CARTA BOARD MEETING

February 19, 2025

1:00 PM

Barrett Lawrimore Conference Room
5790 Casper Padgett Way
North Charleston, SC 29406

AGENDA

1. Call to Order
2. Consideration of Board Minutes –January 15, 2025 Meeting
3. Financial Status Report – Robin Mitchum
4. Resolution to Apply for FTA Funding – Request for Approval – Ron Mitchum
5. Project Updates – Andrea Kozloski
6. Ridership Report – Megan Ross
7. Executive Director’s Report – Ron Mitchum
8. Other Business, If Any
9. Public Comments, If Any
10. Executive Session – Legal Matters
11. Board Comments, If Any

The next CARTA Board Meeting will be held on March 19, 2025

**CHARLESTON AREA REGIONAL TRANSPORTATION AUTHORITY
(CARTA)
BOARD OF DIRECTORS MEETING
January 15, 2025
Meeting Notes**

A Charleston Area Regional Transportation Authority (CARTA) Board of Directors meeting was held at the Berkeley-Charleston-Dorchester Council of Governments (BCDCOG) in the Barrett Lawrimore Conference Room located at 5790 Casper Padgett Way in North Charleston, SC at 1:00 p.m. on Wednesday, January 15, 2025.

MEMBERSHIP: Brad Belt; MaryBeth Berry; Joe Boykin; Mike Brown; Daniel Brownstein; Reggie Burgess; William Cogswell; Henry Darby; Dwayne Green; Will Haynie; Brandon Hudson; James Lewis; Pat O'Neil; Christie Rainwater; Michael Seekings; Jimmy Ward; Robert Wehrman

MEMBERS PRESENT: MaryBeth Berry; Joe Boykin; Daniel Brownstein; Dwayne Green; Will Haynie; Brandon Hudson; James Lewis; Pat O'Neil; Michael Seekings; Robert Wehrman

PROXIES: Craig Harris for Brad Belt; Ron Brinson for Reggie Burgess; Michael Mathis for William Cogswell; Jerry Lahm for Henry Darby; Chief Gebhardt for Christie Rainwater

OTHERS PRESENT: Elissa Smith (HDR); Robert Flagler (HNTB); Bryan Kizer (Stantec); William Hamilton (Best Friends of Lowcountry Transit); Abraham Champagne (WSP); Morven MacLean (WSP); Scot Sibert (STV); Lance Spencer (Town of Kiawah Island); Diamond Curry (Charleston Metro Chamber of Commerce)

STAFF PRESENT: Ron Mitchum; Andrea Kozloski; Robin Mitchum; Megan Ross; Matthew Spath; Kim Coleman

1. Call to Order

Chairman Seekings called the CARTA Board of Directors Meeting to order at 1:05 p.m. followed by a moment of silence and a quorum determination.

2. Consideration of Board Minutes: November 20, 2024 Meeting

***Mr. Lahm made a motion to approve the November 20, 2024 Meeting Minutes as presented.
Mayor Haynie seconded the motion. The motion was unanimously approved.***

3. Election of Officers

Board Member Dwayne Green presented the Nominating Committee report. Mr. Green noted that the Nominating Committee met via Microsoft Teams on January 13, 2025. The Nominating Committee, chaired by Dwayne Green and consisting of Board Members MaryBeth Berry and James Lewis, unanimously recommends the following Slate of Officers for 2025-2027:

- Mike Seekings – Chair
- Robert Wehrman – Vice Chair
- Brandon Hudson – Secretary/Treasurer

Mr. Brinson made a motion to approve the Nominating Committee's Slate of Officers for 2025-2027 as presented. Mayor Haynie seconded the motion. The motion was unanimously approved.

Chairman Seekings thanked the incoming officers and the Board of Directors for their continued service and stated it has been his pleasure serving as Chairman for the past seven years. He looks forward to continuing

to serve as Chairman. He believes in the importance of public transit and appreciates serving with a Board of Directors who actively participates in serving CARTA and the community.

4. Financial Status Report – Robin Mitchum

Robin Mitchum, Deputy Director of Finance and Administration, presented the financial status report for the period ending November 30, 2024. She noted that, overall, the agency remains in good shape, continues to be in line with the budget and ended the month with unexpended funds of \$417,131. Ms. Mitchum provided information on the following activities for FY25 thus far:

Revenues:

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing are bus pass fares sold to customers.
- Federal Revenue includes operating for the year-to-date. Federal Revenue is recorded as eligible expenditures are incurred.
- Advertising is the advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 2017 van.

Expenditures:

- Retiree Benefits include the cost of retiree insurance.
- Supplies include office, facility maintenance and rebranding supplies.
- Printing includes costs of printing passes.
- Automotive is the cost to service the 2018 Ford F-150.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes GMV Sycromatics, GMV Digital Signage, Genfare Support, Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times, RCN NetCloud Essentials and NetCloud Advanced for mobile routers and other IT services.
- Rent includes the Ashley Phosphate Park & Ride lot, Dorchester Village Shopping Center Park & Ride lot, Leeds Avenue lot lease from Dominion and document storage.
- Communications is the cost of phone, internet and radio services at the facilities and on the buses.
- Utilities include electric and water at the SuperStop, Melnick Park & Ride, the Radio Shop at Leeds Avenue, Medcom Street and the charging stations at Leeds Avenue.
- Auditing is the cost of the FY24 GASB 75 Actuary.
- Custodial Services are the cost of janitorial services at the Melnick Park & Ride location.
- OnDemand Program is customer transportation cost for same-day service through independent rideshare.
- Other Professional Services includes bus wash inspection services.
- Shared Contract Services (IGA & Management) is the extensive services the BCDCOG provides to CARTA.
- Fixed-Route Service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services is the contracted security service provided at the SuperStop by the City of North Charleston Police Department and by Extra Duty Solutions at the Mary Street bus stop.
- Vehicle Maintenance is the cost to maintain the fleet.

- Facility Repair & Maintenance is the cost to maintain facilities.
- Operating Fees & Licenses include credit card transaction fees and vehicle title and registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is the interest on the Melnick Park & Ride loan.

Capital Expenditures:

- Rolling Stock is the purchase of the Hometown Trolley Villager.
- Bus Facilities/Charging Stations is the Leeds Avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction/Bench Install is the installation of a bench.
- Security/Cameras & Equipment is the purchase of cameras, access control equipment and AVL equipment.
- Facilities Construction is Shipwatch Square engineering.
- Capital (IT, Facility Repairs, Maint.) is the purchase of bike racks.

Ms. Mitchum reviewed the activity of the OnDemand Program as of November 30, 2024. She noted that the FY25 total cost is \$93,848 at 73% completion. The Board of Directors received the Financial Status Report and the OnDemand Program Activity Report as information.

5. Project Updates – Andrea Kozloski

Andrea Kozloski, Deputy Director of Operations and Support, discussed the Project Updates report regarding the following projects: Service Planning Initiatives; Downtown Route Study; US 52 BRT Study; CARTA OnDemand; Shelter Improvement Program; Shipwatch Square Transit Center; Transit Oriented Development Study; LCRT; Dorchester Transit Signal Priority (TSP) Pilot Project; Mt. Pleasant Street Park & Ride; Fairgrounds Park & Ride; O&M Facility - LCRT; and Mobile Ticketing Sales and Use. Ms. Kozloski then delivered a recap of the events held in November and December and presented a slide show depicting the Military Magnet Shelter Ribbon Cutting Ceremony, Christmas Parades and the Bike Giveaway. Ms. Kozloski addressed questions and comments. The Board of Directors received the Project Updates report as information.

6. 2025 Calendar of Events – Request for Approval – Andrea Kozloski

Ms. Kozloski presented the proposed 2025 Calendar of Events. She discussed the events and days that CARTA would like to participate in throughout the calendar year. Ms. Kozloski noted that staff is seeking approval to provide free rides and/or offer promotions on the specific days/dates proposed as well as approval to participate in the various events proposed. The proposed Days/Dates for Free Ride and/or Promotions are as follows: March (Driver Appreciation Day-Promotions); April 22nd (Earth Day-Free Day); May (Mobility Month-Promotions); June 17th (Dump the Pump-Free Day); November 4th (Ride to the Polls-Free Day); November 11th (Veterans Ride Free Day); December 19th and 25th (Christmas Holiday Free Ride Days); as well as four Seniors Ride Free Days on the following dates: February 17th (Presidents' Day – February is Senior Independence Month); May 28th (National Senior Health & Fitness Day and Older Americans Month); August 21st (National Senior Citizen Day); and December 19th (Holiday Gift). The events are as follows: Stingrays in March; Black Expo in March; MUSC Senior Fair in April; Earth Day in April; College of Charleston Sustainability Fair in April; North Charleston Business Expo in May; Riverdogs in August/September; Trunk or Treat in October; Bus Rodeo in October; Turkey Giveaway in November; Christmas Parades in December; Bike Giveaway in December. Ms. Kozloski addressed questions and comments.

***Mr. Brownstein made a motion to approve the 2025 Calendar of Events as presented.
Mr. Brinson seconded the motion. The motion was unanimously approved.***

7. Ridership Report – Megan Ross

Megan Ross, Transit Planner, presented the Ridership Reports as of November 2024. She noted that passenger trips totaled 172,155 and there were 10.1 customers per service hour (11.2 last month). Ms. Ross stated that overall ridership comparing November 2024 to October 2024 decreased by 16.6%, overall ridership comparing November 2024 to November 2023 decreased by 7.5%, and overall ridership comparing 2024 YTD to 2023 YTD increased by 3.4%. She stated that Tel-A-Ride ridership for November 2024 was 4,062 (a decrease of 4.3% when comparing 2023 YTD to 2024 YTD). Ms. Ross then discussed the ridership trends for December 2024. She noted that passenger trips totaled 152,257 and there were 9.3 customers per service hour. Ms. Ross stated that overall ridership comparing December 2024 to November 2024 decreased by 11.6%, overall ridership comparing December 2024 to December 2023 decreased by 11.4%, and overall ridership comparing 2024 YTD to 2023 YTD increased by 2.2%. She stated that Tel-A-Ride ridership for December 2024 was 4,068 (a decrease of 5.3% when comparing 2023 YTD to 2024 YTD). Ms. Ross discussed OnDemand trips for November and December 2024, noting that the total ridership for November was 3,679 passengers between both Uber and Lyft. The trip cost averaged \$12.22, higher than October's average of \$12.05 and that 39% of the overall rides were from Tel-A-Ride passengers. She then discussed OnDemand trips for December noting that the total ridership was 3,806 passengers between both Uber and Lyft. December's trip cost averaged \$10.99 and 41% of the overall rides were from Tel-A-Ride customers. Ms. Ross and Mr. Mitchum addressed questions and comments. The Board of Directors received the Ridership Report as information.

8. Executive Director's Report – Ron Mitchum

Ron Mitchum, Executive Director, noted that staff is preparing to issue the Comprehensive Operational Analysis RFP and he updated the Board on the City of North Charleston's Planning Grant for the Durant Overpass approval. Mr. Mitchum stated that the Dorchester Road TSP project is moving forward and staff is evaluating some potential opportunities to improve service at the transit mall as well as expand HOP services. He stated that the LCRT Right of Way project is underway and there are no major issues to date. LCRT Utility coordination is also underway. Mr. Mitchum announced that the FTA PMOC will be in town next month for an in-person meeting and the auditor should be here during the March meeting to present the audit. Mr. Mitchum addressed questions and comments. The Board of Directors received the Executive Director's Report as information.

9. Other Business, If Any

There was no further business to discuss.

10. Public Comments, If Any

There was one Public Comment noted for the record:

- William Hamilton (Best Friends of Lowcountry Transit): Mr. Hamilton announced that Transit Equity Day will be held February 4th. He noted that Best Friends of Lowcountry Transit will continue to promote Transit Equity Day and the pancake breakfast events as well as preparing outreach to senators and congressmen regarding transit funding.

11. Executive Session – Legal Matters

***Mayor Haynie made a motion that the Board of Directors convene into Executive Session.
Mr. Boykin seconded the motion. The motion was unanimously approved.
Non-Board Members, Guests and Non-Essential Staff Members were excused.***

***Mr. Lahm made a motion to reconvene the Board of Directors meeting.
Mr. Brinson seconded the motion. The motion was unanimously approved.
Chairman Seekings reconvened the Board of Directors meeting noting that no action was taken
related to legal and/or contractual matters discussed during Executive Session.***

12. Board Comments, If Any

Councilman Wehrman thanked the Nominating Committee and the Board of Directors for the opportunity to serve as Vice Chairman. He stated he is honored to serve in that capacity and is looking forward to continuing to serve on the Board of Directors.

13. Adjourn

Chairman Seekings thanked the Board of Directors for their continued dedicated service to the Board and the communities they serve. He stated that the next CARTA Board of Directors meeting will be held on Wednesday, February 19, 2025. There being no further business before the Board, Chairman Seekings adjourned the meeting at 2:16 p.m.

Respectfully submitted,
Kim Coleman

DRAFT



MEMORANDUM

TO: Board of Directors
FROM: Robin W. Mitchum, Deputy Director of Finance & Administration
SUBJECT: December 31, 2024 Financial Report Overview
DATE: February 12, 2025

Please find attached the December 31, 2024 Financial Report. Below is a brief overview of the activities for FY25.

Revenues

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing is bus pass fares sold to customers.
- The Federal revenue includes operating for the year to date. Federal revenue is recorded as eligible expenditures are incurred.
- Advertising is advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 1986 Chevrolet truck and 2017 van.

Expenditures

- Retiree Benefits includes the cost of retiree insurance.
- Supplies includes office, facility maintenance, and rebranding supplies.
- Printing includes costs of printing passes.
- Automotive is the cost to service the 2018 Ford F150.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes GMV Syncromatics, GMV Digital Signage, Genfare Support, Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times, RCN NetCloud Essentials and Netcloud Advanced for mobile routers, and other IT services.
- Rent includes the Ashley Phosphate Park & Ride Lot, Dorchester Village Shopping Center Park & Ride Lot, Leeds Avenue lot lease from Dominion, and document storage.
- Communications is the cost of phone, internet, and radio services at the facilities and on the buses.
- Utilities includes electric and water at the Superstop, Melnick Park and Ride, the Radio Shop at Leeds Avenue, Medcom St, and the charging stations at Leeds Avenue.
- Auditing is the cost of FY24 GASB 75 actuary.
- Custodial services are the cost of janitorial services at the Melnick Park and Ride.
- OnDemand Program is customer transportation cost for same day service through independent rideshare.

- Other Professional Services includes bus wash inspection services.
- Shared Contract Services (IGA & Management) is the extensive services BCDCOG provides to CARTA.
- Fixed Route service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services are contracted security service provided at the Super Stop by the City of North Charleston Police Dept. and by Extra Duty Solutions at Mary Street.
- Vehicle Maintenance is the cost to maintain the fleet.
- Facility Repair & Maintenance is the cost to maintain facilities.
- Operating Fees & Licenses include credit card transaction fees and vehicle title & registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund. The insurance policy renews January 1. CARTA will add and remove items on the policy throughout the year, but this is the majority of the cost for the fiscal year.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is interest on the Melnick Park and Ride Loan.

Capital Expenditures

- Rolling Stock is the purchase of the Hometown Trolley Villager.
- Bus Facilities/Charging Stations is Leeds Avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction /Bench Install is the installation of shelters and benches.
- Security/Cameras & Equipment is the purchase of cameras, radios, access control equipment, and AVL equipment.
- Facilities Construction is Shipwatch engineering.
- Capital (IT, Facility Repairs/Maint) is the purchase of bike racks.

Overall, the agency ended the month with excess of revenues of \$232,396.

If you have any questions, please contact me at 843-529-2126 or robinm@bcdcog.com.

Amount owed to National Express Shuttle & Transit as of 12/31/2024 was \$1,370,098.81.

CARTA
Statement of Revenues & Expenditures
For the Month Ending December 31, 2024

Time elapsed:
25%

	FY25 Budget	Actual	% of Budget
<u>Operating Revenues</u>			
Farebox	1,322,466	299,723	23%
Passes & Mobile Ticketing	607,295	151,142	25%
COC Shuttle	453,476	99,161	22%
MUSC	763,456	192,771	25%
City of Charleston - DASH	741,452	185,363	25%
Federal	10,156,366	2,827,117	28%
Sales Tax - Charleston County	13,415,772	3,195,486	24%
Advertising	850,000	215,787	25%
Insurance Proceeds	-	36,543	N/A
Sale of Assets	-	11,775	N/A
TOTAL OPERATING REVENUES	28,310,283	7,214,868	25%
<u>Operating Expenditures</u>			
Retiree Benefits	9,581	2,342	24%
Supplies	75,000	12,555	17%
Printing	42,000	692	2%
Automotive	3,525	756	21%
Postage	200	-	0%
Dues/Memberships	2,500	-	0%
Office Equipment Rental	116,225	26,250	23%
Office Equipment Maintenance	333,633	141,421	42%
Rent	34,385	11,576	34%
Communications	170,185	38,729	23%
Utilities	322,832	52,493	16%
Advertising	7,500	-	0%
<i>Professional Services</i>			
Auditing	32,340	200	1%
Legal	1,000	-	0%
Custodial	25,542	5,805	23%
On Demand Program	350,000	135,655	39%
Other	25,000	950	4%
<i>Contract Services</i>			
Shared Services - IGA	3,640,486	996,507	27%
Fixed Route	16,244,786	3,454,468	21%
Money Transport	11,836	3,492	30%
Security Services	105,560	27,461	26%
Vehicle Maintenance	348,701	75,814	22%
Facility Repair & Maintenance	47,250	14,343	30%
Operating Fees & Licenses	50,000	15,885	32%
Insurance	1,085,307	979,507	90%
Fuel	1,493,500	303,388	20%
Paratransit	3,657,569	666,444	18%
Miscellaneous	5,400	72	1%
Interest	43,440	11,654	27%

CARTA
Statement of Revenues & Expenditures
For the Month Ending December 31, 2024

Time elapsed:
25%

	FY25 Budget	Actual	% of Budget
Non-Capitalized Assets	25,000	4,013	16%
TOTAL OPERATING EXPENDITURES	28,310,283	6,982,472	25%
Excess (Deficit) of Revenues Over (Under) Expenditures		232,396	

Capital Revenues

Rolling Stock	600,000	-	
Bus Facilities/Charging Stations	-	217,267	
Security/ Cameras & Equipment	131,511	73,005	
Facilities Construction	2,211,406	60,576	
Sales Tax - Charleston County	875,728	346,014	
TOTAL CAPITAL REVENUES	3,818,645	696,862	18%

Capital Expenditures

Rolling Stock	750,000	257,193	
Bus Facilities/Charging Stations	-	266,478	
Bus Shelter Construction/Bench Install	100,000	47,707	
Security/ Cameras & Equipment	2,764,257	45,986	
Facilities Construction	164,388	76,108	
Capital (IT, Facility Repairs/Maint)	40,000	3,390	
TOTAL CAPITAL EXPENDITURES	3,818,645	696,862	18%

**CARTA
BALANCE SHEET
12/31/2024**

ASSETS

ASSETS		
GENERAL OPERATING (BB&T)		20,699,007.16
PETTY CASH		160.00
ACCOUNTS RECEIVABLE		246,216.93
PREPAID EXPENSES		248,595.37
INVENTORY - FUEL		27,508.05
LAND		8,555,977.53
VEHICLES		52,020,587.67
EQUIPMENT		2,638,126.77
FAREBOXES		1,198,388.95
SHELTERS		4,536,763.59
BUS SIGNAGE		254,913.32
FACILITIES		10,711,633.73
PARK & RIDE FACILITY		183,927.64
ACCUMULATED DEPRECIATION		(38,170,516.73)
RIGHT TO USE LEASES		1,179,416.40
ACCUMULATED DEPRECIATION - RTU		(406,830.95)
	TOTAL ASSETS	<u><u>63,923,875.43</u></u>

LIABILITIES & EQUITY

LIABILITIES		
ACCOUNTS PAYABLE		2,135,606.88
NOTE PAYABLE - BB&T		1,321,075.78
ACCRUED INTEREST		40,663.76
UNEARNED REVENUE		69,972.50
OPEB LIABILITY		127,941.00
LEASE LIABILITY		809,492.48
	TOTAL LIABILITIES	<u>4,504,752.40</u>
EQUITY		
CURRENT YEAR FUND BALANCE		232,396.36
INVEST IN CAPITAL ASSETS		40,310,868.15
FUND BALANCE		18,875,858.52
	TOTAL EQUITY	<u>59,419,123.03</u>
	TOTAL LIABILITIES & FUND EQUITY	<u><u>63,923,875.43</u></u>

CARTA
OnDemand Program
12/31/2024

<u>Activity</u>	BUDGET	FY 21	FY 22	FY 23	FY 24	FY 25	Total	Balance	% Complete
		Total Costs	Total Costs	Total Costs	Total Costs	Total Costs			
OnDemand Program (80/20)	737,786	1,421	20,778	98,039	323,179	135,656	579,073	158,713	78%
Total	737,786	1,421	20,778	98,039	323,179	135,656	579,073	158,713	78%
Federal <i>FTA 5310</i>	587,000	1,137	16,622	75,202	258,544	108,524	460,029	-	78%
Local	150,786	284	4,156	22,837	64,635	27,132	119,044	31,742	
Total	737,786	1,421	20,778	98,039	323,179	135,656	579,073	158,713	78%

RESOLUTION BY BOARD OF DIRECTORS TO APPLY FOR FUNDING

Resolution authorizing the filing of applications with the Federal Transit Administration, an operating administration of the United States Department of Transportation, for Federal transportation assistance authorized by 49 U.S.C chapter 53, title 23 United States Code and other Federal statutes administered by the Federal Transit Administration.

WHEREAS, the Federal Transportation Administrator has been delegated authority to award Federal financial assistance for transportation projects; and

WHEREAS, the grant or cooperative agreement for Federal Financial assistance will impose certain obligations upon the Applicant, and may require the Applicant to provide the local share of the project cost; and

WHEREAS, the Applicant has or will provide all annual certifications and assurances to the Federal Transit Administration required for the project;

NOW, THEREFORE, BE IT RESOLVED BY the Charleston Area Regional Transportation Authority Board of Directors that:

1. Ronald E. Mitchum, Executive Director or his/her designee is authorized to execute and file application for Federal assistance on behalf of the Charleston Area Regional Transportation Authority with the Federal Transit Administration for Federal Assistance authorized by 49 U.S.C. chapter 53, Title 23, United States Code, or other Federal statutes authorizing a project administered by the Federal Transit Administration, and is authorized to apply for Urbanized Area Formula Program assistance as received from the designated recipient,
2. Ronald E. Mitchum, Executive Director or his/her designee is authorized to execute and file with its application the annual certification and assurances and other document the Federal Transportation Administration requires before awarding a federal assistance grant or cooperative agreement.
3. Ronald E. Mitchum, Executive Director or his/her designee is authorized to execute grant and cooperative agreements with the Federal Transit Administration on behalf of the Charleston Area Regional Transportation Authority.

APPROVED AND ADOPTED this 19th day of February, 2025

Signature of Attesting Witness

Signature of Chairperson

Typed Name of Attesting Witness

Michael S. Seekings
Typed Name of Chairperson

CERTIFICATION

The undersigned duly qualified Board of Directors' Chairman, acting on behalf of the Charleston Area Regional Transportation Authority, certifies that the foregoing is a true and correct copy of a resolution adopted at a legally convened meeting of the

Charleston Area Regional Transportation Authority Board held on February 19, 2025

Signature of Recording Officer

Title of Recording Officer

Date



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: February 10, 2025
To: CARTA Board of Directors
From: Ronald E. Mitchum, Executive Director
Subject: Transit Planning Project Updates for January 2025

Please find the progress reports for transit planning projects.

1. Service Planning Initiatives (Project Manager: Megan Ross)
2. Downtown Route Study (Project Manager: Megan Ross)
3. US 52 BRT Study (Project Manager: Sharon Hollis/Megan Ross)
4. CARTA On-Demand (TNC Pilot Project) (Project Manager: Courtney Cherry)
5. Shelter Improvement Program (Project Manager: Rainee Kearney)
6. Shipwatch Square Transit Center (Project Manager: Sharon Hollis)
7. Transit Oriented Development Study (Project Manager: Sharon Hollis)
8. Lowcountry Rapid Transit (Project Manager: Sharon Hollis)
9. Dorchester Transit Signal Priority (TSP) Pilot Project (Project Manager: Sharon Hollis)
10. Mt. Pleasant Street Park and Ride (Project Manager: Robin Mitchum)
11. Fairgrounds Park and Ride (Project Manager: Robin Mitchum)
12. O&M Facility – LCRT (Project Manager: Robin Mitchum)
13. Mobile Ticketing Sales and Use (Project Manager: Jeff Burns)

Please let me know if you need additional information.

MEMORANDUM

1. Service Planning Initiatives

- Staff worked with Syncromatics and UTA for CARTA's Automatic Passenger Counters and tablet functions. In late January, UTA began installing their equipment on the units. Installation will continue into the month of February. Based on initial reports, the APCs are functioning with 96% accuracy from the existing Hella sensors. At the time of this report, approximately 35 buses have been completed.
- Staff submitted a cost estimate to MUSC to increase service based on the park and ride changes at Hagood. We will continue to work with MUSC regarding modifications to the estimate and areas where we will need to increase service.
- Planning staff started managing ongoing operational errors coded incorrectly in the Genfare reports.
- Staff is working with the maintenance team to address ongoing farebox issues. It was discovered that the firmware needed to be updated in the fleet as well as there were several issues with control boards failing mid-route. This caused a loss of data for ridership.
- Staff continue to support development review and infrastructure improvement along the bus routes.
- Staff continues assisting with on-board survey collection and on-board ridership collection for the LCRT process. The final report is due in February.
- Staff began reporting daily service reports to the Executive Director to help support ongoing improvement efforts.
- Staff continued to track and investigate all missed service. This is reported to We Drive U and docked as liquidated damages.
- Staff began investigating all extended hour requests submitted by We Drive U staff.
- Staff assisted with the monthly NTD sample reporting on ridership.

2. Downtown Route Study

- Staff will continue to coordinate with City staff and Stakeholders on implementation.

3. US 52 BRT Study

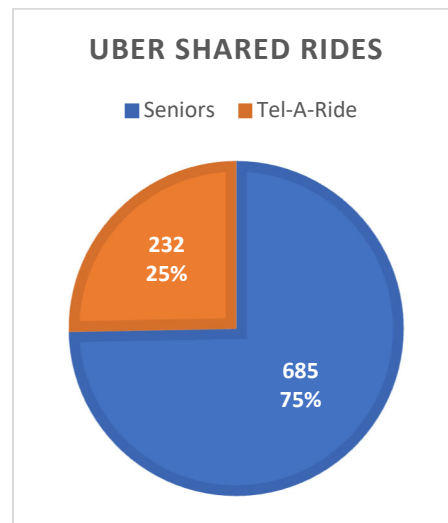
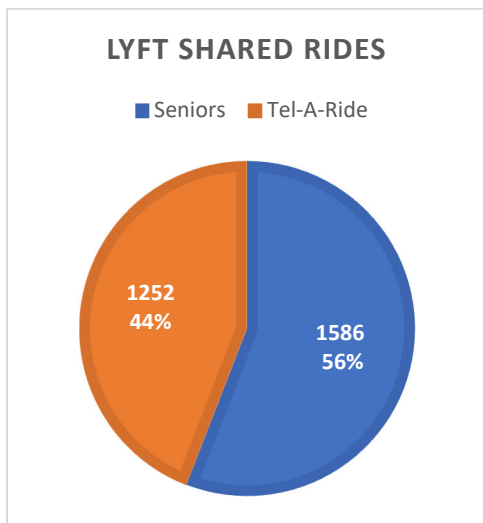
- Project team continued to hold regular PMT Meeting.
- Long Range TCL Recommendations were developed.
- BRT alignments and screening criteria were developed.

MEMORANDUM

4. CARTA OnDemand (TNC Pilot)

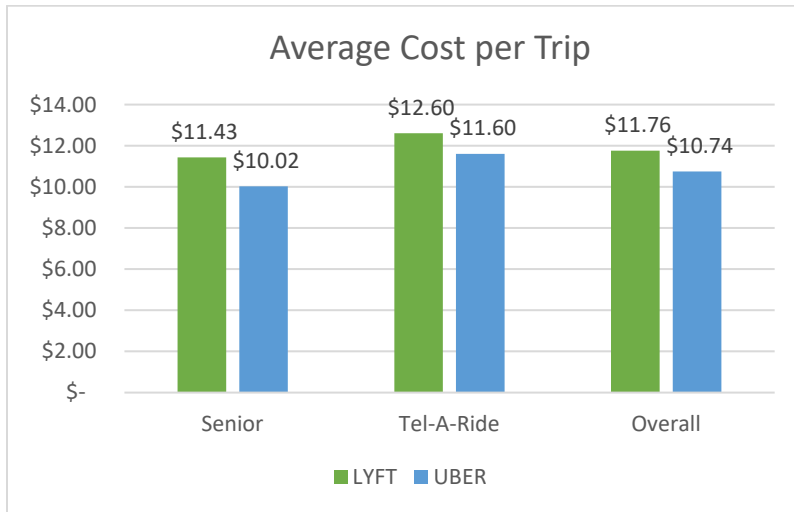
Staff contracts with service providers Uber and Lyft to provide subsidized transportation. CARTA OnDemand launched on February 1, 2021. The service offers door-to-door subsidized services for seniors (55+) and Tel-A-Ride customers and covers the Tel-a-Ride service area Monday through Friday, between the hours of 7 AM and 5 PM. Senior customers pay an initial \$4 with a maximum trip subsidy of \$21 and any surplus amount being charged to the rider. Tel-A-Ride customers pay an initial \$4 with a maximum trip subsidy of \$30 and any surplus amount being charged to the rider.

In January 2025, there were 1,650 senior riders and 184 Tel-A-Ride customers approved to use OnDemand service, a total of 1,834. Also in January, CARTA OnDemand had a total of 3,755 trips with 40% of the trips being taken by paratransit customers and 60% being taken by senior customers.



In January, the 3,755 trips (Tel-A-Ride and senior) averaged \$10.56 per trip. Tel-A-Ride trips averaged \$11.37 and senior trips averaged \$10.04. To date (February 2021 – present), CARTA has spent a total of \$607,613.64 on the OnDemand program.

MEMORANDUM

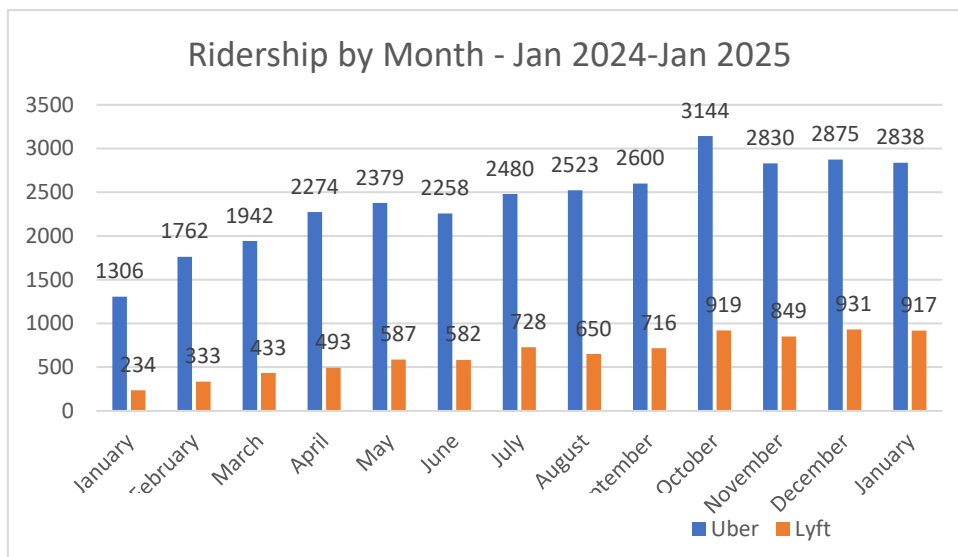


LYFT STATISTICS

- 917 Trips provided
- Avg Trip Cost: **\$10.77**
- 130 Unique Riders
- Total Cost: **\$9,877.44**

UBER STATISTICS

- 2838 Trips provided
- Avg Trip Cost: **\$10.50**
- 332 Unique Riders
- Total Cost: **\$29,752.30**



Ongoing Tasks:

Program Parameters

- Parameters to CARTA OnDemand were updated and approved 11/2024. Changes to be implemented March 1st, 2025. Changes include an increase in the customer fair, reduction in CARTA subsidy amount, an age increase, and reduction in vouchers allocated.
- These changes will result in the removal of any current customers under 60 years of age.

Coordination with TNC provider

- Staff coordinates with Uber and Lyft to ensure consistent service delivery and address service delivery and billing issues.

MEMORANDUM

Marketing

- Marketing collateral has been distributed by request and through various public outreach processes.
- Outreach efforts specific to CARTA OnDemand have been held at local community gatherings.

Application approval and customer service

- Staff improved the application process to provide more efficient approval process.
- Staff approves applications from seniors and paratransit customers as they are received.
- Staff provides customer service by responding to inquiries about the service and assisting new riders with information on how to use Uber.

Performance Monitoring (ongoing)

- Staff has tracked ridership and expenditures on a monthly basis
- Ridership has risen consistently.

5. CARTA Shelter Improvement Program (SIP)

Bus stops play an important role in how our riders experience transit. CARTA is working to continuously improve our bus stops by providing the best amenities for riders as they board and depart the bus.

Shelters/Benches in development:

- 100 Military Magnet Academy- Shelters and pads have been installed and inspected. Ribbon Cutting ceremony held.
- Cooper Crest Apartments- CARTA initiating infrastructure.
- 21 Greenridge Rd - CARTA initiating infrastructure. Pending approved design and installation.
- 512 Johnnie Dodds Blvd- Plans in progress, awaiting developer meeting to discuss potential shelter location change per Transit suggestion.
- Bench Installations along West Ashley and N. Charleston corridors are being coordinated. Several bench locations are in the engineering and planning phase. Locations include:
 - Stop 810 - Ashley River Road @ Magwood Drive
 - Stop 857 – Ashley River Road @ Tobias Gadson Boulevard
 - Stop 805 – Ashley River Road @ Bees Ferry Road
 - Stop 362 – Northwoods Boulevard @ Ashley Phosphate Road
 - Stop 402 – Northwoods Boulevard @ Ashely Phosphate Road
 - Stop 627 – Skylark Drive @ Savannah Highway
- Courier Square II - Currently reviewing site plans and determining the need.
- 3640 Dorchester Rd. - Easement Agreement pending developer signature.
- 133 Azalea Dr / Meridian Rd-. Engineering phase.
- 710 Coleman Blvd / Patriots Point Rd- Shelter in progress.
- 674 Coleman Blvd / Patriots Point Blvd- Shelter in progress.

MEMORANDUM

- 135 The Citadel- Shelter in progress.
- 304 Morrison Dr / Jackson St - Bench Only in progress. Issue with ADA.
- 302 Morrison Dr / Jackson St (Sanders-Clyde Elementary)- Shelter. Issue with ADA.
- Savage Road: Installation of sidewalks and shelter pads scheduled to start in Spring.
- Dorchester Road - SCDOT Safety Audit, currently reviewing for SCDOT. Updating plans in Fall of 2024.
- 484 King St / Mt. Pleasant St- CARTA initiated infrastructure.
- 329 America St / Columbus St- CARTA initiated infrastructure.
- 783 Calhoun St / Ashley Ave- CARTA initiated infrastructure. Shared easement agreement. Reached out to MUSC on easement agreement progress in January.
- 575 Calhoun St / Jonathan Lucas St (far side) - CARTA initiated infrastructure. Shared easement agreement. Reached out to MUSC on easement agreement progress in January.
- 485 Jonathan Lucas St / MUSC Quad- CARTA initiated infrastructure. Shared easement agreement. Reached out to MUSC on easement agreement progress in January.
- 549 Waterfront Park- CARTA initiated infrastructure.
- Homes of Hope Affordable Housing- HWY 61.
- Letters of Coordination provided for the following projects:
 - 3220 Goodiron Way
 - 1909 East Montague Avenue
 - 150 Main Road
 - 7263 Mazyck Road
 - 7894 Wilderness Trail
 - Legareville Road Subdivision
 - 2274 Clements Ferry Road
 - 2594 Ashley River Road
 - St. Johns Square

Solar Lighting Project

Solar lighting systems provide security and illumination in needed areas when grid power is unattainable or costly to bring to a site. CARTA has invested \$178,180 into solar lights for the region. In phase 1, 125 were installed. 50 new lights were purchased in Phase 2, and 30 of those lights have been installed.

Digital Signage

The first phase of this project has been completed. Continue to monitor digital signs.

Two locations have been selected for new digital signs. DRC has instructed us to work directly with the City of Charleston Traffic and Transportation department for the exact locations and sign placement.

- Stop ID No. 51 - Meeting St / Spring St
- Stop ID No. 783 - Calhoun St / Ashley Ave

MEMORANDUM

6. Shipwatch Square/Transit Hub

- NEPA: The updated class of action request was submitted to FTA in December, and we are waiting for a response.
- A&E Design: 80 percent design is underway, with ongoing coordination.
- Public Involvement Task: Project slide is included in stakeholder presentations related to LCRT and CARTA.
- Workforce Development Task: Developed draft IGA with Trident Tech to advance workforce development task upon NEPA approval.

7. Transit Oriented Development Study

- A virtual online meeting is underway until February 17, 2025.
- Phase 3 scope is in development, to be procured Spring 2025.

8. Lowcountry Rapid Transit

A&E Design: 90% Design continues to be progressed and will be submitted in February 2025.

Key Stakeholder Coordination: Project team members continue to meet with stakeholders, community members and property owners. Neighborhood, business, organizations, and stakeholder briefings to be held 1st quarter of 2025. Municipal meetings with City Staff for North Charleston and Charleston are scheduled for February.

FTA Coordination: Bi-Monthly and quarterly meetings were held with FTA and the Project Management Oversight Consultant (PMOC) throughout the Engineering phase. PMOC participates in monthly risk review meetings. Project is updating project management plans for next project rating submittal to FTA in July 2025. An onboard survey was completed in November/December to support updated ridership forecast as part of the ratings submittal and will be submitted in February. Next onsite visit from FTA/PMOC will be in May 2025.

NEPA: Documented Categorical Exclusion was approved by FTA in July 2021. A reevaluation document for 60% design was submitted to FTA in August 2024 and was approved by FTA in October 2024. No change in NEPA determination. The team is evaluating NEPA requirements for various fleet fuel mixes.

Maintenance Facility: 30% Design is complete. Active procurement for final design is underway. Final design is anticipated to start in April 2025.

Transit Signal Prioritization: Transit signal prioritization at intersections is included as part of the LCRT project. A demonstration project of TSP on Dorchester Road was initiated to develop the technology and infrastructure on a smaller scale corridor to advance that technology on CARTA transit buses traveling on Dorchester Road. Progress on that effort is provided in #10 below.

MEMORANDUM

Public Involvement: Stakeholder and neighborhood meetings are ongoing. Presentations to neighborhood and community groups are being scheduled for February and March.

ROW Acquisition: ROW acquisition for the corridor, led by SCDOT, is underway.

Utility Coordination: Utility Coordination task is underway. An all-utility coordination meeting was held, and one on one meetings are underway. Monthly utility coordination meeting with all impacted utilities to start in January.

Systems Integration: With 60% design complete, tasks associated with transit systems and integration (vehicles, fare vending, technology, etc. are being initiated). A charging analysis for battery electric buses for on route vs. depot charging was completed, and additional meetings related to TSP, AVL and Fare Vending are underway. Route redesign and CARTA infrastructure modifications to be developed in the coming year.

9. Dorchester TSP

The TSP Team has been working on the following tasks:

- Bi-Monthly Meetings
- Coordination meetings were held with CARTA and SCDOT staff.
- IGA, procurement, and parameter documents development continued.

10. Mt. Pleasant Street Park and Ride

We met with Dominion and agreed upon a plan to relocate utilities. Final plans are being prepared for the next TRC meeting.

11. Fairgrounds Park and Ride

The ECFC & CARTA lawsuit is on-going.

12. O&M Facility (Acres Drive, Ladson)

The property has been purchased. The adjacent property owner has agreed to sell CARTA the easement for \$135,000 upon final approval of the agreement. 30% Design is complete. A Request for Proposals for final design was issued on December 17, 2024, with proposals due on January 28, 2025. The selection committee meeting is scheduled for February 19, 2025.

13. Mobile Ticketing Sales & Use

During the month of January 2025, mobile ticket sales totaled \$29,010.44. This a 32.8% increase in sales revenue over January 2024 and a 3.0% decrease from December 2024. Mobile ticket sales comprised 21.8% of total farebox revenue for the month and totals 20.7% of the revenue fiscal year to date. Mobile ticketing revenue comprised 14.7% of total farebox revenue last year fiscal year to

MEMORANDUM

date. Mobile ticket sales are 41.3% greater than mobile ticket sales last year fiscal year to date. There were 1,673 unique users over the month, conducting 18,053 transactions. The pass type with the highest frequency of use is the local, fixed-route, one-trip ticket and the route with the highest usage is Route 10. The project to upgrade the ticketing validators continues to perform well with both, customers and bus operators, noting the ease of use, faster processing, and better reliability. The next endeavor will be to implement a pass program with our institutional partners using the expanded functionality of the validator with processes in development.



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: February 10th, 2025
To: Ronald E. Mitchum, Executive Director
From: Megan Ross, Transit Planner
Subject: January 2025 Ridership Report Summary Statistics

The following information presents an overview of the ridership statistics for the month of January 2025. Ridership remains in recovery mode after facing impacts from the pandemic.

- Ridership for the month was 145,453, which is a 19.8% decrease from January of last year and a 4.5% decrease from the month of December.
 - Fare Riders 62.29% of total
 - Pass Riders 31.37% of total
 - Transfers 6.34% of total
- The passengers per hour averaged 9.4, which is a 9.6% decrease from January of last year and a 1.1% increase from the month of December.
 - The average cash payment per passenger was \$0.48, a 2% decrease from last year.
- Revenue for the month totaled \$243,715.76, a 12.92% decrease from last year.
 - Farebox Revenue 63.4% of total
 - Pass/Presale Revenue 36.6% of total
- The system wide cost per passenger was \$8.25.
- Routes that did not meet performance standards include Rt. 40- Mt. Pleasant, Rt. 41 - Coleman Blvd., and Rt. 104- Montague Ave.
- Farebox recovery for the system was 16.9%.
- Tel-A-Ride ridership for the month was 3,721.

- The cost per Tel-A-Ride trip was \$54.42.

Please feel free to contact me with any questions or for further information.

CARTA Monthly Performance January 2025

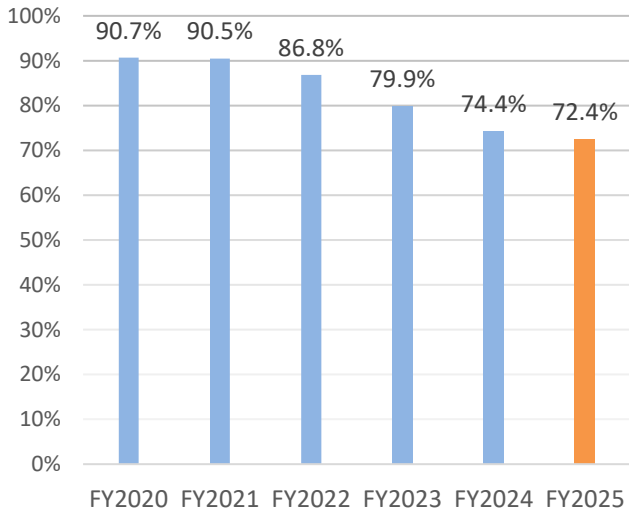
Fixed Route Performance:

- Passengers per Hour: 9.4
- On Time Performance: 75.2%
- Complaints per 100,000 Passengers: 4.1
- Compliments per 100,000 Passengers: 0.0
- Miles between Road Calls: 26,208
- Revenue Vehicle Accidents per 100,000 Miles: 4.3
- Preventable Accidents per 100,00 Miles: 3.8

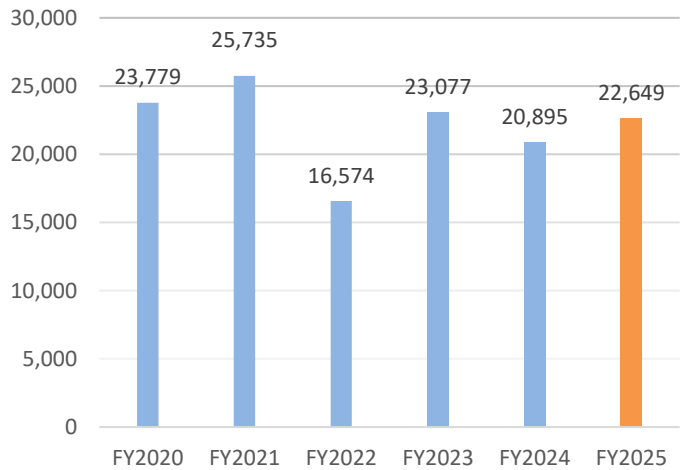
Fixed Route Annual Trends FY 2019 – FY2025

(Notes: 1 - FY2025 is partial year data)

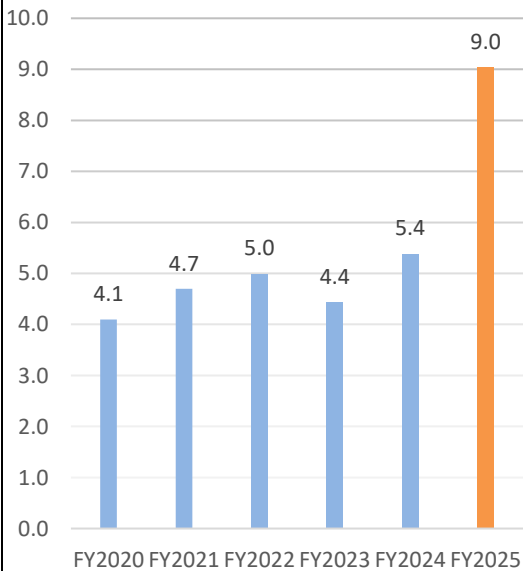
ON TIME PERFORMANCE



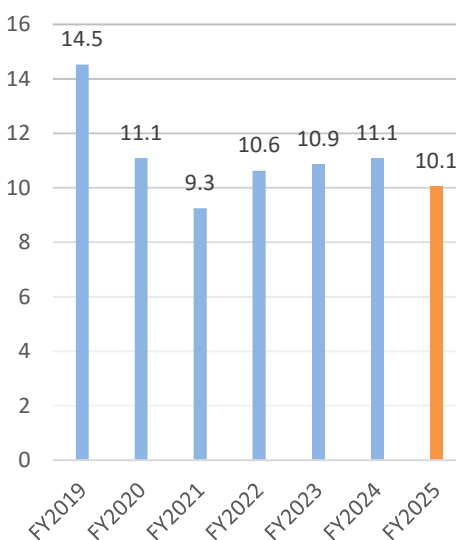
TOTAL MILES B/W ROAD CALLS



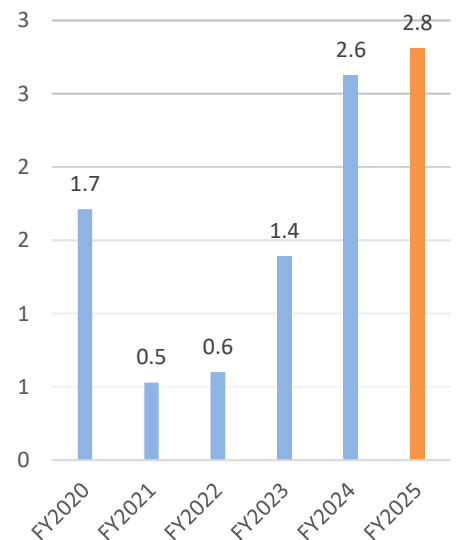
ACCIDENTS PER 100,000 MILES



PASSENGERS PER HOUR



COMPLAINTS PER 100,000 PSGRS



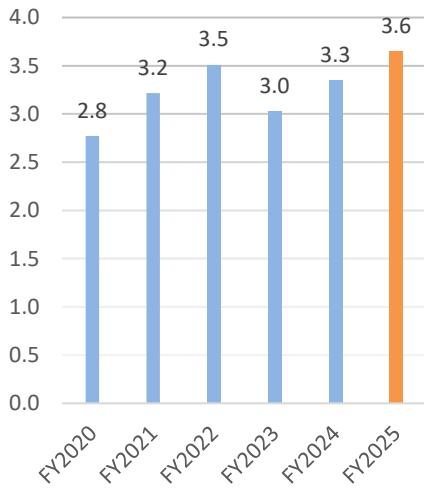
Paratransit Performance:

- Total Passengers: 3,721; Passengers per Hour: 1.4
- No Shows: 160
- On-Time Performance: 91%
- Complaints per 1,000 Passengers: 0.0
- Compliments per 1,000 Passengers: 0.0
- Miles between Road Calls: 23,771
- Total Revenue Accidents per 100,000 Miles: 2.2
- Preventable Accidents per 100,000 Miles: 2.2

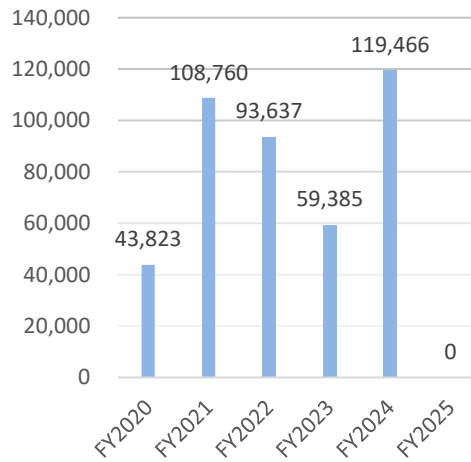
Paratransit Annual Trends - FY2019 – FY2025

(Notes: 1 - FY2025 is partial year data; 2- Effective January 2021, cancelled at door is rolled into No Shows)

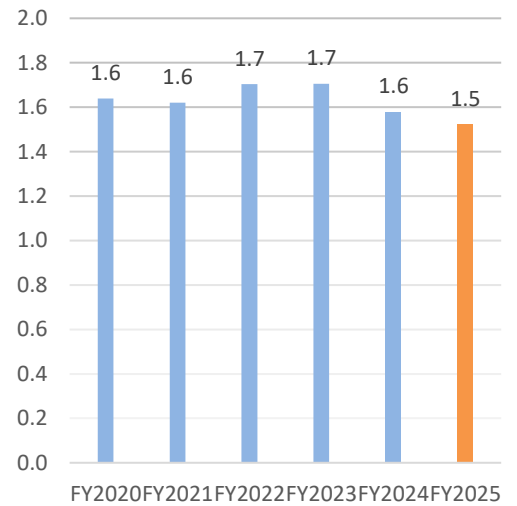
ACCIDENTS PER 100,000 MILES



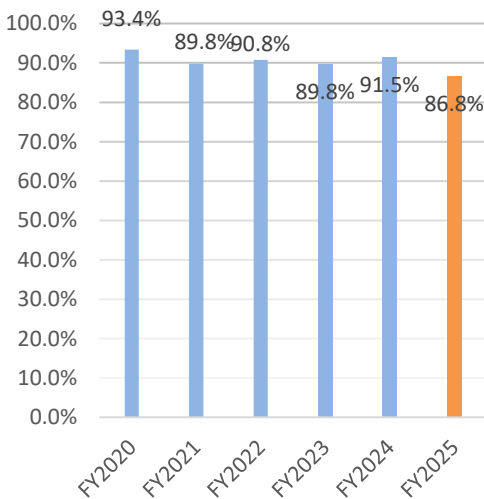
MILES B/W ROAD CALLS



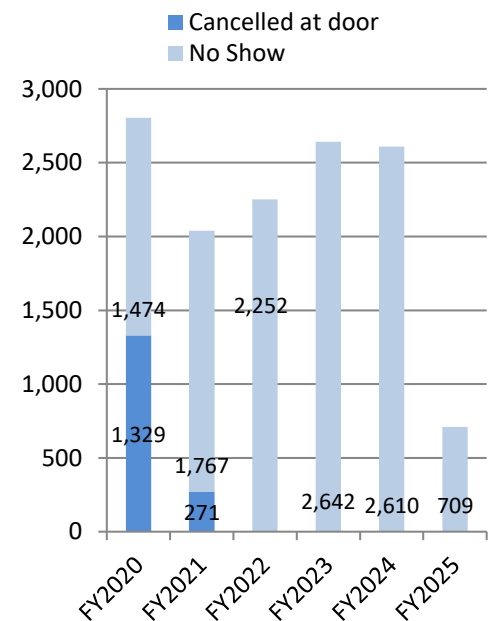
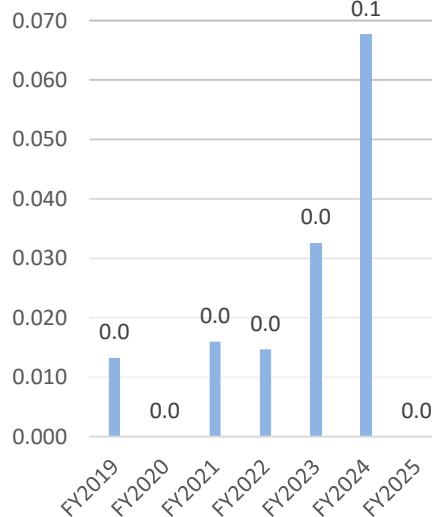
PASSENGERS PER HOUR



ON TIME PERFORMANCE



COMPLAINTS PER 1,000 PASSENGERS



Revenue/Cost/Ridership for the Month of January 2025

Route Name	Farebox Revenue	Pass/Presale Revenue	2024 Revenue	2025 Revenue	Cost of Operation	Hours Operated	Percent Cost Recovered	Cost Per Passenger	Deviation From System Average	Allowable Deviation Under Performance Standards	2024 Passengers Per Hour	2025 Passengers Per Hour	Change from Last Year	Passenger Per Hour Target Under Performance Standards	2024 Ridership	2025 Ridership	Change from Last Year	Change from Last Year	% of Total Ridership
1 James Island-North Charleston Express	\$254.01	\$ 11,578.24	\$ 12,202.34	\$11,832.25	\$ 53,823.79	574.72	22.0%	\$ 8.69	5.11%	-5.00%	8	8	9%	15	5,182	4,830	(352)	-7%	3.32%
2 Mt. Pleasant-West Ashley Express	\$ 420.21	\$ 7,019.51	\$ 7,879.65	\$ 7,439.72	\$ 52,855.42	564.38	14.1%	\$ 11.92	-2.80%	-5.00%	6	7	7%	15	4,179	3,812	(368)	-9%	2.62%
3 Dorchester Rd-Summerville Express	\$286.19	\$ 5,202.37	\$ 6,234.55	\$5,488.56	\$ 36,057.03	385.01	15.2%	\$ 10.45	-1.65%	-5.00%	8	8	-3%	15	3,617	2,925	(692)	-19%	2.01%
4 Airport Express	\$ -	\$ -	\$ -	\$ -	\$ -	-	-	-	-	-5.00%	-	-	-	15	-	-	-	-	0.00%
7 HOP Shuttle (Hospitality on Peninsula)	\$ -	\$ -	\$ -	\$ -	\$ -	-	-	-	-	-15.00%	-	-	-	10	-	-	-	-	0.00%
10 Rivers Avenue	\$ 26,342.08	\$ 12,873.36	\$ 48,640.25	\$ 39,215.44	\$ 222,189.82	2,372.50	17.6%	\$ 5.46	0.77%	-10.00%	14	14	5%	20	37,325	33,530	(3,795)	-10%	23.05%
11 Dorchester Rd/Airport	\$ 7,356.93	\$ 3,720.52	\$ 14,654.02	\$ 11,077.45	\$ 99,126.16	1,058.45	11.2%	\$ 9.09	-5.70%	-10.00%	10	9	-5%	20	11,679	9,691	(1,989)	-17%	6.66%
12 Upper Dorch/Ashley Phosphate Rd	\$ 9,639.33	\$ 4,209.60	\$ 16,943.70	\$ 13,848.93	\$ 106,866.51	1,141.10	13.0%	\$ 8.48	-3.92%	-10.00%	10	10	-4%	20	12,980	10,964	(2,015)	-16%	7.54%
13 Remount Road	\$ 3,183.77	\$ 2,275.60	\$ 6,868.67	\$ 5,459.37	\$ 66,818.96	713.48	8.2%	\$ 10.35	-8.71%	-10.00%	7	8	11%	20	6,065	5,927	(138)	-2%	4.07%
20 King Street/Meeting St	\$ -	\$ 6,000.00	\$ 6,001.75	\$ 6,000.00	\$ 54,588.92	582.89	11.0%	\$ 5.32	-5.89%	-10.00%	18	16	-12%	20	11,911	9,135	(2,776)	-23%	6.28%
30 Savannah Highway	\$ 3,294.58	\$ 1,606.28	\$ 5,456.78	\$ 4,900.86	\$ 54,268.63	579.47	9.0%	\$ 11.80	-7.85%	-10.00%	7	7	8%	20	4,392	4,184	(208)	-5%	2.88%
31 Folly Road	\$ 2,788.45	\$ 1,449.16	\$ 4,755.95	\$ 4,237.61	\$ 69,193.05	738.83	6.1%	\$ 17.21	-10.75%	-15.00%	5	5	2%	10	4,249	3,774	(474)	-11%	2.59%
32 North Bridge	\$ 4,492.15	\$ 2,732.33	\$ 7,648.90	\$ 7,224.48	\$ 71,254.33	760.84	10.1%	\$ 9.00	-6.74%	-10.00%	8	9	21%	20	6,624	7,117	493	7%	4.89%
33 St. Andrews/Ashley River Rd	\$ 4,803.22	\$ 2,879.06	\$ 9,138.68	\$ 7,682.28	\$ 59,195.68	632.08	13.0%	\$ 6.87	-3.90%	-10.00%	11	12	4%	20	8,235	7,499	(736)	-9%	5.16%
40 Mt. Pleasant	\$ 1,906.34	\$ 1,049.42	\$ 4,270.99	\$ 2,955.76	\$ 55,630.34	594.01	5.3%	\$ 19.27	-11.56%	-10.00%	5	5	-14%	20	3,594	2,733	(861)	-24%	1.88%
41 Coleman Boulevard	\$ 822.01	\$ 356.99	\$ 1,306.96	\$ 1,179.00	\$ 30,153.20	321.97	3.9%	\$ 31.16	-12.97%	-10.00%	3	3	-2%	20	1,117	930	(187)	-17%	0.64%
42 Wando Circulator	\$ 677.29	\$ 308.47	\$ 938.69	\$ 985.76	\$ 30,411.68	324.73	3.2%	\$ 36.62	-13.63%	-15.00%	2	2	21%	10	747	803	56	8%	0.55%
102 North Neck/ Rutledge Ave	\$ 822.38	\$ 622.72	\$ 1,700.77	\$ 1,445.10	\$ 39,008.01	416.52	3.7%	\$ 23.16	-13.17%	-15.00%	4	4	-5%	10	1,972	1,622	(350)	-18%	1.12%
103 Leeds Avenue	\$ 485.25	\$ 386.65	\$ 1,022.08	\$ 871.90	\$ 13,705.06	146.34	6.4%	\$ 12.74	-10.51%	-15.00%	5	7	27%	10	930	1,007	78	8%	0.69%
104 Montague Avenue	\$ 1,046.53	\$ 725.54	\$ 2,574.60	\$ 1,772.07	\$ 58,904.42	628.97	3.0%	\$ 30.23	-13.87%	-10.00%	3	3	-7%	10	2,346	1,890	(457)	-19%	1.30%
203 Medical Shuttle	\$ 25.50	\$ 39,026.34	\$ 40,926.34	\$ 39,051.84	\$ 39,087.61	417.37	99.9%	\$ 0.00	83.03%	-10.00%	30	19	-35%	10	14,608	8,080	(6,528)	-45%	5.56%
210 Aquarium/ CofC DASH	\$ -	\$ 33,991.44	\$ 42,791.44	\$ 33,991.44	\$ 64,902.84	693.02	52.4%	\$ 5.22	35.50%	-15.00%	11	9	-22%	10	7,889	5,923	(1,966)	-25%	4.07%
211 Meeting/King DASH	\$ -	\$ 25,791.44	\$ 25,791.44	\$ 25,791.44	\$ 100,984.22	1,078.29	25.5%	\$ 6.60	8.66%	-15.00%	20	11	-46%	10	20,403	11,386	(9,017)	-44%	7.83%
213 Lockwood/Calhoun DASH	\$ -	\$ 9,791.44	\$ 9,791.44	\$ 9,791.44	\$ 35,350.89	377.47	27.7%	\$ 4.14	10.82%	-15.00%	21	16	-23%	10	9,090	6,179	(2,911)	-32%	4.25%
301 Glenn McConnell Circulator	\$ 892.31	\$ 580.74	\$ 2,342.58	\$ 1,473.05	\$ 29,757.05	317.74	5.0%	\$ 18.70	-11.93%	-15.00%	6	5	-21%	10	2,227	1,513	(714)	-32%	1.04%
TOTAL	\$69,538.53	\$ 174,177.23	\$ 279,882.58	\$243,715.76	\$ 1,444,133.60	15,420.2	16.9%	\$ 8.25			10.4	9.4	-9%		181,361	145,453	(35,908)	-19.8%	100.0%

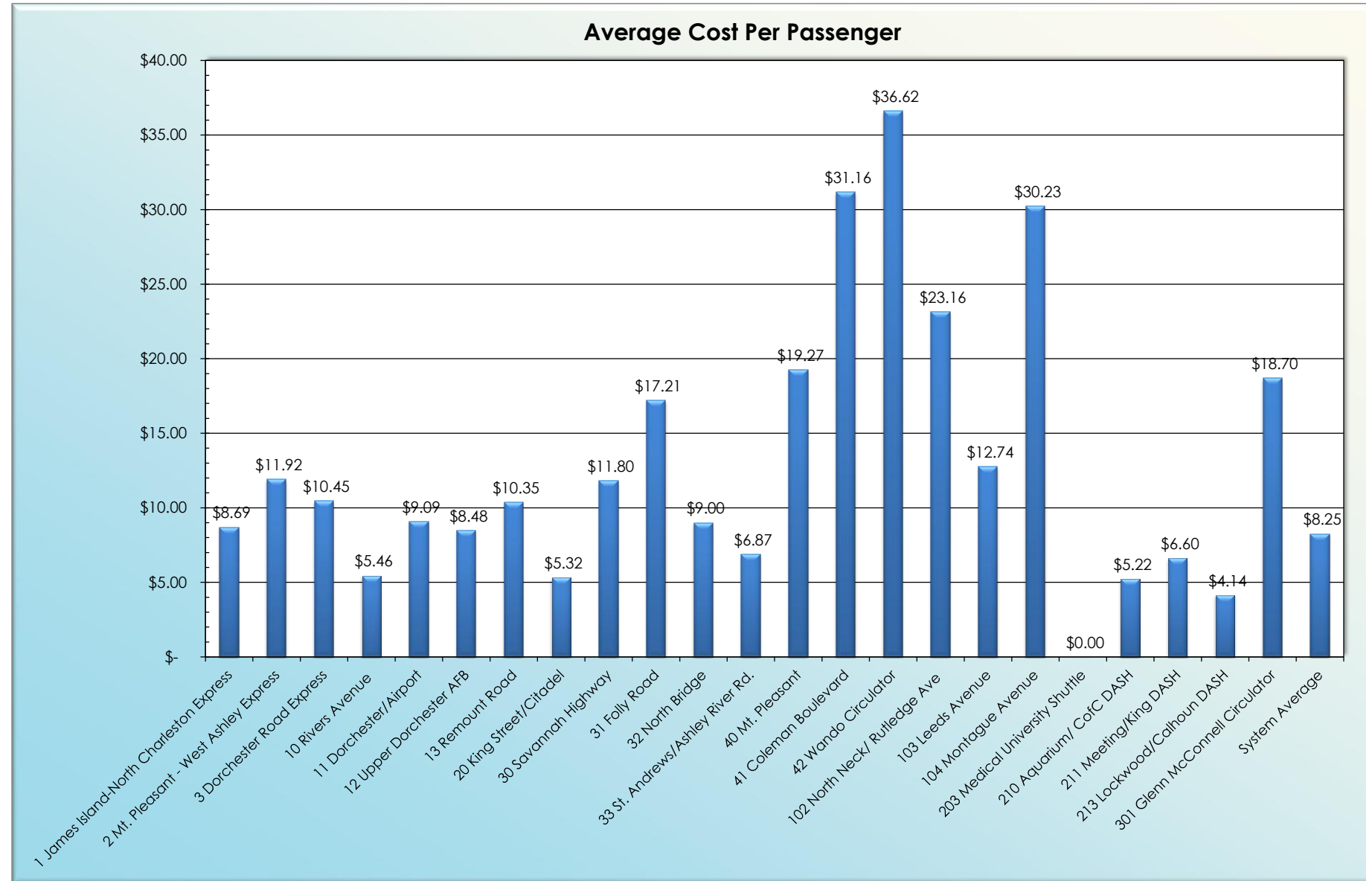
NOT meeting Revenue Recovery Standards

Meeting Passenger Per Hour Standards

NOT Meeting Passenger Per Hour Standards

Revenue/Cost/Ridership for the Month of January 2025

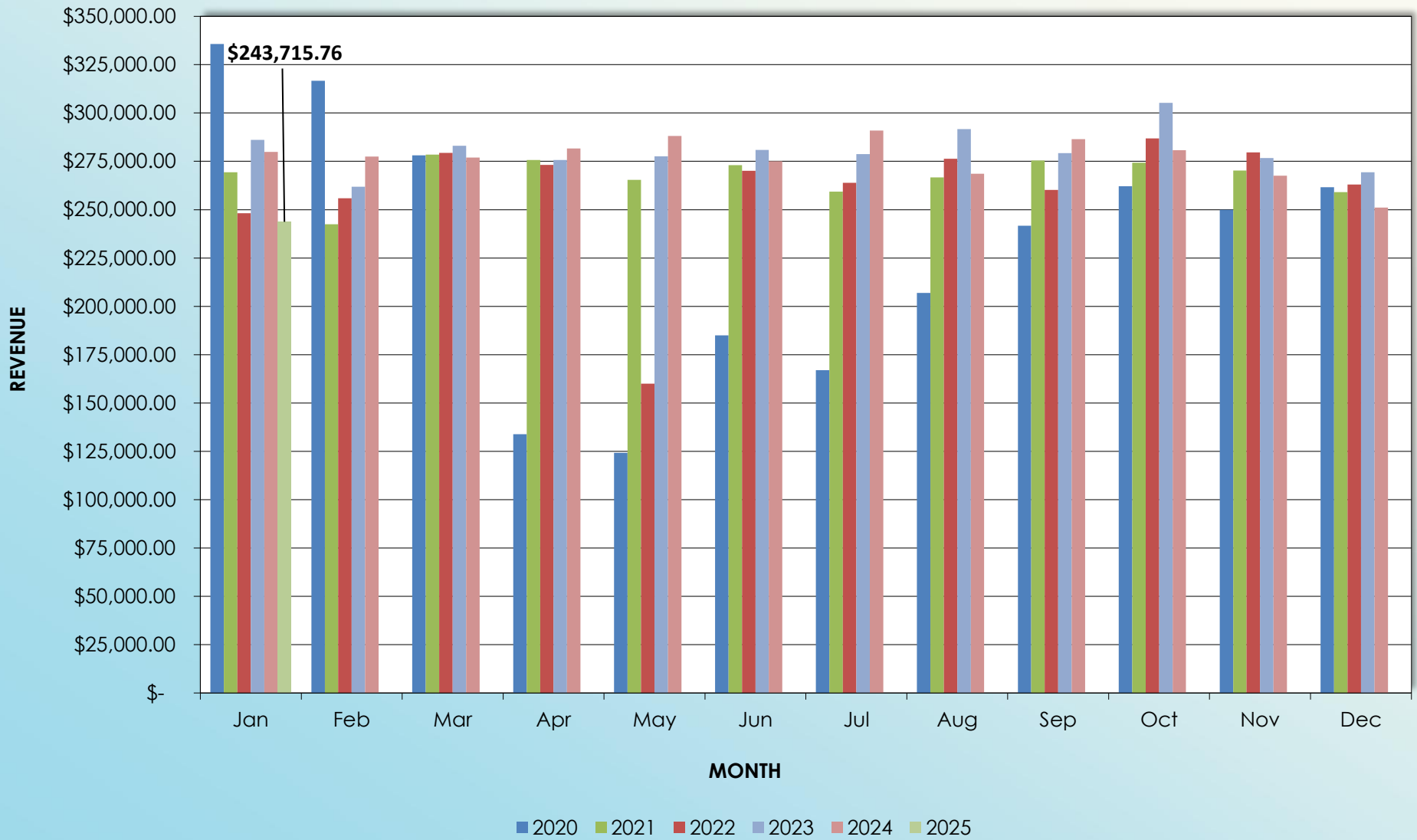
Route Name	Average Cost Per Passenger
1 James Island-North Charleston Express	\$ 8.69
2 Mt. Pleasant - West Ashley Express	\$ 11.92
3 Dorchester Road Express	\$ 10.45
4 Airport Express	-
7 HOP Shuttle (Hospitality on Peninsula)	-
10 Rivers Avenue	\$ 5.46
11 Dorchester/Airport	\$ 9.09
12 Upper Dorchester AFB	\$ 8.48
13 Remount Road	\$ 10.35
20 King Street/Citadel	\$ 5.32
30 Savannah Highway	\$ 11.80
31 Folly Road	\$ 17.21
32 North Bridge	\$ 9.00
33 St. Andrews/Ashley River Rd.	\$ 6.87
40 Mt. Pleasant	\$ 19.27
41 Coleman Boulevard	\$ 31.16
42 Wando Circulator	\$ 36.62
102 North Neck/ Rutledge Ave	\$ 23.16
103 Leeds Avenue	\$ 12.74
104 Montague Avenue	\$ 30.23
203 Medical University Shuttle	\$ 0.00
210 Aquarium/ CofC DASH	\$ 5.22
211 Meeting/King DASH	\$ 6.60
213 Lockwood/Calhoun DASH	\$ 4.14
301 Glenn McConnell Circulator	\$ 18.70
System Average	\$ 8.25



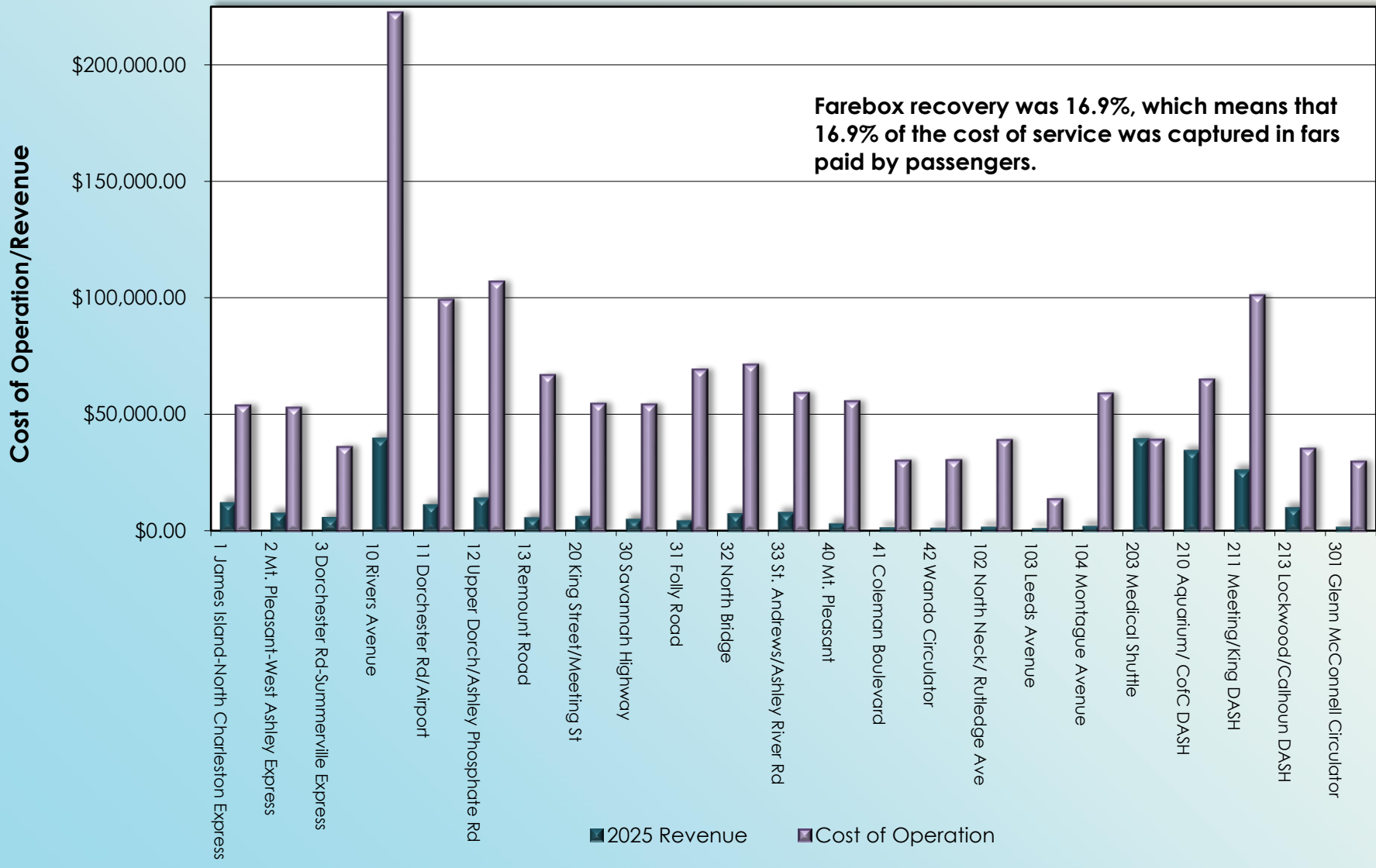
Fixed Route Ridership



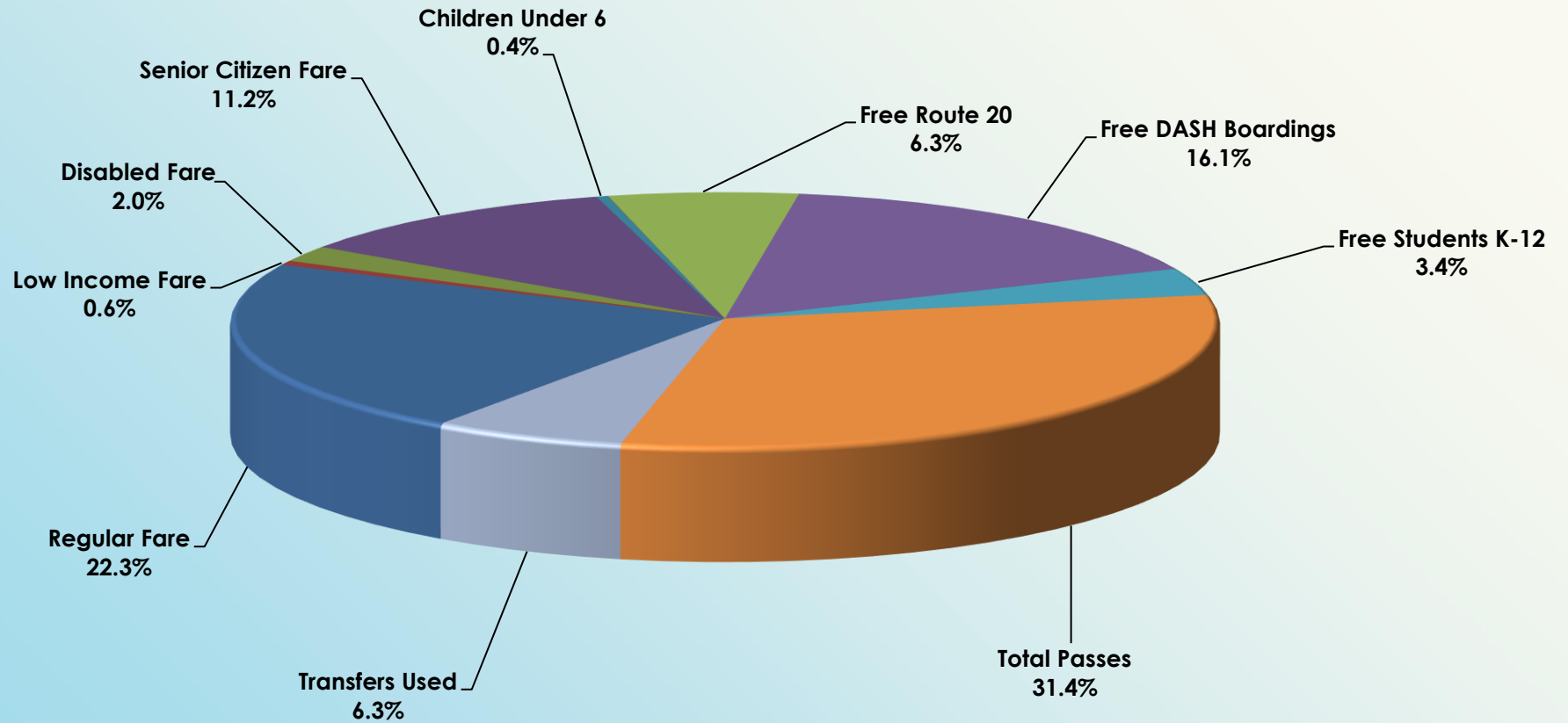
Fixed Route Revenue



Revenue & Cost by Route January 2025

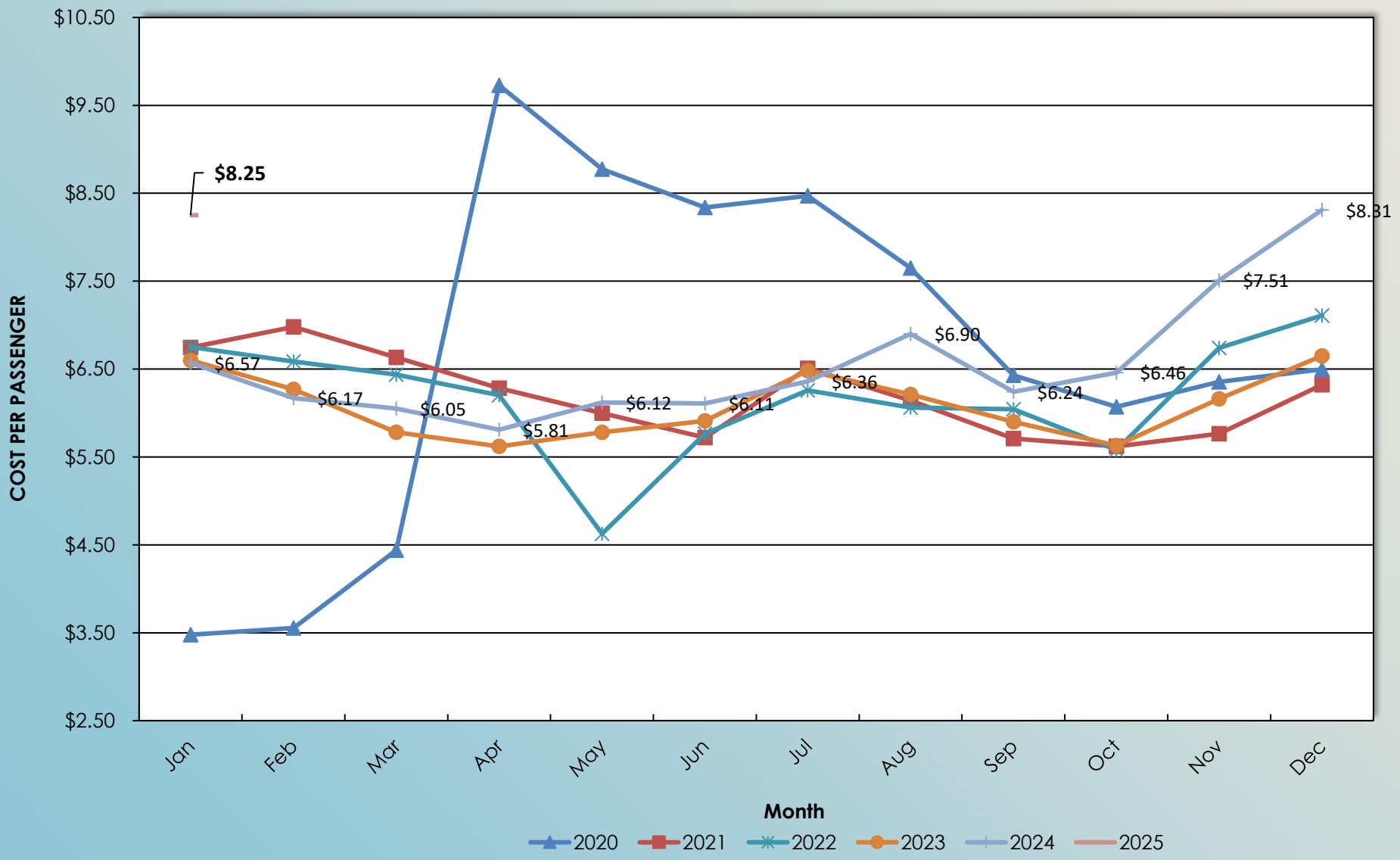


Ridership by Fare Type January 2025

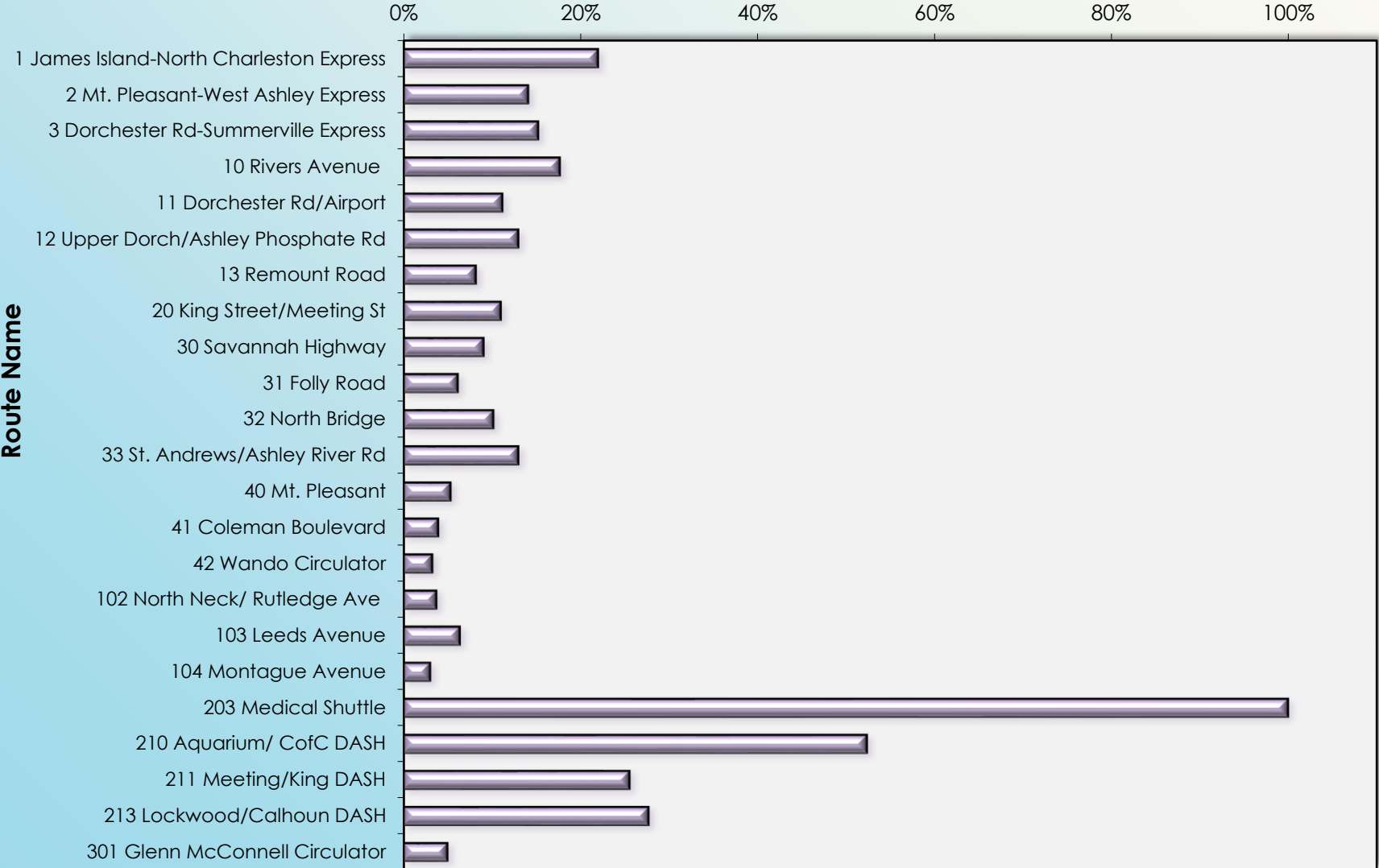


- | | | | | |
|----------------------|-------------------|---------------------|--------------------------|-----------------------|
| ■ Regular Fare | ■ Low Income Fare | ■ Disabled Fare | ■ Senior Citizen Fare | ■ Children Under 6 |
| ■ HOP Shuttle | ■ Beach Shuttle | ■ Free School Guard | ■ Free Route 20 | ■ Free DASH Boardings |
| ■ Free Students K-12 | ■ Total Passes | ■ Transfers Used | ■ Unclassified Ridership | |

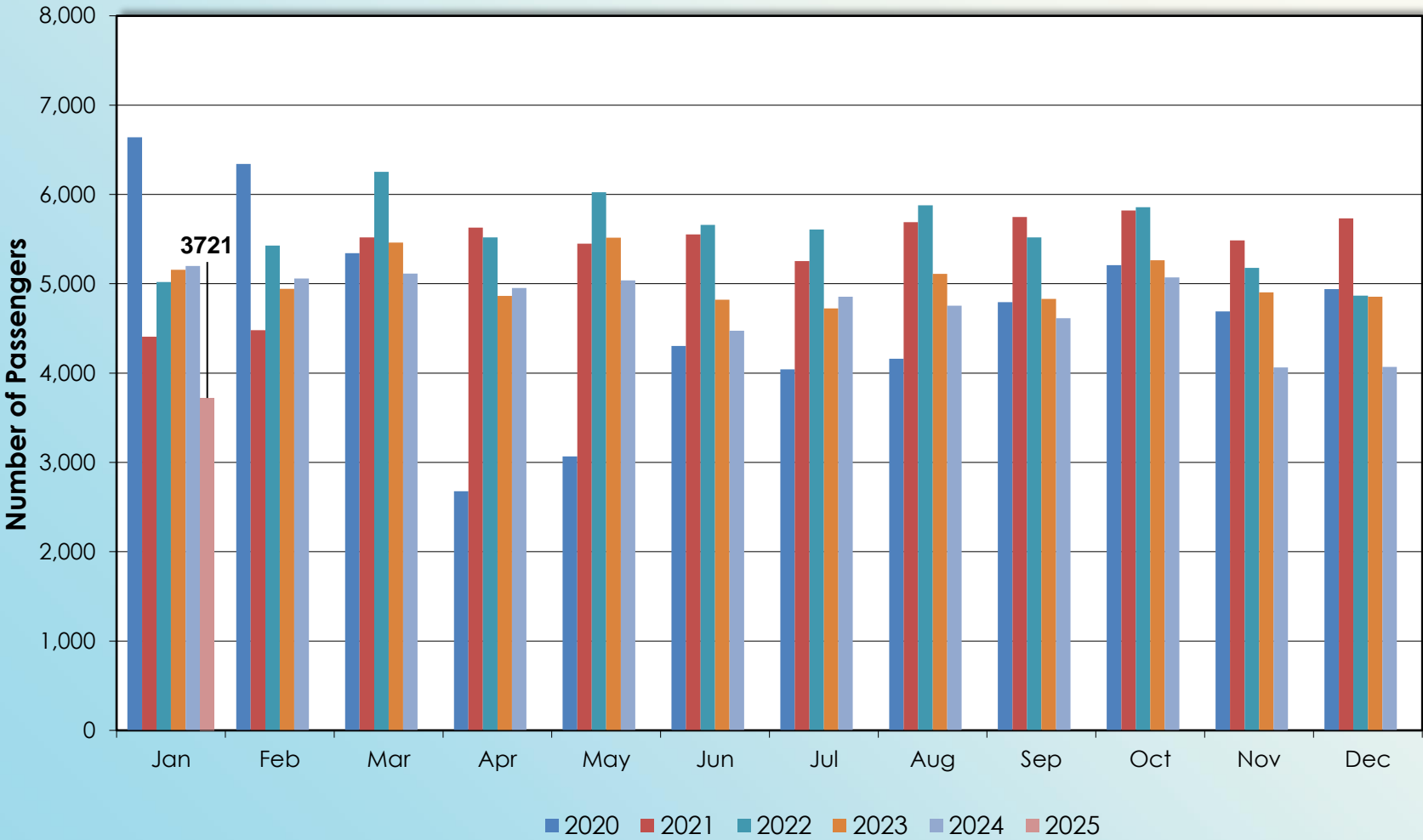
Fixed Route Cost Per Passenger



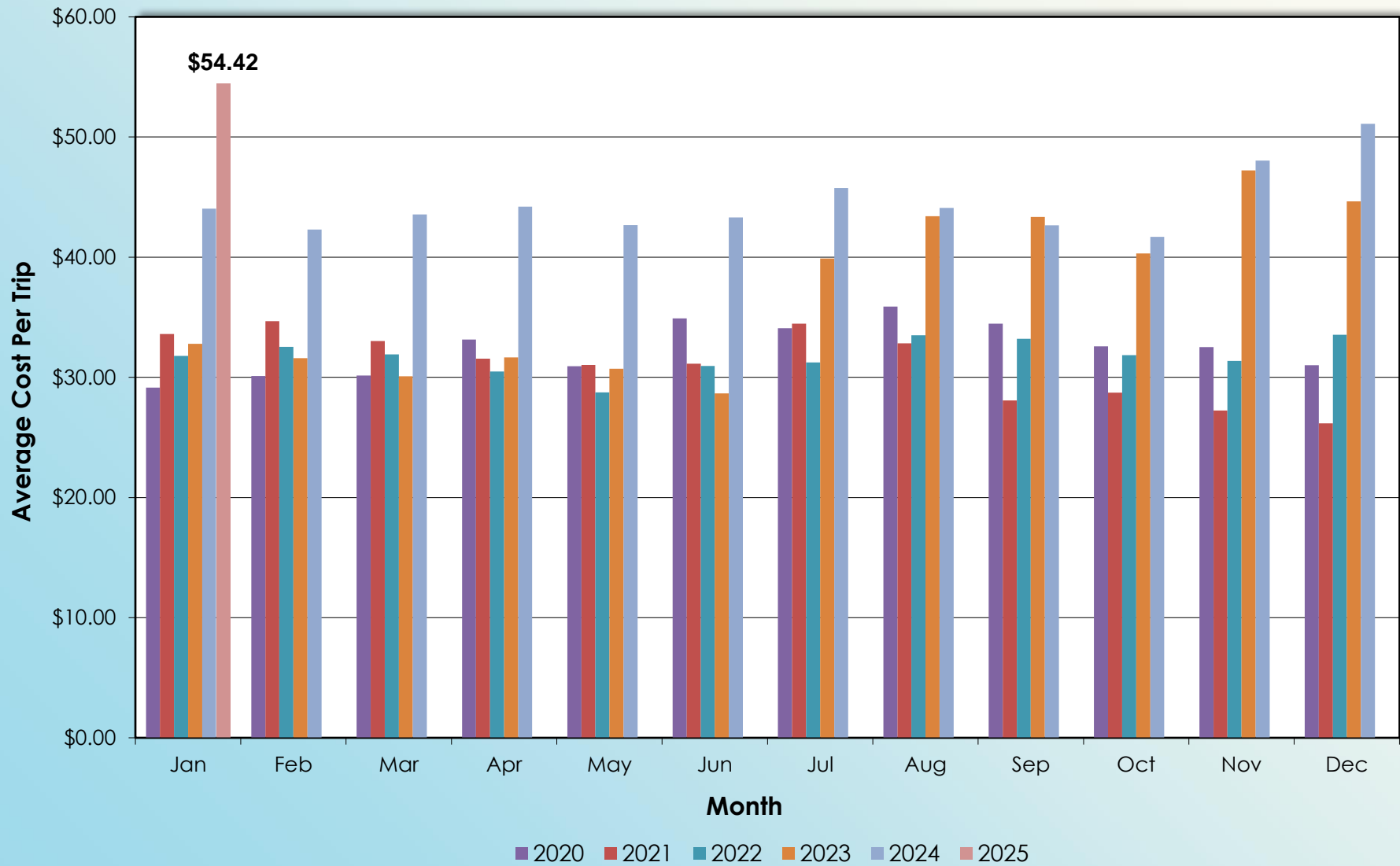
Percent Cost Recovered by Route January 2025



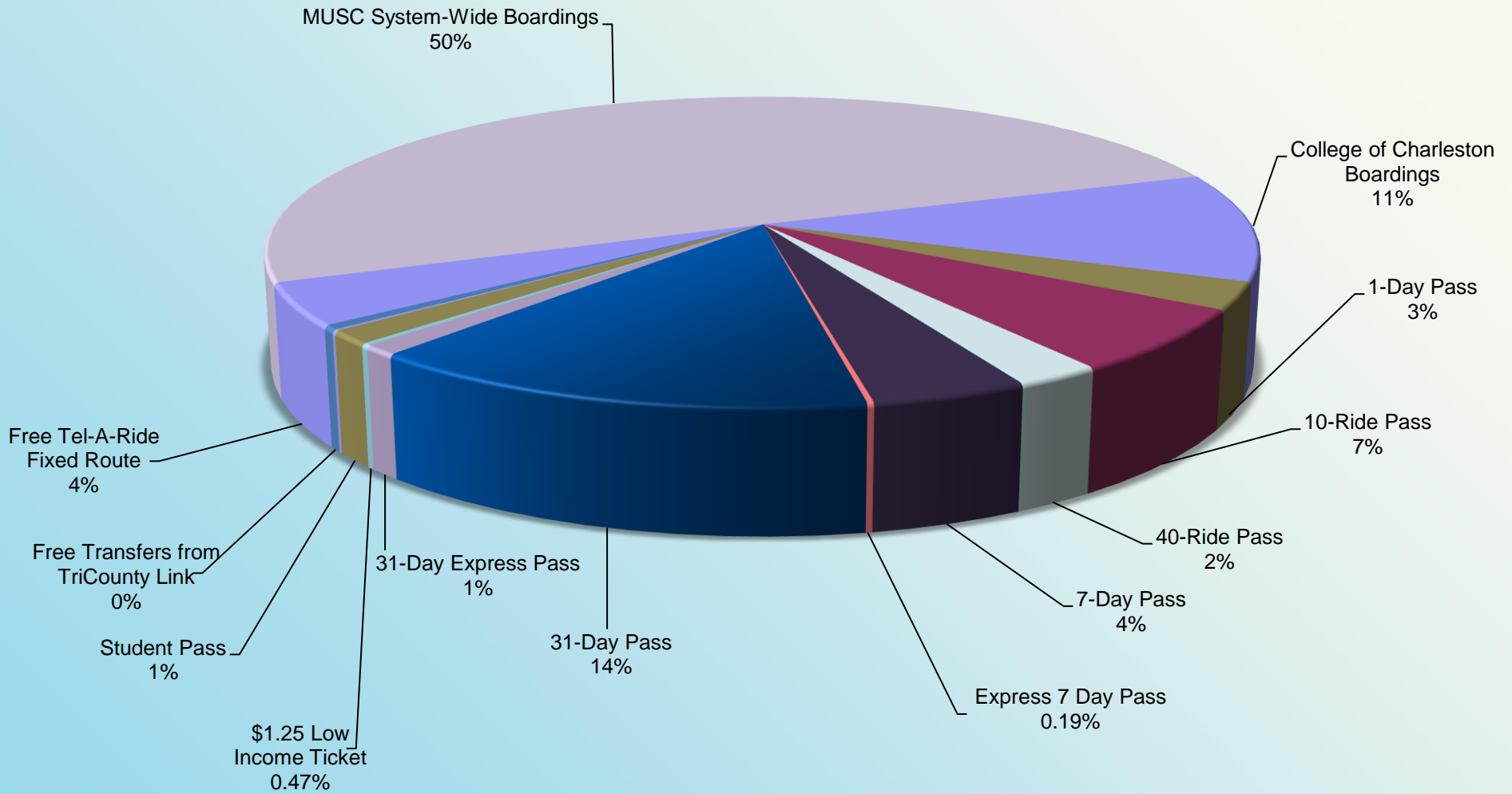
Tel-A-Ride Ridership



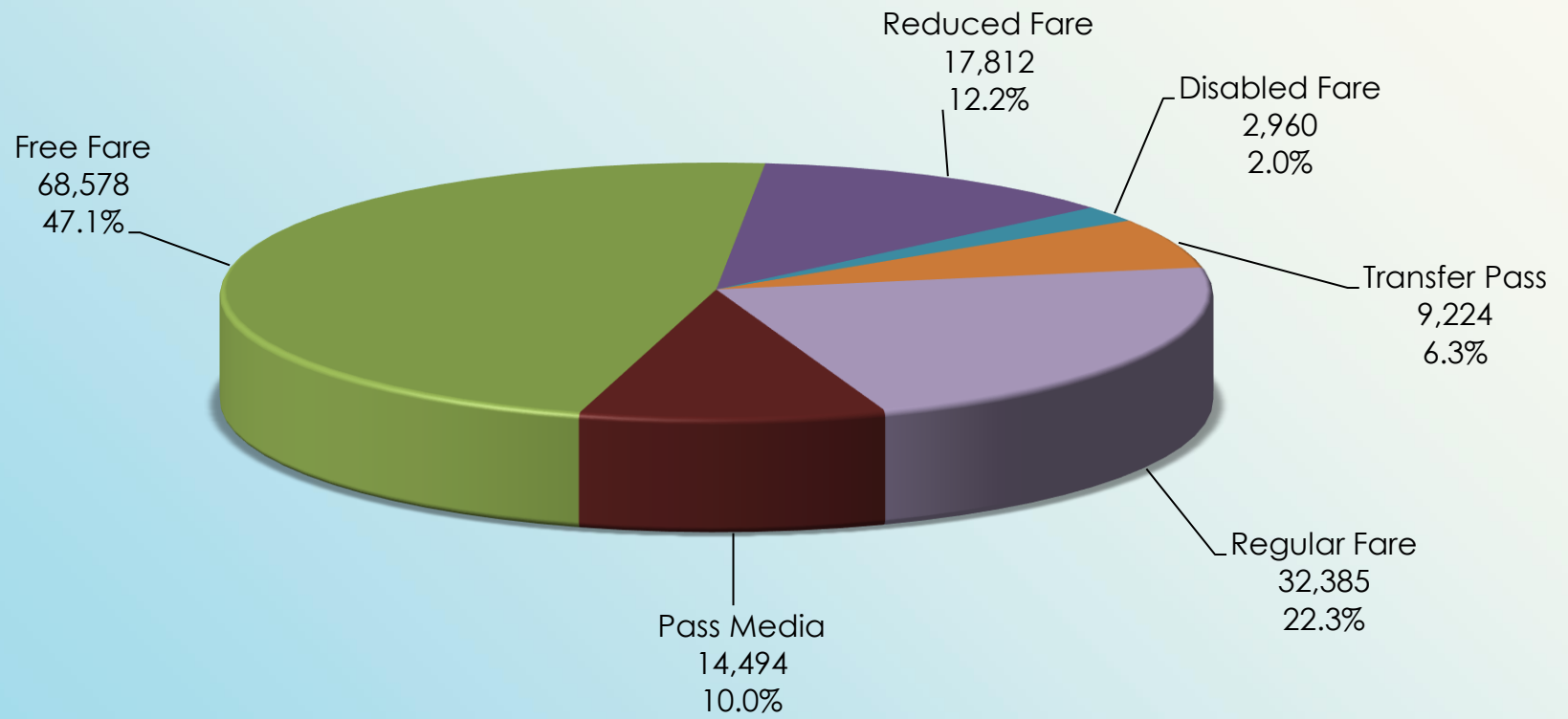
Average Cost Per One-Way Paratransit Trip



Pass Use by Type January 2025



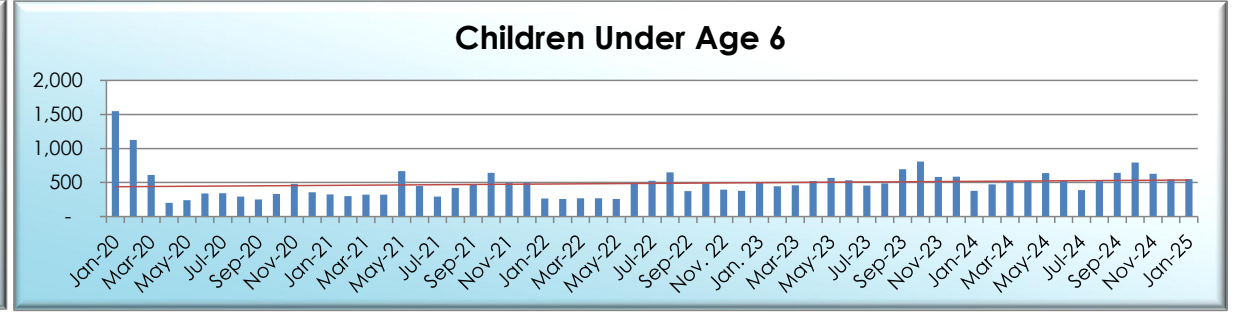
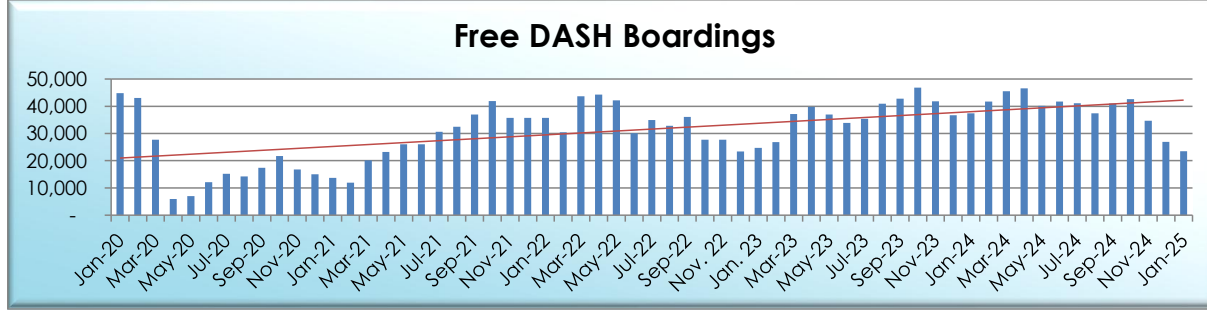
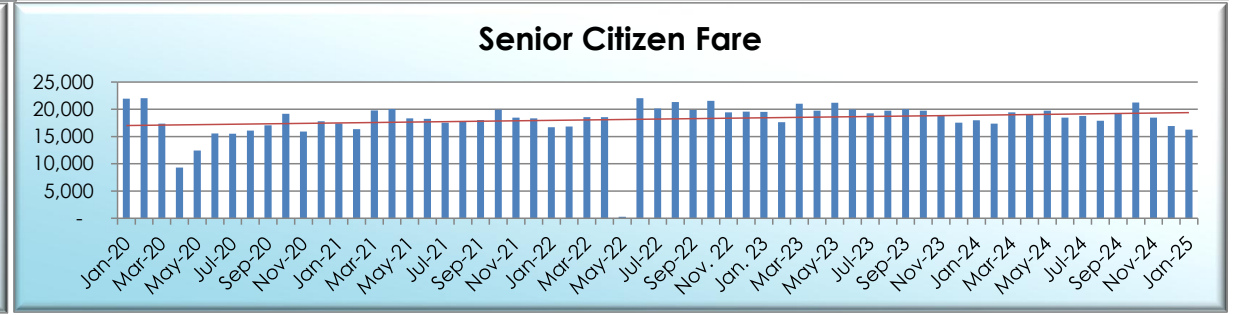
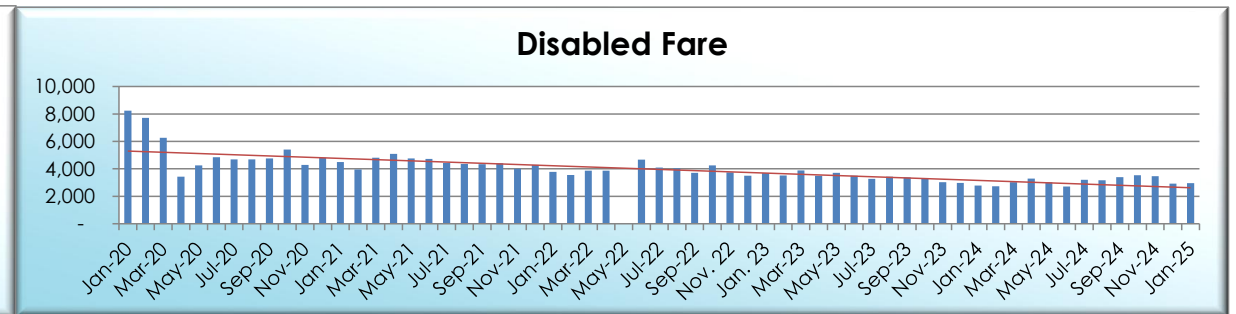
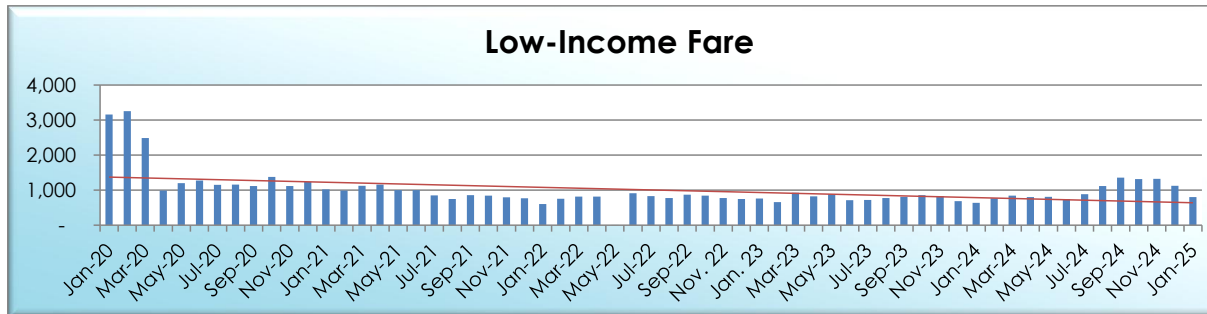
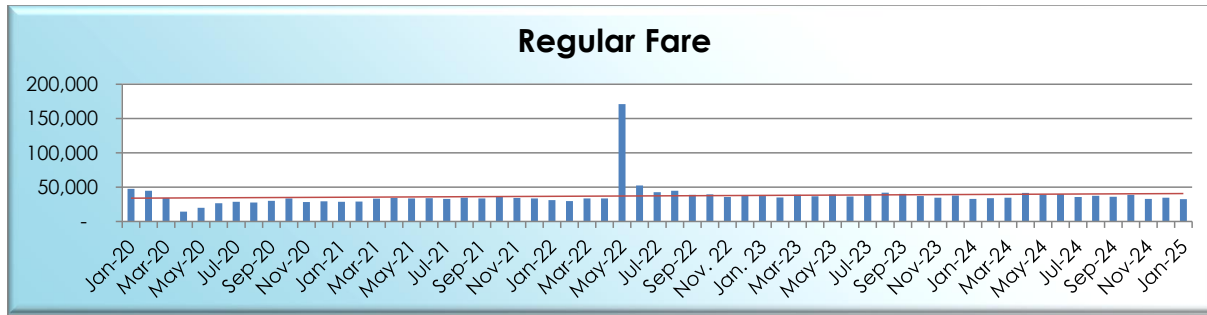
Ridership by Customer Type January 2025



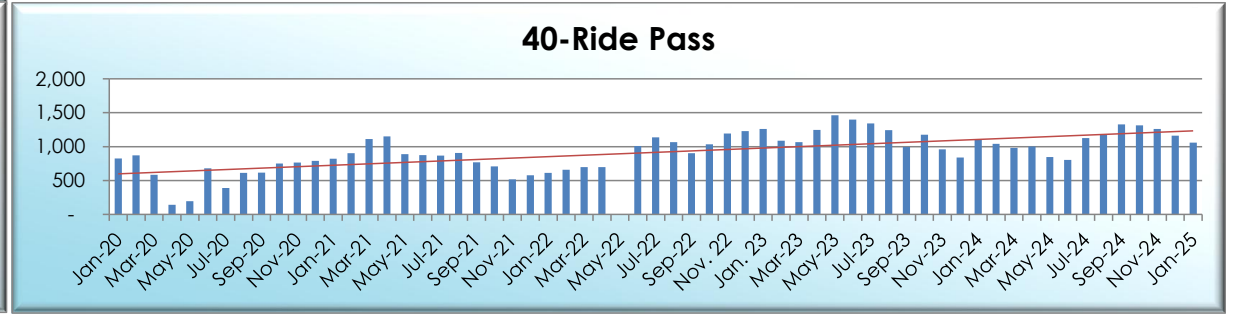
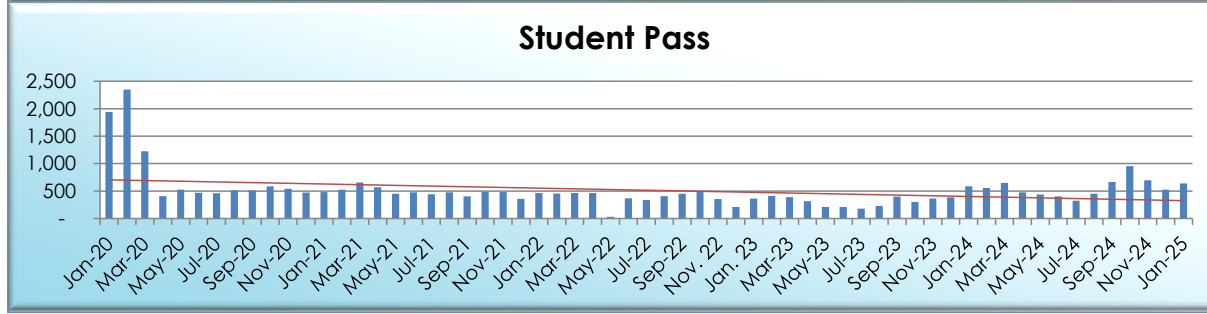
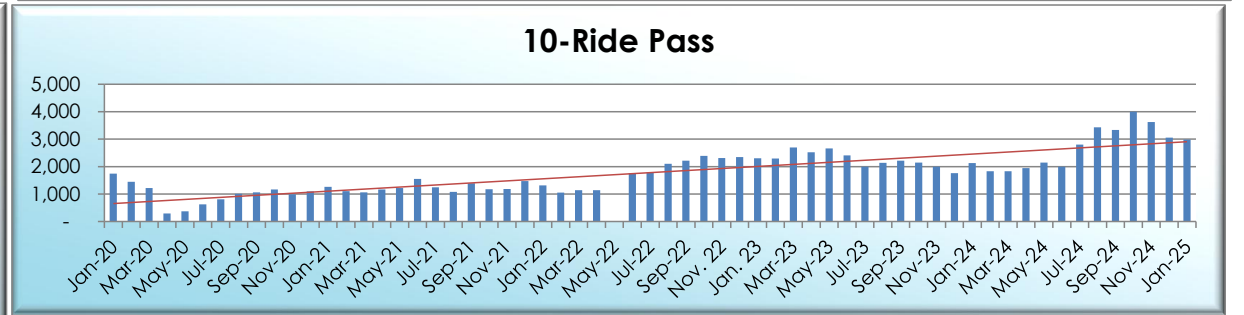
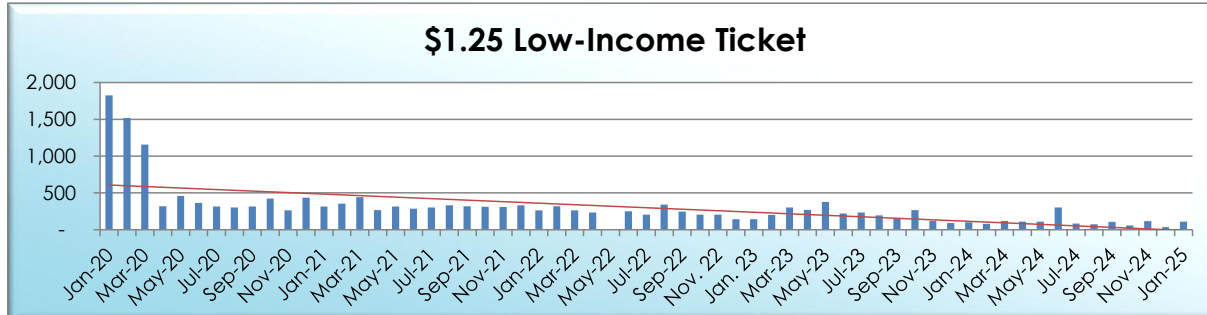
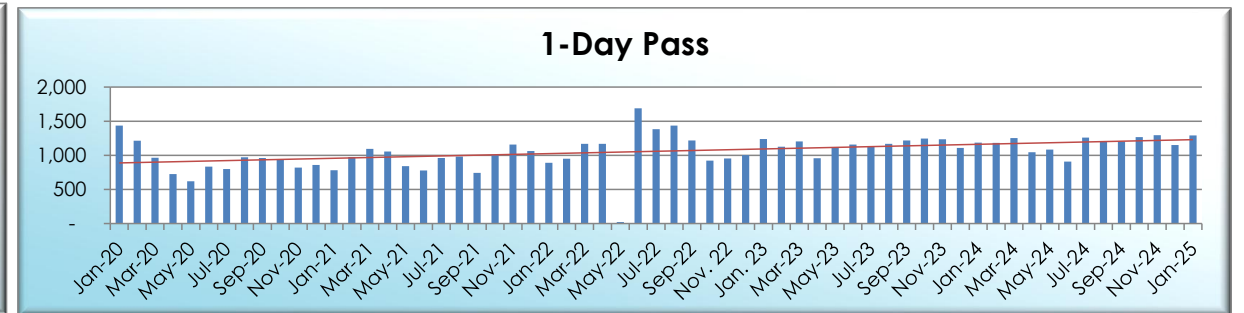
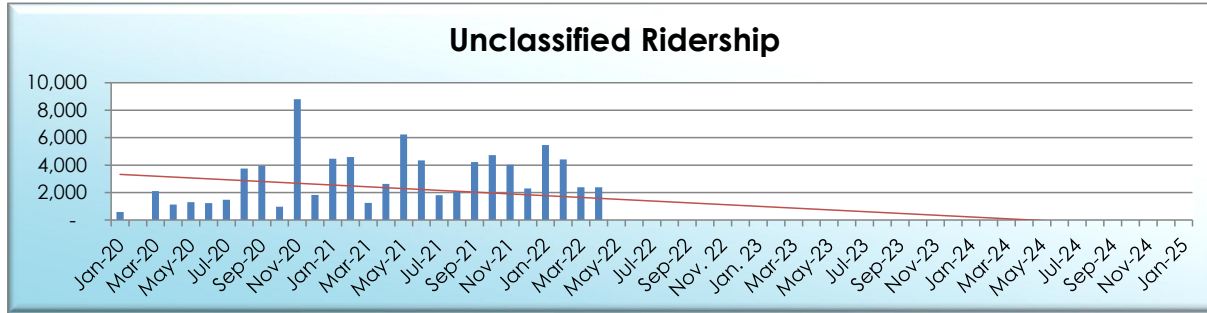
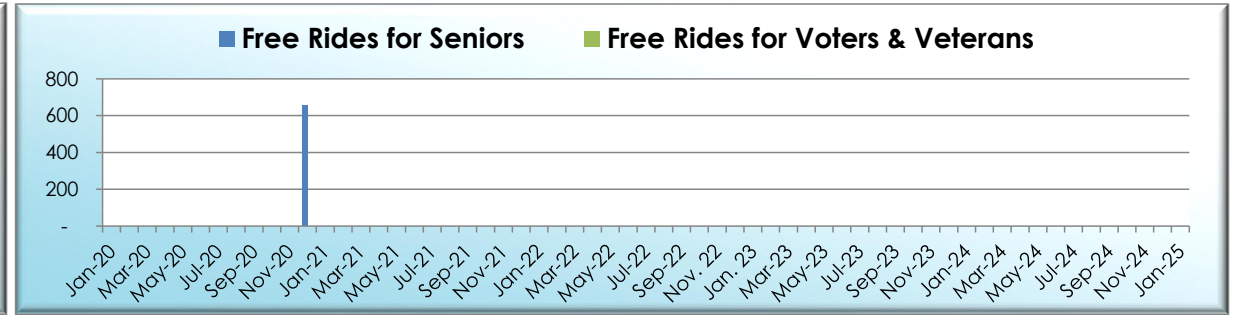
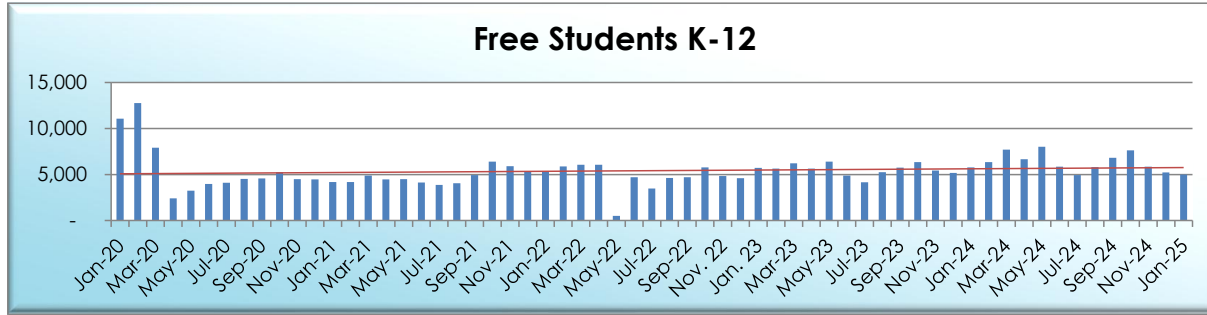
Regular Fare Pass Media Free Fare Reduced Fare Disabled Fare Transfer Pass

Ridership Classification for January 2025		
Type of Fare		
Regular Fare	32,385	22.26%
Low Income Fare	801	0.55%
Disabled Fare	2,960	2.04%
Senior Citizen Fare	16,262	11.18%
Children Under 6	550	0.38%
HOP Shuttle	0	0.00%
Beach Shuttle	0	0.00%
Free School Guard	23	0.02%
Free Route 20	9,135	6.28%
Free DASH Boardings	23,488	16.15%
Free Students K-12	4,999	3.44%
Subtotal	90,603	62.29%
Type of Pass		
1-Day Pass	1,291	0.89%
10-Ride Pass	2,986	2.05%
40-Ride Pass	1,057	0.73%
3-Day Pass	44	0.03%
7-Day Pass	1,993	1.37%
7-Day Express Pass	85	0.06%
31-Day Pass	6,513	4.48%
31-Day Express Pass	472	0.32%
\$1.25 Low Income Ticket	111	0.08%
Student Pass	638	0.44%
1-Ride Courtesy Pass	8	0.01%
1-Ride Pass	53	0.04%
Free Transfers from TriCounty Link	208	0.14%
Free Tel-A-Ride Fixed Route	1,998	1.37%
MUSC System-Wide Boardings	22,999	15.81%
College of Charleston Boardings	5,170	3.55%
Total Passes	45,626	31.37%
Transfers		
Issued	19,143	
Transfers Used	9,224	6.34%
Wheelchair Count	178	
Unclassified Ridership	0	0.00%
Total Ridership	145,453	100.00%

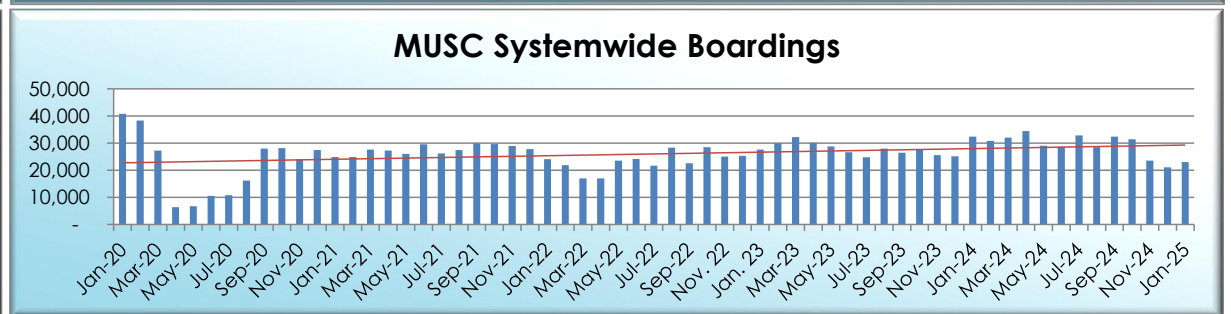
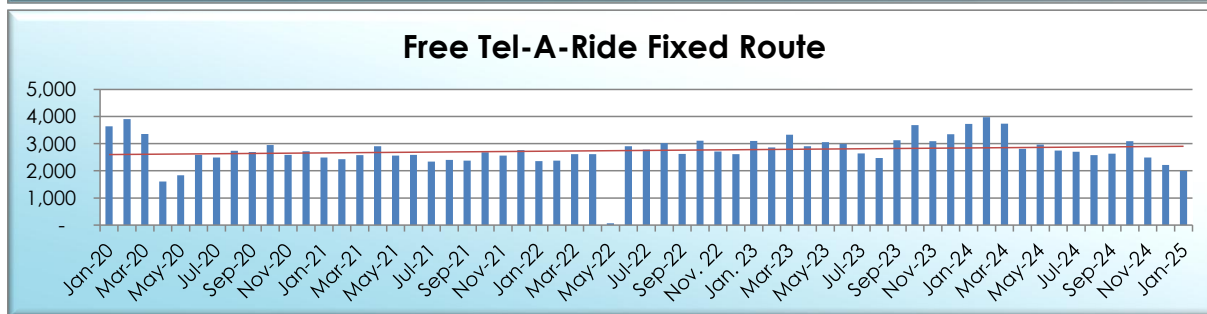
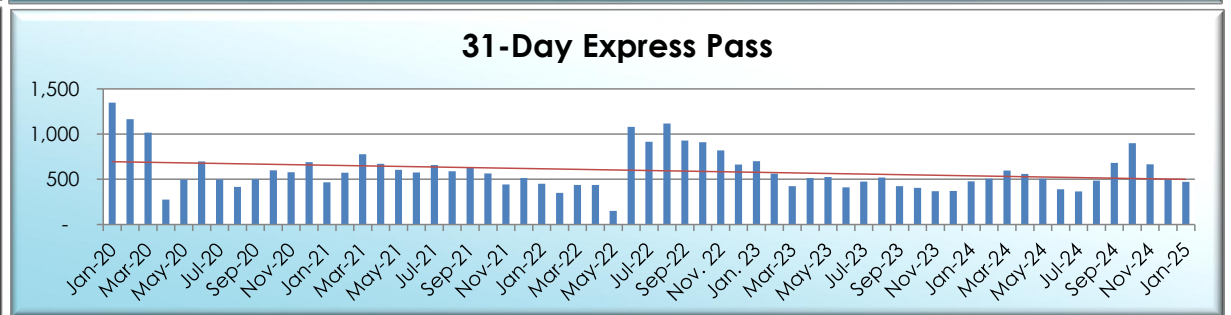
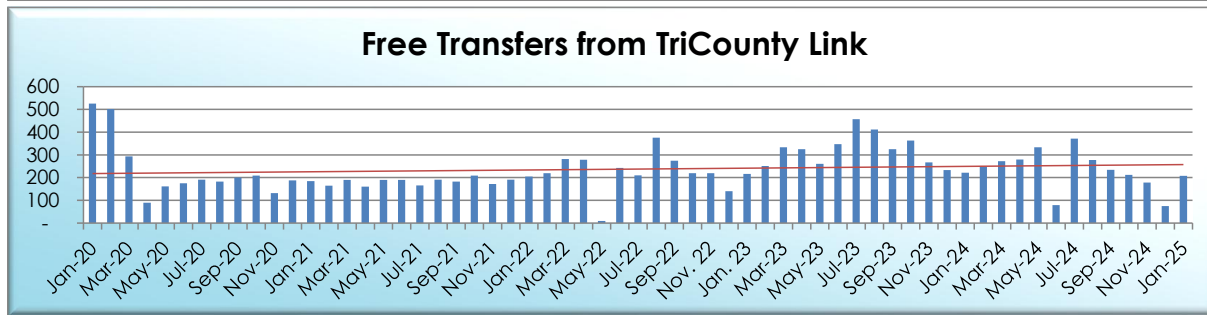
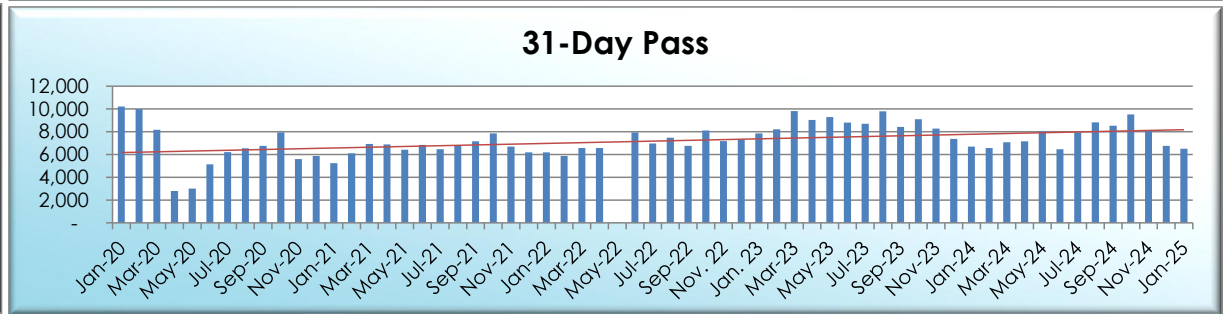
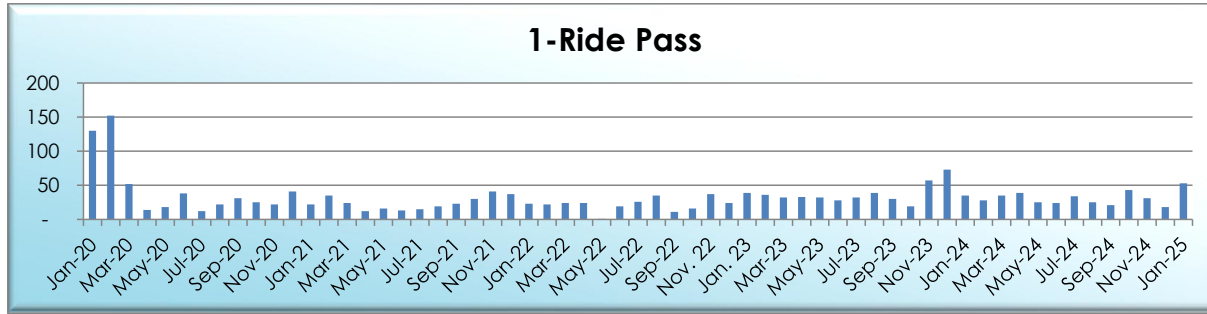
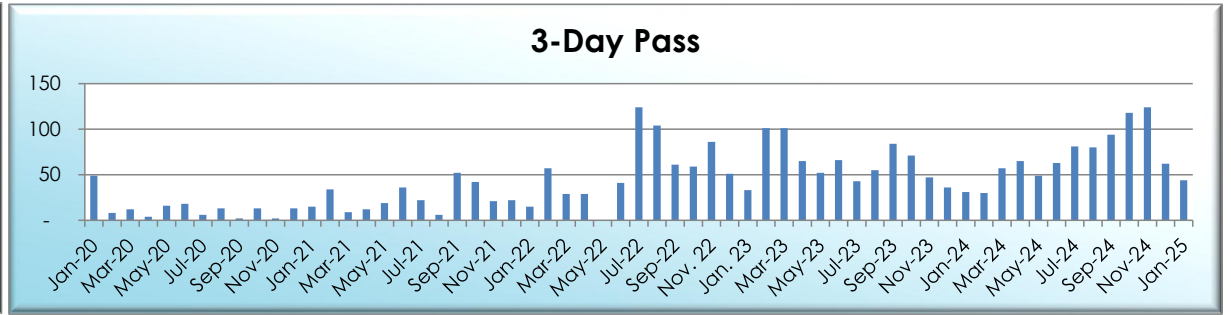
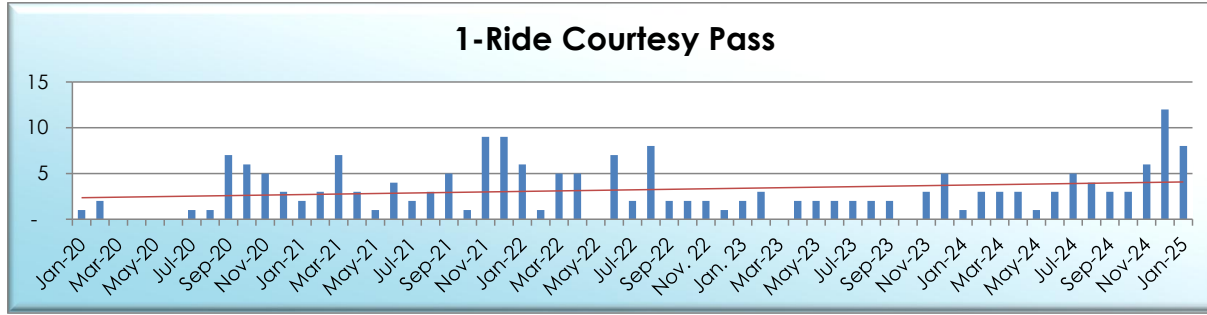
Classification History



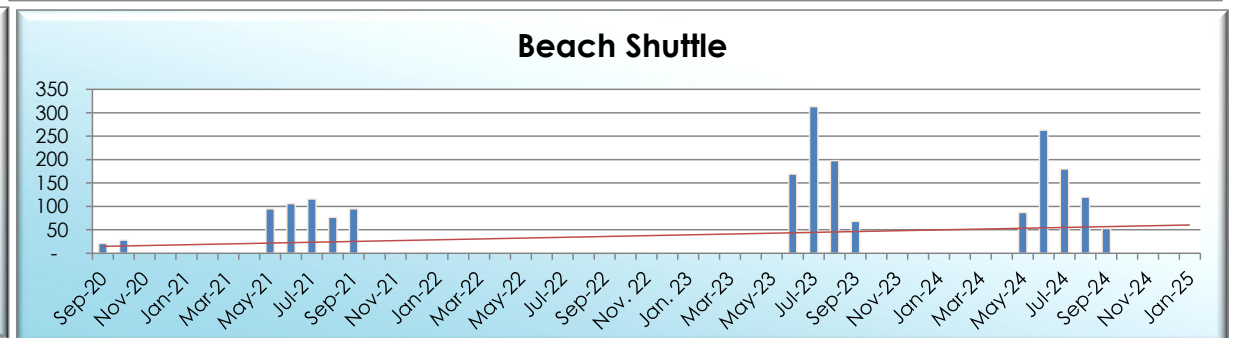
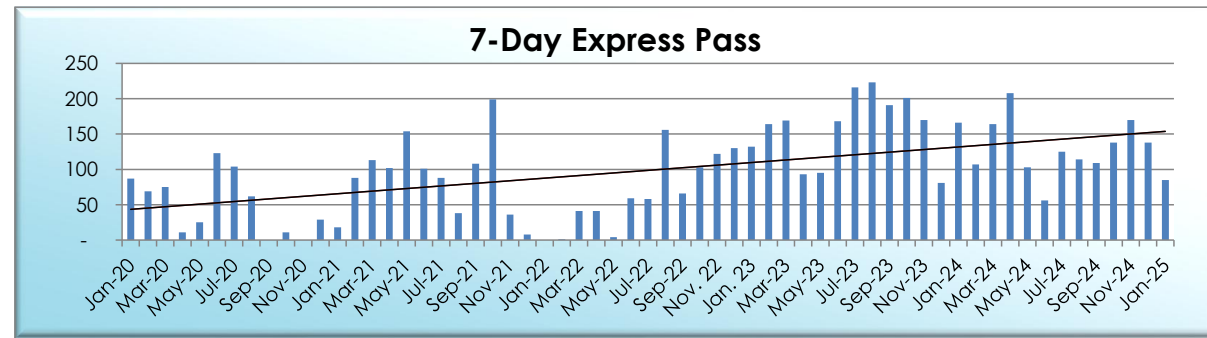
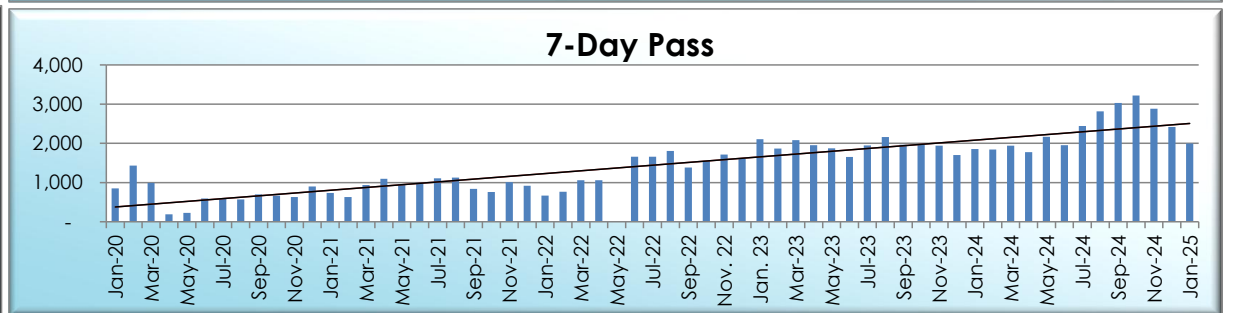
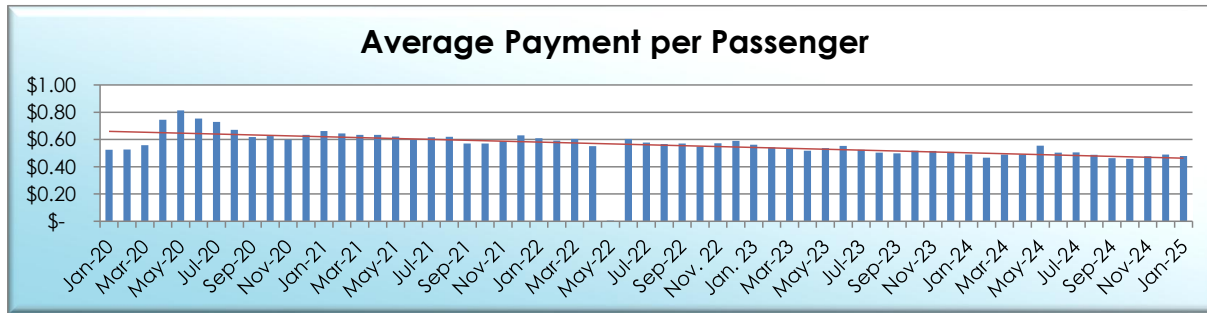
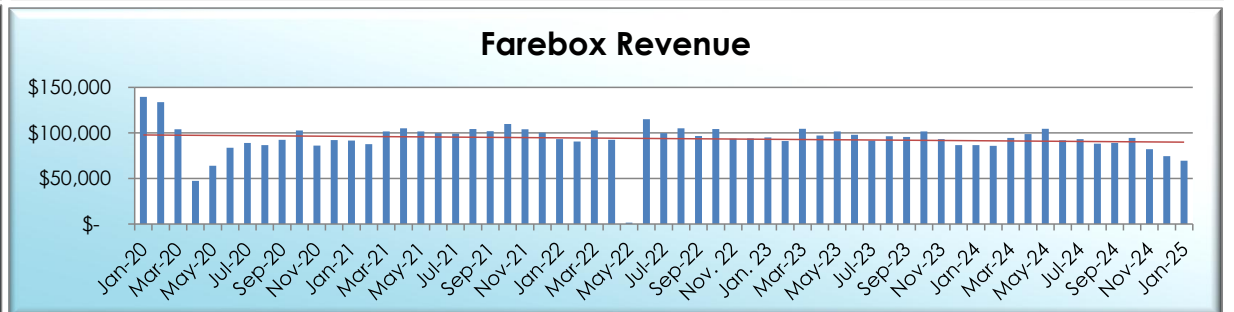
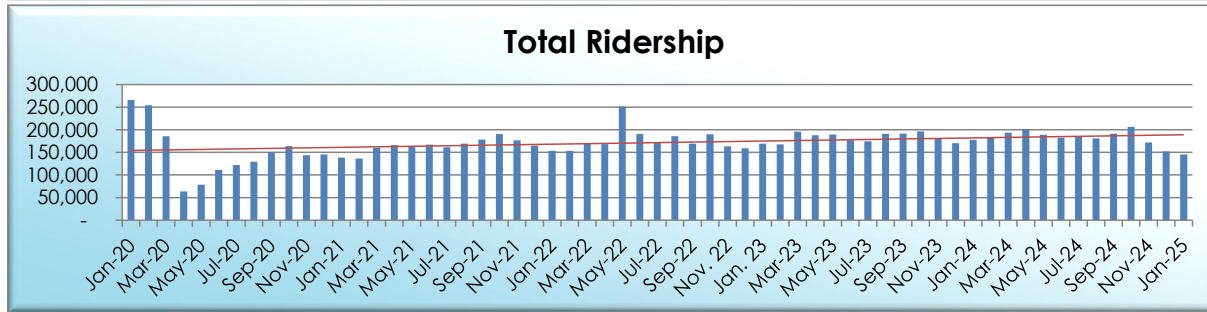
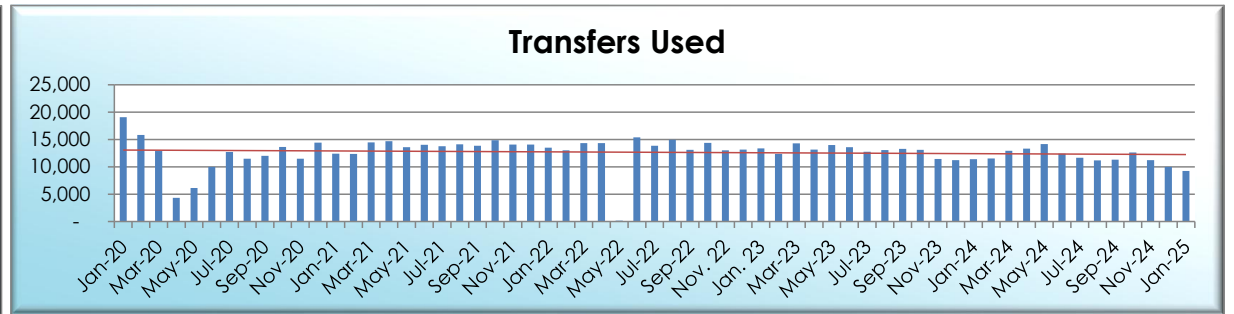
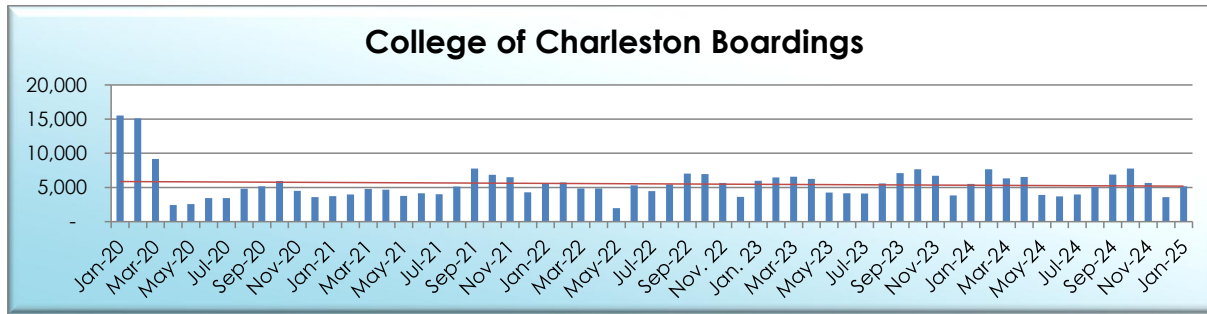
Classification History



Classification History

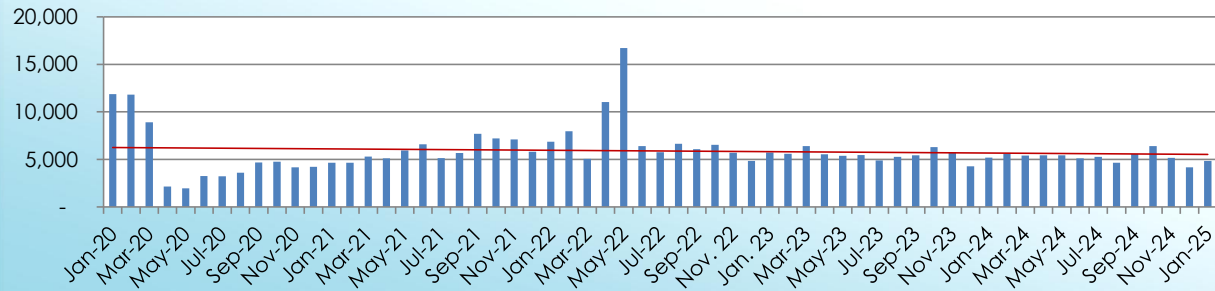


Classification History

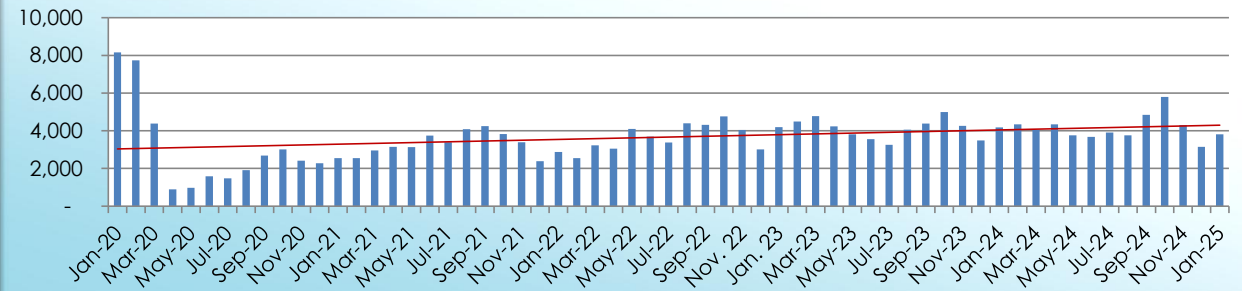


Ridership Trends by Route

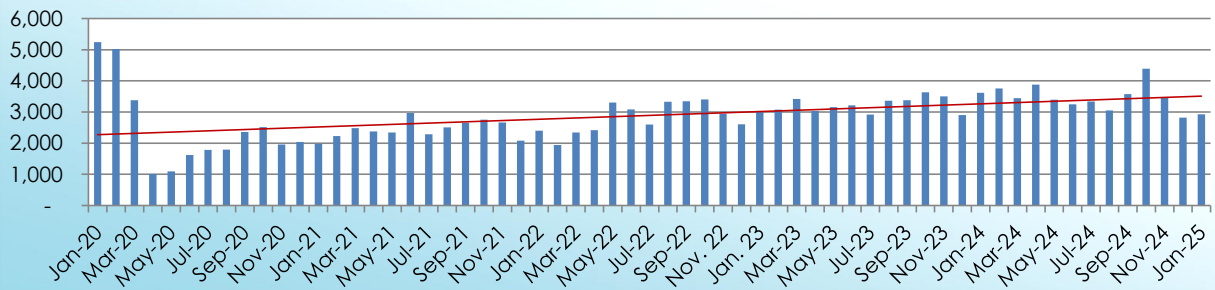
1 James Island-North Charleston Express



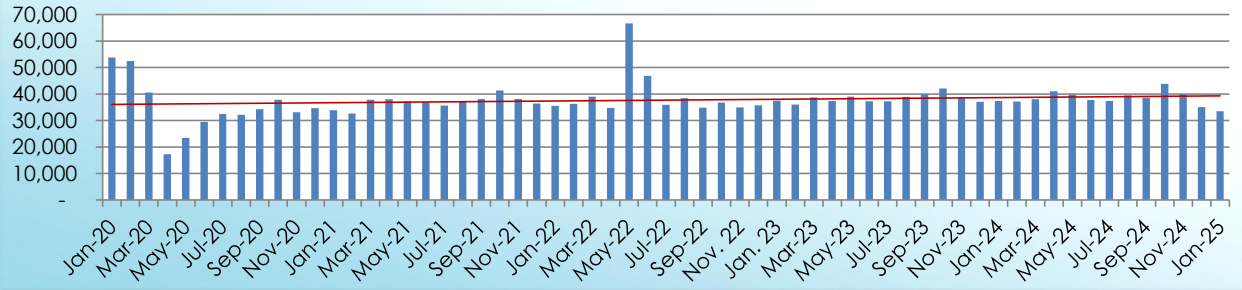
2 Mt. Pleasant - West Ashley Express



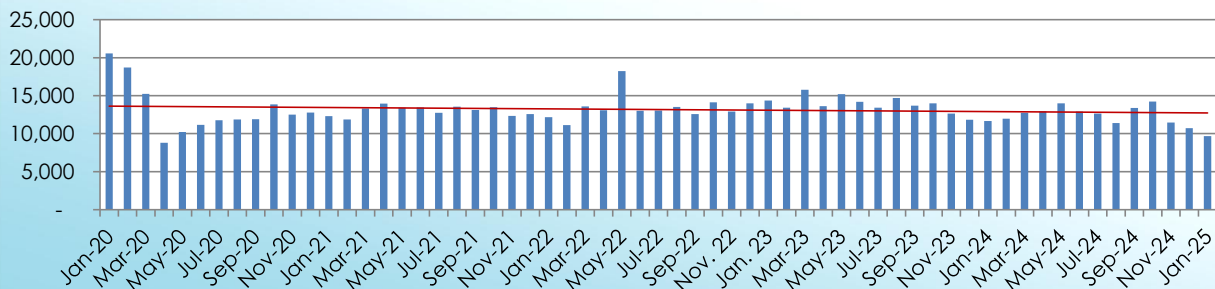
3 Dorchester Road Express



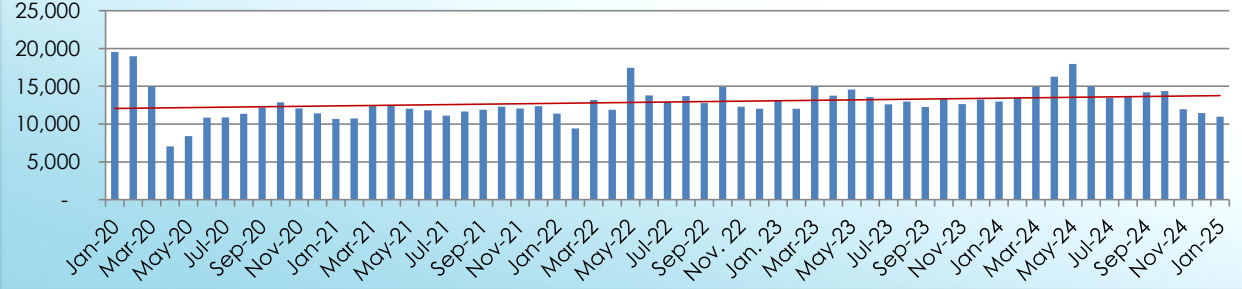
10 Rivers Avenue



11 Dorchester/Airport

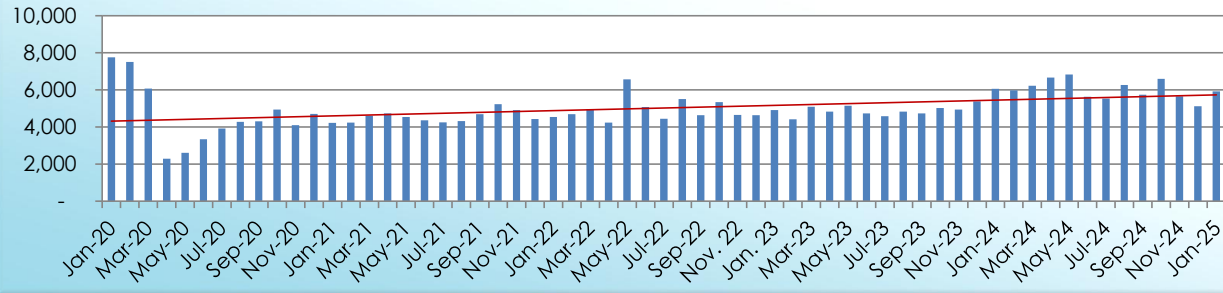


12 Upper Dorchester AFB

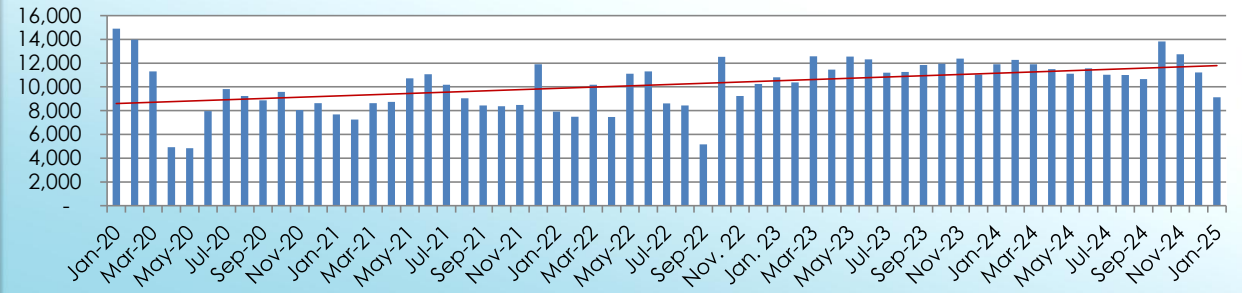


Ridership Trends by Route

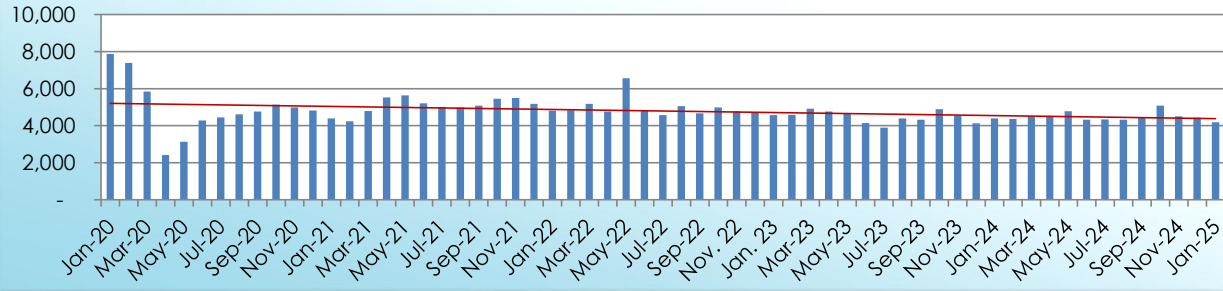
13 Remount Road



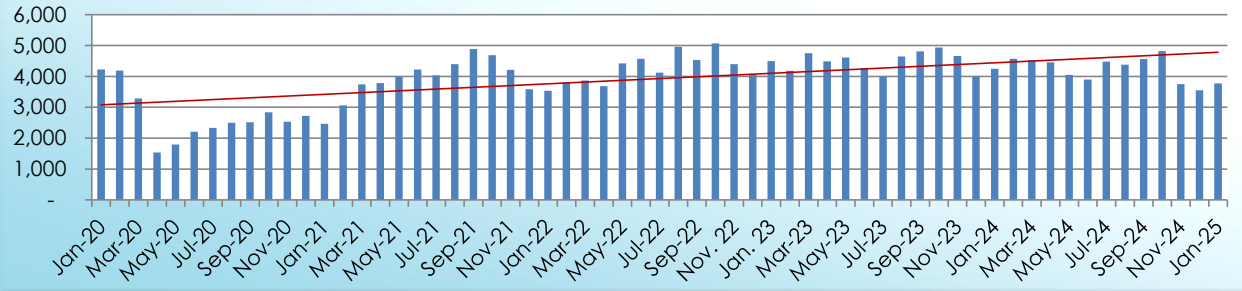
20 King Street/Citadel



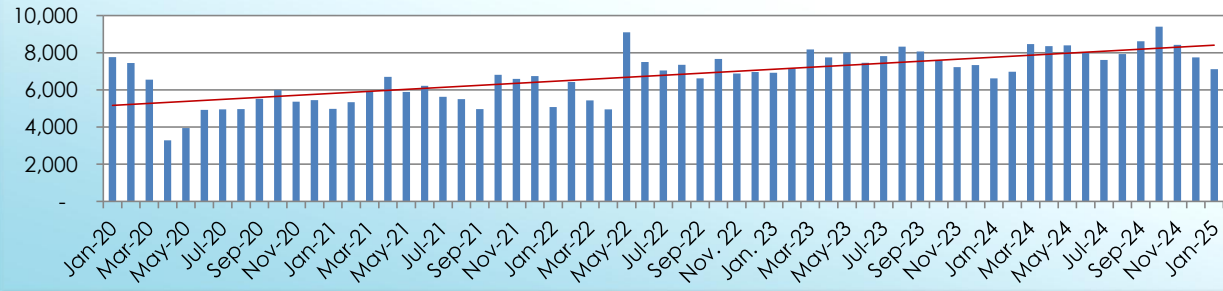
30 Savannah Highway



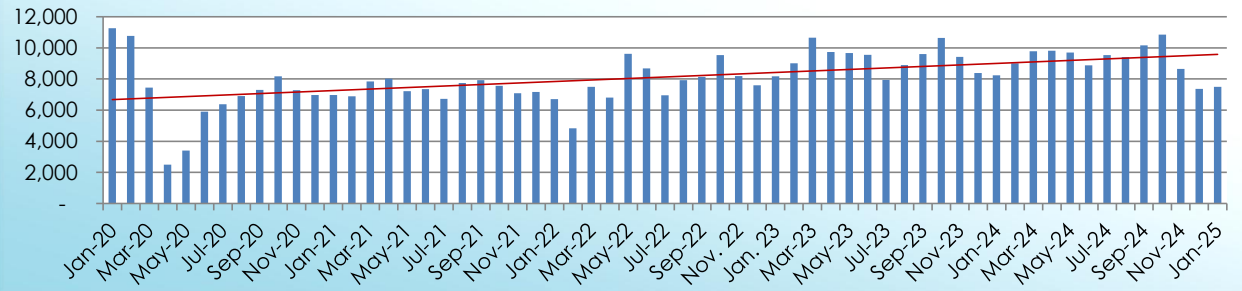
31 Folly Road



32 North Bridge

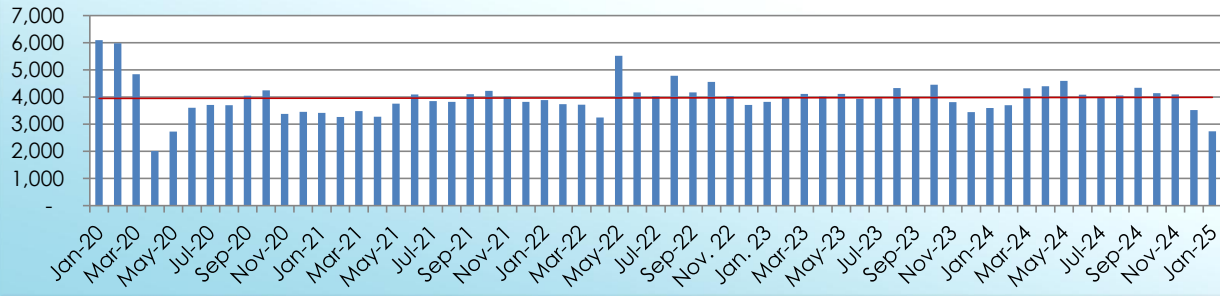


33 St. Andrews/Ashley River Rd.

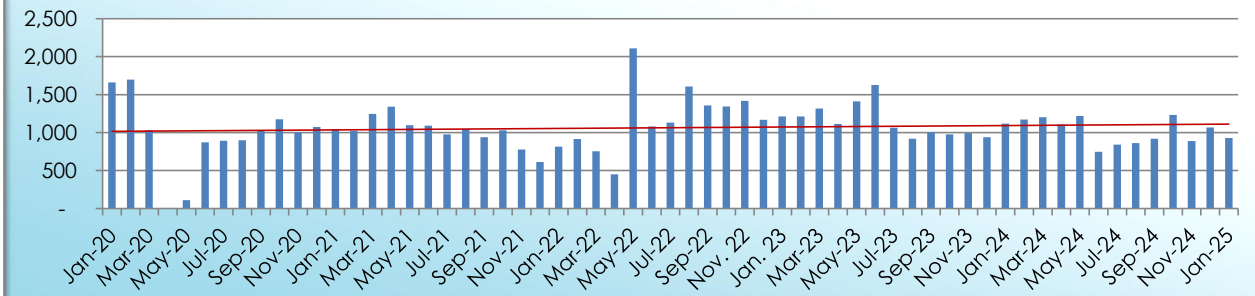


Ridership Trends by Route

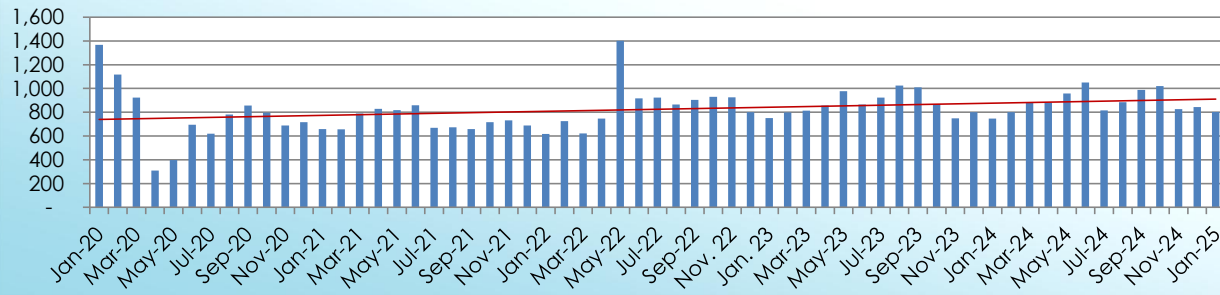
40 Mt. Pleasant



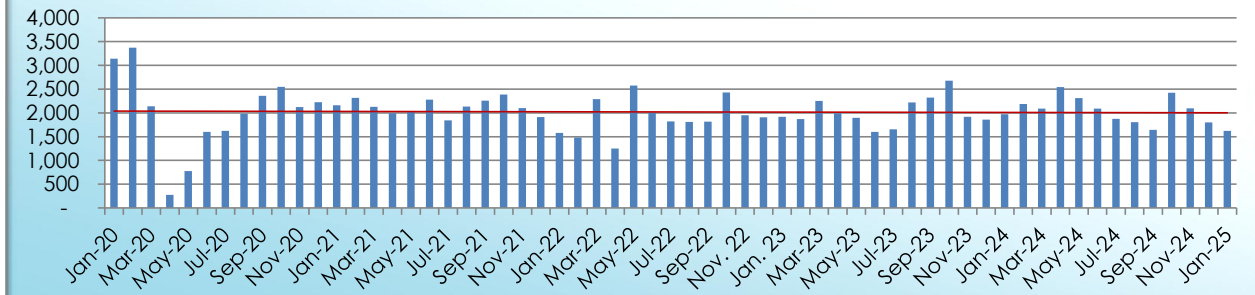
41 Coleman Boulevard



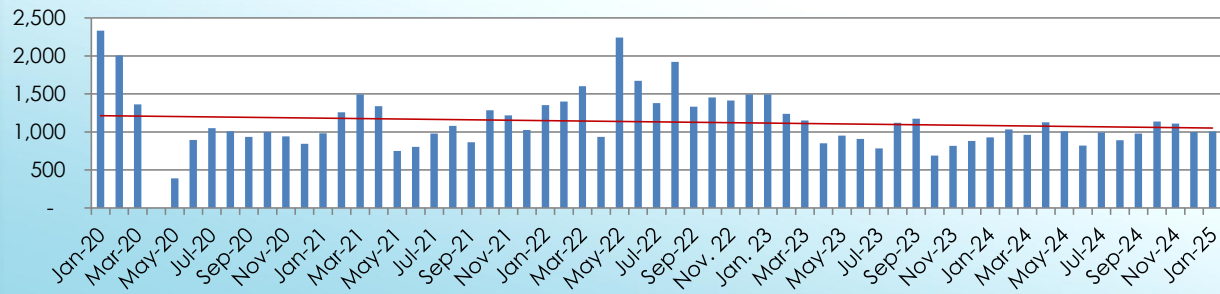
42 Wando Circulator



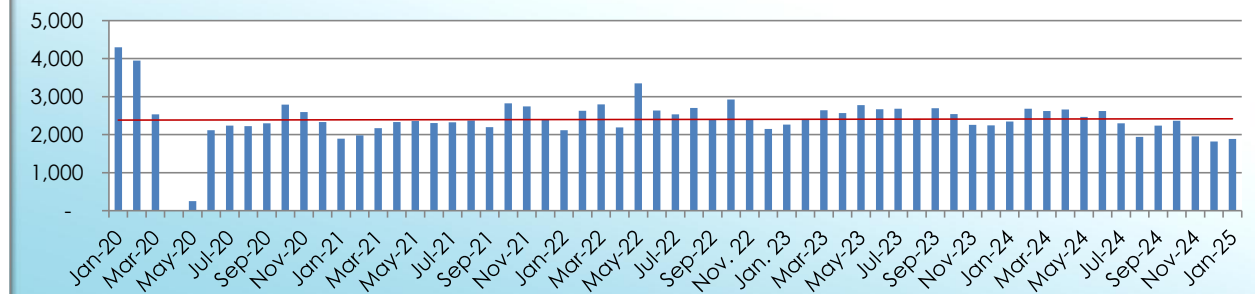
102 North Neck/ Rutledge Ave



103 Leeds Avenue

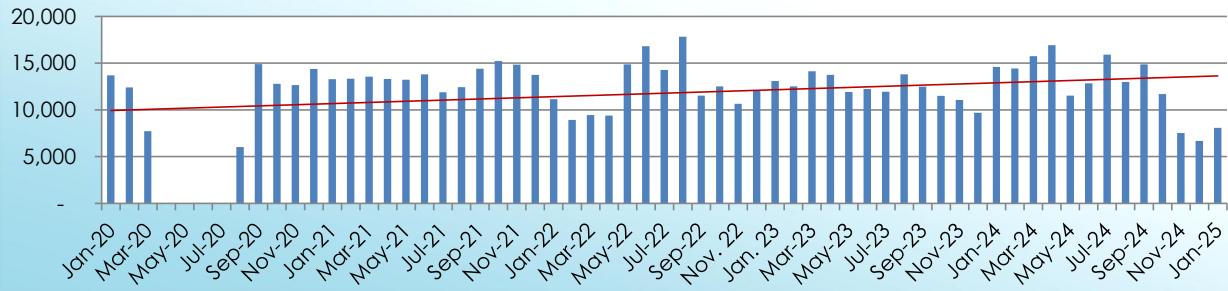


104 Montague Avenue

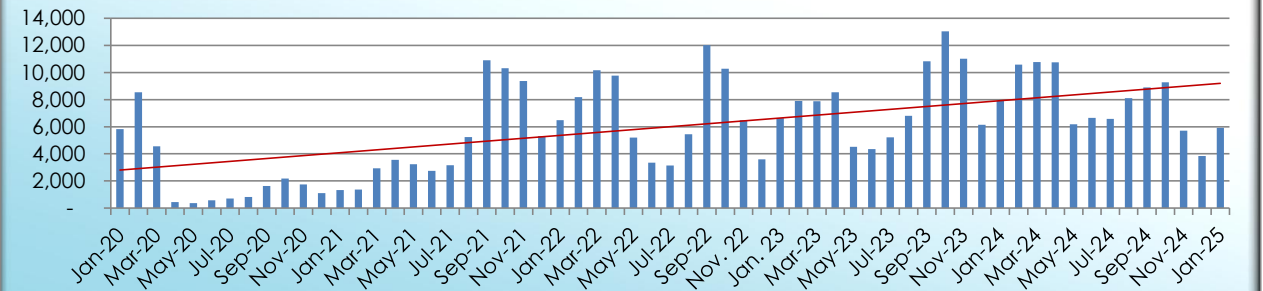


Ridership Trends by Route

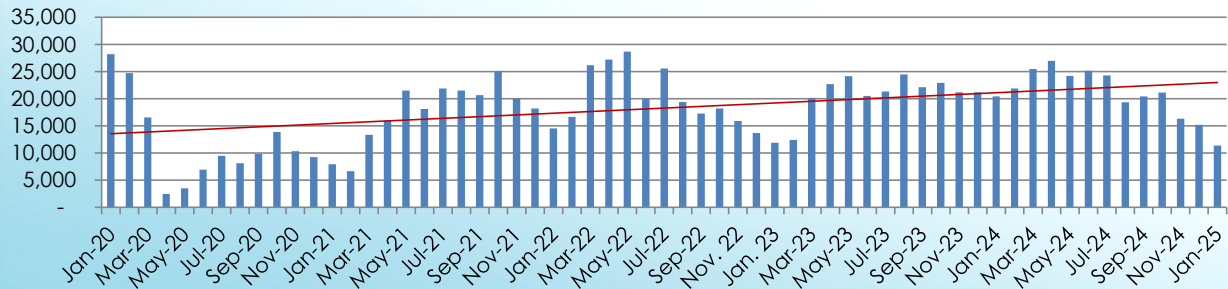
203 Medical University Shuttle



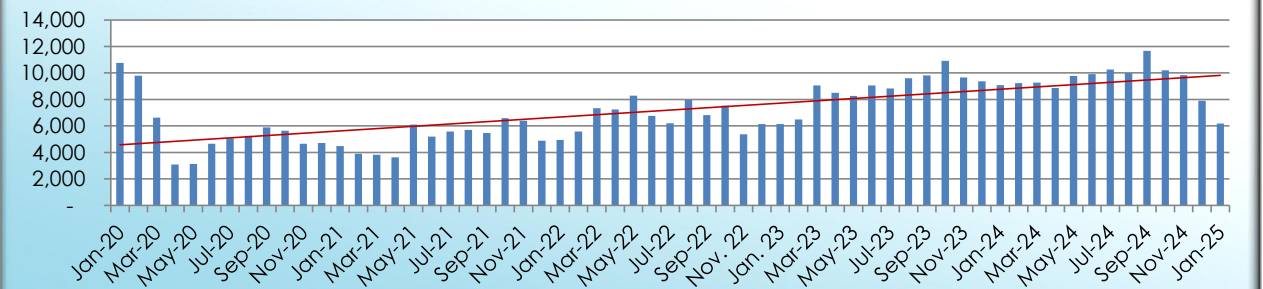
210 Aquarium / CofC DASH



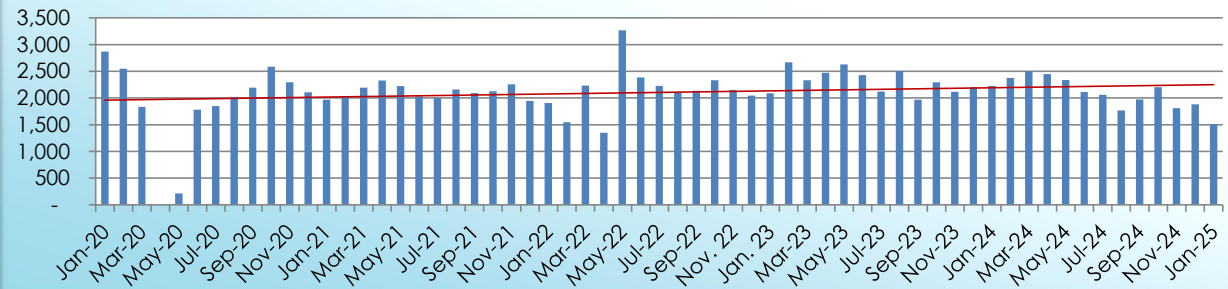
211 Meeting/King DASH



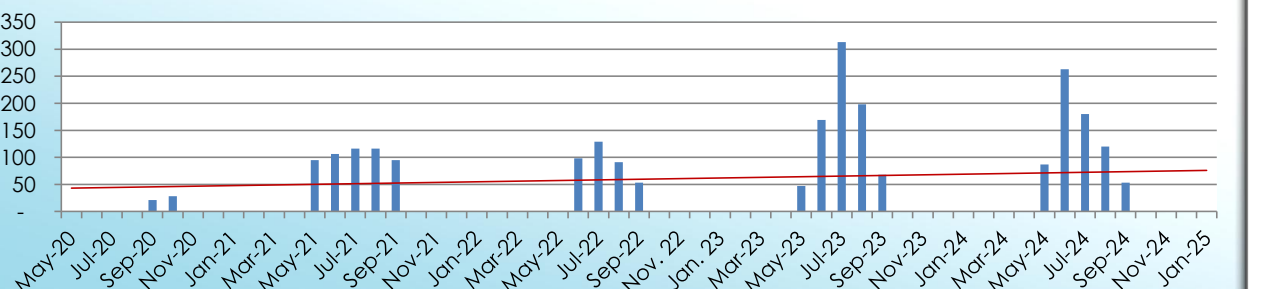
213 Lockwood/Calhoun DASH



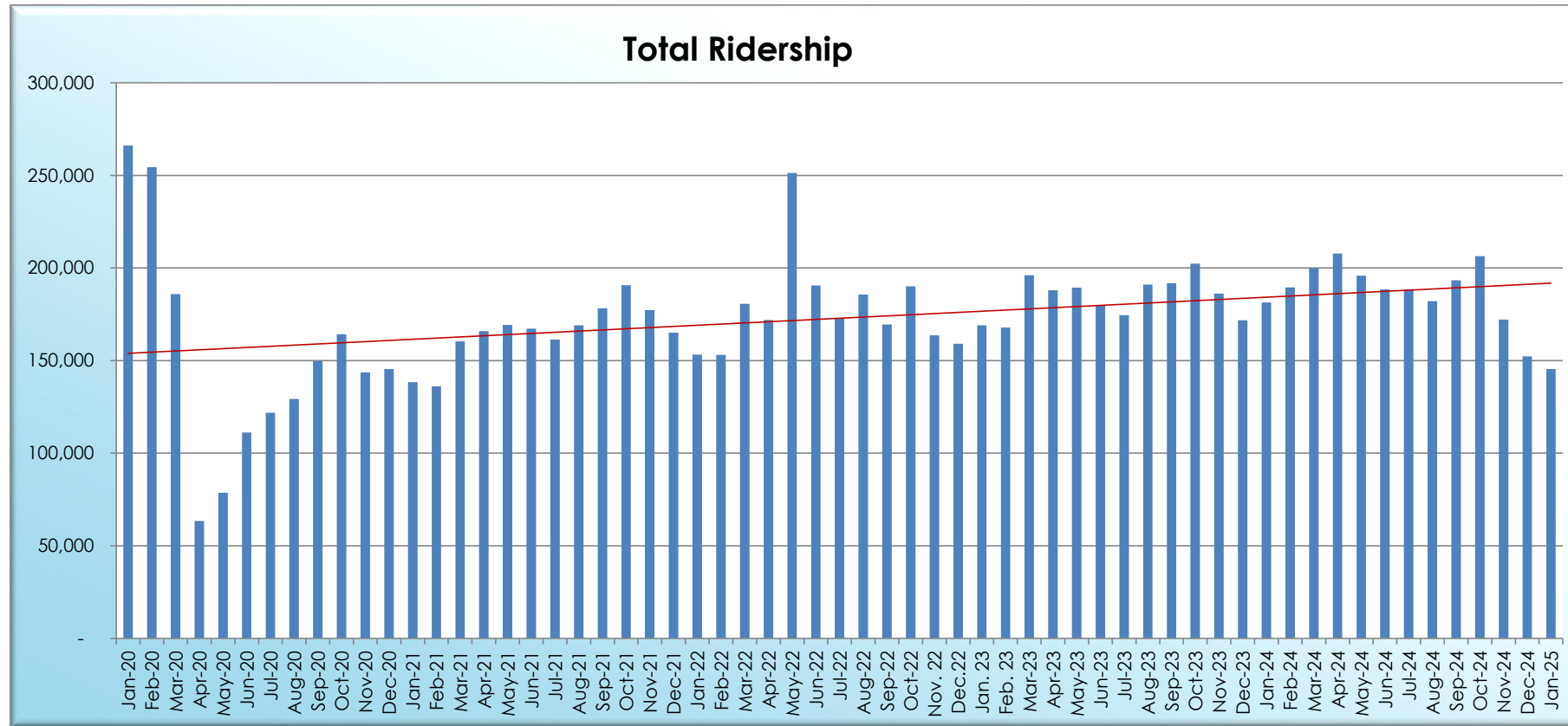
301 Glenn McConnell Circulator



Beach Shuttle



Ridership Trends by Route



Farebox and Pass Revenue History

