



Charleston Area Regional Transportation Authority

CARTA BOARD MEETING

June 25, 2025

1:00 PM

Barrett Lawrimore Conference Room
5790 Casper Padgett Way
North Charleston, SC 29406

AGENDA

1. Call to Order
2. Consideration of Board Minutes – May 21, 2025 Meeting
3. Financial Status Report – Robin Mitchum
4. FY25 Budget Revision – Request for Approval – Robin Mitchum
5. FY26 Proposed Budget – Request for Approval – Robin Mitchum
6. Project Updates – Andrea Kozloski
7. Ridership Report – Megan Ross
8. Executive Director's Report – Ron Mitchum
9. Other Business, If Any
10. Public Comments, If Any
11. Executive Session – Legal Matters
12. Board Comments, If Any

The next CARTA Board Meeting will be held on July 16, 2025

**CHARLESTON AREA REGIONAL TRANSPORTATION AUTHORITY
(CARTA)
BOARD OF DIRECTORS MEETING
May 21, 2025
Meeting Notes**

A Charleston Area Regional Transportation Authority (CARTA) Board of Directors meeting was held at the Berkeley-Charleston-Dorchester Council of Governments (BCDCOG) in the Barrett Lawrimore Conference Room located at 5790 Casper Padgett Way in North Charleston, SC at 1:00 p.m. on Wednesday, May 21, 2025.

MEMBERSHIP: Brad Belt; MaryBeth Berry; Joe Boykin; Mike Brown; Daniel Brownstein; Reggie Burgess; William Cogswell; Henry Darby; Dwayne Green; Will Haynie; Brandon Hudson; James Lewis; Craig Logan; Pat O'Neil; Christie Rainwater; Michael Seekings; Jimmy Ward; Robert Wehrman

MEMBERS PRESENT: MaryBeth Berry; Joe Boykin; Daniel Brownstein; Dwayne Green; Brandon Hudson; James Lewis; Pat O'Neil; Michael Seekings; Robert Wehrman

PROXIES: Craig Harris for Mayor Belt; Ron Brinson for Mayor Burgess; Robert Somerville for Mayor Cogswell; Jerry Lahm for Councilman Darby; Lt. Reyes for Mayor Rainwater

OTHERS PRESENT: Robert Milhous (Robert E. Milhous, CPA, PA & Associates); Mila Buzhinskaya (HNTB); Elissa Smith (HDR); Karen Campbell (WeDriveU); Sharon Broderick (WeDriveU Local Union #610 President); William Hamilton (Best Friends of Lowcountry Transit); Tom Hiles (WSP); Andrew Fisher (STV)

STAFF PRESENT: Ron Mitchum; Andrea Kozloski; Robin Mitchum; Sharon Hollis; Megan Ross; Matthew Spath; Graham Glaab (intern); Kim Coleman

1. Call to Order

Chairman Seekings called the CARTA Board of Directors Meeting to order at 1:00 p.m. followed by a moment of silence and a quorum determination.

2. Consideration of Board Minutes: April 16, 2025 Meeting

Mr. Boykin made a motion to approve the April 16, 2025 Meeting Minutes as presented.

Mr. Lahm seconded the motion. The motion was unanimously approved.

3. FY24 Audit Presentation – Robert E. Milhous, CPA

Chairman Seekings introduced Robert Milhous of Robert E. Milhous, CPA, PA & Associates. Mr. Milhous presented the Audit Report for the period ending September 30, 2024. He noted that all financial records were in order and in compliance with Government Auditing Standards. Mr. Milhous discussed the Auditor's Unmodified Opinion and Management's Discussion and Analysis. He delivered a detailed overview of the Financial Statements. Mr. Milhous then addressed questions and comments. Chairman Seekings thanked Mr. Milhous for his report and commended Deputy Director of Finance and Administration, Robin Mitchum, and her staff for their dedicated work resulting in favorable audit reports. The Board of Directors received the FY24 Audit Presentation as information.

4. Financial Status Report – Robin Mitchum

Robin Mitchum, Deputy Director of Finance and Administration, presented the financial status report for the period ending March 31, 2025. She noted that, overall, the agency remains in good shape, continues to be in line with the budget at 50% complete for the year, and ended the month with unexpended funds of \$1,886,929. Ms. Mitchum provided information on the following activities for FY25 thus far:

Revenues:

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing are bus pass fares sold to customers.
- Federal Revenue includes operating for the year-to-date. Federal Revenue is recorded as eligible expenditures are incurred.
- Advertising is the advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 1986 Chevrolet truck and a 2017 van.
- Miscellaneous Revenue is the sale of scrap metal.

Expenditures:

- Retiree Benefits include the cost of retiree insurance.
- Supplies include office, facility maintenance and rebranding supplies.
- Printing includes costs of printing passes and brochures.
- Automotive is the cost to service the 2018 Ford F-150.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes GMV Sycromatics, GMV Digital Signage, Genfare Support, Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times, RCN NetCloud Essentials and NetCloud Advanced for mobile routers, and other IT services.
- Rent includes the Ashley Phosphate Park & Ride lot, Dorchester Village Shopping Center Park & Ride lot, Leeds Avenue lot lease from Dominion, and document storage.
- Communications is the cost of phone, internet and radio services at the facilities and on the buses.
- Utilities include electric and water at the SuperStop, Melnick Park & Ride, the Radio Shop at Leeds Avenue, Medcom Street and the charging stations at Leeds Avenue.
- Auditing is the cost of the FY24 GASB 75 Actuary.
- Custodial Services are the cost of janitorial services at the Melnick Park & Ride location.
- OnDemand Program is customer transportation cost for same-day service through independent rideshare.
- Other Professional Services include bus wash inspection services and the fire extinguisher inspection at the SuperStop.
- Shared Contract Services (IGA & Management) is the extensive services the BCDCOG provides to CARTA.
- Fixed-Route Service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services is the contracted security service provided at the SuperStop by the City of North Charleston Police Department and by Extra Duty Solutions at the Mary Street bus stop.
- Vehicle Maintenance is the cost to maintain the fleet.
- Facility Repair & Maintenance is the cost to maintain facilities.
- Operating Fees & Licenses include credit card transaction fees and vehicle title and registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund. The insurance policy renews January 1. CARTA will add and remove items on the policy throughout the year, but this is the majority of the cost for the fiscal year.

- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is the interest on the Melnick Park & Ride loan.

Capital Expenditures:

- Rolling Stock is the purchase of the Hometown Trolley Villager.
- Bus Facilities/Charging Stations is the Leeds Avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction/Bench Install is the installation of shelters and benches.
- Security/Cameras & Equipment is the purchase of cameras, radios, access control equipment and AVL equipment.
- Facilities Construction is Shipwatch Square engineering.
- Capital (IT, Facility Repairs, Maint.) is the purchase of bike racks, a Genfare vault, Genfare controller modules and the SuperStop HVAC replacement.

Ms. Mitchum reviewed the activity of the OnDemand Program as of March 31, 2025. She noted that the FY25 total cost is \$262,284 at 96% completion. The Board of Directors received the Financial Status Report and the OnDemand Program Activity Report as information.

5. US 52 BRT Study – Presentation – Mila Buzhinskaya, HNTB

Chairman Seekings introduced Mila Buzhinskaya, Senior Transit Project Manager with HNTB. Ms. Buzhinskaya delivered a presentation regarding the US 52 Bus Rapid Transit Study. She noted that the purpose of the study is to access the corridor from Moncks Corner to North Charleston, evaluate TriCounty Link's service to improve access and increase ridership, assess the feasibility of transitioning to bus rapid transit (BRT), define connections to the LCRT system, and to develop a phased implementation plan with costs and timelines. She noted that several public and stakeholder engagement events have taken place and will continue to be held. Ms. Buzhinskaya explained the US 52 alignment alternatives, study objectives and screening criteria, screening results summary and key takeaways. She discussed the Southern Terminus Alternatives, its evaluation criteria and the results. Ms. Buzhinskaya reviewed challenges and opportunities as well as recommendations and costs including OnDemand zones for TriCounty Link. Ms. Buzhinskaya discussed the next steps, noting that a presentation will be delivered to the BCDCOG Board of Directors during the June 23, 2025 Board Meeting. Chairman Seekings thanked Ms. Buzhinskaya for the informative presentation. The Board of Directors received the US 52 BRT Study presentation as information.

6. CARTA Comprehensive Operational Analysis (COA) RFQ – Request for Approval

Ron Mitchum, Executive Director, noted that the Selection Committee met on May 20, 2025 and reviewed three proposals for the Comprehensive Operational Analysis (COA) and Strategic Implementation Plan. He stated that RFQs were received from Benesh, HNTB Corporation, and Nelson/Nygaard Consulting Associates, Inc. Based upon the overall score sheet rankings, staff is requesting approval to negotiate a contract with Nelson/Nygaard Consulting Associates, Inc. Mr. Mitchum addressed questions and comments.

Mr. Boykin made a motion to approve the CARTA Comprehensive Operational Analysis (COA) RFQ as presented. Mr. Brinson seconded the motion. The motion was unanimously approved.

7. Project Updates – Andrea Kozloski

Andrea Kozloski, Deputy Director of Operations and Support, discussed the Project Updates report regarding the following projects: Service Planning Initiatives; Downtown Route Study; US 52 BRT Study; CARTA OnDemand; Shelter Improvement Program; Shipwatch Square Transit Center; Transit Oriented Development

Study; LCRT; Dorchester Transit Signal Priority (TSP) Pilot Project; Mt. Pleasant Street Park & Ride; Fairgrounds Park & Ride; O&M Facility - LCRT; and Mobile Ticketing Sales and Use. In the interest of time, she stated that a detailed report on each project is included in the agenda packet and encouraged Board Members to contact her with any questions or comments. Ms. Kozloski noted that work continues with MUSC regarding parking endeavors and we are awaiting cost proposals. She presented a video regarding the Beach Reach Shuttle featuring a media interview with Chairman Seekings. Ms. Kozloski then delivered a report regarding upcoming events and activities noting the following dates: Beach Reach Kick-Off Press Conference is May 22nd and the season launch is May 24th; Seniors Ride Free Day is May 28th for National Senior Health & Fitness Day; Charleston Moves' Light the Night is May 31st; and CARTA Night at the Riverdogs is June 29th. She also delivered an update on CARTA Amenities, noting the following: Greenridge Road, Azalea Drive at Meridian Road and Azalea Drive at Elegans Drive each have shelters in progress and are in the permitting phase (permits were received yesterday) and Skylark Drive at Savannah Highway is in the engineering phase; 41 new solar lights have been installed; 4 bench installations are in progress and 2 benches were installed in April. Ms. Kozloski highlighted Quanita Mack, Administrative Assistant, as the May Employee Spotlight. Ms. Mack was recognized for her versatility, professionalism and dedication to the team and has been a dedicated member of CARTA for the past 17 years. Ms. Kozloski also highlighted Melissa Graham, Fixed-Route Bus Operator. Ms. Graham received commendations stating she is always kind and polite to the passengers, she always greets riders with a smile and is willing to help whenever she can and that she handles her bus very well. Ms. Kozloski delivered information regarding the Transit App, noting that 910 new CARTA riders were welcomed aboard as they downloaded the app for the first time, a total of 8,519 riders have opened the app and they opened the app 510,553 times. An average weekday had 2,008 riders opening the app. She also noted that 10,328 riders subscribed to service alerts. Ms. Kozloski then presented slides depicting new bus wraps and the Beach Reach Shuttle Trolley. The Board of Directors received the Project Updates and the Upcoming Activities & Events Report as information.

8. Ridership Report – Megan Ross

Megan Ross, Transit Planner, presented the Ridership Reports for April 2025. She noted that passenger trips totaled 260,829 and there were 14.8 customers per service hour (14.1 last month). Ms. Ross stated that overall ridership comparing April 2025 to March 2025 increased by 4.03%, overall ridership comparing April 2025 to April 2024 increased by 25.5%, and overall ridership comparing 2025 YTD to 2024 YTD decreased 4.96%. She stated that Tel-A-Ride ridership for April 2025 was 4,565 (a decrease of 16.8% when comparing 2024 YTD to 2025 YTD). Ms. Ross reviewed safety trends for April 2025 noting that there were two preventable accidents which involved a sideswipe and fixed object (both on fixed-route vehicles). There were also 11 non-preventable accidents. She discussed complaints and commendations regarding Customer Service for the month of April noting that there were 12 complaints (rude operator/delayed service/missed service) and there were two commendations. Ms. Ross reviewed On-Time Performance noting that the fixed-route on-time performance for the month of April was 69.5%. The on-time performance for paratransit was 81%. She noted that missed trips for April 2025 resulted in 445.90 service hours missed, which was 2.45% of total scheduled monthly revenue hours. Ms. Ross discussed paratransit services in detail regarding the breakdown of total passengers, which was 4,565, total trips requested, no-shows and cancellations, the average ride length and distance as well as on-time performance, which was 81%. Ms. Ross then discussed OnDemand trips for April 2025, noting that the ridership for the month of April was 3,855 passengers between both Uber and Lyft. The trip cost averaged \$12.41, higher than March's average of \$11.44 and that 48% of the overall rides were from Tel-A-Ride passengers. Ms. Ross and Mr. Mitchum addressed questions and comments. The Board of Directors received the Ridership Report as information.

9. Executive Director's Report – Ron Mitchum

Mr. Mitchum briefed the Board of Directors regarding the Shipwatch Square project noting that it will be out for bid soon. He stated that work continues regarding the HOP lot. In the interest of time, Mr. Mitchum noted that if there are any specific questions or concerns related to the LCRT project, to please see Sharon Hollis after the meeting. Mr. Mitchum addressed questions and comments. The Board of Directors received the Executive Director's Report as information.

10. Other Business, If Any

There was no further business to discuss.

11. Public Comments, If Any

There were two Public Comments noted for the record:

- William Hamilton (Best Friends of Lowcountry Transit): Mr. Hamilton noted that there is a group of young adults who are advocates for better transit and for transit services to be offered in the Lincolnville/Summerville area. He stated that they are planning a demonstration to be held in June concerning transit from Summerville to the beach.
- Sharon Broderick (WeDriveU): Ms. Broderick spoke on behalf of bus operators regarding passenger complaints concerning the homeless situation at bus stops. She also expressed her concerns regarding bus operators receiving numerous complaints regarding the low-income cards and 1-day passes not being properly loaded with a monetary value and being rejected as "funds not available."

12. Executive Session – Legal Matters

Mr. Brinson made a motion that the Board of Directors convene into Executive Session.

Mr. Boykin seconded the motion. The motion was unanimously approved.

Non-Board Members, Guests and Non-Essential Staff Members were excused.

Mr. Lewis made a motion to reconvene the Board of Directors meeting.

Mr. Brinson seconded the motion. The motion was unanimously approved.

Chairman Seekings reconvened the Board of Directors meeting noting that no action was taken related to legal matters discussed during Executive Session.

13. Board Comments, If Any

There was no further business to discuss.

14. Adjourn

Chairman Seekings announced that the next CARTA Board of Directors meeting will be held on June 25th as opposed to the usual third Wednesday of the month. He thanked the Board of Directors for their continued dedicated service to the CARTA Board of Directors and the communities they serve. There being no further business before the Board, Chairman Seekings adjourned the meeting at 2:25 p.m.

Respectfully submitted,
Kim Coleman



Charleston Area Regional Transportation Authority

MEMORANDUM

TO: Board of Directors
FROM: Robin W. Mitchum, Deputy Director of Finance & Administration
SUBJECT: April 30, 2025 Financial Report Overview
DATE: June 18, 2025

Please find attached the April 30, 2025 Financial Report. Below is a brief overview of the activities for FY25.

Revenues

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing is bus pass fares sold to customers.
- Local contributions are funds received for shelter and bench construction.
- The Federal revenue includes operating for the year to date. Federal revenue is recorded as eligible expenditures are incurred.
- Advertising is advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 1986 Chevrolet truck and 2017 van.
- Miscellaneous revenue is the sale of scrap metal.

Expenditures

- Retiree Benefits includes the cost of retiree insurance.
- Supplies includes office, facility maintenance, and rebranding supplies.
- Printing includes costs of printing passes and brochures.
- Automotive is the cost to service the 2018 Ford F150.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes GMV Syncromatics, GMV Digital Signage, Genfare Support, Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times, RCN NetCloud Essentials and Netcloud Advanced for mobile routers, and other IT services.
- Rent includes the Ashley Phosphate Park & Ride Lot, Dorchester Village Shopping Center Park & Ride Lot, Leeds Avenue lot lease from Dominion, and document storage.
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- Utilities includes electric and water at the Superstop, Melnick Park and Ride, the Radio Shop at Leeds Avenue, Medcom St, and the charging stations at Leeds Avenue.
- Auditing is the cost of FY24 GASB 75 actuary.
- Custodial services are the cost of janitorial services at the Melnick Park and Ride.

- OnDemand Program is customer transportation cost for same day service through independent rideshare.
- Other Professional Services includes bus wash inspection services, appraisal services and the fire extinguisher inspection at the Super stop.
- Shared Contract Services (IGA & Management) is the extensive services BCDCOG provides to CARTA.
- Fixed Route service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services are contracted security services provided at the Super Stop by the City of North Charleston Police Dept. and by Extra Duty Solutions at Mary Street.
- Vehicle Maintenance is the cost to maintain the fleet.
- Facility Repair & Maintenance is the cost to maintain facilities.
- Operating Fees & Licenses include credit card transaction fees and vehicle title & registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund. The insurance policy renews January 1. CARTA will add and remove items on the policy throughout the year, but this is most of the cost for the fiscal year.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is interest on the Melnick Park and Ride Loan.

Capital Expenditures

- Rolling Stock is the purchase of the Hometown Trolley Villager.
- Bus Facilities/Charging Stations is Leeds Avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction /Bench Install is the installation of shelters and benches.
- Security/Cameras & Equipment is the purchase of cameras, radios, access control equipment, and AVL equipment.
- Facilities Construction is Shipwatch engineering.
- Capital (IT, Facility Repairs/Maint) is the purchase of bike racks and a Genfare vault, Genfare controller modules and the Superstop HVAC replacement.

Overall, the agency ended the month with excess of revenues of \$2,589,614.

If you have any questions, please contact me at 843-529-2126 or robinm@bcdcog.com.

Amount owed to National Express Shuttle & Transit as of 04/30/2025 was \$1,215,539.28.

CARTA
Statement of Revenues & Expenditures
For the Month Ending April 30, 2025

Time elapsed:
58%

	FY25 Budget	Actual	% of Budget
<u>Operating Revenues</u>			
Farebox	1,322,466	668,736	51%
Passes & Mobile Ticketing	607,295	356,312	59%
COC Shuttle	453,476	231,232	51%
MUSC	763,456	455,564	60%
City of Charleston - DASH	741,452	432,514	58%
Local Contributions	-	8,325	N/A
Federal	10,156,366	5,978,329	59%
Sales Tax - Charleston County	13,415,772	7,975,900	59%
Advertising	850,000	583,626	69%
Insurance Proceeds	-	82,537	N/A
Sale of Assets	-	11,775	N/A
Miscellaneous	-	260	N/A
TOTAL OPERATING REVENUES	28,310,283	16,785,110	59%
<u>Operating Expenditures</u>			
Retiree Benefits	9,581	5,766	60%
Supplies	75,000	28,488	38%
Printing	42,000	11,780	28%
Automotive	3,525	914	26%
Postage	200	-	0%
Dues/Memberships	2,500	-	0%
Office Equipment Rental	116,225	61,250	53%
Office Equipment Maintenance	333,633	165,516	50%
Rent	34,385	19,453	57%
Communications	170,185	88,200	52%
Utilities	322,832	115,707	36%
Advertising	7,500	-	0%
<u>Professional Services</u>			
Auditing	32,340	200	1%
Legal	1,000	-	0%
Custodial	25,542	13,545	53%
On Demand Program	350,000	309,773	89%
Other	25,000	4,082	16%
<u>Contract Services</u>			
Shared Services - IGA	3,640,486	2,193,604	60%
Fixed Route	16,244,786	7,620,345	47%
Money Transport	11,836	8,059	68%
Security Services	105,560	63,341	60%
Rebranding	-	-	N/A
Vehicle Maintenance	348,701	173,609	50%
Facility Repair & Maintenance	47,250	23,236	49%
Operating Fees & Licenses	50,000	33,557	67%
Insurance	1,085,307	979,507	90%
Fuel	1,493,500	718,546	48%

CARTA
Statement of Revenues & Expenditures
For the Month Ending April 30, 2025

Time elapsed:
58%

	FY25 Budget	Actual	% of Budget
Paratransit	3,657,569	1,523,280	42%
Miscellaneous	5,400	3,193	59%
Interest	43,440	25,927	60%
Non-Capitalized Assets	25,000	4,618	18%
TOTAL OPERATING EXPENDITURES	28,310,283	14,195,496	50%
Excess (Deficit) of Revenues Over (Under) Expenditures		<u><u>2,589,614</u></u>	

Capital Revenues

Rolling Stock	600,000	202,954	
Bus Facilities/Charging Stations	-	217,267	
Security/ Cameras & Equipment	131,511	128,633	
Facilities Construction	2,211,406	267,698	
Sales Tax - Charleston County	875,728	287,600	
TOTAL CAPITAL REVENUES	3,818,645	1,104,152	29%

Capital Expenditures

Rolling Stock	750,000	257,193	
Bus Facilities/Charging Stations	-	266,478	
Bus Shelter Construction/Bench Install	100,000	150,015	
Security/ Cameras & Equipment	2,764,257	48,070	
Facilities Construction	164,388	335,011	
Capital (IT, Facility Repairs/Maint)	40,000	47,385	
TOTAL CAPITAL EXPENDITURES	3,818,645	1,104,152	29%

**CARTA
BALANCE SHEET
4/30/2025**

ASSETS

ASSETS

GENERAL OPERATING (BB&T)	18,580,708.75
PETTY CASH	160.00
ACCOUNTS RECEIVABLE	3,938,293.18
PREPAID EXPENSES	271,357.59
INVENTORY - FUEL	27,508.05
LAND	8,555,977.53
VEHICLES	52,020,587.67
EQUIPMENT	2,638,126.77
FAREBOXES	1,214,379.70
SHELTERS	4,606,632.48
BUS SIGNAGE	254,913.32
FACILITIES	10,970,536.60
PARK & RIDE FACILITY	183,927.64
ACCUMULATED DEPRECIATION	(39,953,387.49)
RIGHT TO USE LEASES	1,605,170.88
ACCUMULATED DEPRECIATION - RTU	(555,579.32)
TOTAL ASSETS	<u>64,359,313.35</u>

LIABILITIES & EQUITY

LIABILITIES

ACCOUNTS PAYABLE	1,702,770.33
NOTE PAYABLE - BB&T	1,193,663.29
ACCRUED INTEREST	8,699.03
OPEB LIABILITY	133,517.00
LEASE LIABILITY	997,506.33
TOTAL LIABILITIES	<u>4,036,155.98</u>

EQUITY

CURRENT YEAR FUND BALANCE	2,589,614.29
INVEST IN CAPITAL ASSETS	39,203,837.92
FUND BALANCE	18,529,705.16
TOTAL EQUITY	<u>60,323,157.37</u>

TOTAL LIABILITIES & FUND EQUITY	<u>64,359,313.35</u>
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CARTA
OnDemand Program
4/30/2025

<u>Activity</u>	BUDGET	FY 21 Total Costs	FY 22 Total Costs	FY 23 Total Costs	FY 24 Total Costs	FY 25 Total Costs	Total	Balance	% Complete
OnDemand Program (80/20)	737,786	1,421	20,778	98,039	323,179	294,369	737,786	-	100%
Total	737,786	1,421	20,778	98,039	323,179	294,369	737,786	-	100%
								-	
Federal FTA 5310	587,000	1,137	16,622	75,203	258,544	235,494	587,000	-	100%
Local	150,786	284	4,156	22,836	64,635	58,875	150,786	-	
Total	737,786	1,421	20,778	98,039	323,179	294,369	737,786	-	100%



Charleston Area Regional Transportation Authority

MEMORANDUM

TO: Board of Directors
FROM: Robin W. Mitchum, Deputy Director of Finance and Administration
SUBJECT: FY24/25 Proposed Budget Revision
DATE: June 18, 2025

Please find attached the Proposed FY24/25 Budget Revision for your consideration.

Revenues

A detailed explanation of line-item changes are as follows:

- Farebox and Passes & Mobile Ticketing revenues have been decreased for average and estimated receipts.
- Contract Service revenues for have adjusted based on the contract agreements and estimated ridership.
- Local contributions are funds received for shelter construction. These contributions are recorded as received.
- Federal revenue includes estimated 5307 Urban funds, 5310 Enhanced Mobility for Seniors & Individuals with Disabilities, 5307 CARES Act and ARP Act funds. CARTA receives funds as a direct recipient from FTA and Pass-Through funds from the BCDCOG. Capital funds are reflected in the capital revenues budget. The decrease in Federal funding is a projection of federal grant awards expended in FY25.
- Sales Tax – Charleston County is the operating funds. The matching requirements for capital are reflected the capital revenues budget line item.
- Advertising is funds received for advertisements on the buses.
- Insurance proceeds is policy proceeds that are the result of accidents. Insurance proceeds are recorded as received.
- Sale of Assets is the proceeds from the sale of vehicles. These funds are recorded as received.
- Miscellaneous Revenue is the sale of scrape metal. These funds are recorded as received.

Expenditures

A detailed explanation of line-item changes are as follows:

- Retiree Benefits is increased for the cost of SCPEBA employer portion of Retiree Insurance.

- Supplies includes office and facility maintenance supplies. The decrease is due to concluding costs of rebranding materials and signage.
- Automotive is decreased for average cost to maintain the agency vehicle.
- Postage is decreased for anticipated costs.
- Office Equipment Maintenance includes a decrease for IT services (managed server services, email hosting, and other general IT services) based on average and anticipated costs and an increase in CAD/ITS/AVL due to additional services provided by Swiftly.
- Rent includes the Ashley Phosphate Park & Ride Lot, Dorchester Village Shopping Center Park & Ride Lot, Leeds Avenue lot lease from Dominion Energy, SC Works Trident lease space, and document storage. The increase is due to average and anticipated expenditures for renewing the Park & Rides leases and document storage.
- Communication is decreased for average and anticipated costs.
- Utilities is decreased for average and anticipated costs.
- Advertising is increased for 90 day targeted ad campaign for CARTA Route 10 Ridership.
- Professional services are being increased mostly for CARTA On Demand program.
- Contract Services is increased for Shared IGA services that includes management, administrative, financial, legal, customer service, cash counting, marketing, advertising, maintenance costs, engineering, and professional services. Contract Services has also been decreased for anticipated Fixed Route services provided by National Express/WeDriveU.
- Operating Fees increased for average and anticipated costs.
- Fuel decreased for average and anticipated costs.
- Paratransit service decreased for anticipated operator costs.
- Non-Capitalized assets increased for computer and server needs.

Capital Expenditures (Balance Sheet)

- Rolling Stock includes the purchase of vehicles and associated equipment.
- Bus Facilities/Charging stations is increased for Leeds avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction/Bench is estimated cost for shelters and associated equipment.
- Facilities Construction is engineering and design costs for Shipwatch Square.
- Security Cameras and Equipment is funds available and anticipated expenditures to purchase security equipment at our facilities and on rolling stock.
- Capital (IT, Facility Repairs/Maint) is for the facility upgrades or repairs.

We will monitor the budget to ensure revenues and expenditure remain aligned and we will make recommended revisions as necessary.

If you have any questions, please contact me at 843-529-2126 or robinm@bcdcog.com.

CARTA
***Proposed* FY2025 Budget Revision**

	Approved Budget <u>FY 2025</u>	<i>Proposed</i> Budget <u>FY 2025</u>	<u>Variance</u>
<u>Revenues</u>			
Farebox	1,322,466	1,169,333	(153,133)
Passes & Mobile Ticketing	607,295	623,037	15,742
COC Shuttle	453,476	393,945	(59,531)
MUSC	763,456	765,160	1,704
City of Charleston - DASH	741,452	741,452	-
Local Contributions	-	13,150	13,150
Federal	10,156,366	8,909,593	(1,246,773)
Sales Tax - Charleston County	13,415,772	13,430,591	14,819
Advertising	850,000	850,000	-
Insurance Proceeds	-	95,493	95,493
Sale of Asset	-	11,775	11,775
Miscellaneous	-	260	260
TOTAL REVENUES	28,310,283	27,003,789	(1,306,494)
<u>Expenditures</u>			
Retiree Benefits	9,581	10,046	465
Supplies	75,000	65,000	(10,000)
Printing	42,000	42,000	-
Automotive	3,525	2,500	(1,025)
Postage	200	50	(150)
Dues/Memberships	2,500	2,500	-
Office Equipment Rental	116,225	116,225	-
Office Equipment Maintenance	333,633	356,324	22,691
Rent	34,385	35,600	1,215
Communications	170,185	166,212	(3,973)
Utilities	322,832	202,330	(120,502)
Advertising	7,500	65,000	57,500
Professional Services			
Auditing	32,340	31,200	(1,140)
Legal	1,000	1,000	-
Custodial	25,542	20,245	(5,297)
On Demand Program	350,000	531,050	181,050
Other	25,000	20,000	(5,000)
Contract Services			
Shared Services - IGA	3,640,486	3,807,434	166,948
Fixed Route	16,244,786	14,879,025	(1,365,761)
Money Transport	11,836	14,090	2,254
Security Services	105,560	124,200	18,640
Vehicle Maintenance	348,701	348,701	-
Facility Repair & Maintenance	47,250	47,250	-
Operating Fees & Licenses	50,000	60,400	10,400

CARTA
***Proposed* FY2025 Budget Revision**

	Approved Budget <u>FY 2025</u>	<i>Proposed</i> Budget <u>FY 2025</u>	<u>Variance</u>
Insurance	1,085,307	1,085,307	-
Fuel	1,493,500	1,268,750	(224,750)
Paratransit	3,657,569	3,622,510	(35,059)
Miscellaneous	5,400	5,400	-
Interest	43,440	43,440	-
Non-Capitalized Assets	25,000	30,000	5,000
TOTAL EXPENDITURES	<u>28,310,283</u>	<u>27,003,789</u>	<u>(1,306,494)</u>
 Excess (Deficit) of Revenues Over (Under) Expenditures	 <u>-</u>	 <u>-</u>	 <u>-</u>

Capital Revenues

Rolling Stock	600,000	254,954	(345,046)
Bus Facilities/Charging Stations	-	240,029	240,029
Bus Shelter Construction/Bench Install	-	92,303	92,303
Land	-	-	-
Facilities Construction	2,211,406	495,698	(1,715,708)
Security Cameras/Equipment	131,511	69,640	(61,871)
Capital (IT, Facility Repairs/Maint)	-	-	-
Sales Tax - Charleston County	875,728	860,909	(14,819)
TOTAL CAPITAL EXPENDITURES	<u>3,818,645</u>	<u>2,013,533</u>	<u>(1,805,112)</u>

Capital Expenditures

Rolling Stock	750,000	326,093	(423,907)
Bus Facilities/Charging Stations	-	294,929	294,929
Bus Shelter Construction/Bench Install	100,000	332,479	232,479
Land	-	-	-
Facilities Construction	2,764,257	619,622	(2,144,635)
Security Cameras/Equipment	164,388	87,050	(77,338)
Capital (IT, Facility Repairs/Maint)	40,000	353,360	313,360
TOTAL CAPITAL EXPENDITURES	<u>3,818,645</u>	<u>2,013,533</u>	<u>(1,805,112)</u>

CARTA <i>Proposed</i> Detailed Budgeted Expenditures FY 2024/2025
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		Approved Budget FY 2025	<i>Proposed</i> Budget FY 2025	Increase (Decrease)
RETIREE BENEFITS	Retiree Insurance	9,581	10,046	465
		<u>9,581</u>	<u>10,046</u>	<u>465</u>
SUPPLIES	Admin/Operations	75,000	65,000	(10,000)
	Total	<u>75,000</u>	<u>65,000</u>	<u>(10,000)</u>
PRINTING	Printing	37,000	37,000	-
	Rebranding	5,000	5,000	-
		<u>42,000</u>	<u>42,000</u>	<u>-</u>
MARKETING	Promotional	-	-	-
	Total	<u>-</u>	<u>-</u>	<u>-</u>
AUTOMOTIVE	Parking/Mileage/Service	3,525	2,500	(1,025)
	Total	<u>3,525</u>	<u>2,500</u>	<u>(1,025)</u>
POSTAGE		200	50	(150)
		<u>200</u>	<u>50</u>	<u>(150)</u>
DUES & MEMBERSHIPS	Charleston Metro Chamber	500	500	-
	TASC (SCAMI)	2,000	2,000	-
	Total	<u>2,500</u>	<u>2,500</u>	<u>-</u>
EQUIPMENT RENTAL	Electric Bus Battery Lease	105,000	105,000	-
	Electric Bus Battery Lease Property Tax	11,225	11,225	-
	Miscellaneous Equipment	-	-	-
	Total	<u>116,225</u>	<u>116,225</u>	<u>-</u>
OFFICE EQUIPMENT MAINTENANCE	IT / Camera Maint.	55,000	45,000	(10,000)
	Money Counting Equipment	2,000	2,000	-
	AVL Cloud Manager	19,832	19,832	-
	Genfare Support	20,190	20,190	-
	Electric Bus Mgmt Software	72,755	72,755	-
	CAD/ITS/AVL	163,856	196,547	32,691
		<u>333,633</u>	<u>356,324</u>	<u>22,691</u>
RENT	Land	6,000	6,000	-
	Park & Ride	20,600	21,700	1,100
	Document Storage	2,450	2,565	115
	SC Works Charleston Center	5,335	5,335	-
		<u>34,385</u>	<u>35,600</u>	<u>1,215</u>
COMMUNICATIONS	Telephone/Internet	45,272	43,907	(1,365)
	Tablets - Buses	48,413	45,805	(2,608)
	Radios	76,500	76,500	-
	Total	<u>170,185</u>	<u>166,212</u>	<u>(3,973)</u>

CARTA <i>Proposed</i> Detailed Budgeted Expenditures FY 2024/2025
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		Approved Budget FY 2025	<i>Proposed</i> Budget FY 2025	Increase (Decrease)
UTILITIES	Electricity	11,876	12,755	879
	Electricity -Charging Stations	299,911	185,740	(114,171)
	Water	11,045	3,835	(7,210)
		<u>322,832</u>	<u>202,330</u>	<u>(120,502)</u>
ADVERTISING	ALL	-	60,000	60,000
	BUS WRAPS	7,500	5,000	(2,500)
		<u>7,500</u>	<u>65,000</u>	<u>57,500</u>
PROFESSIONAL SERVICES	Audit	32,340	31,200	(1,140)
	Legal	1,000	1,000	-
	Custodial	25,542	20,245	(5,297)
	CARTA OnDemand	350,000	531,050	181,050
	Other	25,000	20,000	(5,000)
		<u>433,882</u>	<u>603,495</u>	<u>169,613</u>
CONTRACT SERVICES	Management Services	75,000	75,000	-
	Shared Services (IGA)	3,443,839	3,508,514	64,675
	Legal Fees (IGA)	-	108,145	108,145
	Parking Lot Expansion (IGA)	-	-	-
	Remix-Transit & OnDemand Planning (IGA)	53,975	52,275	(1,700)
	Mt. Pleasant St. Park & Ride Design (IGA)	29,172	25,000	(4,172)
	ITS System (IGA)	25,000	25,000	-
	Mobile Ticketing (IGA)	13,500	13,500	-
	Fixed Route	16,244,786	14,879,025	(1,365,761)
	Money Transport	11,836	14,090	2,254
	Super Stop Security Services	105,560	114,650	9,090
	Mary St. Security Services	-	9,550	9,550
		<u>20,002,668</u>	<u>18,824,749</u>	<u>(1,177,919)</u>
VEHICLE MAINTENANCE		348,701	348,701	-
		<u>348,701</u>	<u>348,701</u>	<u>-</u>
FACILITY REPAIR & MAINTENANCE	Facility Repair Misc	40,000	40,000	-
	Bus Wash Inspection	7,250	7,250	-
		<u>47,250</u>	<u>47,250</u>	<u>-</u>
OPERATING FEES & LICENSES		50,000	60,400	10,400
		<u>50,000</u>	<u>60,400</u>	<u>10,400</u>
INSURANCE	Administration	24,221	24,221	-
	Operating	1,061,086	1,061,086	-
		<u>1,085,307</u>	<u>1,085,307</u>	<u>-</u>
FUEL	Fuel	1,493,500	1,268,750	(224,750)
		<u>1,493,500</u>	<u>1,268,750</u>	<u>(224,750)</u>

<p style="text-align: center;">CARTA <i>Proposed</i> Detailed Budgeted Expenditures FY 2024/2025</p>

		Approved Budget FY 2025	<i>Proposed</i> Budget FY 2025	Increase (Decrease)
PARATRANSIT	National Express	3,657,569	3,622,510	(35,059)
		<u>3,657,569</u>	<u>3,622,510</u>	<u>(35,059)</u>
MISCELLANEOUS	Misc	5,400	5,400	-
		<u>5,400</u>	<u>5,400</u>	<u>-</u>
INTEREST	BB&T - Melnick Property	43,440	43,440	-
		<u>43,440</u>	<u>43,440</u>	<u>-</u>
NON-CAPITALIZED ASSETS	Non-Capitalized Assets	25,000	30,000	5,000
		<u>25,000</u>	<u>30,000</u>	<u>5,000</u>
TOTAL OPERATING		<u>28,310,283</u>	<u>27,003,789</u>	<u>(1,306,494)</u>
CAPITAL				
	Rolling Stock/Fleet Repair	750,000	326,093	(423,907)
	Bus Facilities/Charging Stations	-	294,929	294,929
	Bus Shelter Construction/Bench	100,000	332,479	232,479
	Facilities Construction	2,764,257	619,622	(2,144,635)
	Security/Cameras	164,388	87,050	(77,338)
	Capital (IT, Facility Repairs/Maint)	40,000	353,360	313,360
TOTAL CAPITAL		<u>3,818,645</u>	<u>2,013,533</u>	<u>(1,805,112)</u>



Charleston Area Regional Transportation Authority

MEMORANDUM

TO: Board of Directors
 FROM: Robin W. Mitchum, Deputy Director of Finance and Administration
 SUBJECT: FY25/26 Proposed Budget
 DATE: June 18, 2025

Please find attached the Proposed FY25/26 Budget for your consideration.

Revenues

A detailed explanation of line-item changes are as follows:

- Farebox and Passes & Mobile Ticketing revenues have been increased for average and estimated receipts.
- Contract Service revenues for have increased based on the contract agreements and estimated ridership.
- Local contributions are funds received for shelter construction. These contributions are recorded as received.
- Federal revenue includes estimated 5307 Urban funds, 5310 Enhanced Mobility for Seniors & Individuals with Disabilities, 5307 CARES Act and ARP Act funds. CARTA receives funds as a direct recipient from FTA and Pass-Through funds from the BCDCOG. Capital funds are reflected in the capital revenues budget. The increase in Federal funding is a projection of federal grant awards.
- Sales Tax – Charleston County is the operating funds. The matching requirements for capital are reflected the capital revenues budget line item.
- Advertising is advertising on the bu
- Insurance proceeds is policy proceeds that are the result of accidents. Insurance proceeds are recorded as received.
- Sale of Assets is the proceeds from the sale of vehicles. These funds are recorded as received.

Expenditures

A detailed explanation of line-item changes are as follows:

- Retiree Benefits is increased for the cost of SCPEBA employer portion of Retiree Insurance.
- Printing is decreased due to concluding costs of rebranding materials and signage.
- Office Equipment Maintenance is increased for anticipated cost associated with the Swiftly system

- Rent includes the Ashley Phosphate Park & Ride Lot, Dorchester Village Shopping Center Park & Ride Lot, Leeds Avenue lot lease from Dominion Energy, SC Works Trident lease space, and document storage. The increase is due to average and anticipated expenditures for renewing the Park & Rides leases, SC Works lease space, and document storage.
- Communication is increased for average and anticipated costs.
- Utilities is increased for average and anticipated costs.
- Advertising is decreased to remove the Route 10 marketing campaign.
- Professional services is decreased for custodial services at the Melnick Park and Ride location.
- Contract Services is increased for Shared IGA services that includes management, administrative, financial, customer service, cash counting, marketing, advertising, maintenance costs, engineering, and professional services. Contract Services has also been adjust for anticipated Fixed Route services, security services, and the comprehensive operating analysis.
- Vehicle Maintenance increased for average and estimated maintenance costs.
- Facility Repair & Maintenance increased for average and estimated repairs and maintenance.
- Operating Fees increased for average and anticipated costs.
- Paratransit service increased for anticipated operator costs.
- Interest is decreased as the principle on the loan deceases.
- Non-Capitalized assets include security equipment, cameras, lighting, shelter panels/parts, driver safety barriers, COVID-19 PPE, and radio equipment. This line has been reduced to anticipated costs.

Capital Expenditures (Balance Sheet)

- Rolling Stock includes the purchase of vehicles and associated equipment.
- Bus Facilities/Charging stations is decreased for Leeds avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction/Bench is estimated cost for shelters and associated equipment.
- Land includes the purchase of HOP lot.
- Facilities Construction is engineering and design costs for the HOP park and ride facilities.
- Security Cameras and Equipment is funds available and anticipated expenditures to purchase security equipment at our facilities and on rolling stock.
- Capital (IT, Facility Repairs/Maint) is for the facility upgrades or repairs.

We will monitor the budget to ensure revenues and expenditure remain aligned and we will make recommended revisions as necessary.

If you have any questions, please contact me at 843-529-2126 or robinm@bcdcog.com.

CARTA
***Proposed* FY2026 Budget**

	Budget FY 2025	<i>Proposed</i> Budget FY 2026	<u>Variance</u>
<u>Revenues</u>			
Farebox	1,169,333	1,238,120	68,787
Passes & Mobile Ticketing	623,037	659,690	36,653
COC Shuttle	393,945	393,945	-
MUSC	765,160	765,160	-
City of Charleston - DASH	741,452	778,524	37,072
Local Contributions	13,150	-	(13,150)
Federal	8,909,593	11,648,167	2,738,574
Sales Tax - Charleston County	13,430,591	12,700,640	(729,951)
Advertising	850,000	900,000	50,000
Insurance Proceeds	95,493	-	(95,493)
Sale of Asset	11,775	-	(11,775)
Miscellaneous	260	-	(260)
TOTAL REVENUES	27,003,789	29,084,246	2,080,457
<u>Expenditures</u>			
Retiree Benefits	10,046	10,660	614
Supplies	65,000	65,000	-
Printing	42,000	40,000	(2,000)
Automotive	2,500	2,500	-
Postage	50	50	-
Dues/Memberships	2,500	2,500	-
Office Equipment Rental	116,225	116,225	-
Office Equipment Maintenance	356,324	411,100	54,776
Rent	35,600	38,175	2,575
Communications	166,212	167,095	883
Utilities	202,330	204,310	1,980
Advertising	65,000	5,000	(60,000)
Professional Services			
Auditing	31,200	31,850	650
Legal	1,000	1,000	-
Custodial	20,245	11,405	(8,840)
On Demand Program	531,050	531,050	-
Other	20,000	20,000	-
Contract Services			
Shared Services - IGA	3,807,434	3,972,314	164,880
Comprehensive Operating Analysis	-	1,000,000	1,000,000
Fixed Route	14,879,025	15,650,000	770,975
Money Transport	14,090	14,230	140
Security Services	124,200	171,180	46,980
Vehicle Maintenance	348,701	350,000	1,299

CARTA
***Proposed* FY2026 Budget**

	Budget FY 2025	<i>Proposed</i> Budget FY 2026	<u>Variance</u>
Facility Repair & Maintenance	47,250	48,050	800
Operating Fees & Licenses	60,400	63,420	3,020
Insurance	1,085,307	1,085,307	-
Fuel	1,268,750	1,268,750	-
Paratransit	3,622,510	3,735,000	112,490
Miscellaneous	5,400	5,950	550
Interest	43,440	37,125	(6,315)
Non-Capitalized Assets	30,000	25,000	(5,000)
TOTAL EXPENDITURES	<u>27,003,789</u>	<u>29,084,246</u>	<u>2,080,457</u>
 Excess (Deficit) of Revenues Over (Under) Expenditures	 <u>-</u>	 <u>-</u>	 <u>-</u>
 <u>Capital Revenues</u>			
Rolling Stock	254,954	2,228,000	1,973,046
Bus Facilities/Charging Stations	240,029	-	(240,029)
Bus Shelter Construction/Bench Install	92,303	-	(92,303)
Land	-	2,520,000	2,520,000
Facilities Construction	495,698	4,807,800	4,312,102
Security Cameras/Equipment	69,640	275,841	206,201
Sales Tax - Charleston County	860,909	2,097,360	1,236,451
TOTAL CAPITAL EXPENDITURES	<u>2,013,533</u>	<u>11,929,001</u>	<u>9,915,468</u>
 <u>Capital Expenditures</u>			
Rolling Stock	326,093	2,785,000	2,458,907
Bus Facilities/Charging Stations	294,929	-	(294,929)
Bus Shelter Construction/Bench Install	332,479	210,000	(122,479)
Land	-	3,150,000	3,150,000
Facilities Construction	619,622	5,414,200	4,794,578
Security Cameras/Equipment	87,050	344,801	257,751
Capital (IT, Facility Repairs/Maint)	353,360	25,000	(328,360)
TOTAL CAPITAL EXPENDITURES	<u>2,013,533</u>	<u>11,929,001</u>	<u>9,915,468</u>

CARTA
Proposed Detailed Budgeted Expenditures
FY 2025/2026

		Approved Budget FY 2025	Proposed Budget FY 2026	Increase (Decrease)
RETIREE BENEFITS	Retiree Insurance	10,046	10,660	614
		<u>10,046</u>	<u>10,660</u>	<u>614</u>
SUPPLIES	Admin/Operations	65,000	65,000	-
	Total	<u>65,000</u>	<u>65,000</u>	<u>-</u>
PRINTING	Printing	37,000	40,000	3,000
	Rebranding	5,000	-	(5,000)
		<u>42,000</u>	<u>40,000</u>	<u>(2,000)</u>
AUTOMOTIVE	Parking/Mileage/Service	2,500	2,500	-
	Total	<u>2,500</u>	<u>2,500</u>	<u>-</u>
POSTAGE		50	50	-
		<u>50</u>	<u>50</u>	<u>-</u>
DUES & MEMBERSHIPS	Charleston Metro Chamber	500	500	-
	TASC (SCAMI)	2,000	2,000	-
	Total	<u>2,500</u>	<u>2,500</u>	<u>-</u>
EQUIPMENT RENTAL	Electric Bus Battery Lease	105,000	105,000	-
	Electric Bus Battery Lease Property Tax	11,225	11,225	-
	Total	<u>116,225</u>	<u>116,225</u>	<u>-</u>
OFFICE EQUIPMENT MAINTENANCE	IT / Camera Maint.	45,000	45,000	-
	Money Counting Equipment	2,000	2,000	-
	AVL Cloud Manager	19,832	20,410	578
	Genfare Support	20,190	20,935	745
	Electric Bus Mgmt Software	72,755	72,755	-
	CAD/ITS/AVL	196,547	250,000	53,453
		<u>356,324</u>	<u>411,100</u>	<u>54,776</u>
RENT	Land	6,000	6,000	-
	Park & Ride	21,700	24,020	2,320
	Document Storage	2,565	2,615	50
	SC Works Charleston Center	5,335	5,540	205
		<u>35,600</u>	<u>38,175</u>	<u>2,575</u>
COMMUNICATIONS	Telephone/Internet	43,907	44,340	433
	Tablets - Buses	45,805	46,255	450
	Radios	76,500	76,500	-
	Total	<u>166,212</u>	<u>167,095</u>	<u>883</u>
UTILITIES	Electricity	12,755	12,880	125
	Electricity -Charging Stations	185,740	187,560	1,820
	Water	3,835	3,870	35
		<u>202,330</u>	<u>204,310</u>	<u>1,980</u>

CARTA <i>Proposed</i> Detailed Budgeted Expenditures FY 2025/2026
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		Approved Budget FY 2025	<i>Proposed</i> Budget FY 2026	Increase (Decrease)
ADVERTISING	ALL	60,000	-	(60,000)
	BUS WRAPS	5,000	5,000	-
		<u>65,000</u>	<u>5,000</u>	<u>(60,000)</u>
PROFESSIONAL SERVICES	Audit	31,200	31,850	650
	Legal	1,000	1,000	-
	Custodial	20,245	11,405	(8,840)
	CARTA OnDemand	531,050	531,050	-
	Other	20,000	20,000	-
		<u>603,495</u>	<u>595,305</u>	<u>(8,190)</u>
CONTRACT SERVICES	Management Services	75,000	75,000	-
	Shared Services (IGA)	3,508,514	3,681,546	173,032
	Legal Fees (IGA)	108,145	56,118	(52,027)
	Transit Planning & OnDemand Planning (IGA)	52,275	103,250	50,975
	Mt. Pleasant St. Park & Ride Design (IGA)	25,000	-	(25,000)
	ITS System (IGA)	25,000	-	(25,000)
	Mobile Ticketing (IGA)	13,500	56,400	42,900
	Comprehensive Operating Analysis (COA)	-	1,000,000	1,000,000
	Fixed Route	14,879,025	15,650,000	770,975
	Money Transport	14,090	14,230	140
	Super Stop Security Services	114,650	161,440	46,790
	Mary St. Security Services	9,550	9,740	190
		<u>18,824,749</u>	<u>20,807,724</u>	<u>1,982,975</u>
VEHICLE MAINTENANCE		348,701	350,000	1,299
		<u>348,701</u>	<u>350,000</u>	<u>1,299</u>
FACILITY REPAIR & MAINTENANCE	Facility Repair Misc	40,000	40,800	800
	Bus Wash Inspection	7,250	7,250	-
		<u>47,250</u>	<u>48,050</u>	<u>800</u>
OPERATING FEES & LICENSES		60,400	63,420	3,020
		<u>60,400</u>	<u>63,420</u>	<u>3,020</u>
INSURANCE	Administration	24,221	24,221	-
	Operating	1,061,086	1,061,086	-
		<u>1,085,307</u>	<u>1,085,307</u>	<u>-</u>
FUEL	Fuel	1,268,750	1,268,750	-
		<u>1,268,750</u>	<u>1,268,750</u>	<u>-</u>
PARATRANSIT	National Express/WeDriveU	3,622,510	3,735,000	112,490
		<u>3,622,510</u>	<u>3,735,000</u>	<u>112,490</u>
MISCELLANEOUS	Misc	5,400	5,950	550
		<u>5,400</u>	<u>5,950</u>	<u>550</u>

CARTA <i>Proposed</i> Detailed Budgeted Expenditures FY 2025/2026
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		Approved Budget <u>FY 2025</u>	<i>Proposed</i> Budget <u>FY 2026</u>	Increase (Decrease)
INTEREST	BB&T/Truist - Melnick Property	43,440	37,125	(6,315)
		<u>43,440</u>	<u>37,125</u>	<u>(6,315)</u>
NON-CAPITALIZED ASSETS	Non-Capitalized Assets	30,000	25,000	(5,000)
		<u>30,000</u>	<u>25,000</u>	<u>(5,000)</u>
TOTAL OPERATING		<u>27,003,789</u>	<u>29,084,246</u>	<u>2,080,457</u>
CAPITAL				
	Rolling Stock/Fleet Repair	326,093	2,785,000	2,458,907
	Bus Facilities/Charging Stations	294,929	-	(294,929)
	Bus Shelter Construction/Bench	332,479	210,000	(122,479)
	Land	-	3,150,000	3,150,000
	Facilities Construction	619,622	5,414,200	4,794,578
	Security/Cameras	87,050	344,801	257,751
	Capital (IT, Facility Repairs/Maint)	353,360	25,000	(328,360)
TOTAL CAPITAL		<u>2,013,533</u>	<u>11,929,001</u>	<u>9,915,468</u>



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: June 13, 2025
To: CARTA Board of Directors
From: Ronald E. Mitchum, Executive Director
Subject: Transit Planning Project Updates for May 2025

Please find the progress reports for transit planning projects.

1. Service Planning Initiatives (Project Manager: Megan Ross)
2. CARTA Comprehensive Operational Analysis (Project Manager: Megan Ross)
3. US 52 BRT Study (Project Manager: Sharon Hollis/Megan Ross)
4. CARTA On-Demand (TNC Pilot Project) (Project Manager: Courtney Cherry)
5. Shelter Improvement Program (Project Manager: Rainee Kearney)
6. Shipwatch Square Transit Center (Project Manager: Sharon Hollis)
7. Transit Oriented Development Study (Project Manager: Sharon Hollis)
8. Lowcountry Rapid Transit (Project Manager: Sharon Hollis)
9. Dorchester Transit Signal Priority (TSP) Pilot Project (Project Manager: Sharon Hollis)
10. Mt. Pleasant Street Park and Ride (Project Manager: Robin Mitchum)
11. Fairgrounds Park and Ride (Project Manager: Robin Mitchum)
12. O&M Facility – LCRT (Project Manager: Robin Mitchum)
13. Mobile Ticketing Sales and Use (Project Manager: Jeff Burns)

Please let me know if you need additional information.

MEMORANDUM

1. Service Planning Initiatives

- Staff continued working on the certification of the APC counts. All counters were installed, forms were completed, and staff began to ride units to check accuracy. With the addition of two interns, we have been able to perform many of our ride checks. We will work to complete all ride checks in June and be ready to submit for NTD certification in early July.
- Staff continue to work with MUSC with the relocation of the main park and ride lot. MUSC is requesting that we increase the Rt. 203 service so MUSC can operate a route to their new lot. We would look at adding two additional vehicles in the AM and three in the PM to accommodate a 5-minute frequency.
- Staff continue to work with the transition from Easy Rides to Spare for our paratransit operations. Staff continued setting up all the backend information and started training We Drive U staff. The transition will take place first for trip bookings in mid-June and full implementation will start June 26th.
- Staff worked with Swiftly to allow for the historical/ current run time data to be incorporated in Remix to better predict timetables. This will assist staff with improving the retiming of routes and on time performance.
- Staff began working on the tablet replacement and system improvements for fixed route vehicles. This process will be in the works for the next few months.
- Staff participated in the LCRT workshop regarding the Operations/ Maintenance Facility.
- Staff continued working with development review and infrastructure improvement along the bus routes.
- Staff provided daily service reports to the Executive Director to help support ongoing improvement efforts.
- Staff tracks and investigates all missed service. It is reported to We Drive U and docked as liquidated damages.
- Staff assisted with the monthly NTD sample reporting on ridership.

2. Comprehensive Operational Analysis

- Staff is negotiating scope and fee to be brought to CARTA Board for approval in July.

3. US 52 BRT Study

- Final report and implementation plan in development
- Online meeting live on project website.
- Final report scheduled for completion for BCDCOG Board by August 2025.

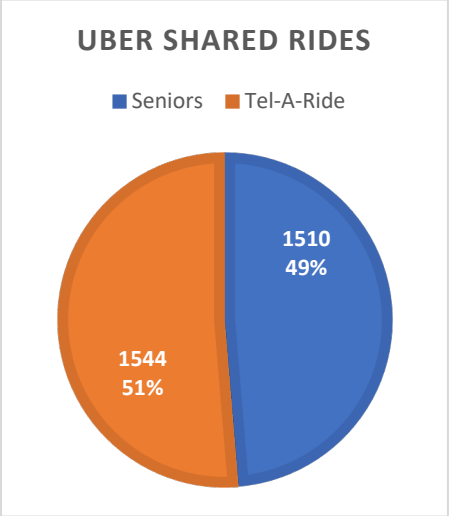
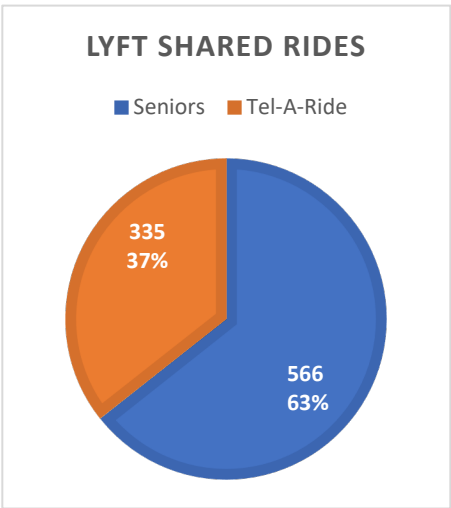
4. CARTA OnDemand (TNC Pilot)

CARTA contracts with service providers Uber and Lyft to provide subsidized transportation. CARTA OnDemand launched on February 1, 2021. On March 1st, program changes were implemented and updated for senior vouchers. The service offers door-to-door subsidized services for seniors (60+) and Tel-A-Ride customers and covers the Tel-a-Ride service area Monday through Friday, between the hours of 7 AM and 5 PM. Senior customers pay an initial \$5 with a maximum trip subsidy of \$14 and

MEMORANDUM

any surplus being charged to the rider. Tel-A-Ride customers pay an initial \$4 with a maximum trip subsidy of \$30 and any surplus amount being charged to the rider.

In May 2025, CARTA OnDemand continued program changes that went into effect March 1st. Changes included, reduction in CARTA max subsidy, monthly vouchers to weekly vouchers, and an increase in min customer pay. Additionally, the age requirement increased to 60 years old and a total of 210 customers were removed or temporarily removed due to their age. In May, there were 1,923 senior riders and 217 Tel-A-Ride customers approved to use OnDemand service, a total of 2,140. Also in May, CARTA OnDemand had a total of 3,955 trips with 48% of the trips being taken by paratransit customers and 52% being taken by senior customers.

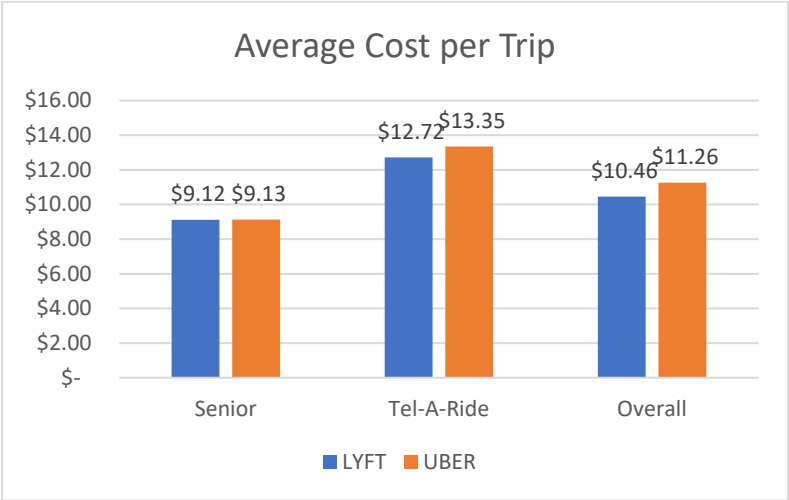


In May, the 3,955 trips (Tel-A-Ride and senior) averaged \$11.24 per trip. Tel-A-Ride trips averaged \$11.40 and senior trips averaged \$10.92. To date (February 2021 – present), CARTA has spent a total of \$797,747.83 on the OnDemand program.

LYFT
STATISTICS

- 901 Trips provided
- Avg Trip Cost:
\$10.46
- 109 Unique Riders

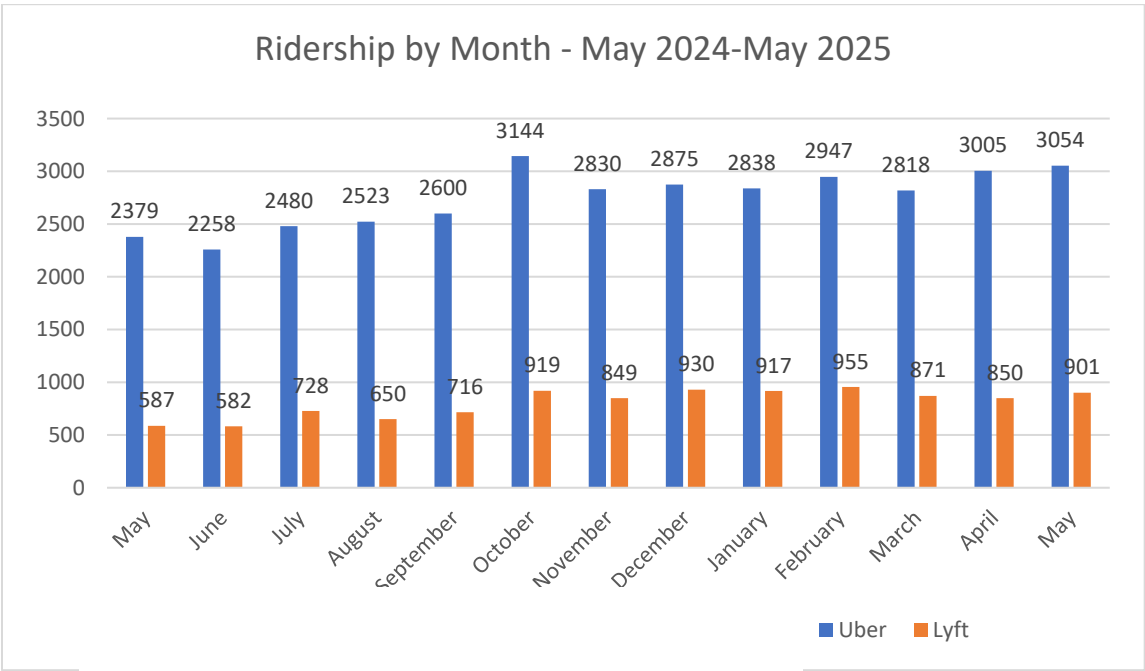
MEMORANDUM



- Total Cost: **\$9,420.42**

UBER STATISTICS

- 3054 Trips provided
- Avg Trip Cost: **\$11.26**
- 305 Unique Riders
- Total Cost: **\$34,344.12**



Ongoing Tasks:

Program Parameters

- Parameters to CARTA OnDemand were updated and approved 11/2024. Changes to be implemented March 1st, 2025. Changes include increase in the customer fare, reduction in CARTA subsidy amount, increase in age requirement, and reduction in vouchers allocated.
- These changes will result in the removal of any current customers under 60 years of age

Coordination with TNC provider

MEMORANDUM

- Staff coordinates with Uber and Lyft to ensure consistent service delivery and address service delivery and billing issues

Marketing

- Marketing collateral has been distributed by request and through various public outreach processes
- Outreach efforts specific to CARTA OnDemand have been held at local community gatherings

Application approval and customer service

- Staff improved application process to provide more efficient approval process
- Staff approved applications from seniors and paratransit customers as they are received
- Staff provided customer service by responding to inquiries about the service and assisting new riders with information on how to use Uber

Performance Monitoring (ongoing)

- Staff tracks ridership and expenditures on a monthly basis
- Ridership has risen consistently

5. CARTA Shelter Improvement Program (SIP)

Bus stops play an important role in how our riders experience transit. CARTA is working to continuously improve our bus stops by providing the best amenities for riders as they board and depart the bus.

Shelters/Benches in development:

- Greenridge Rd/ S. Antler Dr. Shelter Installation- Construction Phase
- 133 Azalea Dr/ Meridian Rd. Shelter Installation - Construction Phase
- 124 Azalea and Elegans Dr. Shelter Installation- Construction Phase
- 4 Bench Installations along Northwoods Blvd. - Engineering Phase
- Stop ID 627 Skylark Dr/ Savannah Hwy Shelter Installation- Engineering Phase
- 512 Johnnie Dodds Blvd - Plans are in progress, awaiting a developer meeting to discuss a potential change in shelter location, as suggested by Transit.
- Bench Installations along West Ashley and N. Charleston corridors are in the engineering phase. Pending Installation of benches.
- Courier Square II - Currently reviewing site plans and determining the need.
- 710 Coleman Blvd / Patriots Point Rd- Shelter in progress.
- 674 Coleman Blvd / Patriots Point Blvd- Shelter in progress.
- 135 The Citadel- Shelter in progress
- 304 Morrison Dr / Jackson St - Bench Only in progress. Issue with ADA.
- 302 Morrison Dr / Jackson St (Sanders-Clyde Elementary)- Shelter. Issue with ADA.
- Savage Road: Installation of sidewalks and shelter pads scheduled to start in Spring 2024, with completion by January 2025. - Pending update

MEMORANDUM

- Dorchester Road - SCDOT Safety Audit, currently reviewing for SCDOT. Updated plans for Fall 2024. _ - Pending update
- 783 Calhoun St / Ashley Ave- CARTA initiated infrastructure. Shared easement agreement. Reached out to MUSC on easement agreement progress in May 2024.
- 575 Calhoun St / Jonathan Lucas St (far side) - CARTA initiated infrastructure. Shared easement agreement. Reached out to MUSC on easement agreement progress in May 2024.
- 485 Jonathan Lucas St / MUSC Quad- CARTA initiated infrastructure. Shared easement agreement. Reached out to MUSC on easement agreement progress in May 2024.
- Repairs to shelter due to an accident at stop #23 have been completed.

Letters of Coordination:

- 405 Spring Hollow Dr., Charleston, SC
- 12 Sawgrass Rd, Charleston, SC
- 1003 E Montague Ave., North Charleston, SC
- Old Dairy Rd., Summerville, SC
- 8478 Watson Hill, Summerville, SC

Guidelines

Transit Design Guidelines have been adopted by CARTA Board and staff continue to work with municipalities and developers on implementing these guidelines. These guidelines are being shared with developers through development review.

Solar Lighting Project

Solar lighting systems provide security and illumination in needed areas when grid power is unattainable or costly to bring to a site. CARTA has invested \$178,180 into solar lights for the region. In phase 1, 125 were installed. 50 new lights were purchased in Phase 2, and 41 of those lights have been installed.

Digital Signage

The first phase of this project has been completed. Continue to monitor digital signs.

Two locations have been selected for new digital signs. DRC has instructed us to work directly with the City of Charleston Traffic and Transportation department for the exact locations and sign placement.

- Stop ID No. 51 - Meeting St / Spring St
- Stop ID No. 783 - Calhoun St / Ashley Ave

6. Shipwatch Square/Transit Hub

- NEPA: NEPA is complete.

MEMORANDUM

- A&E Design: 95 percent design to be submitted for North Charleston review in June.
- Final Design in August, Procurement in Fall 2025.
- Workforce Development Task: Working with Trident Tech to develop scope and budget for workforce development task.

7. Transit Oriented Development Study

- Phase 2 final report is complete.
- Staff continue to participate in presentations to share the final report.
- Phase 3 scope is in development, to be procured Spring 2025.

8. Lowcountry Rapid Transit

A&E Design: 90% Design approved on April 22, 2025. 100%/IFB is underway

Key Stakeholder Coordination: Stakeholder meetings are ongoing. Met with City of Charleston/WestEdge; LCRT stakeholder committee.

FTA Coordination: Bi-Monthly and quarterly meetings are held with FTA and the Project Management Oversight Consultant (PMOC) throughout the Engineering phase. PMOC participates in monthly risk review meetings. Project is updating project management plans for next project rating submittal to FTA in July 2025. FTA/PMOC site visit occurred in May 2025.

NEPA: Documented Categorical Exclusion was approved by FTA in July 2021. A reevaluation document for 60% design was submitted to FTA in August 2024 and was approved by FTA in October 2024. No change in NEPA determination. A reevaluation for project shift to diesel fleet is in comment review/resolution with FTA.

Maintenance Facility: Final design kickoff meetings held in May. Site surveys and wetland delineation are being finalized. Initial site review meeting held with Berkeley County. Sewer easement coordination is ongoing.

Transit Signal Prioritization: Transit signal prioritization at intersections is included as part of the LCRT project. A demonstration project of TSP on Dorchester Road was initiated to develop the technology and infrastructure on a smaller scale corridor to advance that technology on CARTA transit buses traveling on Dorchester Road. Progress on that effort is provided in #10 below.

Public Involvement: Stakeholder and neighborhood meetings are ongoing. Presentations to neighborhood and community groups are underway. Updating corridor businesses database for fall outreach to businesses.

ROW Acquisition: ROW acquisition for the corridor, led by SCDOT, is underway.

MEMORANDUM

Utility Coordination: Monthly utility coordination meeting with all impacted utilities underway. Pre Utility Agreements (required for FTA funding) have been sent to utility providers for review.

Construction Related Activities: Meetings related to coordination on MOT, IGAs, CEI, bidder outreach, and construction phase project procedures are underway.

Systems Integration: With 60% design complete, tasks associated with transit systems and integration (vehicles, fare vending, technology, etc.) are underway. Systems workshop was held in April to review operational considerations, Networking, TSP, AVL and Fare Vending. Ongoing meetings with SCDOT regarding fiber needs for CARTA and SCDOT along the corridor. Route redesign and CARTA infrastructure modifications to be developed in the coming year as part of CARTA COA effort.

9. Dorchester TSP

The TSP Team has been working on the following tasks:

- Bi-Monthly Meetings and weekly SCDOT coordination meetings.
- IGA, procurement, and parameter documents development.
- Finalizing system requirements.
- Phase 2 anticipated to be completed in July 2025, with Phase 3 to be procured Fall 2025.

10. Mt. Pleasant Street Park and Ride

We are scheduled for TRC review on July 10, 2025. In the meantime, we are working on the specifications for bid documents.

11. Fairgrounds Park and Ride

The ECFC & CARTA lawsuit is still moving forward with Judge McCoy.

12. O&M Facility (Acres Drive, Ladson)

The adjacent property owner is reviewing the agreement for a 10ft sewer easement. Facility design contract has been awarded.

13. Mobile Ticketing Sales & Use

During the month of May 2025, mobile ticket sales totaled \$33,092.18. This a 12.7% increase in sales revenue over May 2024 and a 3.2% decrease from April 2025. Mobile ticket sales comprised 23.1% of total farebox revenue for the month and totals 21.5% of the revenue fiscal year to date. Mobile ticketing revenue comprised 16.1% of total farebox revenue last year fiscal year to date. Mobile ticket sales are 32.1% greater than mobile ticket sales last year fiscal year to date. There were 1,964 unique users over the month, conducting 21,905 transactions. The pass type with the highest frequency of use is the local, fixed-route, one-trip ticket and the route with the highest usage is

MEMORANDUM

Route 10. Work continues to implement a pass program with our institutional partners using the expanded functionality of the validator and to expand payment options available on CARTA Tel-A-Ride service.





Charleston Area Regional Transportation Authority

MEMORANDUM

Date: June 13th, 2025
To: Ronald E. Mitchum, Executive Director
From: Megan Ross, Transit Planner
Subject: May 2025 Ridership Report Summary Statistics

The following information presents an overview of the ridership statistics for the month of May 2025.

- Ridership for the month was 253,556, which is a 29.5% increase from May of last year and a 2.8% decrease from the month of April.
 - Fare Riders 65.39% of total
 - Pass Riders 28.34% of total
 - Transfers 5.88% of total
- The passengers per hour averaged 14.5, which is a 30.6% increase from May of last year and a 2.03% decrease from the month of April.
- The average cash payment per passenger was \$0.33, a 40% decrease from last year.
- Revenue for the month totaled \$289,826.23, a 0.61% increase from last year.
 - Farebox Revenue 66.6% of total
 - Pass/Presale Revenue 33.4% of total
- The system wide cost per passenger was \$4.77.
- Routes that did not meet performance standards include Rt. 13 - Remount Rd., Rt. 30- Savannah Highway, Rt. 40 – Mt. Pleasant, Rt. 41 - Coleman Blvd., Rt.42- Wando Circulator, Rt. 102- North Neck/ Rutledge Ave., Rt. 102- North Neck/ Rutledge Ave., and Rt. 104- Montague Ave.
- Farebox recovery for the system was 19.3%.
- Tel-A-Ride ridership for the month was 4,413.

- The cost per Tel-A-Ride trip was \$45.67.

Please feel free to contact me with any questions or for further information.

CARTA Monthly Performance May 2025

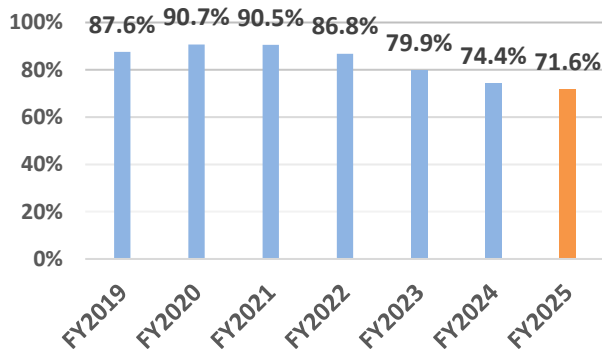
Fixed Route Performance:

- Passengers per Hour: 14.5
- On Time Performance: 71.2%
- Complaints per 100,000 Passengers: 3.9
- Compliments per 100,000 Passengers: 1.2
- Miles between Road Calls: 21,884
- Revenue Vehicle Accidents per 100,000 Miles: 2.9
- Preventable Accidents per 100,00 Miles: 1.7

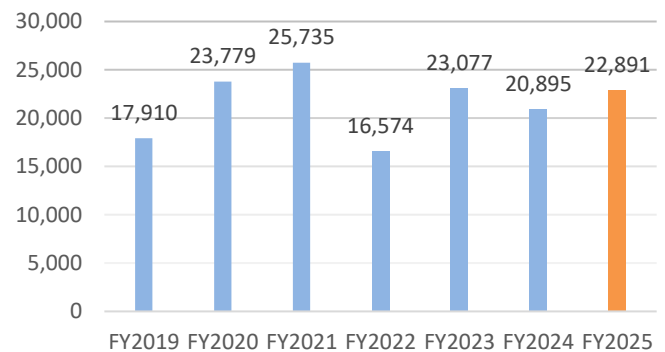
Fixed Route Annual Trends FY 2019 – FY2025

(Notes: 1 - FY2025 is partial year data)

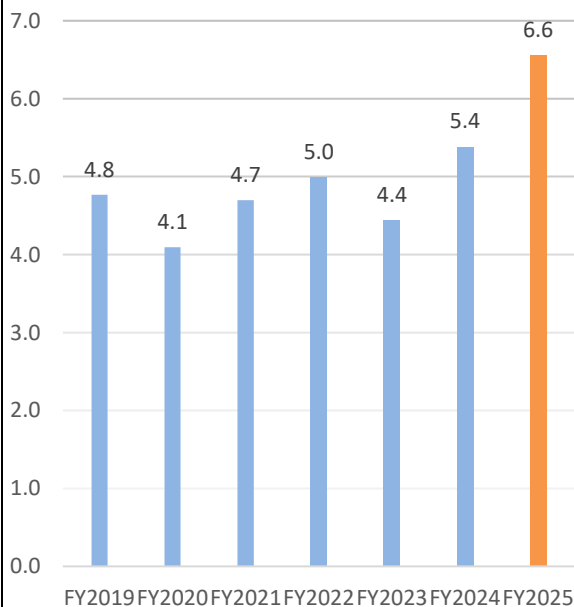
ON TIME PERFORMANCE



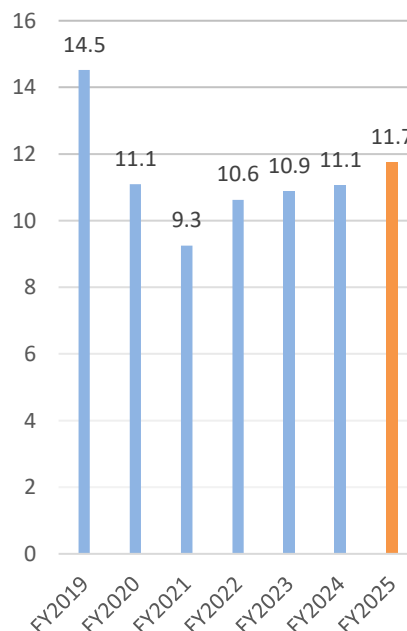
TOTAL MILES B/W ROAD CALLS



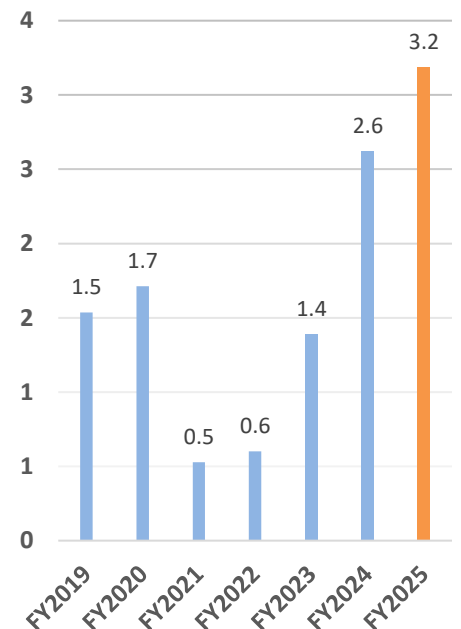
ACCIDENTS PER 100,000 MILES



PASSENGERS PER HOUR



COMPLAINTS PER 100,000 PSGRS



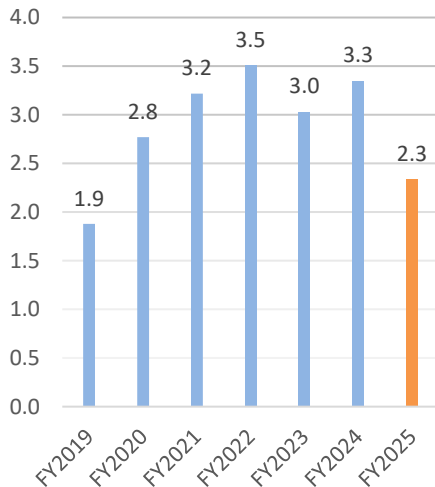
Paratransit Performance:

- Total Passengers: 4,413; Passengers per Hour: 1.6
- No Shows: 202
- On-Time Performance: 87.0%
- Complaints per 1,000 Passengers: 0.0
- Compliments per 1,000 Passengers: 0.0
- Miles between Road Calls: 52,154
- Total Revenue Accidents per 100,000 Miles: 0.0
- Preventable Accidents per 100,000 Miles: 0.0

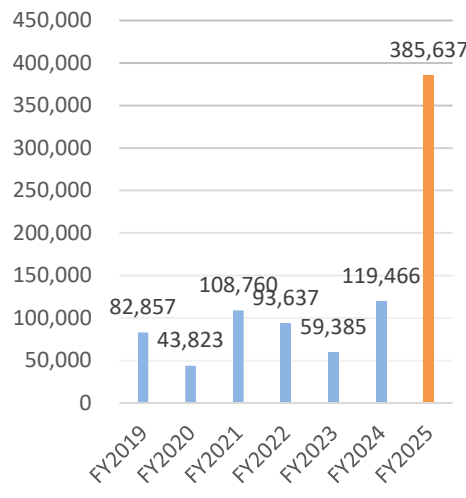
Paratransit Annual Trends - FY2019 – FY2025

(Notes: 1 - FY2025 is partial year data; 2- Effective January 2021, cancelled at door is rolled into No Shows)

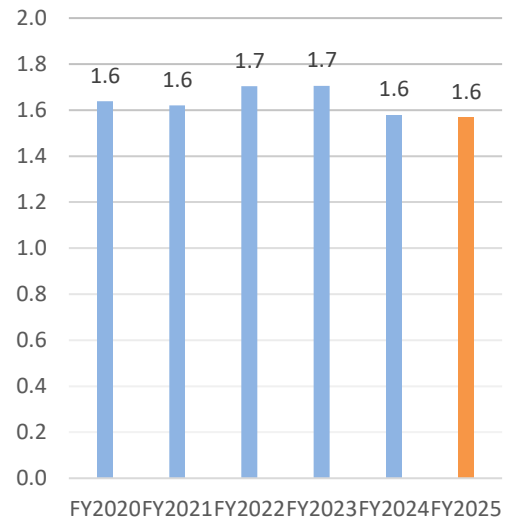
ACCIDENTS PER 100,000 MILES



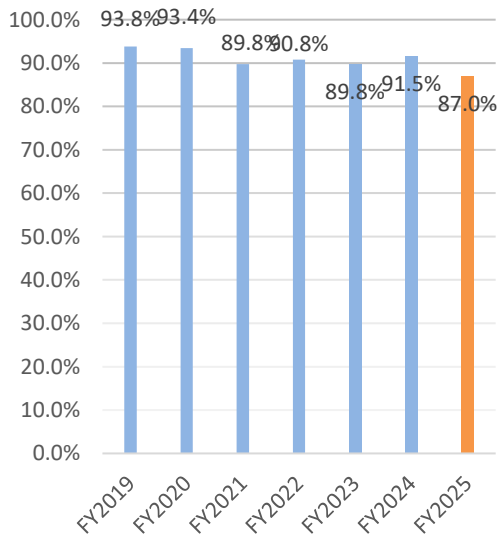
MILES B/W ROAD CALLS



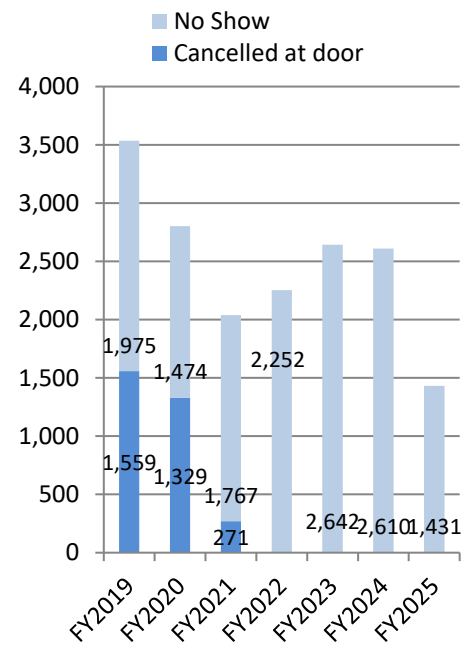
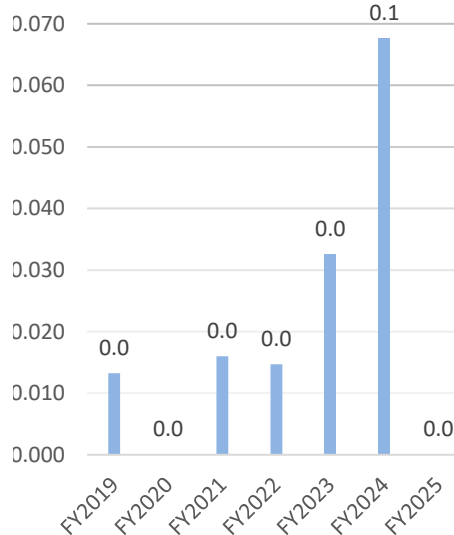
PASSENGERS PER HOUR



ON TIME PERFORMANCE



COMPLAINTS PER 1,000 PASSENGERS



Revenue/Cost/Ridership for the Month of May 2025

Route Name	Farebox Revenue	Pass/Presale Revenue	2024 Revenue	2025 Revenue	Cost of Operation	Hours Operated	Percent Cost Recovered	Cost Per Passenger	Deviation From System Average	Allowable Deviation Under Performance Standards	2024 Passengers Per Hour	2025 Passengers Per Hour	Change from Last Year	Passenger Per Hour Target Under Performance Standards	2024 Ridership	2025 Ridership	Change from Last Year	Change from Last Year	% of Total Ridership
1 James Island-North Charleston Express	\$270.62	\$ 13,560.23	\$ 11,635.83	\$13,830.85	\$ 56,919.57	662.55	24.3%	\$ 7.45	4.98%	-5.00%	8	9	13%	15	5,431	5,782	351	6%	2.28%
2 Mt. Pleasant-West Ashley Express	\$ 446.13	\$ 9,809.73	\$ 7,217.26	\$ 10,255.86	\$ 56,447.06	657.05	18.2%	\$ 10.26	-1.15%	-5.00%	5	7	26%	15	3,753	4,503	749	20%	1.78%
3 Dorchester Rd-Summerville Express	\$714.65	\$ 8,211.31	\$ 5,890.83	\$8,925.96	\$ 38,629.36	449.65	23.1%	\$ 7.35	3.79%	-5.00%	7	9	27%	15	3,398	4,039	640	19%	1.59%
4 Airport Express	\$ -	\$ -	\$ -	\$ -	\$ -		-	-	-	-5.00%	-	-	-	15	-	-	-	-	0.00%
7 HOP Shuttle (Hospitality on Peninsula)	\$ -	\$ -	\$ -	\$ -	\$ -		-	-	-	-15.00%	-	-	-	10	-	-	-	-	0.00%
10 Rivers Avenue	\$ 31,649.15	\$ 13,128.70	\$ 49,780.64	\$ 44,777.85	\$ 237,476.29	2,764.25	18.9%	\$ 3.55	-0.46%	-10.00%	14	20	38%	20	39,760	54,234	14,473	36%	21.39%
11 Dorchester Rd/Airport	\$ 9,565.15	\$ 4,303.16	\$ 15,542.41	\$ 13,868.31	\$ 103,680.30	1,206.85	13.4%	\$ 5.05	-5.94%	-10.00%	11	15	28%	20	13,986	17,776	3,790	27%	7.01%
12 Upper Dorch/Ashley Phosphate Rd	\$ 11,940.19	\$ 4,999.58	\$ 21,077.12	\$ 16,939.77	\$ 112,063.38	1,304.43	15.1%	\$ 4.61	-4.20%	-10.00%	13	16	17%	20	17,972	20,653	2,681	15%	8.15%
13 Remount Road	\$ 4,281.83	\$ 1,901.82	\$ 7,422.91	\$ 6,183.65	\$ 70,359.30	818.99	8.8%	\$ 8.17	-10.53%	-10.00%	8	10	18%	20	6,833	7,856	1,024	15%	3.10%
20 King Street/Meeting St	\$ -	\$ 6,000.00	\$ 6,000.00	\$ 6,000.00	\$ 57,733.99	672.03	10.4%	\$ 3.44	-8.93%	-10.00%	16	22	36%	20	11,111	15,020	3,909	35%	5.92%
30 Savannah Highway	\$ 3,252.52	\$ 1,725.29	\$ 5,187.22	\$ 4,977.81	\$ 57,297.57	666.95	8.7%	\$ 7.34	-10.63%	-10.00%	7	11	50%	20	4,772	7,127	2,355	49%	2.81%
31 Folly Road	\$ 2,634.39	\$ 1,613.02	\$ 4,748.82	\$ 4,247.41	\$ 73,855.83	859.69	5.8%	\$ 10.45	-13.57%	-15.00%	5	8	65%	10	4,051	6,663	2,612	64%	2.63%
32 North Bridge	\$ 5,587.54	\$ 3,307.51	\$ 8,779.55	\$ 8,895.05	\$ 71,994.17	838.02	12.4%	\$ 4.62	-6.96%	-10.00%	10	16	69%	20	8,402	13,663	5,261	63%	5.39%
33 St. Andrews/Ashley River Rd	\$ 5,657.22	\$ 2,846.55	\$ 9,939.02	\$ 8,503.77	\$ 61,798.39	719.34	13.8%	\$ 4.53	-5.56%	-10.00%	13	16	26%	20	9,693	11,759	2,066	21%	4.64%
40 Mt. Pleasant	\$ 2,866.24	\$ 1,580.77	\$ 5,282.70	\$ 4,447.01	\$ 58,520.07	681.18	7.6%	\$ 8.28	-11.72%	-10.00%	7	10	43%	20	4,599	6,530	1,931	42%	2.58%
41 Coleman Boulevard	\$ 768.99	\$ 379.49	\$ 1,739.41	\$ 1,148.48	\$ 33,064.12	384.87	3.5%	\$ 20.36	-15.84%	-10.00%	3	4	31%	20	1,218	1,568	350	29%	0.62%
42 Wando Circulator	\$ 669.55	\$ 394.53	\$ 1,245.63	\$ 1,064.08	\$ 31,344.21	364.85	3.4%	\$ 18.58	-15.92%	-15.00%	3	4	73%	10	957	1,630	673	70%	0.64%
102 North Neck/ Rutledge Ave	\$ 670.71	\$ 612.52	\$ 1,958.07	\$ 1,283.23	\$ 43,251.31	503.45	3.0%	\$ 16.59	-16.35%	-15.00%	5	5	9%	10	2,310	2,530	221	10%	1.00%
103 Leeds Avenue	\$ 702.63	\$ 322.99	\$ 866.64	\$ 1,025.62	\$ 14,583.20	169.75	7.0%	\$ 10.16	-12.28%	-15.00%	6	8	40%	10	1,007	1,334	327	32%	0.53%
104 Montague Avenue	\$ 1,505.43	\$ 1,101.86	\$ 2,528.91	\$ 2,607.29	\$ 63,673.80	741.17	4.1%	\$ 13.42	-15.22%	-10.00%	3	6	88%	10	2,469	4,552	2,082	84%	1.80%
203 Medical Shuttle	\$ -	\$ 41,975.00	\$ 43,030.34	\$ 41,975.00	\$ 42,173.14	490.90	99.5%	\$ 0.01	80.21%	-10.00%	22	32	43%	10	11,526	15,605	4,079	35%	6.15%
210 Aquarium/ CofC DASH	\$ -	\$ 43,618.89	\$ 38,791.44	\$ 43,618.89	\$ 36,895.70	429.47	118.2%	\$ (0.71)	98.90%	-15.00%	13	22	65%	10	6,180	9,465	3,285	53%	3.73%
211 Meeting/King DASH	\$ -	\$ 28,595.89	\$ 25,791.44	\$ 28,595.89	\$ 105,542.82	1,228.53	27.1%	\$ 2.60	7.78%	-15.00%	23	24	7%	10	24,189	29,638	5,449	23%	11.69%
213 Lockwood/Calhoun DASH	\$ -	\$ 12,595.89	\$ 9,791.44	\$ 12,595.89	\$ 37,302.91	434.21	33.8%	\$ 2.94	14.45%	-15.00%	22	19	-12%	10	9,786	8,410	(1,376)	-14%	3.32%
301 Glenn McConnell Circulator	\$ 1,355.29	\$ 764.07	\$ 2,414.95	\$ 2,119.36	\$ 32,655.19	380.11	6.5%	\$ 9.67	-12.83%	-15.00%	6	8	38%	10	2,335	3,156	822	35%	1.24%
Beach Shuttle	\$ -	\$ 1,939.20	\$1,411.20	\$ 1,939.20	\$ 3,067.73	39.00	63.2%	\$ 17.63	43.90%	-15.00%	3	2	-47%	10	87	64	(23)	-26%	0.03%
TOTAL	\$84,538.23	\$ 205,288.00	\$ 288,073.79	\$289,826.23	\$ 1,500,329.43	17,467.29	19.3%	\$ 4.77			11.1	14.5	31%		195,827	253,556	57,729	29.5%	100.0%

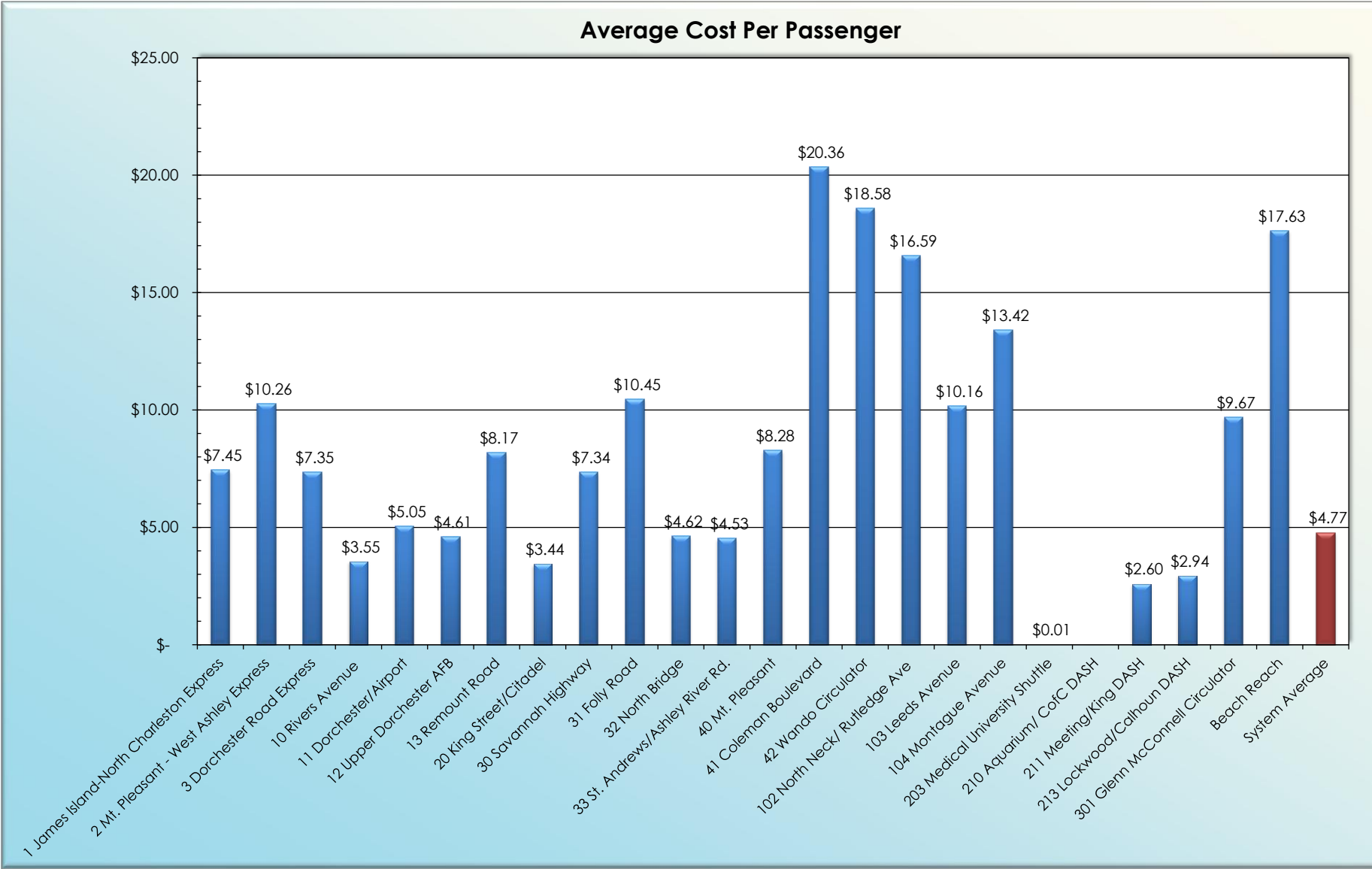
NOT meeting Revenue Recovery Standards

Meeting Passenger Per Hour Standards

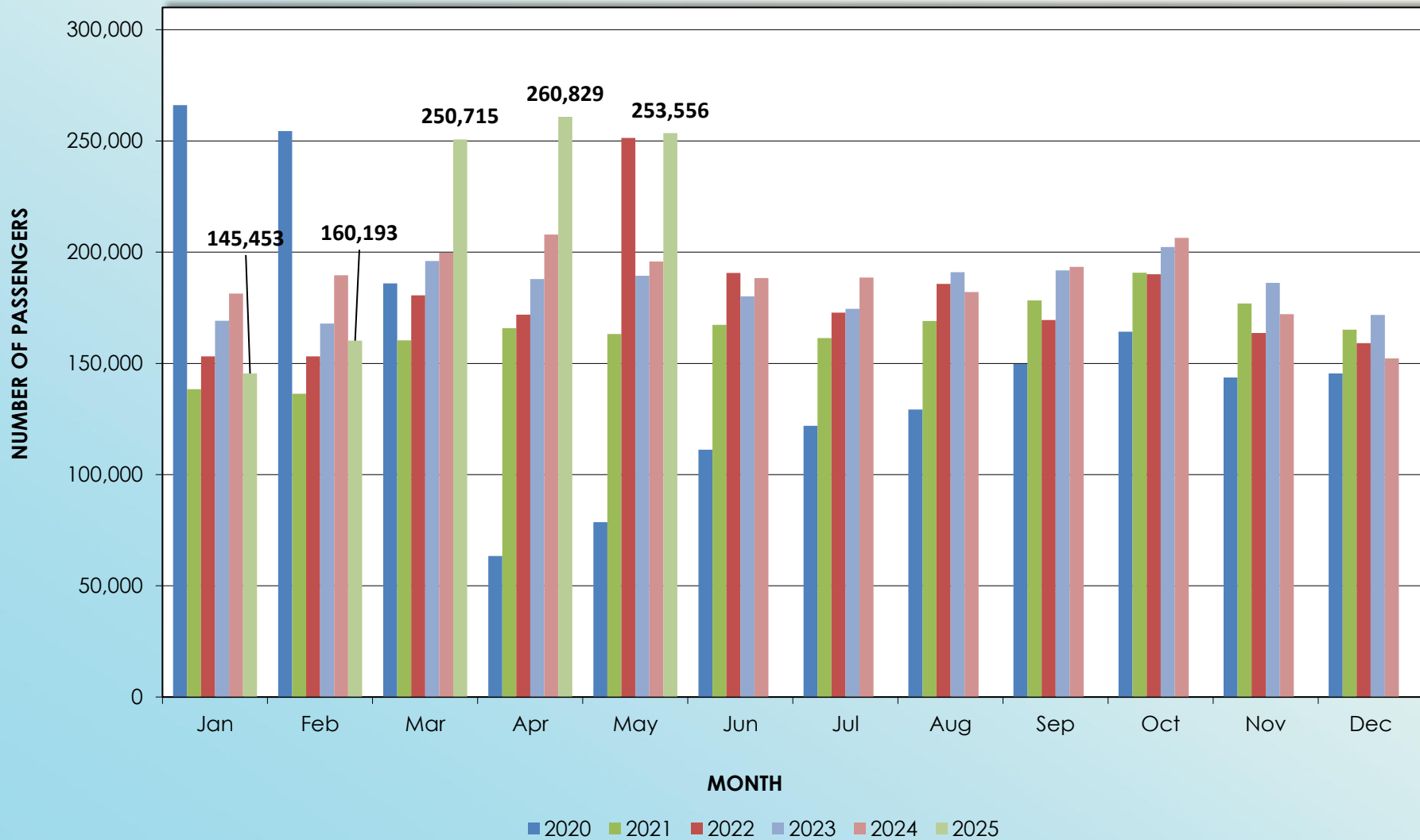
NOT Meeting Passenger Per Hour Standards

Revenue/Cost/Ridership for the Month of May 2025

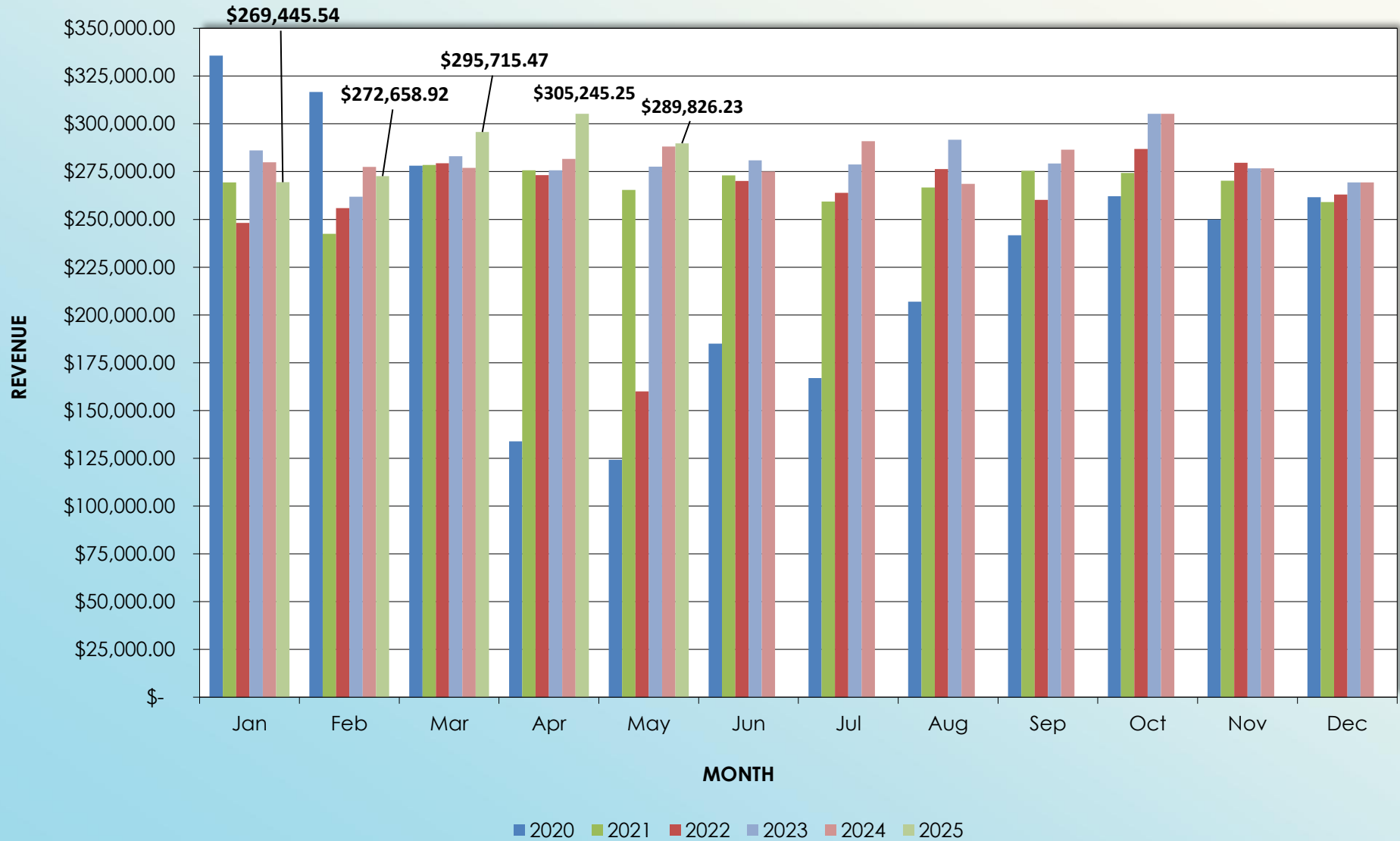
Route Name	Average Cost Per Passenger
1 James Island-North Charleston Express	\$ 7.45
2 Mt. Pleasant - West Ashley Express	\$ 10.26
3 Dorchester Road Express	\$ 7.35
4 Airport Express	-
7 HOP Shuttle (Hospitality on Peninsula)	-
10 Rivers Avenue	\$ 3.55
11 Dorchester/Airport	\$ 5.05
12 Upper Dorchester AFB	\$ 4.61
13 Remount Road	\$ 8.17
20 King Street/Citadel	\$ 3.44
30 Savannah Highway	\$ 7.34
31 Folly Road	\$ 10.45
32 North Bridge	\$ 4.62
33 St. Andrews/Ashley River Rd.	\$ 4.53
40 Mt. Pleasant	\$ 8.28
41 Coleman Boulevard	\$ 20.36
42 Wando Circulator	\$ 18.58
102 North Neck/ Rutledge Ave	\$ 16.59
103 Leeds Avenue	\$ 10.16
104 Montague Avenue	\$ 13.42
203 Medical University Shuttle	\$ 0.01
210 Aquarium/ CofC DASH	\$ (0.71)
211 Meefing/King DASH	\$ 2.60
213 Lockwood/Calhoun DASH	\$ 2.94
301 Glenn McConnell Circulator	\$ 9.67
Beach Reach	\$ 17.63
System Average	\$ 4.77



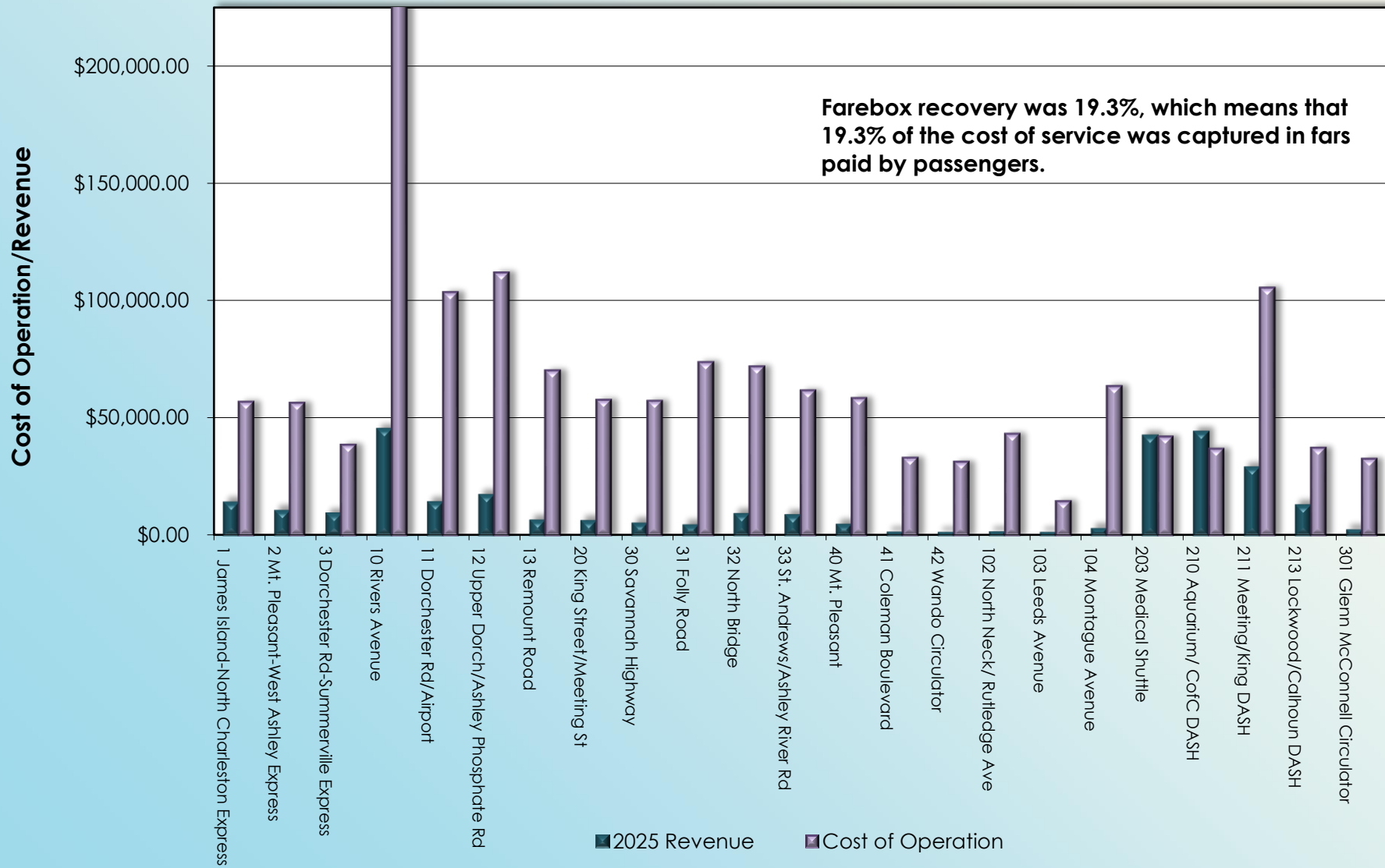
Fixed Route Ridership



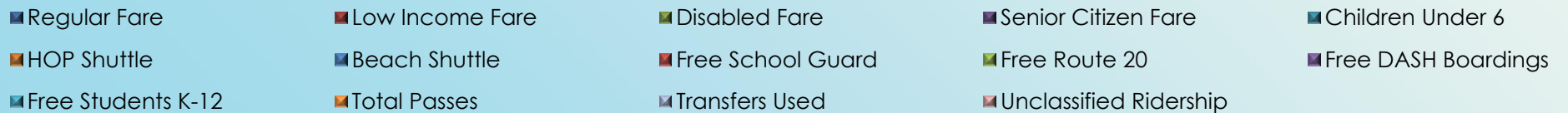
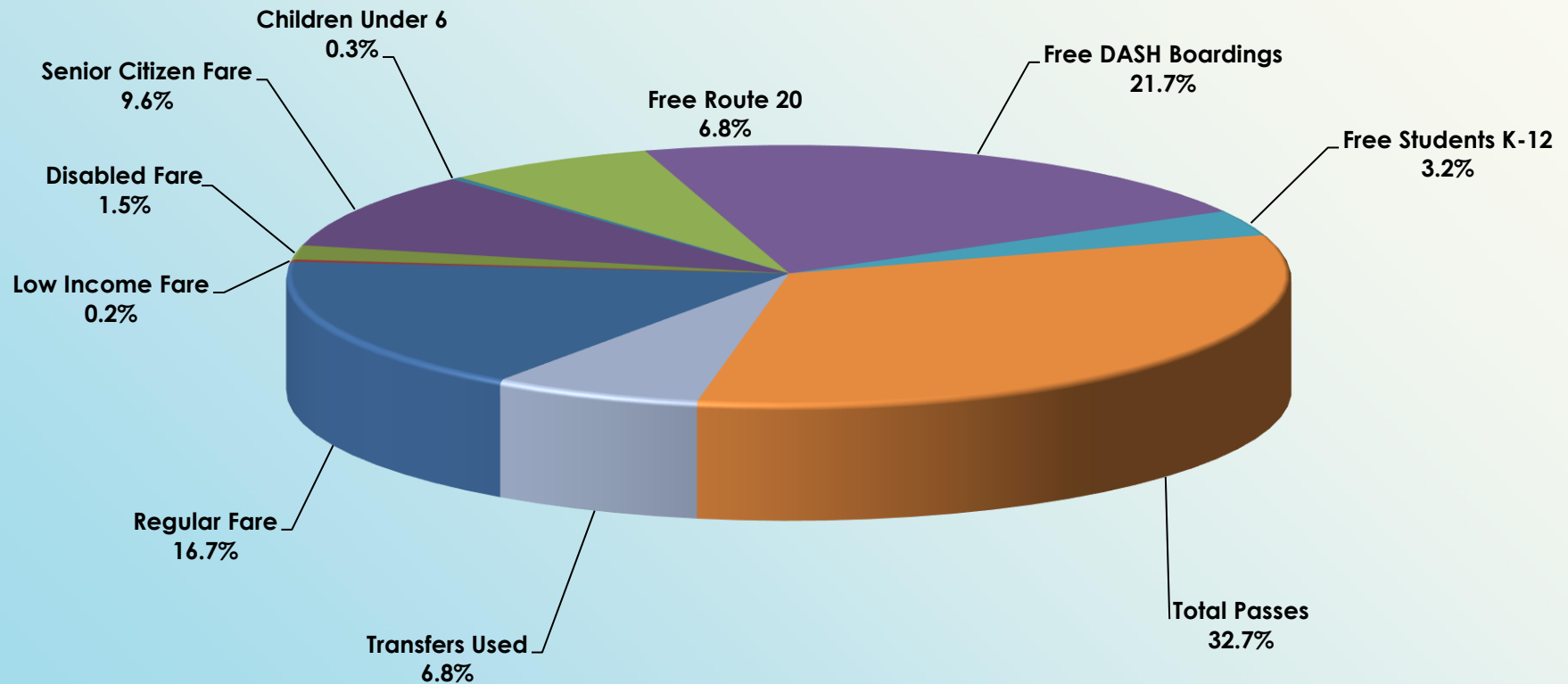
Fixed Route Revenue



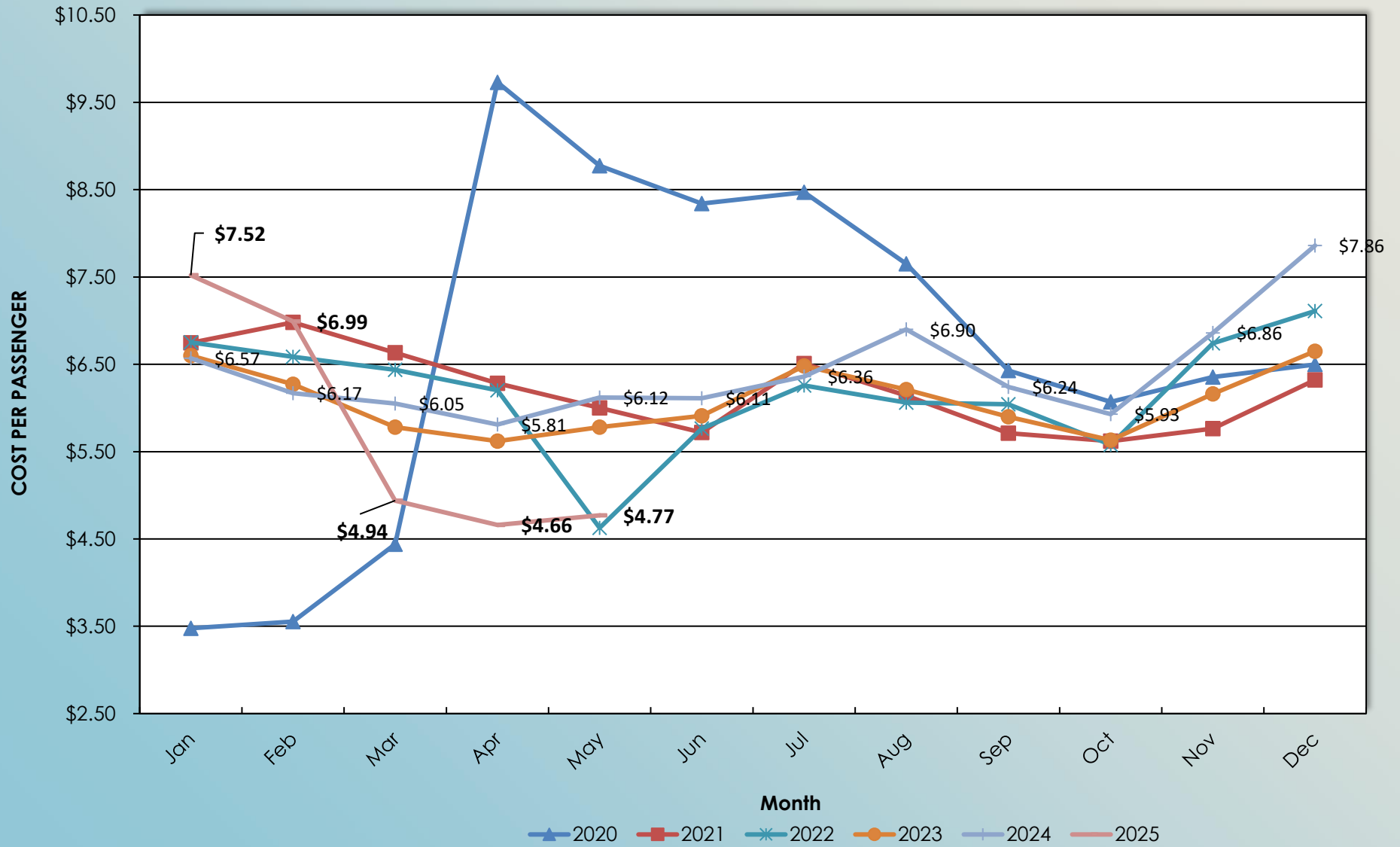
Revenue & Cost by Route May 2025



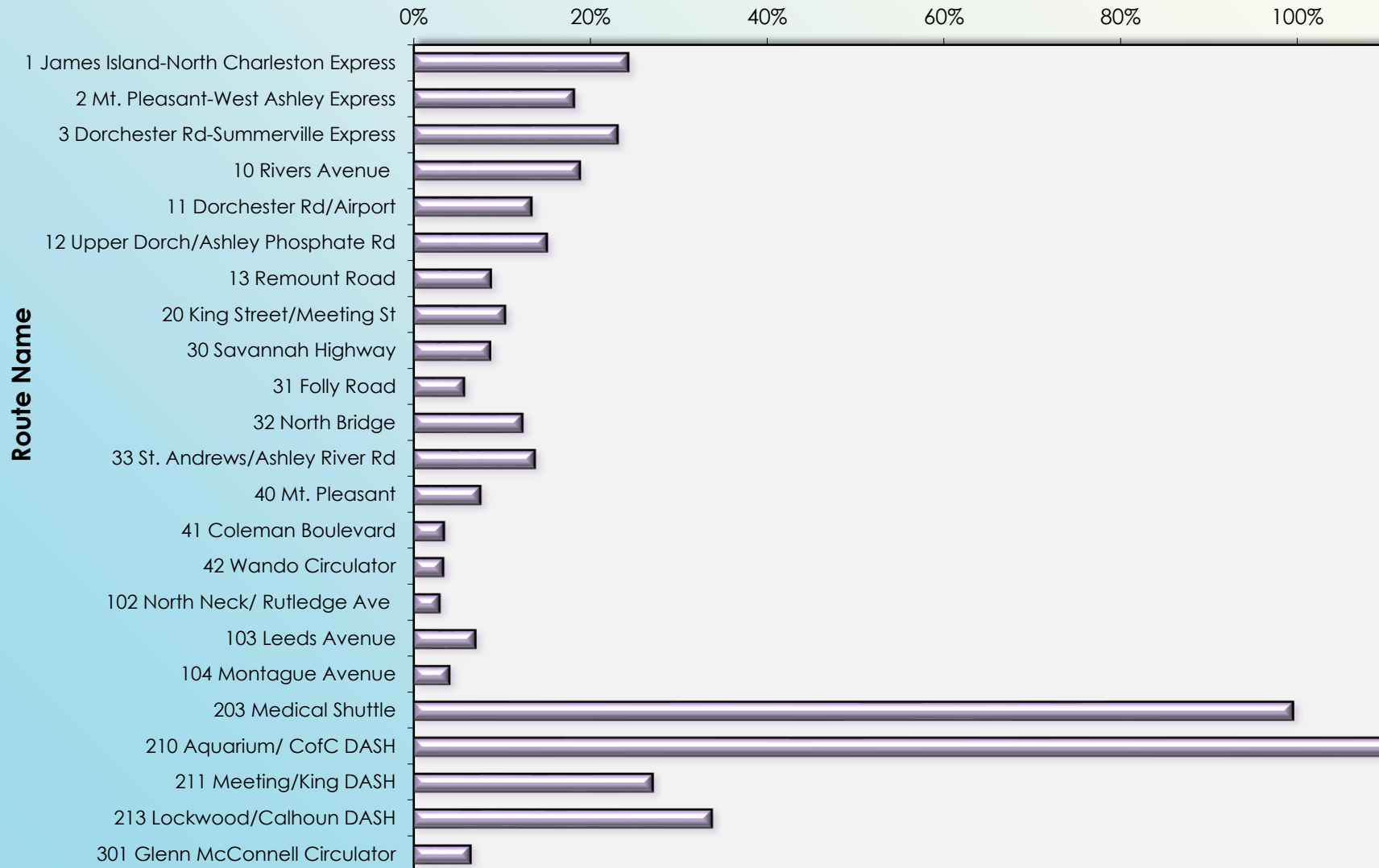
Ridership by Fare Type May 2025



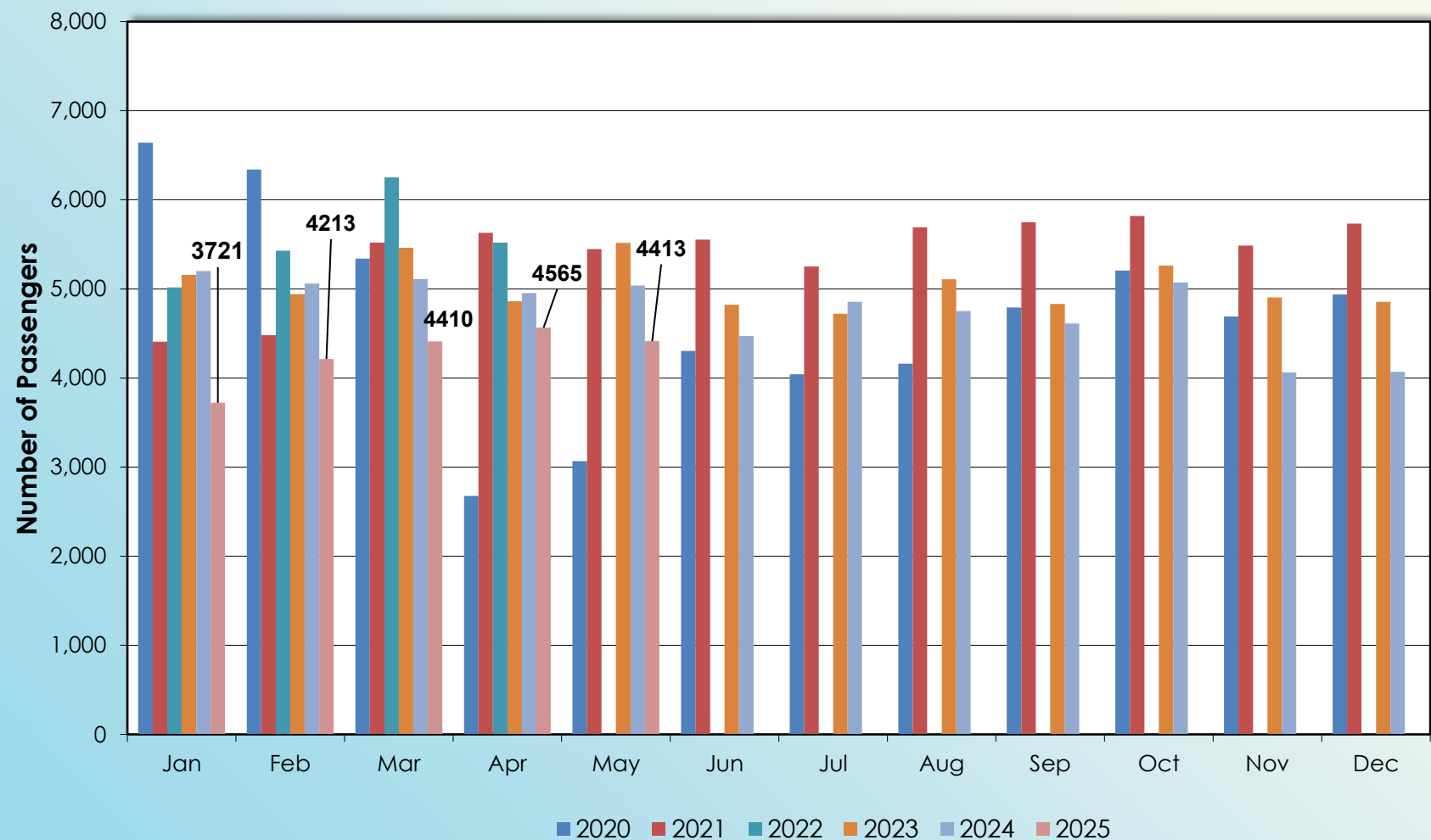
Fixed Route Cost Per Passenger



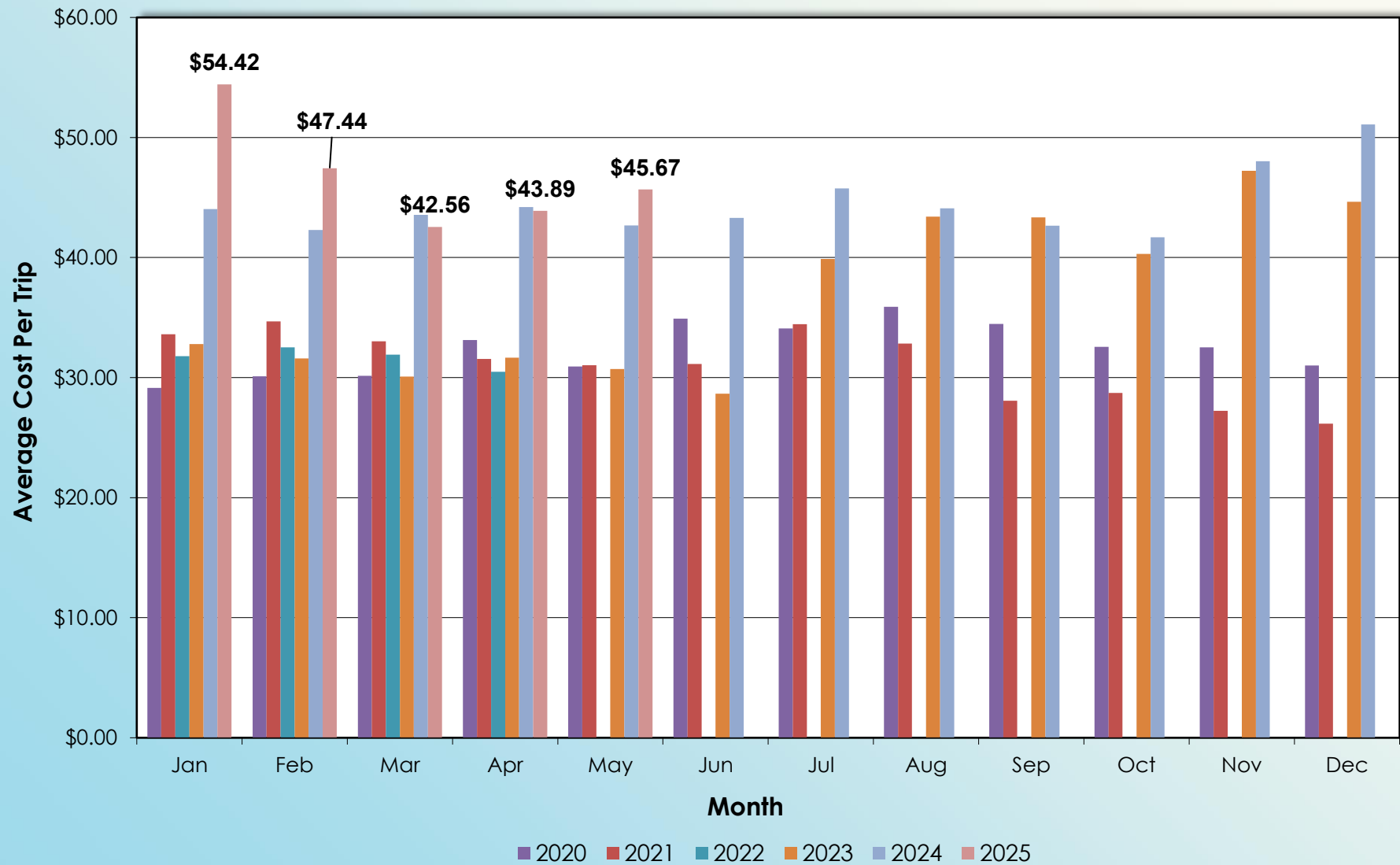
Percent Cost Recovered by Route May 2025



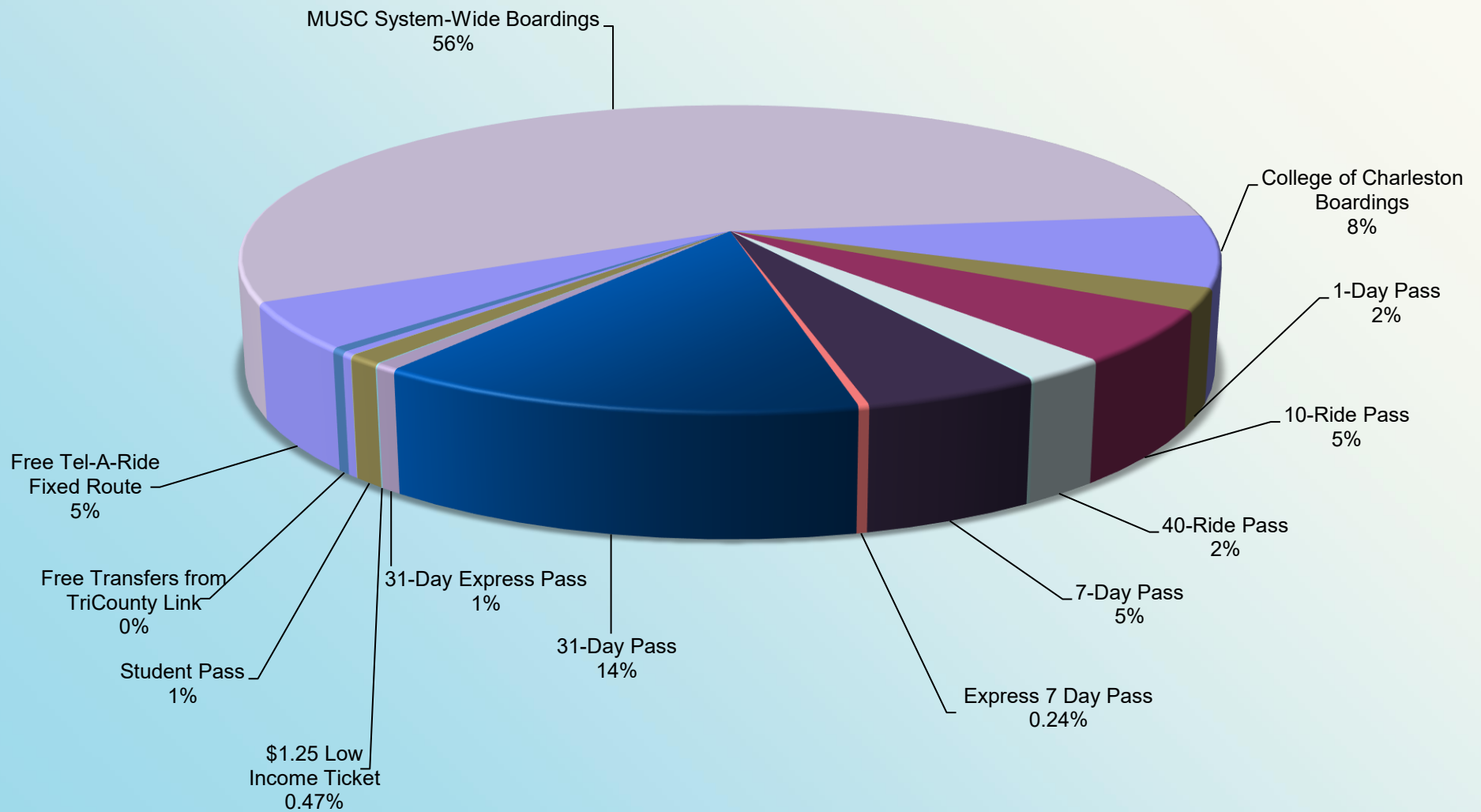
Tel-A-Ride Ridership



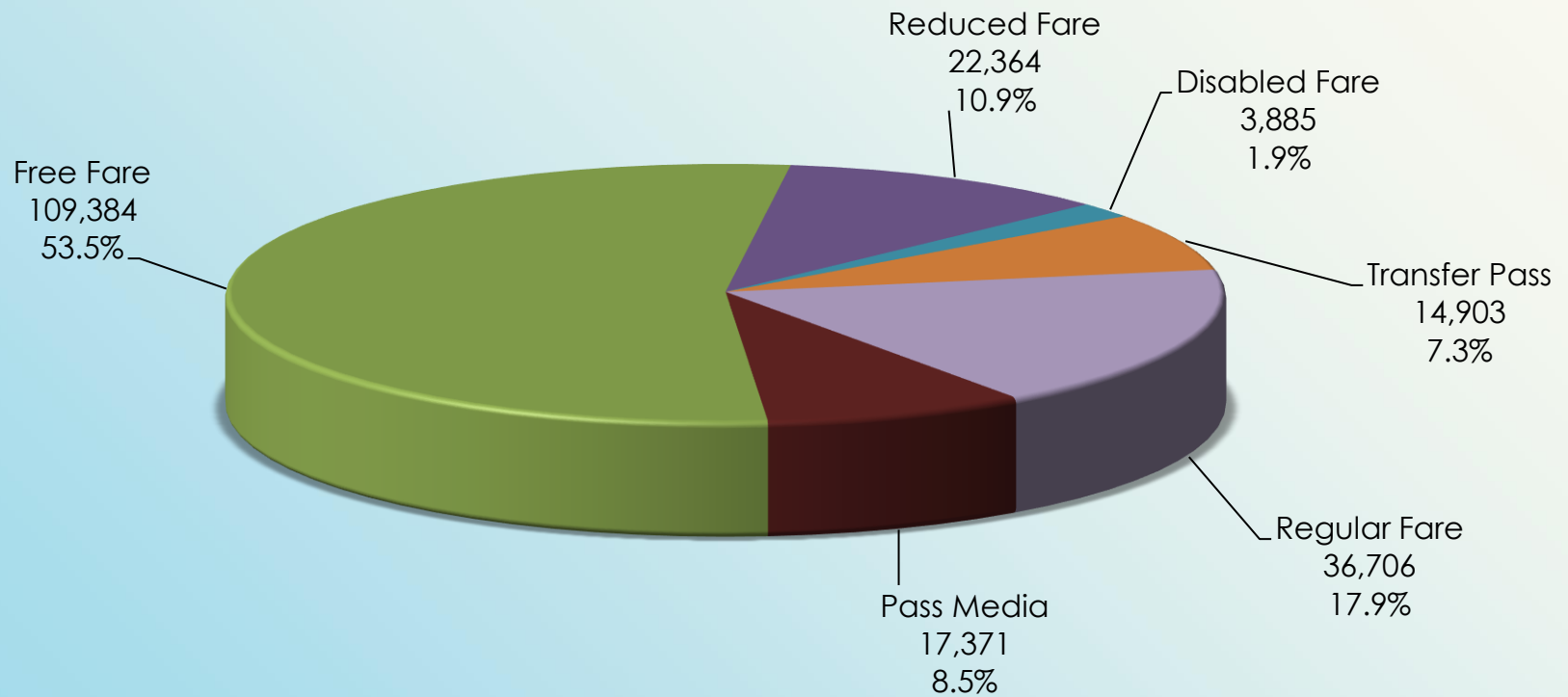
Average Cost Per One-Way Paratransit Trip



Pass Use by Type May 2025



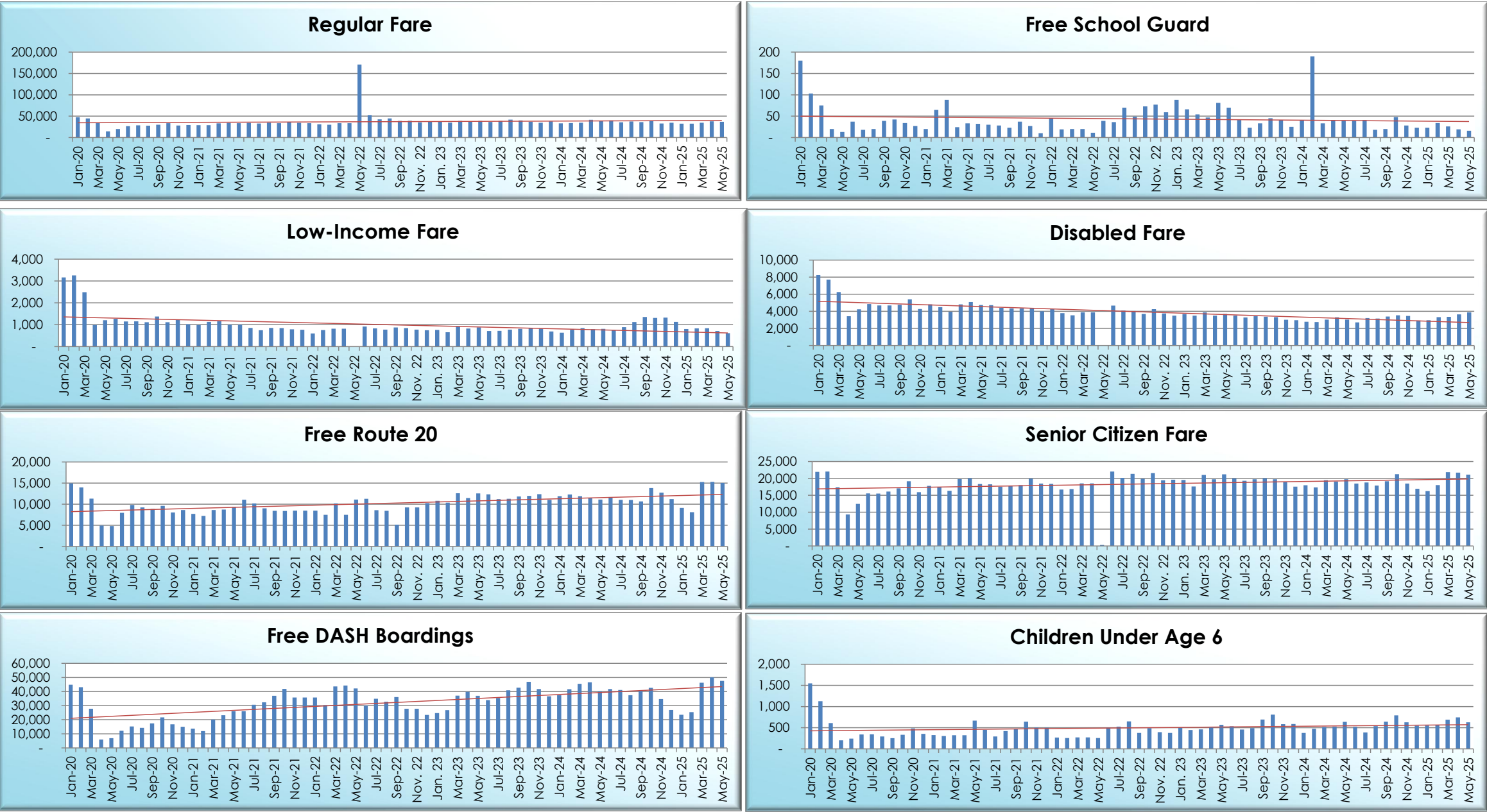
Ridership by Customer Type May 2025



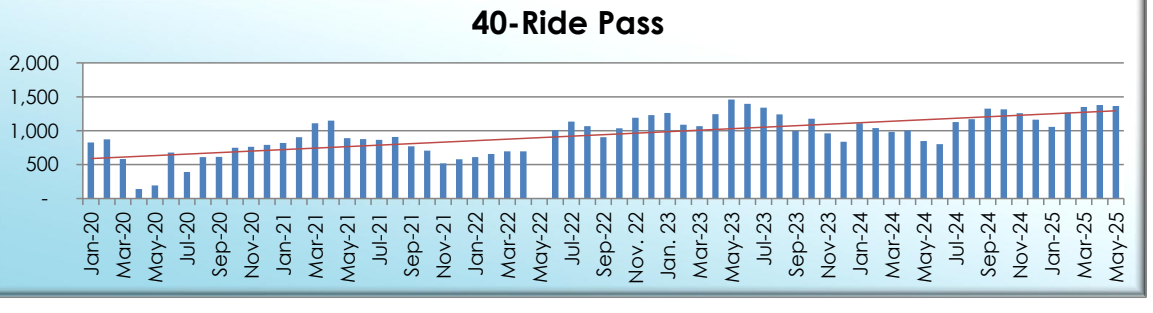
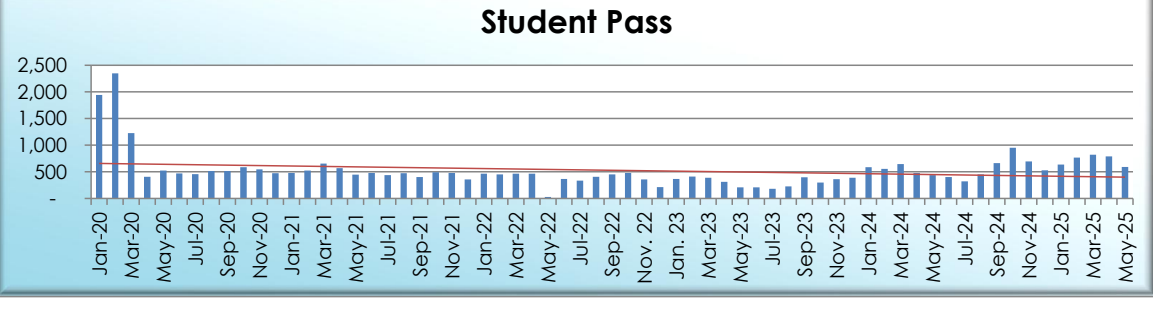
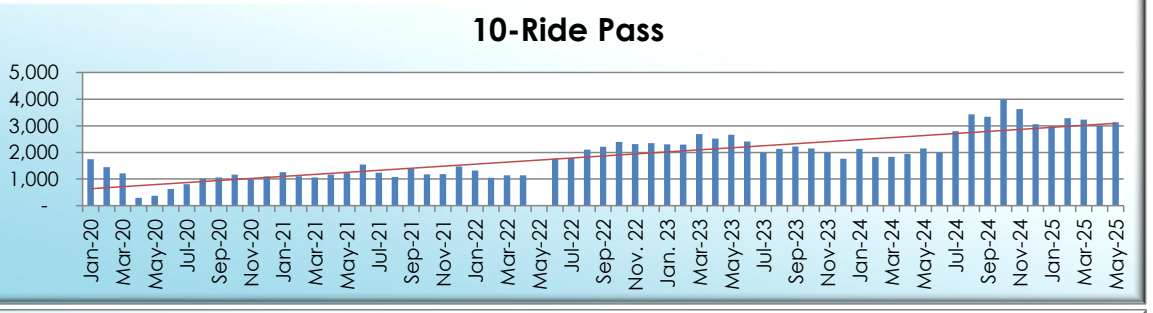
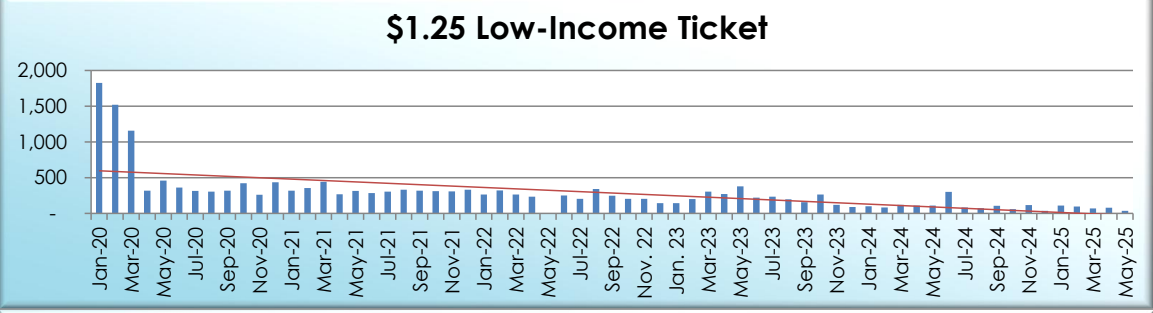
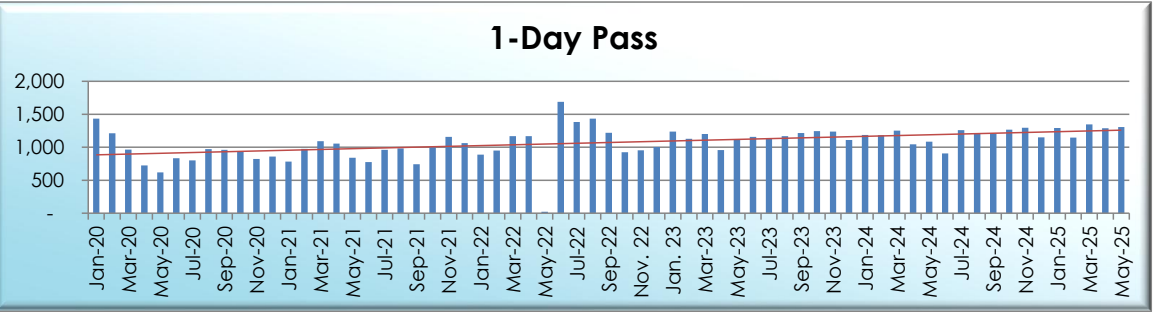
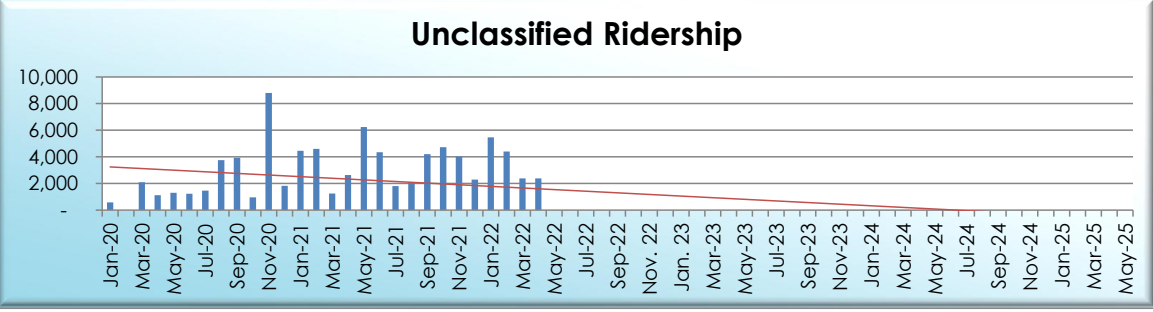
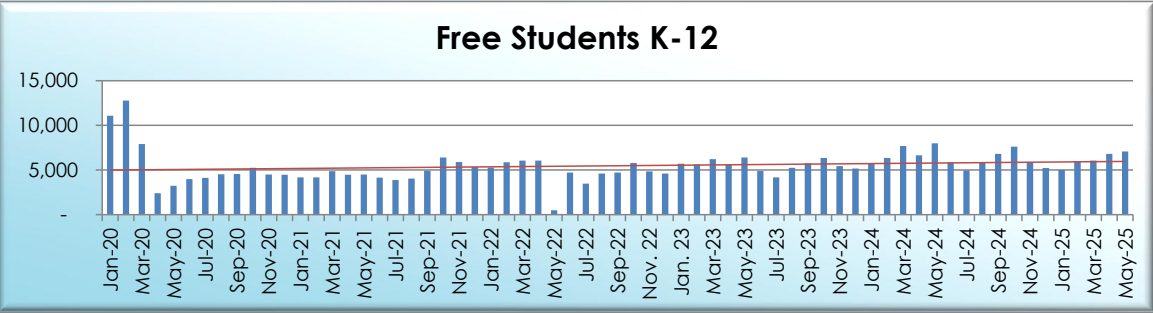
Regular Fare Pass Media Free Fare Reduced Fare Disabled Fare Transfer Pass

Ridership Classification for April 2025		
Type of Fare		
Regular Fare	36,706	14.48%
Low Income Fare	612	0.24%
Disabled Fare	3,885	1.53%
Senior Citizen Fare	21,125	8.33%
Children Under 6	626	0.25%
HOP Shuttle	0	0.00%
Beach Shuttle	64	0.00%
Free School Guard	16	0.01%
Free Route 20	15,020	5.92%
Free DASH Boardings	47,513	18.74%
Free Students K-12	7,075	2.79%
Subtotal	166,805	65.79%
Type of Pass		
1-Day Pass	1,308	0.52%
10-Ride Pass	3,129	1.23%
40-Ride Pass	1,364	0.54%
3-Day Pass	66	0.03%
7-Day Pass	2,890	1.14%
7-Day Express Pass	174	0.07%
31-Day Pass	7,840	3.09%
31-Day Express Pass	387	0.15%
\$1.25 Low Income Ticket	35	0.01%
Student Pass	592	0.23%
1-Ride Courtesy Pass	11	0.00%
1-Ride Pass	213	0.08%
Free Transfers from TriCounty Link	261	0.10%
Free Tel-A-Ride Fixed Route	2,784	1.10%
MUSC System-Wide Boardings	31,751	12.52%
College of Charleston Boardings	4,327	1.71%
Total Passes	71,848	28.34%
Transfers		
Issued	24,284	
Transfers Used	14,903	5.88%
Wheelchair Count	250	
Unclassified Ridership	0	0.00%
Total Ridership	253,556	100.00%

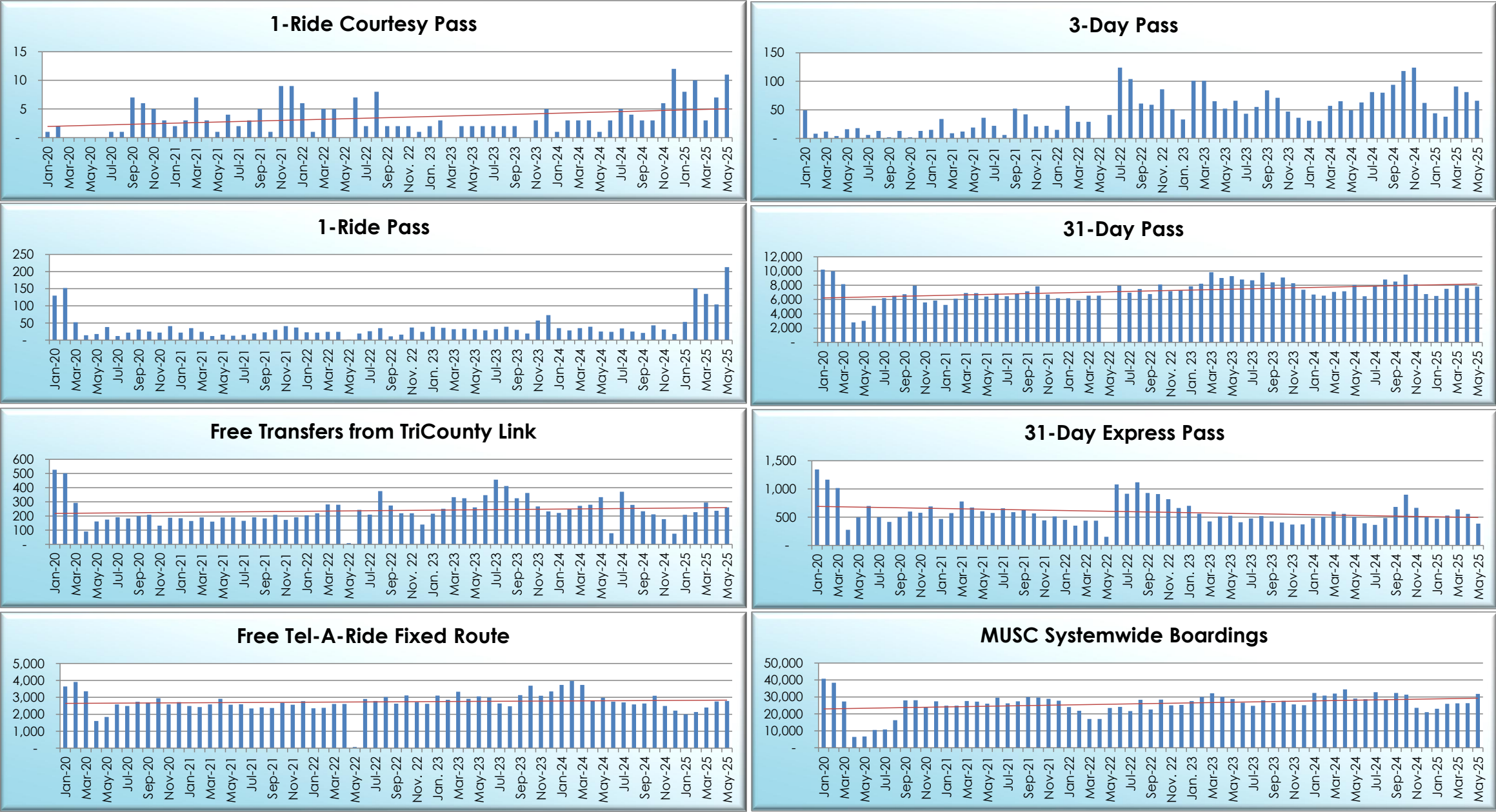
Classification History



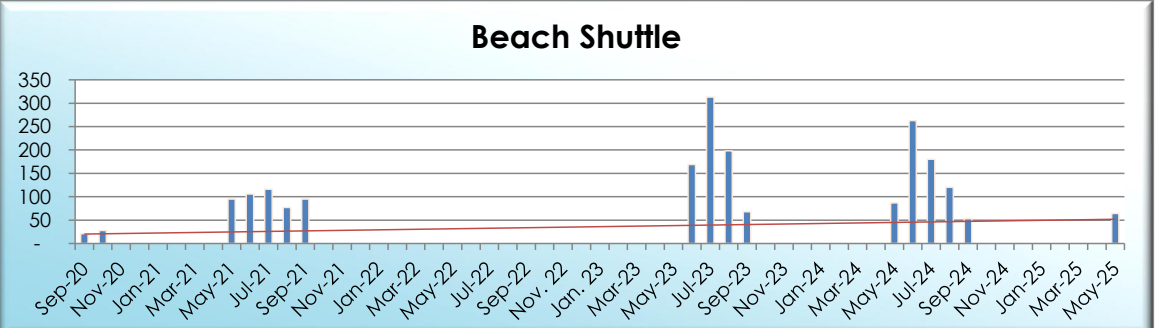
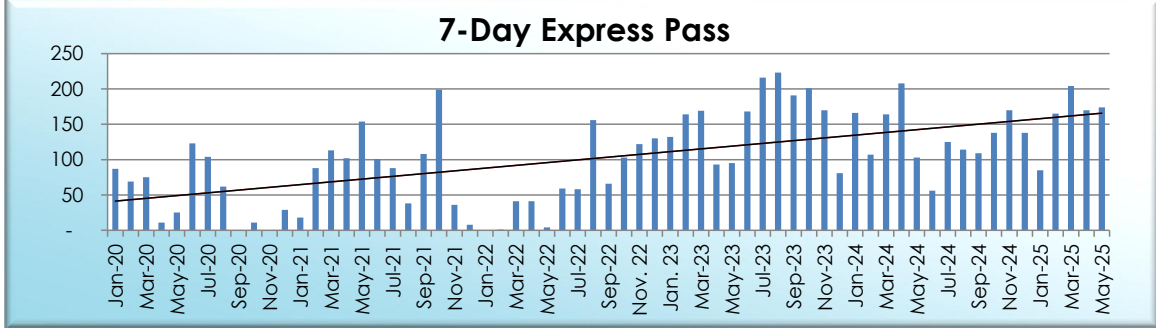
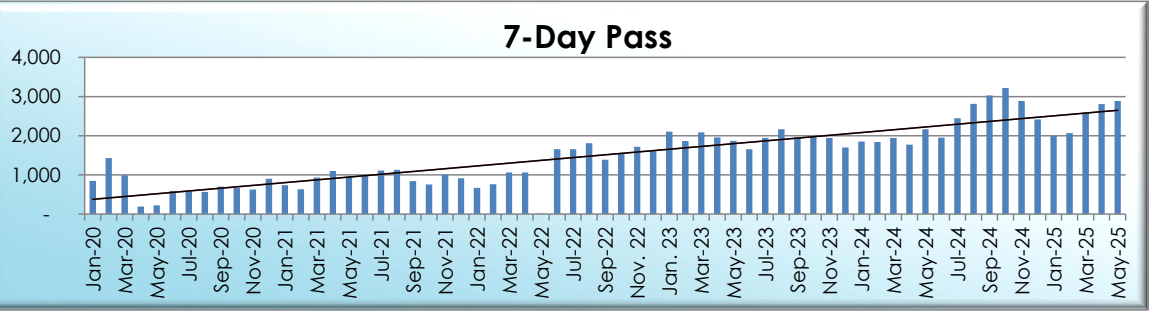
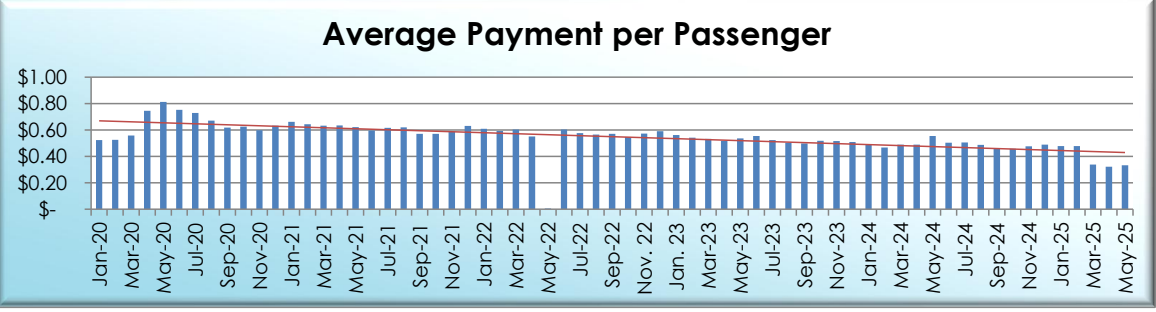
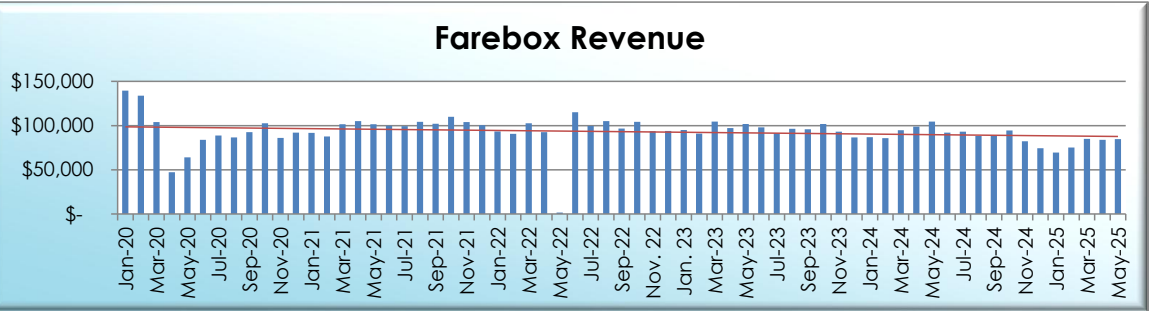
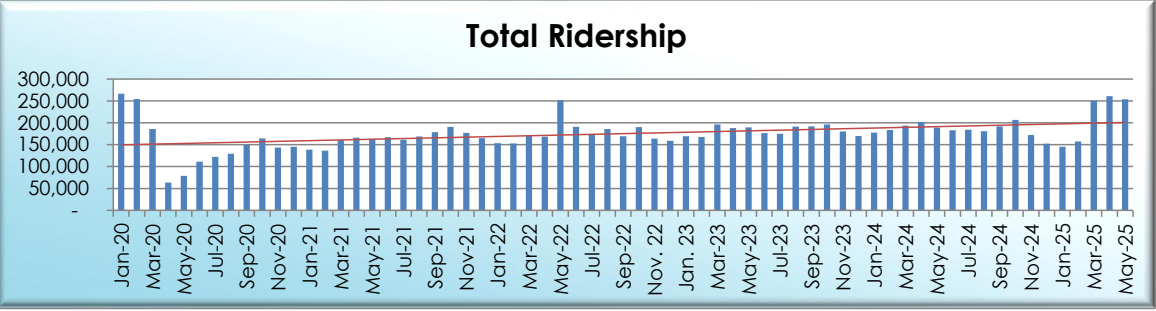
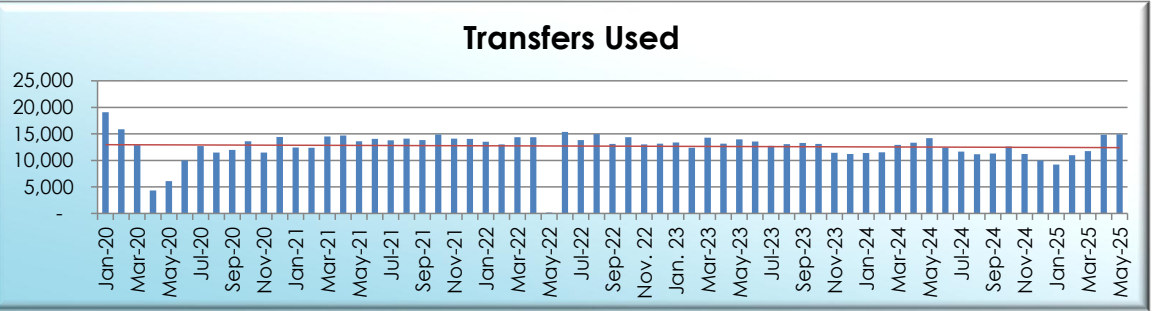
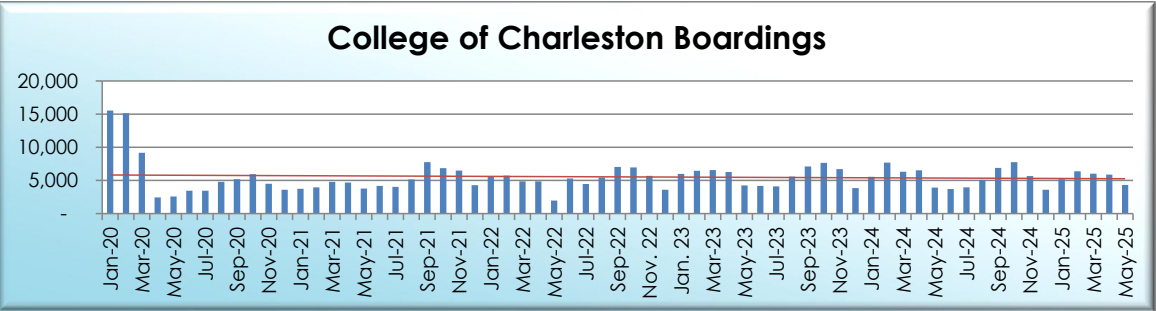
Classification History



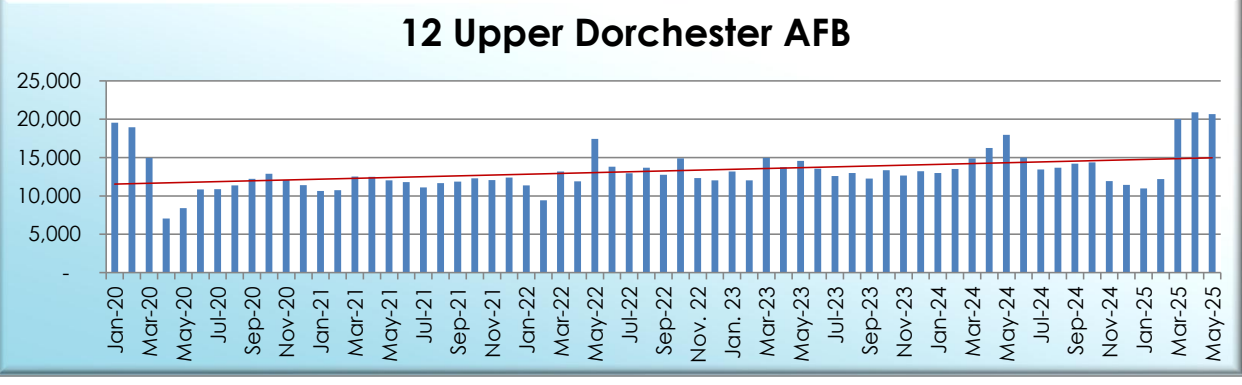
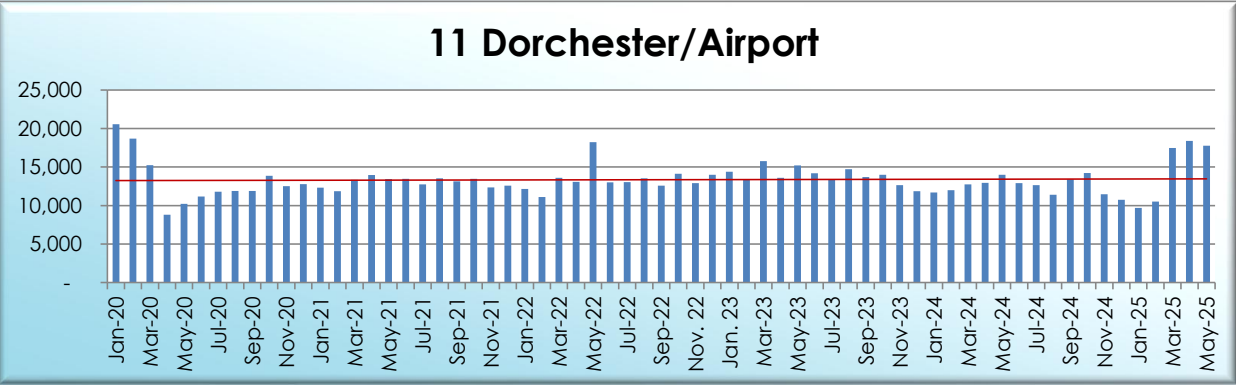
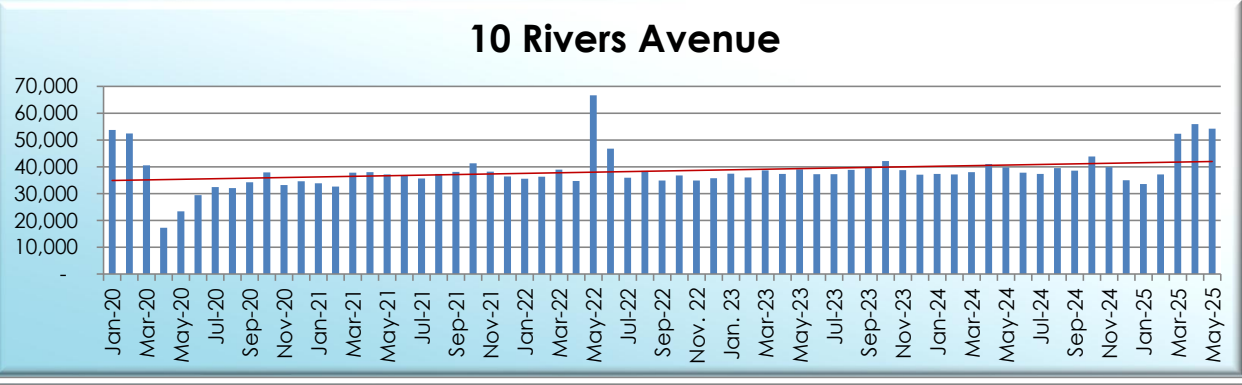
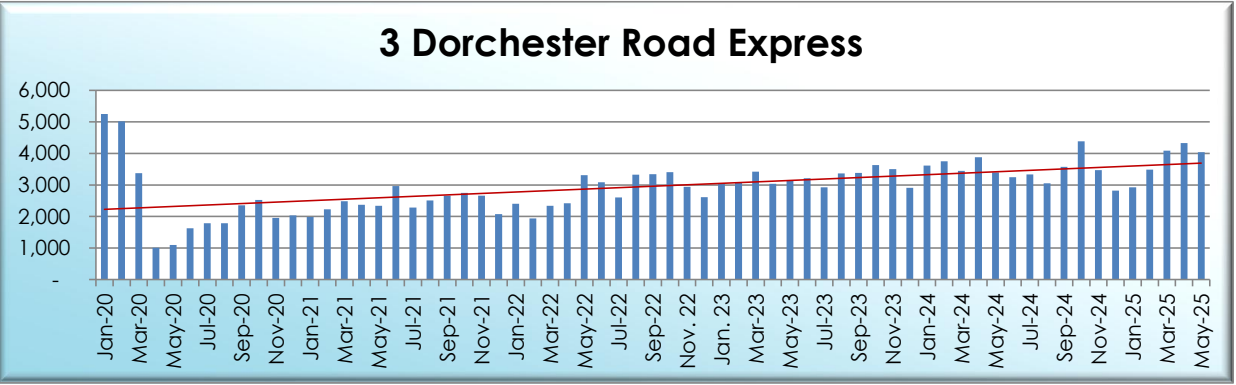
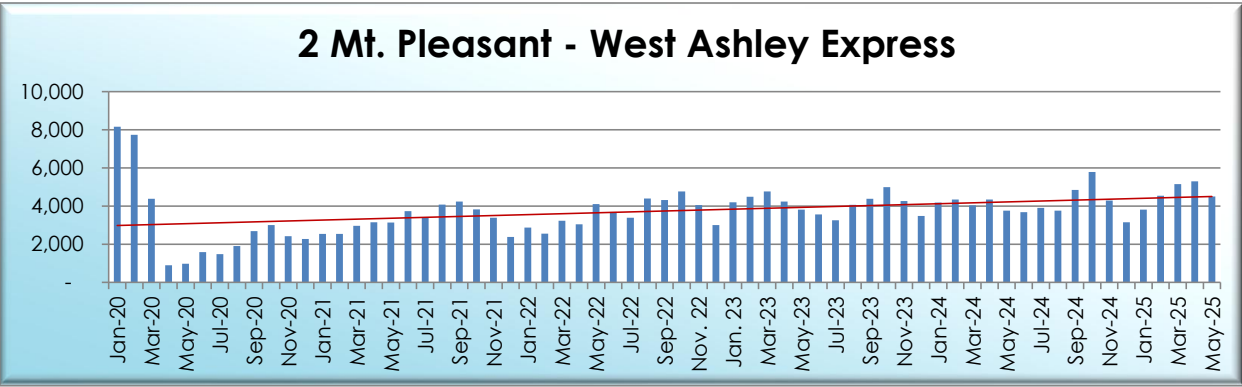
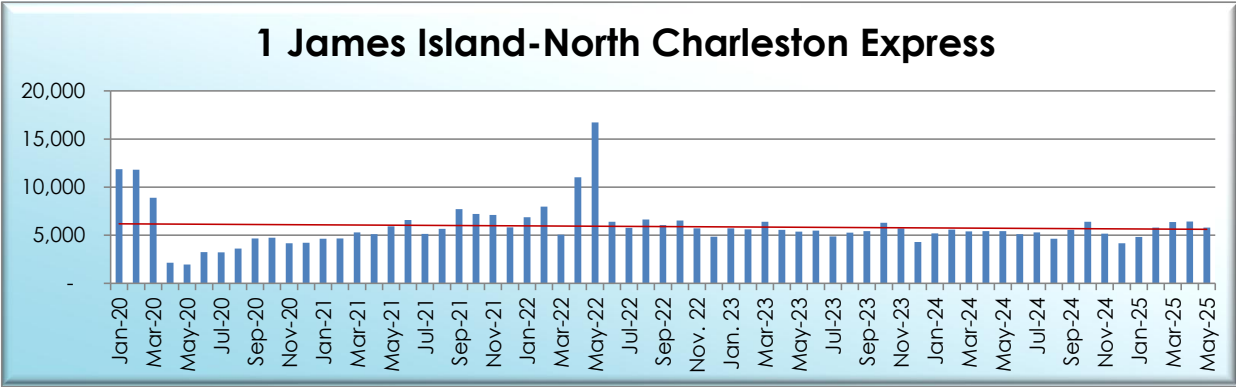
Classification History



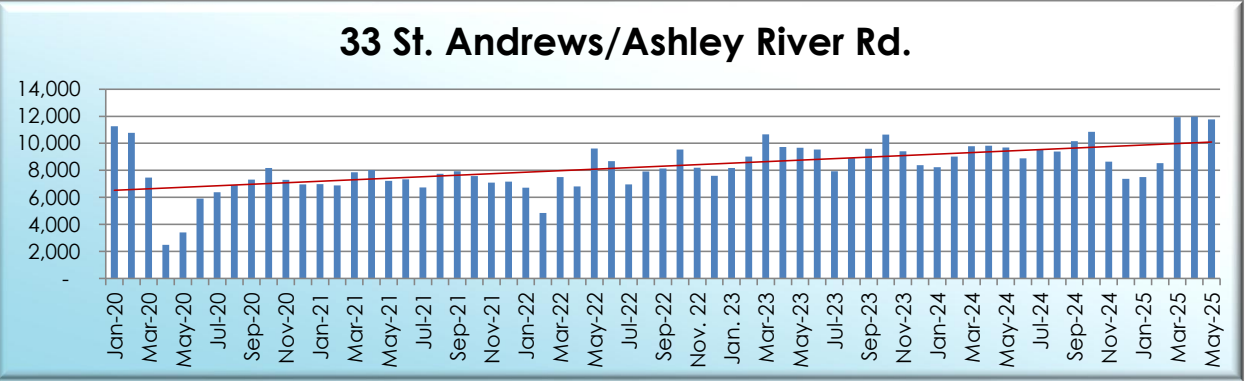
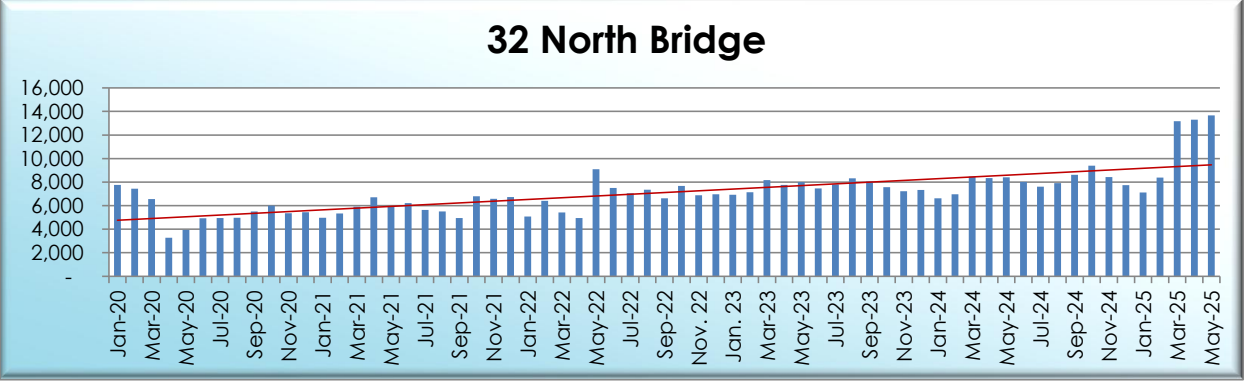
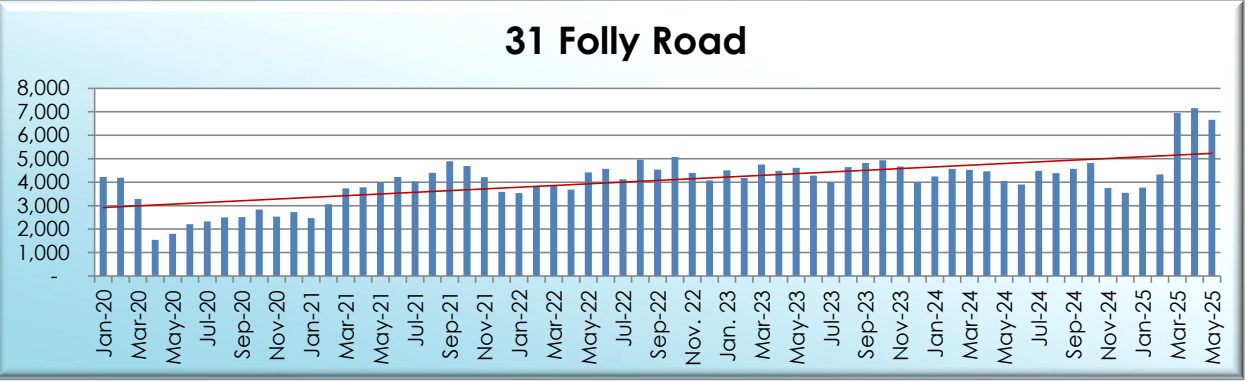
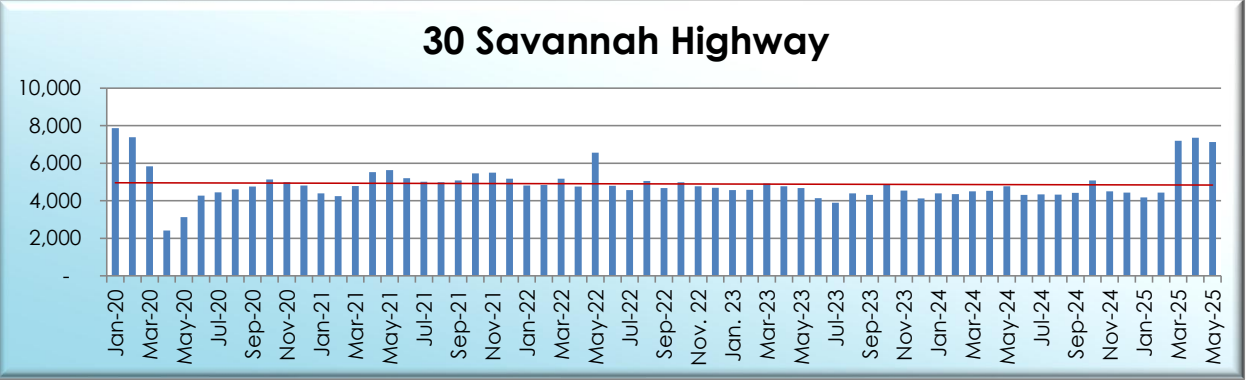
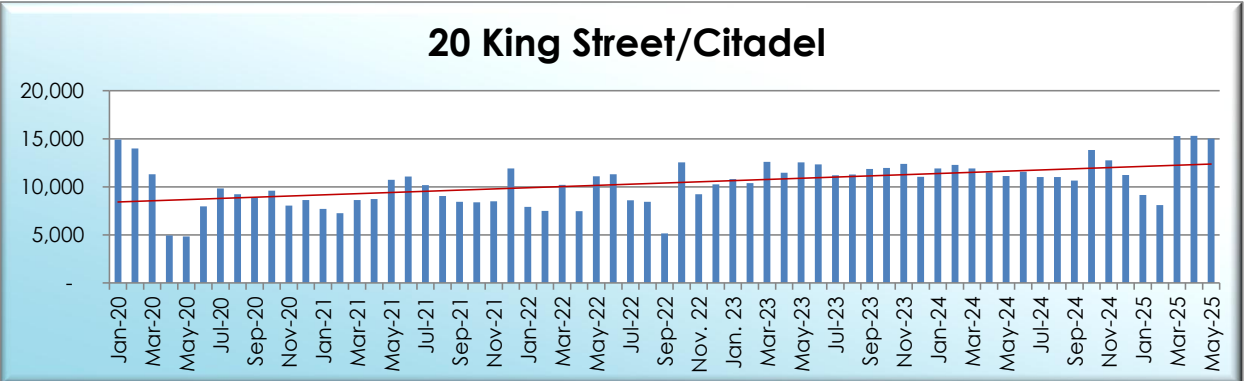
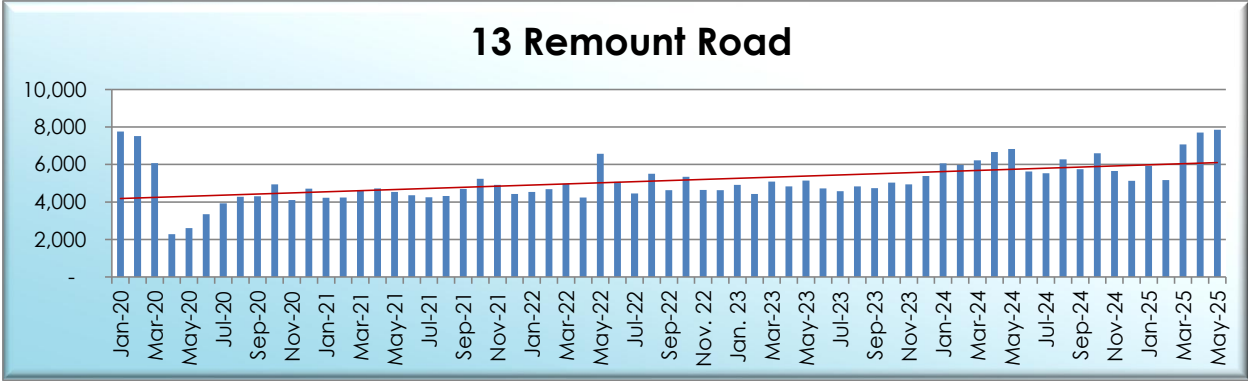
Classification History



Ridership Trends by Route

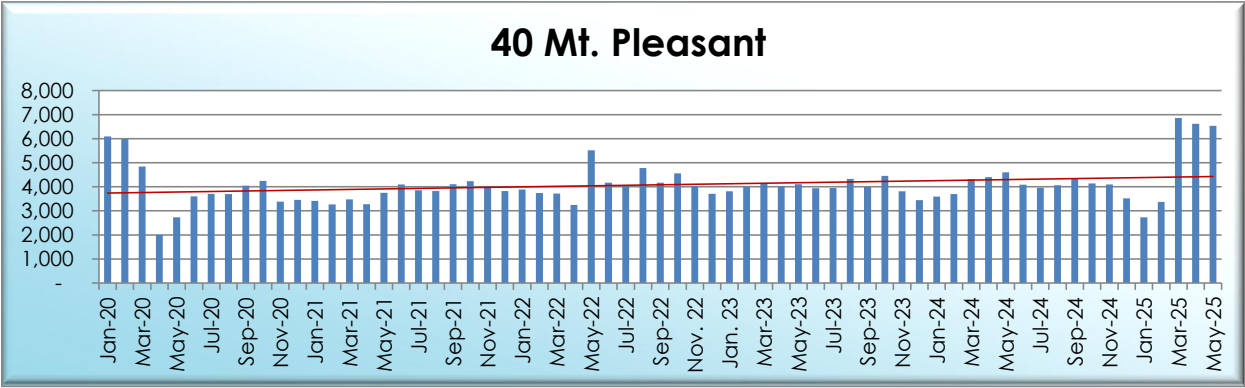


Ridership Trends by Route

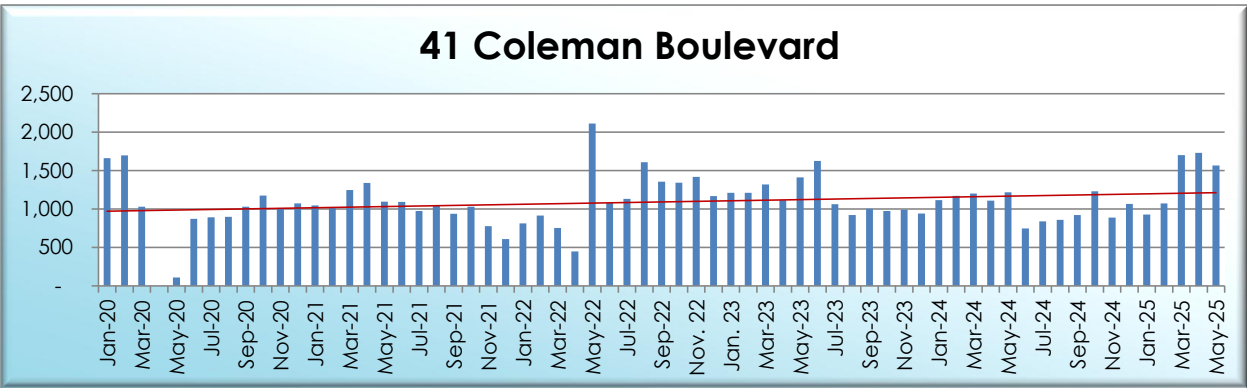


Ridership Trends by Route

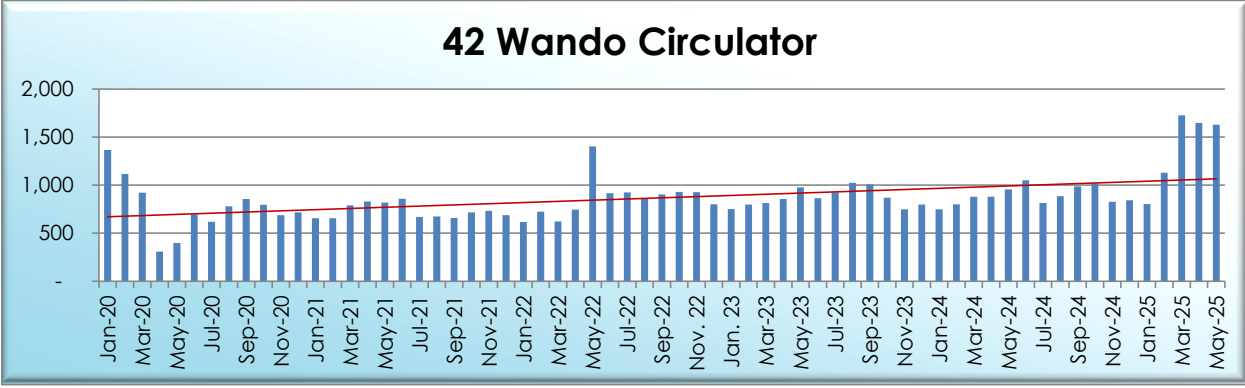
40 Mt. Pleasant



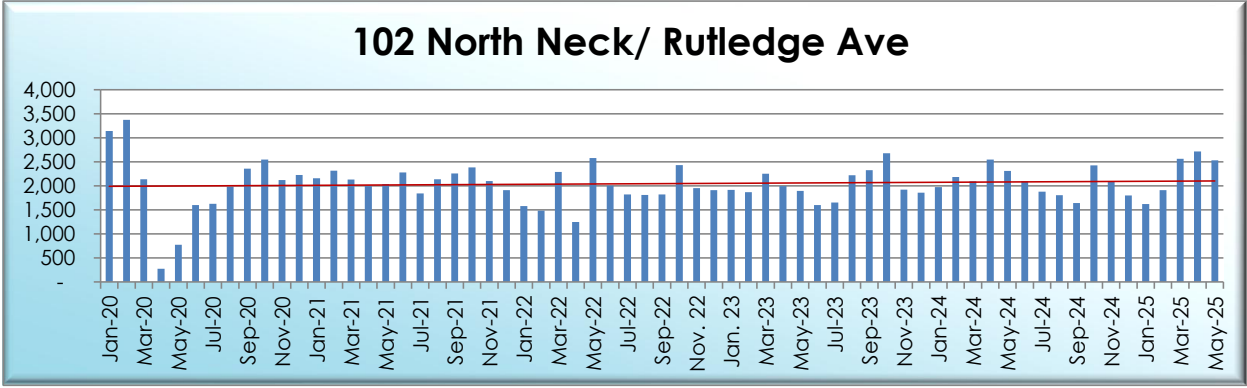
41 Coleman Boulevard



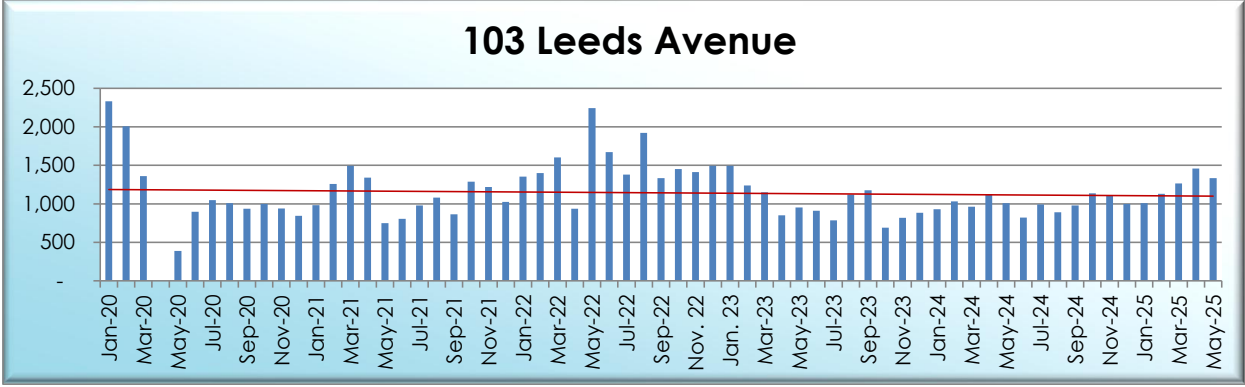
42 Wando Circulator



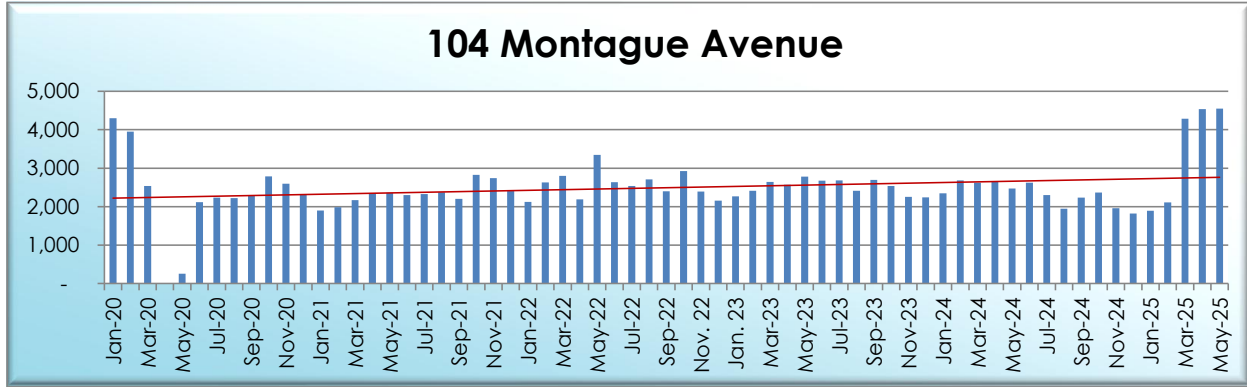
102 North Neck/ Rutledge Ave



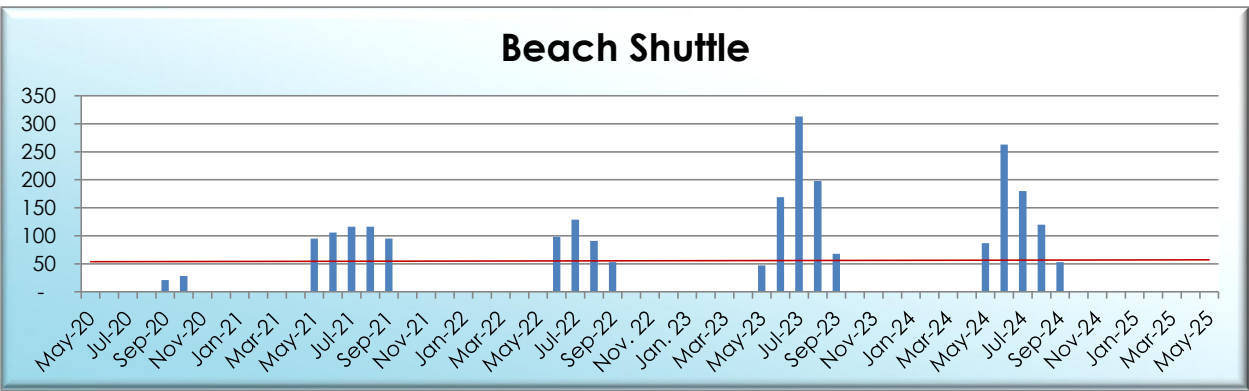
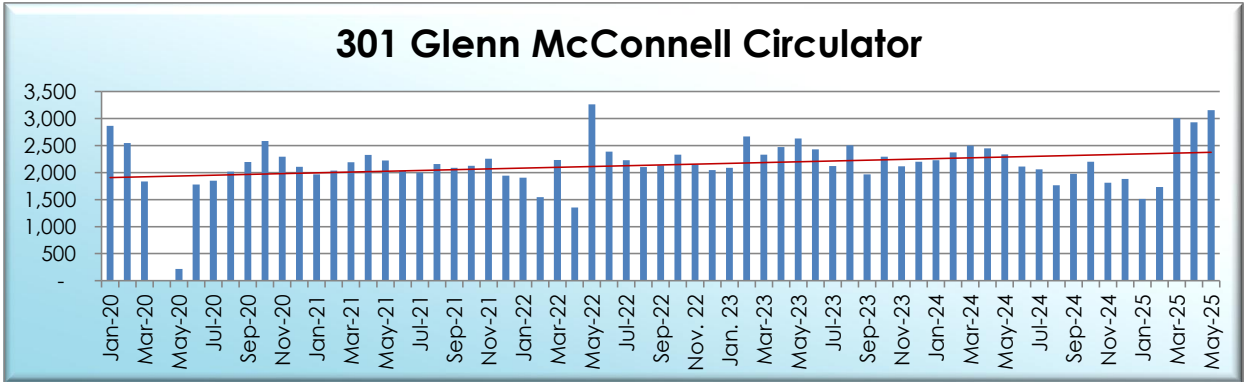
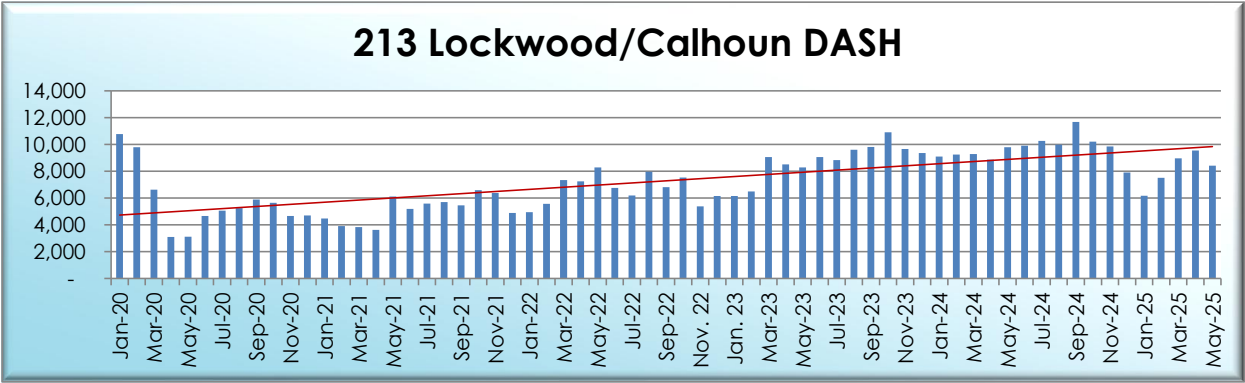
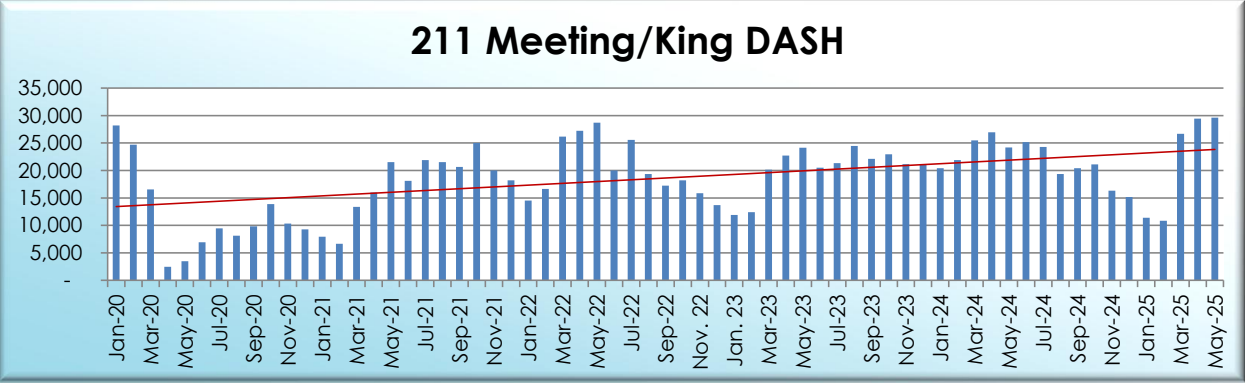
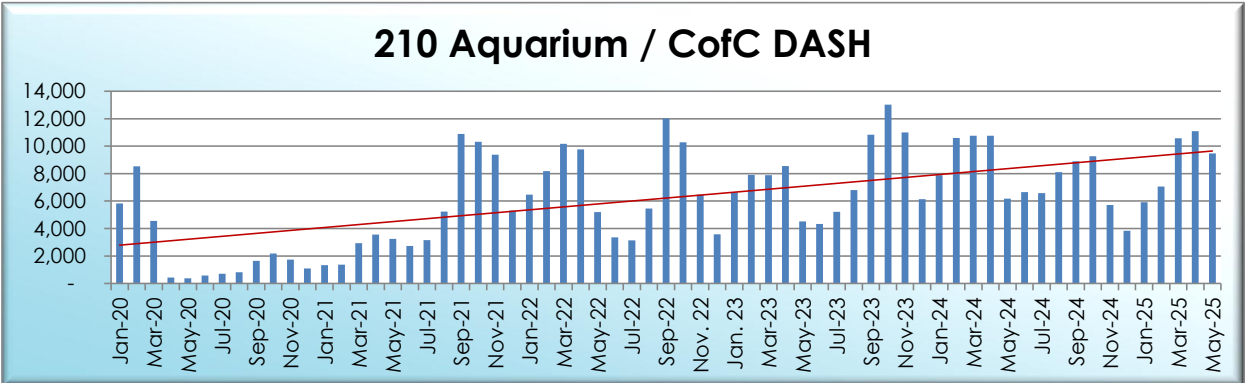
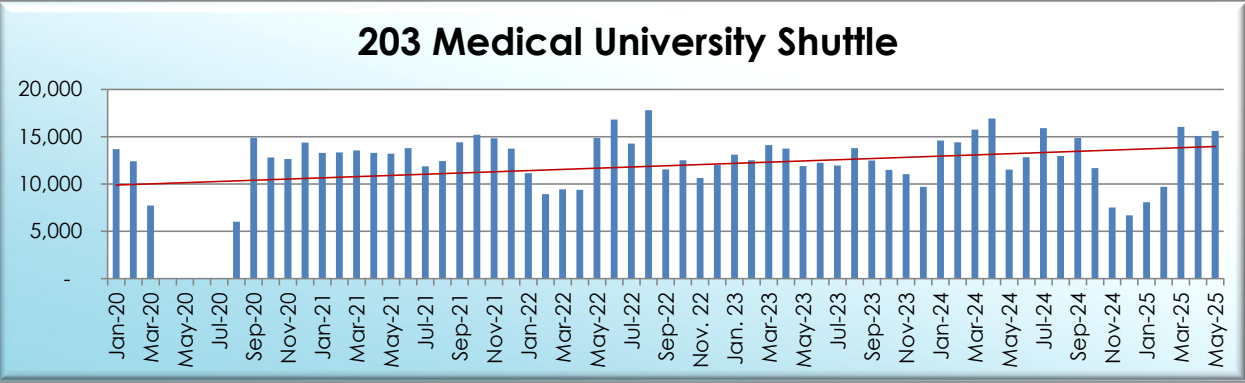
103 Leeds Avenue



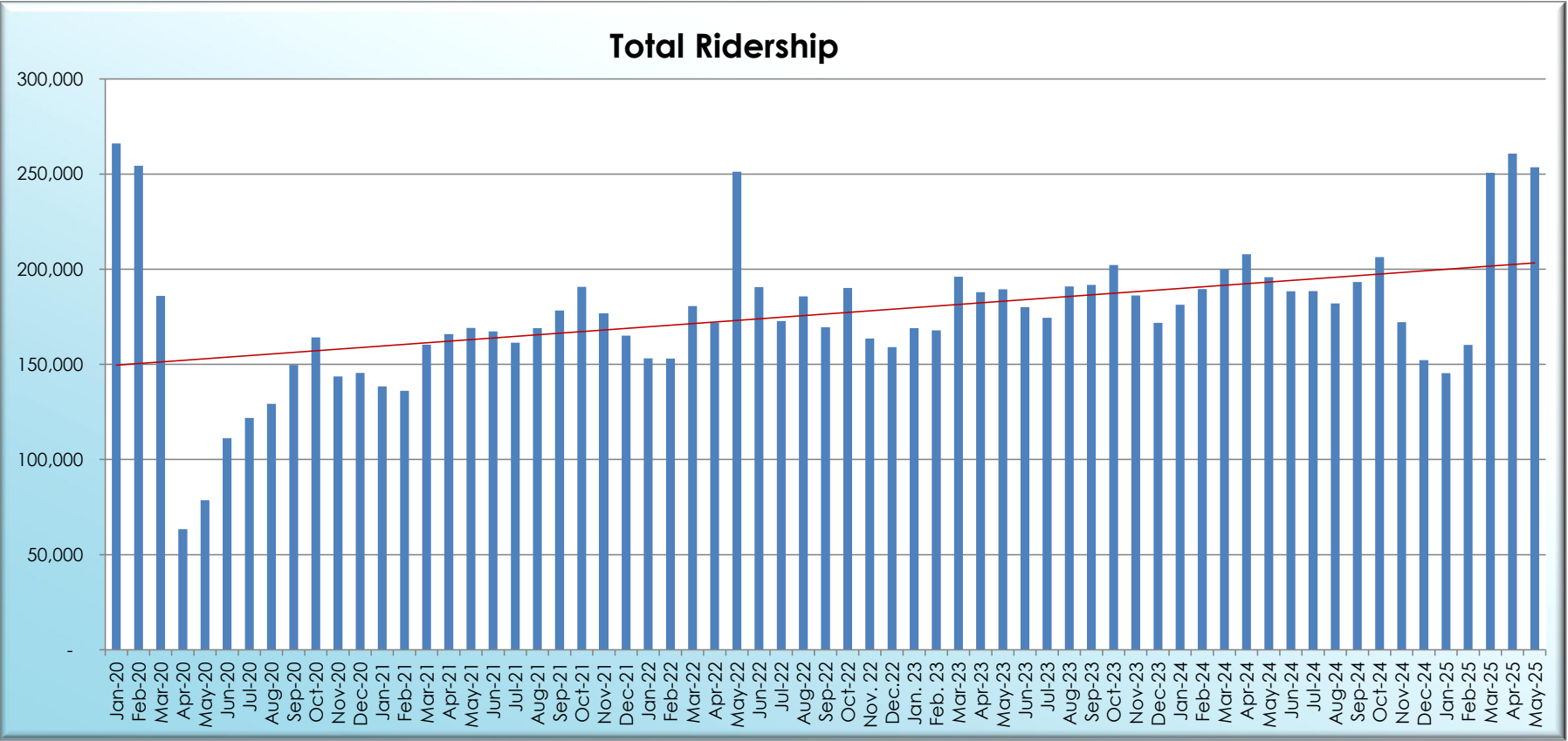
104 Montague Avenue



Ridership Trends by Route



Ridership Trends by Route



Farebox and Pass Revenue History

