



CARTA BOARD MEETING

July 23, 2025

1:00 PM

Barrett Lawrimore Conference Room
5790 Casper Padgett Way
North Charleston, SC 29406

AGENDA

1. Call to Order
2. Consideration of Board Minutes –June 25, 2025 Meeting
3. Executive Session – Legal and Contractual Matters
4. Financial Status Report – Robin Mitchum
5. Fixed Route & Paratransit Rate Increase – Request for Approval
6. Comprehensive Operational Analysis (COA) and Strategic Implementation Plan – Request for Approval
7. CARTA Management, Operations and Maintenance Services: Fixed Route and Paratransit –
Request for Approval
8. Project Updates – Andrea Kozloski
9. Ridership Report – Megan Ross
10. Executive Director's Report – Ron Mitchum
11. Other Business, If Any
12. Public Comments, If Any
13. Board Comments, If Any

The next CARTA Board Meeting will be held on August 20, 2025

**CHARLESTON AREA REGIONAL TRANSPORTATION AUTHORITY
(CARTA)
BOARD OF DIRECTORS MEETING
June 25, 2025
Meeting Notes**

A Charleston Area Regional Transportation Authority (CARTA) Board of Directors meeting was held at the Berkeley-Charleston-Dorchester Council of Governments (BCDCOG) in the Barrett Lawrimore Conference Room located at 5790 Casper Padgett Way in North Charleston, SC at 1:00 p.m. on Wednesday, June 25, 2025.

MEMBERSHIP: Brad Belt; MaryBeth Berry; Joe Boykin; Mike Brown; Daniel Brownstein; Reggie Burgess; William Cogswell; Henry Darby; Dwayne Green; Will Haynie; Brandon Hudson; James Lewis; Craig Logan; Pat O'Neil; Christie Rainwater; Michael Seekings; Jimmy Ward; Robert Wehrman

MEMBERS PRESENT: Daniel Brownstein; Dwayne Green; Will Haynie; James Lewis; Craig Logan; Pat O'Neil; Michael Seekings; Jimmy Ward; Robert Wehrman

PROXIES: Craig Harris for Mayor Belt; Jerry Lahm for Councilman Boykin; Ron Brinson for Mayor Burgess; Robert Somerville for Mayor Cogswell; Peter Dondanville for Councilman Darby

OTHERS PRESENT: Andre Taylor (WeDriveU); Elissa Smith (HDR); William Hamilton (Best Friends of Lowcountry Transit); Jack Magner (Coastal Conservation League)

STAFF PRESENT: Ron Mitchum; Andrea Kozloski; Robin Mitchum; Sharon Hollis; Megan Ross; Matthew Spath; Kim Coleman

1. Call to Order

Chairman Seekings called the CARTA Board of Directors Meeting to order at 1:00 p.m. followed by a moment of silence and a quorum determination.

2. Consideration of Board Minutes: May 21, 2025 Meeting

Mr. Brinson made a motion to approve the May 21, 2025 Meeting Minutes as presented.

Mayor O'Neil seconded the motion. The motion was unanimously approved.

3. Financial Status Report – Robin Mitchum

Robin Mitchum, Deputy Director of Finance and Administration, presented the financial status report for the period ending April 30, 2025. She noted that, overall, the agency remains in good shape, continues to be in line with the budget at a little over half-way complete for the year, and ended the month with unexpended funds of \$2,589,614. Ms. Mitchum and Mr. Mitchum addressed questions and comments. Ms. Mitchum provided information on the following activities for FY25 thus far:

Revenues:

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing are bus pass fares sold to customers.
- Local Contributions are funds received for shelter and bench construction.

- Federal Revenue includes operating for the year-to-date. Federal Revenue is recorded as eligible expenditures are incurred.
- Advertising is the advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 1986 Chevrolet truck and a 2017 van.
- Miscellaneous Revenue is the sale of scrap metal.

Expenditures:

- Retiree Benefits include the cost of retiree insurance.
- Supplies include office, facility maintenance and rebranding supplies.
- Printing includes costs of printing passes and brochures.
- Automotive is the cost to service the 2018 Ford F-150.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes GMV Sycromatics, GMV Digital Signage, Genfare Support, Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times, RCN NetCloud Essentials and NetCloud Advanced for mobile routers, and other IT services.
- Rent includes the Ashley Phosphate Park & Ride lot, Dorchester Village Shopping Center Park & Ride lot, Leeds Avenue lot lease from Dominion, and document storage.
- Communications is the cost of phone, internet and radio services at the facilities and on the buses.
- Utilities include electric and water at the SuperStop, Melnick Park & Ride, the Radio Shop at Leeds Avenue, Medcom Street and the charging stations at Leeds Avenue.
- Auditing is the cost of the FY24 GASB 75 Actuary.
- Custodial Services are the cost of janitorial services at the Melnick Park & Ride location.
- OnDemand Program is customer transportation cost for same-day service through independent rideshare.
- Other Professional Services include bus wash inspection services, appraisal services and the fire extinguisher inspection at the SuperStop.
- Shared Contract Services (IGA & Management) is the extensive services the BCDCOG provides to CARTA.
- Fixed-Route Service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services is the contracted security service provided at the SuperStop by the City of North Charleston Police Department and by Extra Duty Solutions at the Mary Street bus stop.
- Vehicle Maintenance is the cost to maintain the fleet.
- Facility Repair & Maintenance is the cost to maintain facilities.
- Operating Fees & Licenses include credit card transaction fees and vehicle title and registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund. The insurance policy renews January 1. CARTA will add and remove items on the policy throughout the year, but this is the majority of the cost for the fiscal year.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is the interest on the Melnick Park & Ride loan.

Capital Expenditures:

- Rolling Stock is the purchase of the Hometown Trolley Villager.
- Bus Facilities/Charging Stations is the Leeds Avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction/Bench Install is the installation of shelters and benches.
- Security/Cameras & Equipment is the purchase of cameras, radios, access control equipment and AVL equipment.
- Facilities Construction is Shipwatch Square engineering.
- Capital (IT, Facility Repairs, Maint.) is the purchase of bike racks, a Genfare vault, Genfare controller modules and the SuperStop HVAC replacement.

Ms. Mitchum reviewed the activity of the OnDemand Program as of April 30, 2025. She noted that the FY25 total cost is \$294,369 at 100% completion. The Board of Directors received the Financial Status Report and the OnDemand Program Activity Report as information.

4. FY2025 Budget Revision – Request for Approval – Robin Mitchum

Ms. Mitchum presented the FY2025 Budget Revision. She reviewed the line-item revisions in detail and stated that the budget will continue to be monitored to ensure revenues and expenditures remain aligned. Ms. Mitchum noted that staff will make recommended revisions as necessary. Ms. Mitchum addressed questions and comments.

***Mr. Brownstein made a motion to approve the FY2025 Budget Revision as presented.
Mr. Wehrman seconded the motion. The motion was unanimously approved.***

5. FY2026 Proposed Budget – Request for Approval – Robin Mitchum

Ms. Mitchum presented the FY2026 Proposed Budget. She reviewed, in detail, the proposed line-item changes in revenue, expenditures and capital expenditures. Ms. Mitchum stated that the budget will continue to be monitored to ensure revenue and expenditures remain aligned and that revisions will be recommended as necessary. She noted that the proposed budget will be presented to member governments for their approval during their respective Finance Committee and Council meetings. The FY2026 Proposed Budget will then be presented to the Board of Directors for final approval. Chairman Seekings explained the budget process to the newer Board Members and commended Ms. Mitchum and the Finance Staff for their dedicated work on the budget.

***Mr. Logan made a motion to approve the FY2026 Proposed Budget as presented.
Mr. Brownstein seconded the motion. The motion was unanimously approved.***

6. Project Updates – Andrea Kozloski

Andrea Kozloski, Deputy Director of Operations and Support, discussed the Project Updates report regarding the following projects: Service Planning Initiatives; CARTA Comprehensive Operational Analysis (COA); US 52 BRT Study; CARTA OnDemand; Shelter Improvement Program; Shipwatch Square Transit Center; Transit Oriented Development Study; LCRT; Dorchester Transit Signal Priority (TSP) Pilot Project; Mt. Pleasant Street Park & Ride; Fairgrounds Park & Ride; O&M Facility - LCRT; and Mobile Ticketing Sales and Use. In the interest of time, she stated that a detailed report on each project is included in the agenda packet and encouraged Board Members to contact her with any questions or comments. Ms. Kozloski noted that Sharon Hollis, Principal Planner and LCRT Project Manager, will be available after the meeting to address any questions,

comments or concerns regarding the LCRT project that Board Members may have. She also noted that work continues with MUSC regarding parking endeavors. Ms. Kozloski then delivered a report regarding upcoming events and activities noting the following dates: Teen Wellness Summit (6/14); College of Charleston Orientation Sessions (6/16, 6/19, 6/23); Dump the Pump (6/17); Juneteenth Family Event (6/21); North Charleston Farmers Market (6/26); and CARTA Night at the Riverdogs (6/29). She delivered an update regarding the Beach Reach shuttle service, noting positive results. Ms. Kozloski discussed CARTA Amenities, noting the shelters and benches in progress and stating that 41 new solar lights have been installed. She stated that there will be a ribbon-cutting ceremony for the new Azalea shelters later in the year. Ms. Kozloski highlighted Antwaine Meggett, Road Supervisor. Mr. Meggett started employment three years ago as a bus driver. He was promoted to dispatcher and now serves as Road Supervisor. Mr. Meggett continues to be dedicated and has an outstanding work ethic. Ms. Kozloski also highlighted Melissa Graham, Fixed-Route Bus Operator. Ms. Graham received commendations stating she is always kind and polite to the passengers, she always greets riders with a smile and is willing to help whenever she can and that she handles her bus very well. Ms. Kozloski delivered information regarding the Transit App, noting that 909 new CARTA riders were welcomed aboard as they downloaded the app for the first time, a total of 8,049 riders have opened the app and they opened the app 463,038 times. An average weekday had 1,808 riders opening the app. She also noted that 9,438 GO trips were started by riders to receive step-by-step navigation while helping to improve real-time vehicle locations. Ms. Kozloski addressed questions and comments. The Board of Directors received the Project Updates and the Upcoming Activities & Events Report as information.

7. Ridership Report – Megan Ross

Megan Ross, Transit Planner, presented the Ridership Reports for May 2025. She noted that passenger trips totaled 253,556 and there were 14.5 customers per service hour (14.8 last month). Ms. Ross stated that overall ridership comparing May 2025 to April 2025 decreased by 2.79%, noting that the slight decrease is a trend due to school being out and the Memorial Day holiday. She stated that Tel-A-Ride ridership for May 2025 was 4,413 (a decrease of 15.9% when comparing 2024 YTD to 2025 YTD). Ms. Ross reviewed safety trends for May 2025 noting that there were four preventable accidents which involved fixed objects (all on fixed-route vehicles). There were also 3 non-preventable accidents. She discussed complaints and commendations regarding Customer Service for the month of May noting that there were 10 complaints (missed service/running early/passed up passengers) and there were three commendations. Ms. Ross reviewed On-Time Performance noting that the fixed-route on-time performance for the month of May was 71.2%. The on-time performance for paratransit was 87%. She noted that missed trips for May 2025 resulted in 282.52 service hours missed, which was 1.29% of total scheduled monthly revenue hours. Ms. Ross discussed paratransit services in detail regarding the breakdown of total passengers, which was 4,294, total trips requested, no-shows and cancellations, the average ride length and distance as well as on-time performance, which was 87%. Ms. Ross then discussed OnDemand trips for May 2025, noting that the ridership for the month was 3,955 passengers between both Uber and Lyft. The trip cost averaged \$11.24, higher than April's average of \$12.41 and that 48% of the overall rides were from Tel-A-Ride passengers. Ms. Ross addressed questions and comments. The Board of Directors received the Ridership Report as information.

8. Executive Director's Report – Ron Mitchum

Mr. Mitchum noted that work continues with the SCDOT regarding the OPT's plan for the agency to forfeit state funding in order to double federal funding. They are working on plans to push forward in order to honor their commitment. Mr. Mitchum also updated the Board of Directors on the LCRT Risk Assessment which is ongoing beginning yesterday and throughout today. No major issues have been identified and the project is progressing to 100%. He noted that work continues with Charleston County in an effort to get their proposal for the 2026 sales tax referendum with hopes to increase funding designated for transit. Mr. Mitchum

thanked Councilman Wehrman for his support during the County Council meeting last night. He updated the Board of Directors regarding Dorchester Road's TSP project noting that the project is close to execution. Mr. Mitchum briefed the Board of Directors on the Shipwatch Square Transit Center. He noted that even though TOD Phase III has been delayed, he still expects to receive grant awards and be allowed to move forward. He stated that he will comment on additional matters during Executive Session and addressed questions and comments. The Board of Directors received the Executive Director's Report as information.

9. Other Business, If Any

There was no further business to discuss.

10. Public Comments, If Any

There was one Public Comments noted for the record:

- William Hamilton (Best Friends of Lowcountry Transit): Mr. Hamilton noted that Best Friends of Lowcountry Transit will continue to promote the Beach Reach shuttle service at various community events. He thanked the Board of Directors for their efforts and leadership regarding public transit.

11. Executive Session – Legal/Contractual Matters

Mr. Brinson made a motion that the Board of Directors convene into Executive Session.

Mr. Boykin seconded the motion. The motion was unanimously approved.

Non-Board Members, Guests and Non-Essential Staff Members were excused.

Mr. Ward made a motion to reconvene the Board of Directors meeting.

Mr. Green seconded the motion. The motion was unanimously approved.

Chairman Seekings reconvened the Board of Directors meeting noting that no action was taken related to legal/contractual matters discussed during Executive Session.

12. Board Comments, If Any

There was no further business to discuss.

13. Adjourn

Chairman Seekings announced that the next CARTA Board of Directors meeting will be held on July 23rd as opposed to the usual third Wednesday of the month. He thanked the Board of Directors for their continued dedicated service to the CARTA Board of Directors and the communities they serve. There being no further business before the Board, Chairman Seekings adjourned the meeting at 1:52 p.m.

Respectfully submitted,
Kim Coleman



Charleston Area Regional Transportation Authority

MEMORANDUM

TO: Board of Directors
FROM: Robin W. Mitchum, Deputy Director of Finance & Administration
SUBJECT: May 31, 2025 Financial Report Overview
DATE: July 14, 2025

Please find attached the May 31, 2025 Financial Report. Below is a brief overview of the activities for FY25.

Revenues

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing is bus pass fares sold to customers.
- Local contributions are funds received for shelter and bench construction.
- The Federal revenue includes operating for the year to date. Federal revenue is recorded as eligible expenditures are incurred.
- Advertising is advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 1986 Chevrolet truck and 2017 van.
- Miscellaneous revenue is the sale of scrap metal.

Expenditures

- Retiree Benefits includes the cost of retiree insurance.
- Supplies includes office, facility maintenance, and rebranding supplies.
- Printing includes costs of printing passes and brochures.
- Automotive is the cost to service the 2018 Ford F150.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes GMV Syncromatics, GMV Digital Signage, Genfare Support, Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times, RCN NetCloud Essentials and Netcloud Advanced for mobile routers, and other IT services.
- Rent includes the Ashley Phosphate Park & Ride Lot, Dorchester Village Shopping Center Park & Ride Lot, Leeds Avenue lot lease from Dominion, and document storage.
- Communications is the cost of phone, internet, and radio services at the facilities and on the buses.
- Utilities includes electric and water at the Superstop, Melnick Park and Ride, the Radio Shop at Leeds Avenue, Medcom St, and the charging stations at Leeds Avenue.
- Auditing is the cost of FY24 GASB 75 actuary and annual audit.
- Custodial services are the cost of janitorial services at the Melnick Park and Ride.

- OnDemand Program is customer transportation cost for same day service through independent rideshare.
- Other Professional Services includes bus wash inspection services, appraisal services and the fire extinguisher inspection at the Super stop.
- Shared Contract Services (IGA & Management) is the extensive services BCDCOG provides to CARTA.
- Fixed Route service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services are contracted security services provided at the Super Stop by the City of North Charleston Police Dept. and by Extra Duty Solutions at Mary Street.
- Vehicle Maintenance is the cost to maintain the fleet.
- Facility Repair & Maintenance is the cost to maintain facilities.
- Operating Fees & Licenses include credit card transaction fees and vehicle title & registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund. The insurance policy renews January 1. CARTA will add and remove items on the policy throughout the year, but this is most of the cost for the fiscal year.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is interest on the Melnick Park and Ride Loan.

Capital Expenditures

- Rolling Stock is the purchase of the Hometown Trolley Villager.
- Bus Facilities/Charging Stations is Leeds Avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction /Bench Install is the installation of shelters and benches.
- Security/Cameras & Equipment is the purchase of cameras, radios, access control equipment, and AVL equipment.
- Facilities Construction is Shipwatch engineering.
- Capital (IT, Facility Repairs/Maint) is the purchase of bike racks and a Genfare vault, Genfare controller modules and the Superstop HVAC replacement.

Overall, the agency ended the month with excess of revenues of \$2,812.077.

If you have any questions, please contact me at 843-529-2126 or robinm@bcdcog.com.

Amount owed to National Express Shuttle & Transit as of 05/31/2025 was \$1,398,518.24.

CARTA
Statement of Revenues & Expenditures
For the Month Ending May 31, 2025

Time elapsed:
67%

	FY25 Budget	FY25 Revised Budget	Actual	% of Budget
<u>Operating Revenues</u>				
Farebox	1,322,466	1,169,333	765,393	65%
Passes & Mobile Ticketing	607,295	623,037	407,849	65%
COC Shuttle	453,476	393,945	263,649	67%
MUSC	763,456	765,160	522,259	68%
City of Charleston - DASH	741,452	741,452	494,301	67%
Local Contributions	-	13,150	13,150	100%
Federal	10,156,366	8,909,593	6,707,291	75%
Sales Tax - Charleston County	13,415,772	13,430,591	9,111,956	68%
Advertising	850,000	850,000	661,777	78%
Insurance Proceeds	-	95,493	95,455	100%
Sale of Assets	-	11,775	11,775	100%
Miscellaneous	-	260	299	115%
TOTAL OPERATING REVENUES	28,310,283	27,003,789	19,055,154	71%
<u>Operating Expenditures</u>				
Retiree Benefits	9,581	10,046	6,622	66%
Supplies	75,000	65,000	37,234	57%
Printing	42,000	42,000	14,839	35%
Automotive	3,525	2,500	914	37%
Postage	200	50	-	0%
Dues/Memberships	2,500	2,500	500	20%
Office Equipment Rental	116,225	116,225	70,000	60%
Office Equipment Maintenance	333,633	356,324	168,286	47%
Rent	34,385	35,600	21,287	60%
Communications	170,185	166,212	114,934	69%
Utilities	322,832	202,330	135,868	67%
Advertising	7,500	65,000	-	0%
<u>Professional Services</u>				
Auditing	32,340	31,200	31,200	100%
Legal	1,000	1,000	-	0%
Custodial	25,542	20,245	15,480	76%
On Demand Program	350,000	531,050	353,537	67%
Other	25,000	20,000	5,027	25%
<u>Contract Services</u>				
Shared Services - IGA	3,640,486	3,807,434	2,568,852	67%
Fixed Route	16,244,786	14,879,025	8,760,916	59%
Money Transport	11,836	14,090	9,115	65%
Security Services	105,560	124,200	72,754	59%
Vehicle Maintenance	348,701	348,701	212,381	61%
Facility Repair & Maintenance	47,250	47,250	28,713	61%
Operating Fees & Licenses	50,000	60,400	37,989	63%
Insurance	1,085,307	1,085,307	979,507	90%
Fuel	1,493,500	1,268,750	806,897	64%
Paratransit	3,657,569	3,622,510	1,742,456	48%

CARTA
Statement of Revenues & Expenditures
For the Month Ending May 31, 2025

Time elapsed:
67%

	FY25 Budget	FY25 Revised Budget	Actual	% of Budget
Miscellaneous	5,400	5,400	5,212	97%
Interest	43,440	43,440	29,476	68%
Non-Capitalized Assets	25,000	30,000	13,081	44%
TOTAL OPERATING EXPENDITURES	28,310,283	27,003,789	16,243,077	60%
Excess (Deficit) of Revenues Over (Under) Expenditures			<u><u>2,812,077</u></u>	

Capital Revenues

Rolling Stock	600,000	254,954	202,954	
Bus Facilities/Charging Stations	-	240,029	225,401	
Bus Shelter Construction/Bench Install	-	92,303	67,480	
Land	-	-	-	
Facilities Construction	2,211,406	495,698	326,648	
Security/ Cameras & Equipment	131,511	69,640	61,153	
Sales Tax - Charleston County	875,728	860,909	332,044	
TOTAL CAPITAL REVENUES	3,818,645	2,013,533	1,215,680	60%

Capital Expenditures

Rolling Stock	750,000	326,093	257,193	
Bus Facilities/Charging Stations	-	294,929	276,644	
Bus Shelter Construction/Bench Install	100,000	332,479	172,190	
Land	-	-	-	
Facilities Construction	164,388	619,622	409,477	
Security/ Cameras & Equipment	2,764,257	87,050	48,070	
Capital (IT, Facility Repairs/Maint)	40,000	353,360	52,106	
TOTAL CAPITAL EXPENDITURES	3,818,645	2,013,533	1,215,680	60%

**CARTA
BALANCE SHEET
5/31/2025**

ASSETS

ASSETS

GENERAL OPERATING (BB&T)	17,234,454.35
PETTY CASH	160.00
ACCOUNTS RECEIVABLE	5,830,278.44
PREPAID EXPENSES	271,357.59
INVENTORY - FUEL	27,508.05
LAND	8,566,144.03
VEHICLES	52,020,587.67
EQUIPMENT	2,638,126.77
FAREBOXES	1,217,704.70
SHELTERS	4,628,807.48
BUS SIGNAGE	254,913.32
FACILITIES	11,045,002.90
PARK & RIDE FACILITY	183,927.64
ACCUMULATED DEPRECIATION	(40,397,221.49)
RIGHT TO USE LEASES	1,605,170.88
ACCUMULATED DEPRECIATION - RTU	(555,579.32)
TOTAL ASSETS	<u>64,571,343.01</u>

LIABILITIES & EQUITY

LIABILITIES

ACCOUNTS PAYABLE	2,022,490.77
NOTE PAYABLE - BB&T	1,193,663.29
ACCRUED INTEREST	12,247.32
OPEB LIABILITY	133,517.00
LEASE LIABILITY	997,506.33
TOTAL LIABILITIES	<u>4,359,424.71</u>

EQUITY

CURRENT YEAR FUND BALANCE	2,812,077.21
INVEST IN CAPITAL ASSETS	38,870,135.93
FUND BALANCE	18,529,705.16
TOTAL EQUITY	<u>60,211,918.30</u>

TOTAL LIABILITIES & FUND EQUITY	<u>64,571,343.01</u>
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CARTA
OnDemand Program
5/31/2025

<u>Activity</u>	BUDGET	FY 21 Total Costs	FY 22 Total Costs	FY 23 Total Costs	FY 24 Total Costs	FY 25 Total Costs	Total	Balance	% Complete
OnDemand Program (80/20)	737,786	1,421	20,778	98,039	323,179	294,369	737,786	-	100%
OnDemand Program (Local)	-					59,168	59,168	(59,168)	
Total	737,786	1,421	20,778	98,039	323,179	353,537	796,954	(59,168)	108%
Federal FTA 5310	587,000	1,137	16,622	75,203	258,544	235,494	587,000	-	100%
Local	150,786	284	4,156	22,836	64,635	118,043	209,954	(59,168)	139%
Total	737,786	1,421	20,778	98,039	323,179	353,537	796,954	(59,168)	108%



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: July 16, 2025
To: CARTA Board of Directors
From: Ronald Mitchum, Executive Director
Subject: Request for Approval - Management, Operations and Maintenance Services: Fixed Route & Paratransit

Staff is requesting approval to amend contract # CARTA2023-01 for *Management, Operations and Maintenance Services: Fixed Route & Paratransit*. The contract was awarded on July 1, 2023, as a three (3) year contract with seven (7) options to renew annually.

The Contractor, We Drive U, is requesting an increase in their hourly service rate for fixed route and paratransit services for July 1, 2025 – June 30, 2026.

The proposed increase in the hourly rate is as follows:

Fixed Route:

- Current \$ 75.87/hour
- Proposed \$ 79.28/hour

Paratransit:

- Current \$ 80.47/hour
- Proposed \$ 81.39/hour



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: July 14, 2025
To: CARTA Board of Directors
From: Ronald Mitchum, Executive Director
Subject: Request for Approval - Comprehensive Operational Analysis (COA) and Strategic Implementation Plan

On June 25, 2025, the CARTA Board approved the request to negotiate a scope/schedule/fee with Nelson\Nygaard Consulting Associates for development of the Comprehensive Operational Analysis (COA) and Strategic Implementation Plan

Staff is requesting approval to enter into a contract with **Nelson\Nygaard Consulting Associates** for a cost not to exceed \$591,710.00.



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: July 16, 2025
To: CARTA Board of Directors
From: Ronald Mitchum, Executive Director
Subject: Request for Approval - Management, Operations and Maintenance Services: Fixed Route & Paratransit

The Management, Operations and Maintenance: Fixed Route and Paratransit Service selection committee met on July 2, 2025 and reviewed four (4) proposals from Keolis Transit Services, MV Transportation, Inc., RATP Dev USA, Inc., and Transdev Services, Inc.

Shortlist interviews were conducted with Keolis Transit Services, RATP Dev USA, Inc., and Transdev Services, Inc.

Staff is requesting approval to award a contract to RATP Dev USA, Inc. for Management, Operations and Maintenance: Fixed Route and Paratransit Services based upon the overall score sheet rankings.



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: June 13, 2025
To: CARTA Board of Directors
From: Ronald E. Mitchum, Executive Director
Subject: Transit Planning Project Updates for June 2025

Please find the progress reports for transit planning projects.

1. Service Planning Initiatives (Project Manager: Megan Ross)
2. CARTA Comprehensive Operational Analysis (Project Manager: Megan Ross)
3. US 52 BRT Study (Project Manager: Sharon Hollis/Megan Ross)
4. CARTA On-Demand (TNC Pilot Project) (Project Manager: Courtney Cherry)
5. Shelter Improvement Program (Project Manager: Rainee Kearney)
6. Shipwatch Square Transit Center (Project Manager: Sharon Hollis)
7. Lowcountry Rapid Transit (Project Manager: Sharon Hollis)
8. Dorchester Transit Signal Priority (TSP) Pilot Project (Project Manager: Sharon Hollis)
9. Mt. Pleasant Street Park and Ride (Project Manager: Robin Mitchum)
10. Fairgrounds Park and Ride (Project Manager: Robin Mitchum)
11. O&M Facility – LCRT (Project Manager: Robin Mitchum)
12. Mobile Ticketing Sales and Use (Project Manager: Jeff Burns)

Please let me know if you need additional information.

MEMORANDUM

1. Service Planning Initiatives

- Staff continued working on the certification of the APC counts. All ride checks were completed. We are now working with UTA to review the ride check data and ensure we are ready to submit NTD reporting in July.
- Staff submitted an increase in service memo to MUSC regarding their request to increase service for the Rt. 203 Medical Shuttle. Staff will meet with MUSC in early July to determine the next steps in the service adjustments.
- Staff launched Spare for the paratransit operations on June 26th. Staff continues to work with We Drive U and Spare to ensure that operations are running to a higher standard.
- Staff continued working on tablet replacement and system improvements for fixed route vehicles. This process will be in the works for the next few months.
- Staff participated in the LCRT Risk workshop.
- Staff continued working with development review and infrastructure improvement along the bus routes.
- Staff provided daily service reports to the Executive Director to help support ongoing improvement efforts.
- Staff tracks and investigates all missed service. It is reported to We Drive U and docked as liquidated damages.
- Staff assisted with the monthly NTD sample reporting on ridership.

2. Comprehensive Operational Analysis

- Staff worked with Nelson\ Nygaard to finalize the Comprehensive Operational Analysis (COA) scope and budget.

3. US 52 BRT Study

- Final report and implementation plan in development.
- Final report scheduled for completion for BCDCOG Board by August 2025.

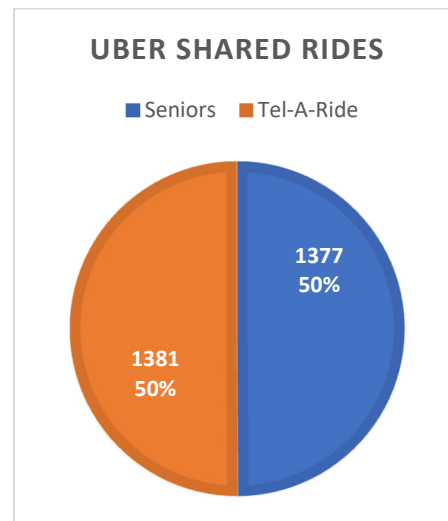
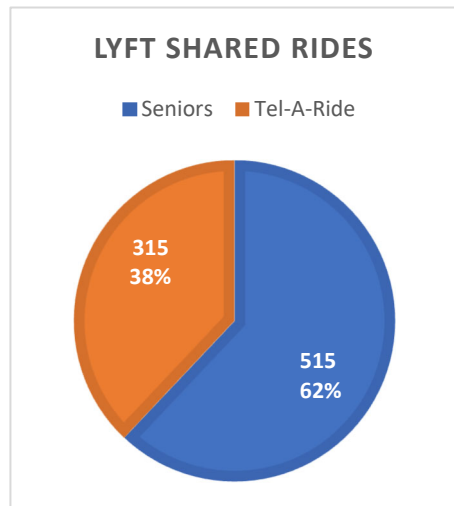
4. CARTA OnDemand (TNC Pilot)

Staff contracts with service providers Uber and Lyft to provide subsidized transportation. CARTA OnDemand launched on February 1, 2021. On March 1st, program changes were implemented and updated for senior vouchers. The service offers door-to-door subsidized services for seniors (60+) and Tel-A-Ride customers and covers the Tel-a-Ride service area Monday through Friday, between the hours of 7 AM and 5 PM. Senior customers pay an initial \$5 with a maximum trip subsidy of \$14 and any surplus amount being charged to the rider. Tel-A-Ride customers pay an initial \$4 with a maximum trip subsidy of \$30 and any surplus amount being charged to the rider.

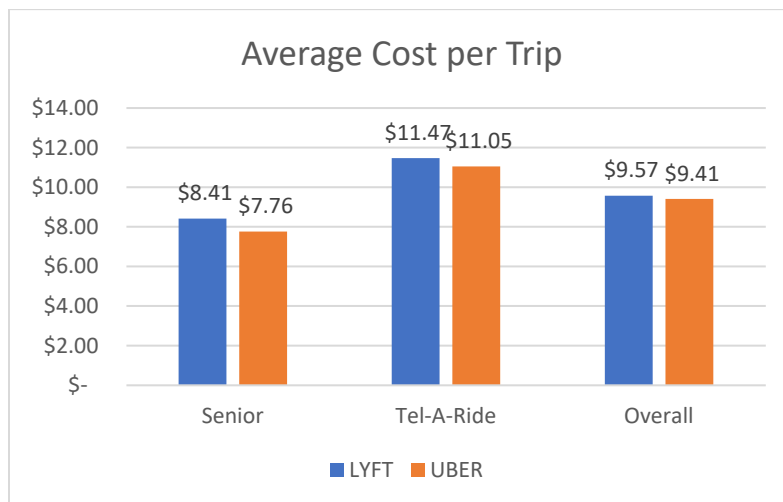
In June 2025, CARTA OnDemand continued program changes that went into effect March 1st. Changes included reduction in CARTA max subsidy, monthly vouchers to weekly vouchers, and an increase in min customer pay. Additionally, the age requirement increased to 60 years old,

MEMORANDUM

and a total of 210 customers were removed or temporarily removed due to their age. In June, there were 1,978 senior riders and 223 Tel-A-Ride customers approved to use OnDemand service, a total of 2,201. Also in June, CARTA OnDemand had a total of 3,588 trips with 47% of the trips being taken by paratransit customers and 53% being taken by senior customers.



In June, the 3,588 trips (Tel-A-Ride and senior) averaged \$9.45 per trip. Tel-A-Ride trips averaged \$11.12 and senior trips averaged \$7.94. To date (February 2021 – present), CARTA has spent a total of \$831,639.41 on the OnDemand program.



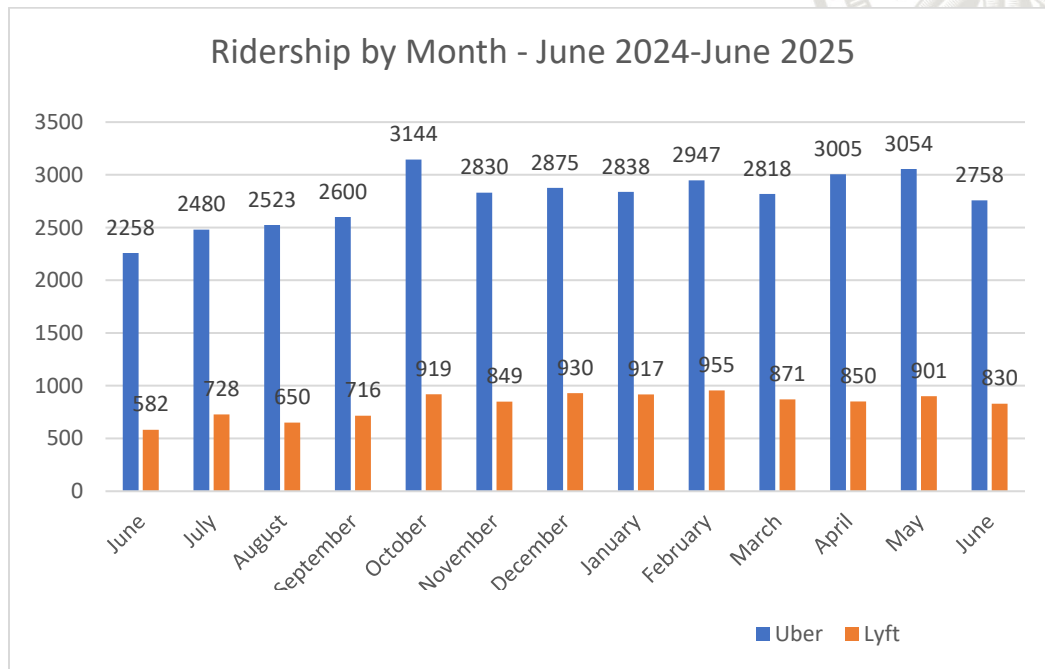
LYFT STATISTICS

- 830 Trips provided
- Avg Trip Cost: **\$9.57**
- 134 Unique Riders
- Total Cost: **\$7,945.34**

UBER STATISTICS

- 2758 Trips provided
- Avg Trip Cost: **\$9.41**
- 296 Unique Riders
- Total Cost: **\$25,946.24**

MEMORANDUM



Ongoing Tasks:

Program Parameters

- Parameters to CARTA OnDemand were updated and approved 11/2024. Changes to be implemented March 1st, 2025. Changes include an increase in the customer fare, reduction in CARTA subsidy amount, an age increase, and a reduction in vouchers allocated.
- These changes will result in the removal of any current customers under 60 years of age.

Coordination with TNC provider

- Staff coordinates with Uber and Lyft to ensure consistent service delivery and address service delivery and billing issues.

Marketing

- Marketing collateral has been distributed by request and through various public outreach processes.
- Outreach efforts specific to CARTA OnDemand have been held at local community gatherings.

Application approval and customer service

- Staff improved the application process to provide more efficient approval process.
- Staff approves applications from seniors and paratransit customers as they are received.
- Staff provides customer service by responding to inquiries about the service and assisting

MEMORANDUM

new riders with information on how to use Uber.

Performance Monitoring (ongoing)

- Staff tracks ridership and expenditures monthly.
- Ridership has risen consistently.

5. CARTA Shelter Improvement Program (SIP)

Bus stops play an important role in how our riders experience transit. CARTA is working to continuously improve our bus stops by providing the best amenities for riders as they board and depart the bus.

Shelters/Benches in development:

- **133 Azalea Dr / Meridian Rd** – Final phase to update tactile warning surfaces (TWS).
- **124 Azalea Dr / Elegans Dr** – Final phase to update TWS.
- **4 Bench Installations along Northwoods Blvd** – In engineering phase.
- **Stop ID 627 Skylark Dr / Savannah Hwy** – In engineering phase.
- **512 Johnnie Dodds Blvd** – Plans in progress; awaiting a developer meeting to discuss a potential change in shelter location.
- **Bench Installations (West Ashley & North Charleston corridors)** – Pending installation of DuMor benches.
- **Courier Square II** – Site plan review underway to determine needs.
- **710 Coleman Blvd / Patriots Point Rd** – Shelter installation in progress.
- **674 Coleman Blvd / Patriots Point Blvd** – Shelter installation in progress.
- **135 The Citadel** – Shelter installation in progress.
- **304 Morrison Dr / Jackson St** – Bench installation in progress; ADA compliance issues under review.
- **302 Morrison Dr / Jackson St (Sanders-Clyde Elementary)** – Shelter installation in progress; ADA compliance issues under review.
- **Savage Rd** – Sidewalk and shelter pad installation scheduled to start Spring 2024, completion by January 2025 (pending update).
- **Dorchester Rd** – SCDOT Safety Audit under review.
- **783 Calhoun St / Ashley Ave** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC.
- **575 Calhoun St / Jonathan Lucas St (far side)** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC.
- **485 Jonathan Lucas St / MUSC Quad** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC.

Completed:

- **Greenridge Rd / S. Antler Dr** – Shelter installation complete.

MEMORANDUM

Letters of Coordination:

- 657 King St
- 7901 Northside Dr
- 228 President St
- Patriot Blvd & Appian Way
- 784 Rutledge Ave
- Ashley Town Center Dr
- 2910 Rivers Ave
- 4001 Knox Lane



Guidelines

Transit Design Guidelines have been adopted by CARTA Board and staff continue to work with municipalities and developers on implementing these guidelines. These guidelines are being shared with developers through development review.

Solar Lighting Project

Solar lighting systems provide security and illumination in needed areas when grid power is unattainable or costly to bring to a site. CARTA has invested \$178,180 into solar lights for the region. In phase 1, 125 were installed. 50 new lights were purchased in Phase 2, and 41 of those lights have been installed.

Digital Signage

The first phase of this project has been completed. Continue to monitor digital signs.

Two locations have been selected for new digital signs. DRC has instructed us to work directly with the City of Charleston Traffic and Transportation department for the exact locations and sign placement.

- Stop ID No. 51 - Meeting St / Spring St
- Stop ID No. 783 - Calhoun St / Ashley Ave

6. Shipwatch Square/Transit Hub

- NEPA: NEPA is complete.
- A&E Design: 95 percent design to be submitted for North Charleston municipal review.
- IFB: 100% design and bid documents are underway. Anticipated bid date Fall 2025.
- Workforce Development Task: Working with Trident Tech to develop scope and budget for workforce development task.

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7. Lowcountry Rapid Transit

A&E Design: 90% Design approved on April 22, 2025. 100%/IFB is underway

Key Stakeholder Coordination: Stakeholder meetings are ongoing. Met with the City of North Charleston on station elements. Meeting to be scheduled with City of Charleston on various design review items in July/August.

FTA Coordination: Bi-Monthly and quarterly meetings are held with FTA and the Project Management Oversight Consultant (PMOC) throughout the Engineering phase. PMOC participates in monthly risk review meetings. Project is updating project management plans for next project rating submittal to FTA in July 2025.

NEPA: Documented Categorical Exclusion was approved by FTA in July 2021. A reevaluation document for 60% design was submitted to FTA in August 2024 and was approved by FTA in October 2024. A reevaluation for project shift to diesel fleet as submitted and approved by FTA on July 8, 2025. The team is evaluating 90% to 100% design changes for any new NEPA impacts.

Maintenance Facility: 60% design is underway. Site surveys and wetland delineation are complete. Sewer easement coordination is ongoing. Reviewing 60% design for any changes to NEPA.

Transit Signal Prioritization: Transit signal prioritization at intersections is included as part of the LCRT project. A demonstration project of TSP on Dorchester Road was initiated to develop the technology and infrastructure on a smaller scale corridor to advance that technology on CARTA transit buses traveling on Dorchester Road. Progress on that effort is provided in #9 below.

Public Involvement: Stakeholder and neighborhood meetings are ongoing. Several neighborhood presentations and tabling events were held in June. Next major outreach campaign will be in Fall 2025.

ROW Acquisition: ROW acquisition for the corridor, led by SCDOT, is underway.

Utility Coordination: Monthly utility coordination meeting with all impacted utilities underway. Pre Utility Agreements (required for FTA funding) have been sent to utility providers for review and are due back in July. Smaller, focused utility coordination meetings with major utility providers, Dominion, CWS, and North Charleston Sewer District are being held.

Construction Related Activities: Meetings related to coordination on MOT, IGAs, CEI, bidder outreach, and construction phase project procedures are underway. CEI procurement documents and contract templates are in review to advance CEI procurement early next year.

Systems Integration: Tasks associated with transit systems and integration (vehicles, fare vending, technology, etc.) are underway. Bi-weekly meetings with the systems integration team are underway. Route redesign and CARTA infrastructure modifications to be developed in the coming year as part of CARTA COA effort.

MEMORANDUM

8. Dorchester TSP

The TSP Team has been working on the following tasks:

- Team held bi-monthly meetings and weekly SCDOT coordination meetings.
- Procurement documents are in the final draft.
- IGA is under SCDOT review, operations and maintenance plan to be finalized once IGA is complete.
- Phase 2 anticipated to be completed in July/August 2025, with Phase 3 to be procured Fall 2025.

9. Mt. Pleasant Street Park and Ride

We attended the July 10, 2025, TRC meeting. We have some drainage issues to work through and send back to TRC in August. We are working with Dominion on an agreement for utility relocation. In the meantime, we are working on the specifications for bid documents.

10. Fairgrounds Park and Ride

The ECFC & CARTA lawsuit is still moving forward.

11. O&M Facility (Acres Drive, Ladson)

The adjacent property owner is reviewing the agreement for a 10ft sewer easement. Facility design contract has been awarded.

12. Mobile Ticketing Sales & Use

During the month of June 2025, mobile ticket sales totaled \$30,128.97. This a 16.5% increase in sales revenue over June 2024 and a 9.0% decrease from May 2025. Mobile ticket sales comprised 22.1% of total farebox revenue for the month and totals 21.5% of the revenue fiscal year to date. Mobile ticketing revenue comprised 16.2% of total farebox revenue last year fiscal year to date. Mobile ticket sales are 30.3% greater than mobile ticket sales last year fiscal year to date. There were 1,863 unique users over the month, conducting 18,087 transactions. The pass type with the highest frequency of use is the local, fixed-route, one-trip ticket and the route with the highest usage is Route 10. Work continues to implement a pass program with our institutional partners using the expanded functionality of the validator and to expand payment options available on CARTA Tel-A-Ride service.

Date: July 14, 2025
To: Ronald E. Mitchum, Executive Director
From: Megan Ross, Transit Planner
Subject: June 2025 Ridership Report Summary Statistics

The following information presents an overview of the ridership statistics for the month of June 2025.

- Ridership for the month was 239,465, which is a 27.1% increase from June of last year and a 5.6% decrease from the month of May.
 - Fare Riders 64.45% of total
 - Pass Riders 29.89% of total
 - Transfers 5.66% of total
- The passengers per hour averaged 14.0, which is a 25% increase from June of last year and a 2.45% decrease from the month of May.
- The average cash payment per passenger was \$0.32, a 36% decrease from last year.
- Revenue for the month totaled \$285,677.63, a 3.88% increase from last year.
 - Farebox Revenue 64.3% of total
 - Pass/Presale Revenue 35.7% of total
- The system wide cost per passenger was \$5.08.
- Routes that did not meet performance standards include Rt. 13 - Remount Rd., Rt. 30- Savannah Highway, Rt. 40 – Mt. Pleasant, Rt. 41 - Coleman Blvd., Rt.42- Wando Circulator, Rt. 102- North Neck/ Rutledge Ave., Rt. 102- North Neck/ Rutledge Ave., and Rt. 104- Montague Ave.
- Farebox recovery for the system was 19.0%.
- Tel-A-Ride ridership for the month was 4,102.

- The cost per Tel-A-Ride trip was \$45.41.

Please feel free to contact me with any questions or for further information.

CARTA Monthly Performance June 2025

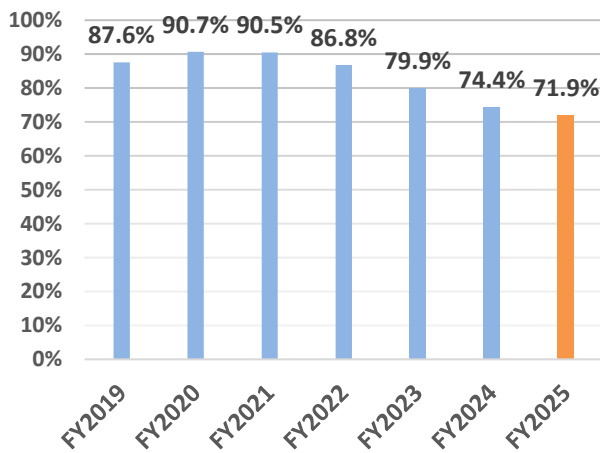
Fixed Route Performance:

- Passengers per Hour: 14.0
- On Time Performance: 74.2%
- Complaints per 100,000 Passengers: 2.9
- Compliments per 100,000 Passengers: 0.0
- Miles between Road Calls: 21,702
- Revenue Vehicle Accidents per 100,000 Miles: 7.1
- Preventable Accidents per 100,00 Miles: 2.9

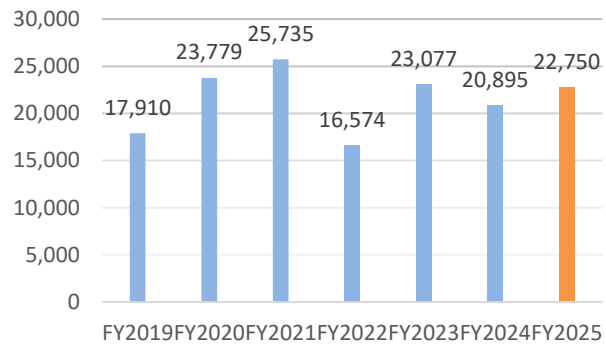
Fixed Route Annual Trends FY 2019 – FY2025

(Notes: 1 - FY2025 is partial year data)

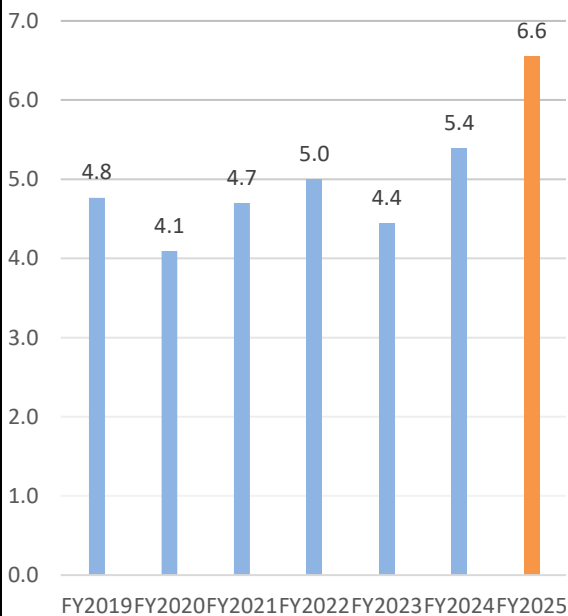
ON TIME PERFORMANCE



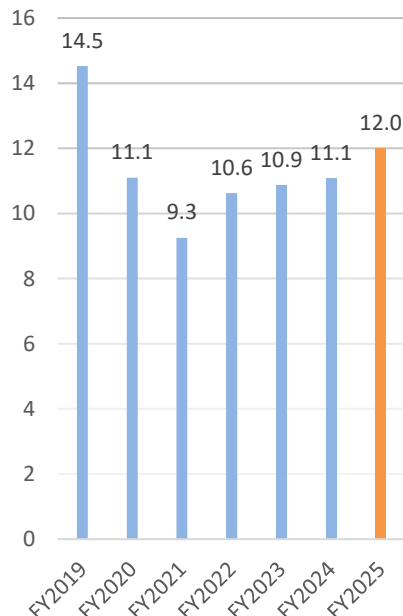
TOTAL MILES B/W ROAD CALLS



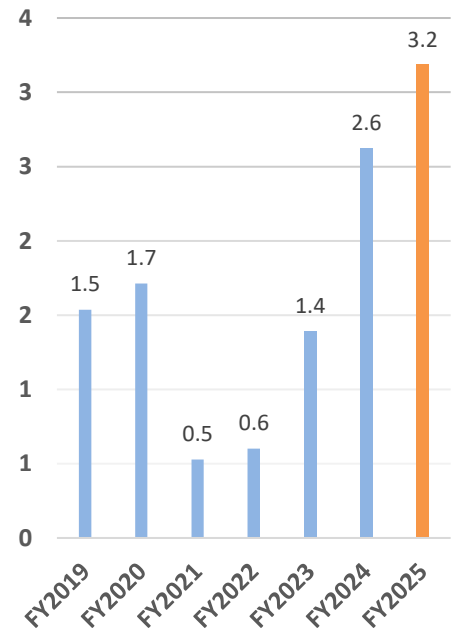
ACCIDENTS PER 100,000 MILES



PASSENGERS PER HOUR



COMPLAINTS PER 100,000 PSGRS



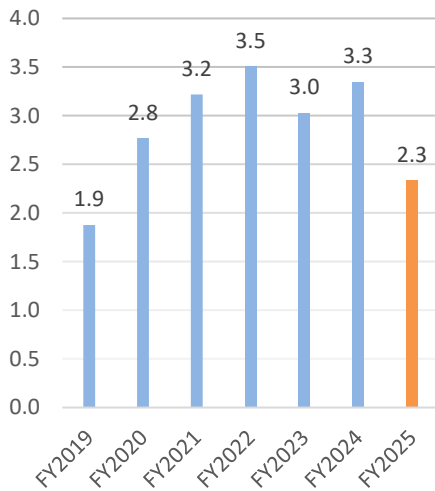
Paratransit Performance:

- Total Passengers: 4,102; Passengers per Hour: 1.6
- No Shows: 226
- On-Time Performance: 86.0%
- Complaints per 1,000 Passengers: 0.2
- Compliments per 1,000 Passengers: 0.0
- Miles between Road Calls: 52,154
- Total Revenue Accidents per 100,000 Miles: 2.3
- Preventable Accidents per 100,000 Miles: 0.0

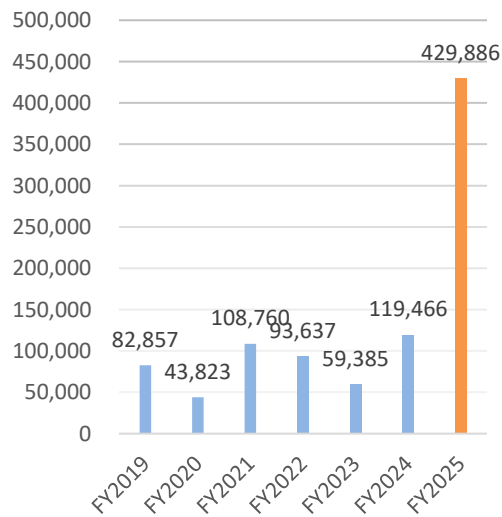
Paratransit Annual Trends - FY2019 – FY2025

(Notes: 1 - FY2025 is partial year data; 2- Effective January 2021, cancelled at door is rolled into No Shows)

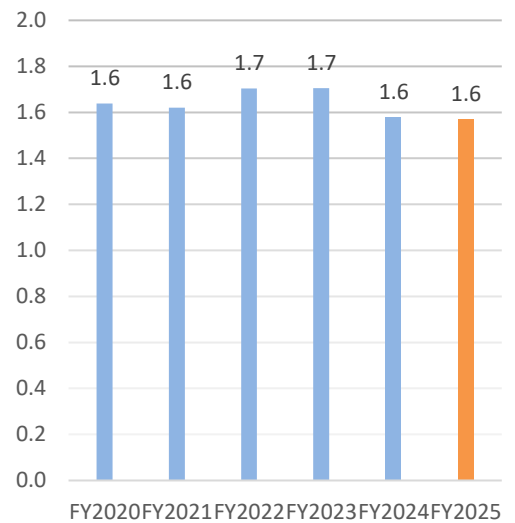
ACCIDENTS PER 100,000 MILES



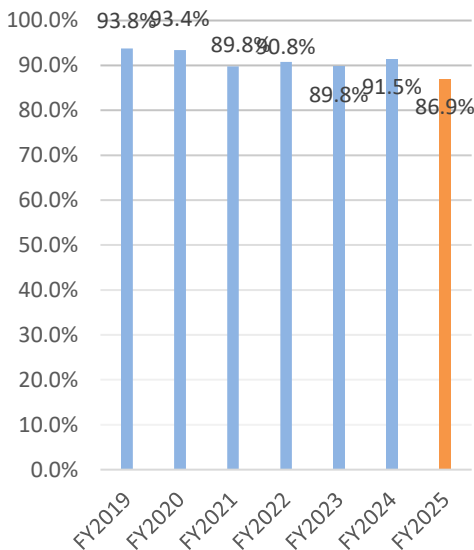
MILES B/W ROAD CALLS



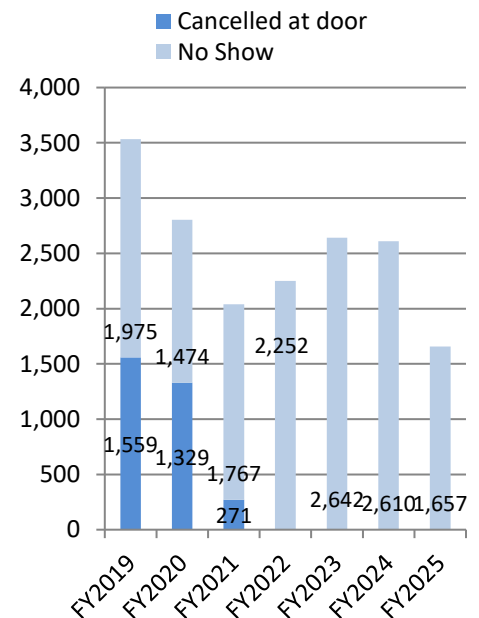
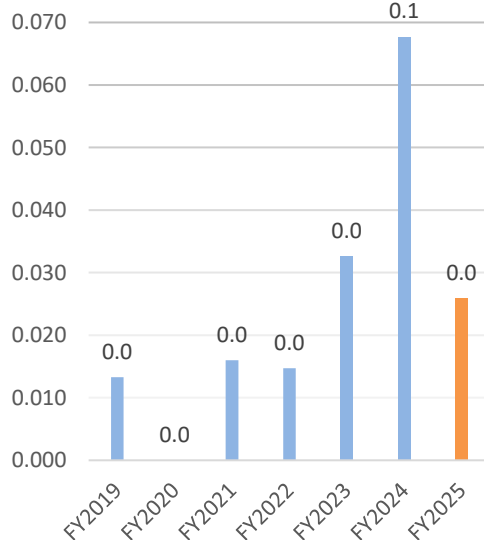
PASSENGERS PER HOUR



ON TIME PERFORMANCE



COMPLAINTS PER 1,000 PASSENGERS



Revenue/Cost/Ridership for the Month of June 2025

Route Name	Farebox Revenue	Pass/Presale Revenue	2024 Revenue	2025 Revenue	Cost of Operation	Hours Operated	Percent Cost Recovered	Cost Per Passenger	Deviation From System Average	Allowable Deviation Under Performance Standards	2024 Passengers Per Hour	2025 Passengers Per Hour	Change from Last Year	Passenger Per Hour Target Under Performance Standards	2024 Ridership	2025 Ridership	Change from Last Year	Change from Last Year	% of Total Ridership
1 James Island-North Charleston Express	\$284.56	\$ 16,796.76	\$ 11,521.39	\$ 17,081.32	\$ 58,350.58	665.60	29.3%	\$ 6.96	10.27%	-5.00%	8	9	11%	15	5,112	5,929	817	16%	2.48%
2 Mt. Pleasant-West Ashley Express	\$ 404.52	\$ 11,911.78	\$ 7,136.27	\$ 12,316.30	\$ 57,148.23	651.88	21.6%	\$ 9.97	2.55%	-5.00%	6	7	18%	15	3,675	4,495	820	22%	1.88%
3 Dorchester Rd-Summerville Express	\$806.09	\$ 8,849.10	\$ 5,652.32	\$9,655.19	\$ 40,335.49	460.10	23.9%	\$ 7.84	4.93%	-5.00%	7	9	14%	15	3,246	3,915	669	21%	1.64%
4 Airport Express	\$ -	\$ -	\$ -	\$ -	\$ -		-	-	-	-5.00%	-	-	-	15	-	-	-	-	0.00%
7 HOP Shuttle (Hospitality on Peninsula)	\$ -	\$ -	\$ -	\$ -	\$ -		-	-	-	-15.00%	-	-	-	10	-	-	-	-	0.00%
10 Rivers Avenue	\$ 29,356.24	\$ 13,244.27	\$ 45,977.79	\$ 42,600.51	\$ 235,497.55	2,686.28	18.1%	\$ 3.89	-0.92%	-10.00%	14	18	30%	20	37,774	49,639	11,865	31%	20.73%
11 Dorchester Rd/Airport	\$ 8,465.91	\$ 4,258.51	\$ 14,295.64	\$ 12,724.42	\$ 102,598.20	1,170.32	12.4%	\$ 5.63	-6.60%	-10.00%	11	14	24%	20	12,915	15,961	3,046	24%	6.67%
12 Upper Dorch/Ashley Phosphate Rd	\$ 10,605.36	\$ 4,755.05	\$ 16,884.00	\$ 15,360.41	\$ 111,215.85	1,268.62	13.8%	\$ 5.38	-5.19%	-10.00%	12	14	19%	20	15,014	17,822	2,808	19%	7.44%
13 Remount Road	\$ 3,511.13	\$ 1,853.86	\$ 6,158.70	\$ 5,364.99	\$ 69,576.75	793.65	7.7%	\$ 9.24	-11.29%	-10.00%	7	9	25%	20	5,630	6,948	1,318	23%	2.90%
20 King Street/Meeting St	\$ -	\$ 6,000.00	\$ 6,000.00	\$ 6,000.00	\$ 57,224.50	652.75	10.5%	\$ 3.52	-8.52%	-10.00%	18	22	24%	20	11,565	14,536	2,971	26%	6.07%
30 Savannah Highway	\$ 3,173.96	\$ 1,738.95	\$ 4,669.10	\$ 4,912.91	\$ 56,330.30	642.55	8.7%	\$ 7.89	-10.28%	-10.00%	7	10	53%	20	4,314	6,518	2,203	51%	2.72%
31 Folly Road	\$ 2,672.36	\$ 1,672.67	\$ 4,470.09	\$ 4,345.03	\$ 72,962.44	832.27	6.0%	\$ 10.95	-13.05%	-15.00%	5	8	61%	10	3,903	6,269	2,366	61%	2.62%
32 North Bridge	\$ 5,204.91	\$ 3,308.73	\$ 7,591.59	\$ 8,513.64	\$ 72,861.62	831.12	11.7%	\$ 5.19	-7.32%	-10.00%	10	15	56%	20	8,015	12,401	4,386	55%	5.18%
33 St. Andrews/Ashley River Rd	\$ 5,101.16	\$ 3,070.62	\$ 9,209.61	\$ 8,171.78	\$ 62,549.38	713.49	13.1%	\$ 4.72	-5.94%	-10.00%	13	16	27%	20	8,887	11,509	2,622	30%	4.81%
40 Mt. Pleasant	\$ 2,767.23	\$ 1,610.94	\$ 4,538.10	\$ 4,378.17	\$ 57,651.44	657.62	7.6%	\$ 8.82	-11.41%	-10.00%	6	9	49%	20	4,083	6,038	1,955	48%	2.52%
41 Coleman Boulevard	\$ 680.79	\$ 411.02	\$ 1,225.12	\$ 1,091.81	\$ 32,871.54	374.96	3.3%	\$ 20.63	-15.68%	-10.00%	2	4	107%	20	747	1,540	793	106%	0.64%
42 Wando Circulator	\$ 639.80	\$ 367.73	\$ 1,218.49	\$ 1,007.53	\$ 31,358.41	357.70	3.2%	\$ 22.02	-15.79%	-15.00%	3	4	30%	10	1,051	1,378	327	31%	0.58%
102 North Neck/ Rutledge Ave	\$ 783.19	\$ 620.27	\$ 1,740.97	\$ 1,403.46	\$ 42,010.80	479.21	3.3%	\$ 17.47	-15.66%	-15.00%	4	5	13%	10	2,093	2,325	232	11%	0.97%
103 Leeds Avenue	\$ 624.68	\$ 358.37	\$ 724.92	\$ 983.05	\$ 15,040.99	171.57	6.5%	\$ 10.47	-12.47%	-15.00%	5	8	55%	10	822	1,343	522	63%	0.56%
104 Montague Avenue	\$ 1,147.39	\$ 1,030.49	\$ 2,692.36	\$ 2,177.88	\$ 63,608.39	725.57	3.4%	\$ 15.91	-15.58%	-10.00%	4	5	47%	10	2,621	3,862	1,241	47%	1.61%
203 Medical Shuttle	\$ 9.50	\$ 45,675.00	\$ 43,039.19	\$ 45,684.50	\$ 45,766.45	522.05	99.8%	\$ 0.00	80.82%	-10.00%	28	34	23%	10	12,836	17,658	4,822	38%	7.37%
210 Aquarium/ CofC DASH	\$ -	\$ 34,318.89	\$ 38,791.44	\$ 34,318.89	\$ 34,384.67	392.22	99.8%	\$ 0.01	80.80%	-15.00%	17	26	54%	10	6,659	10,265	3,606	54%	4.29%
211 Meefing/King DASH	\$ -	\$ 28,595.89	\$ 25,791.44	\$ 28,595.89	\$ 106,893.00	1,219.31	26.8%	\$ 2.92	7.75%	-15.00%	24	22	-9%	10	25,144	26,843	1,699	7%	11.21%
213 Lockwood/Calhoun DASH	\$ -	\$ 12,595.89	\$ 9,791.44	\$ 12,595.89	\$ 37,001.52	422.07	34.0%	\$ 2.77	15.04%	-15.00%	23	21	-11%	10	9,908	8,817	(1,091)	-11%	3.68%
301 Glenn McConnell Circulator	\$ 1,200.81	\$ 830.06	\$ 2,127.82	\$ 2,030.87	\$ 32,210.53	367.42	6.3%	\$ 9.70	-12.70%	-15.00%	6	8	47%	10	2,114	3,111	997	47%	1.30%
Beach Shuttle	\$ -	\$ 4,363.20	\$3,764.20	\$ 4,363.20	\$ 7,692.76	87.75	56.7%	\$ 9.71	37.71%	-15.00%	3	4	45%	10	263	343	80	30%	0.14%
TOTAL	\$77,439.59	\$ 208,238.04	\$ 275,012.00	\$285,677.63	\$ 1,503,141.39	17,146.08	19.0%	\$ 5.08			11.2	14.0	25%		188,391	239,465	51,074	27.1%	99.9%

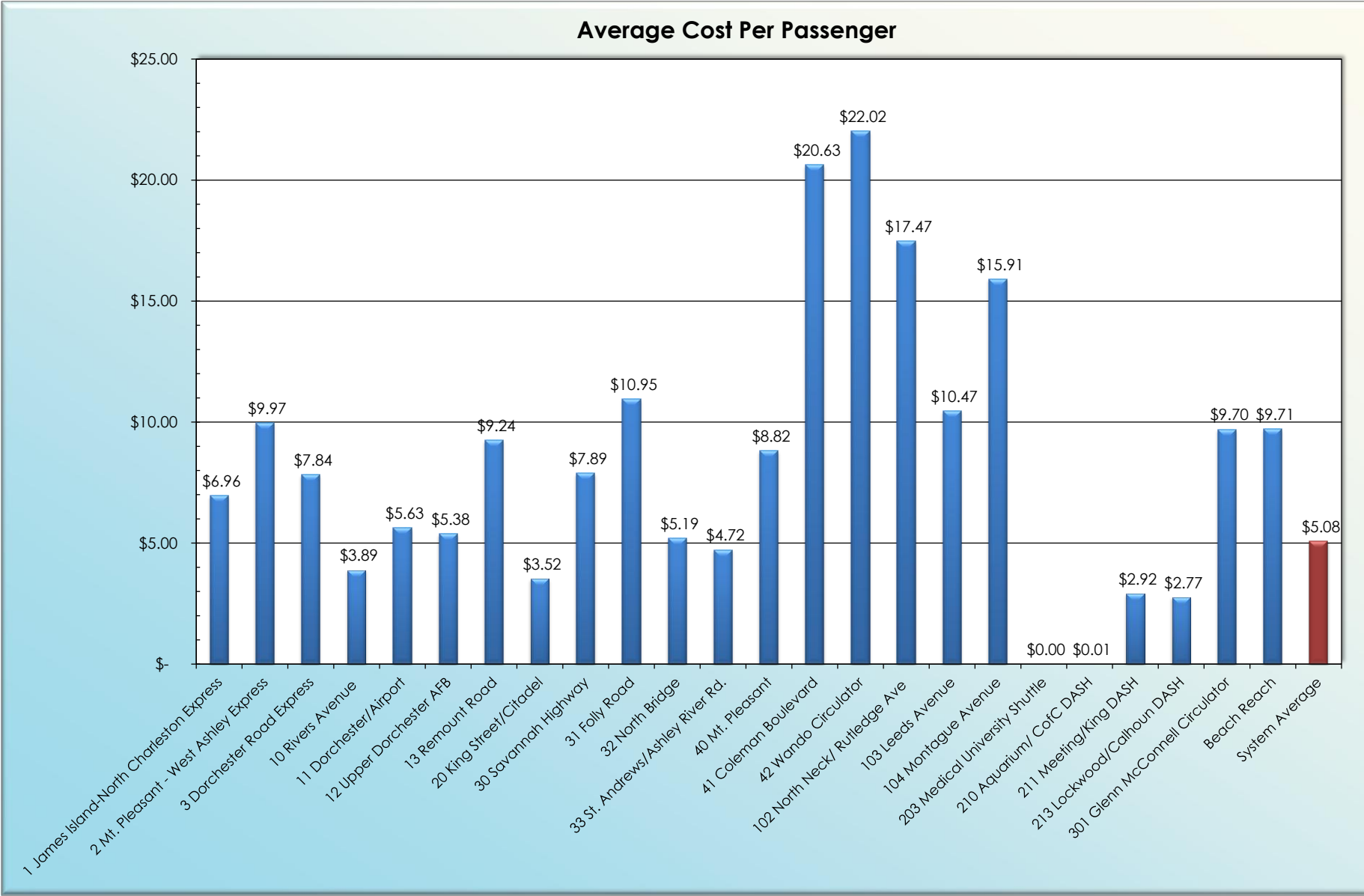
NOT meeting Revenue Recovery Standards

Meeting Passenger Per Hour Standards

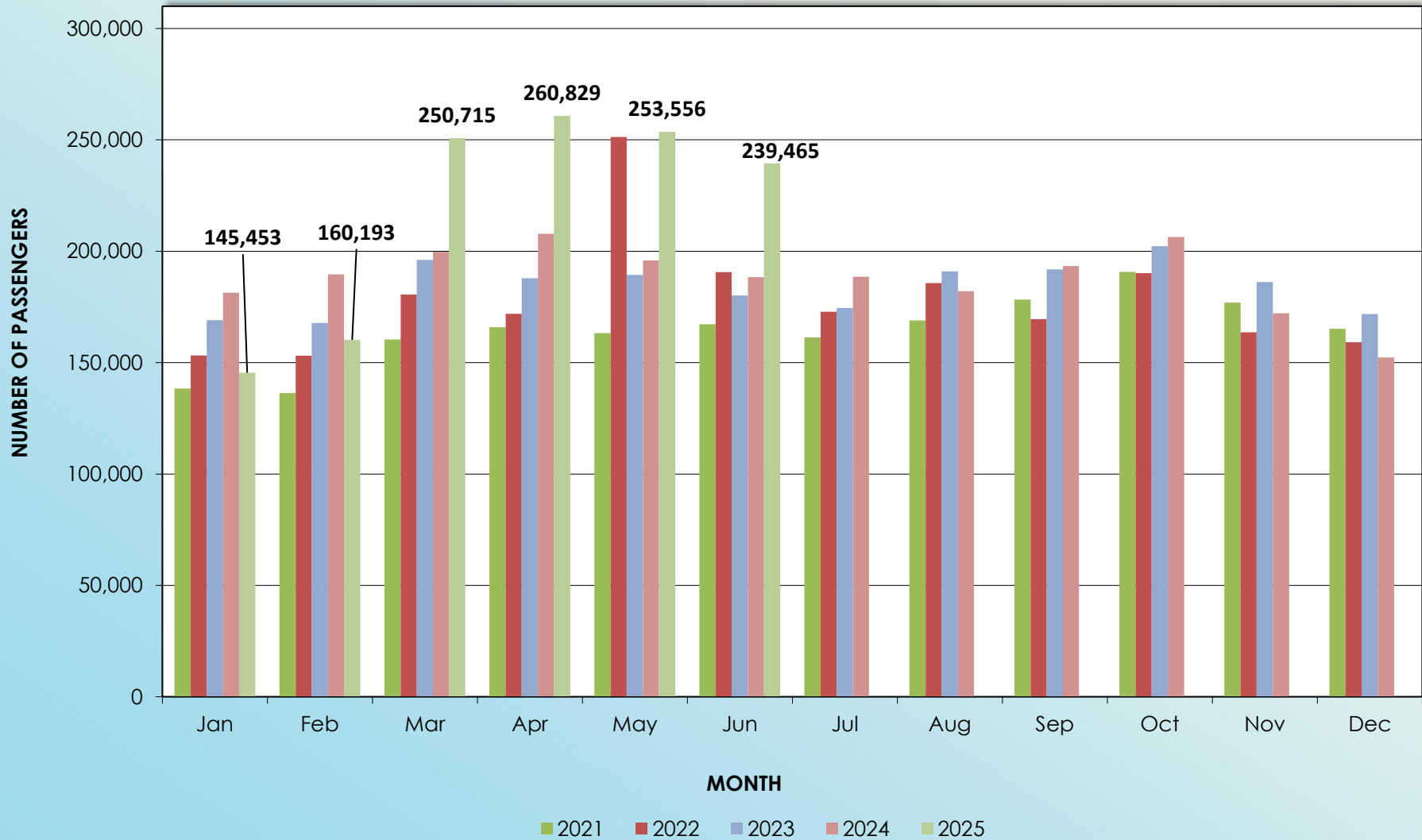
NOT Meeting Passenger Per Hour Standards

Revenue/Cost/Ridership for the Month of June 2025

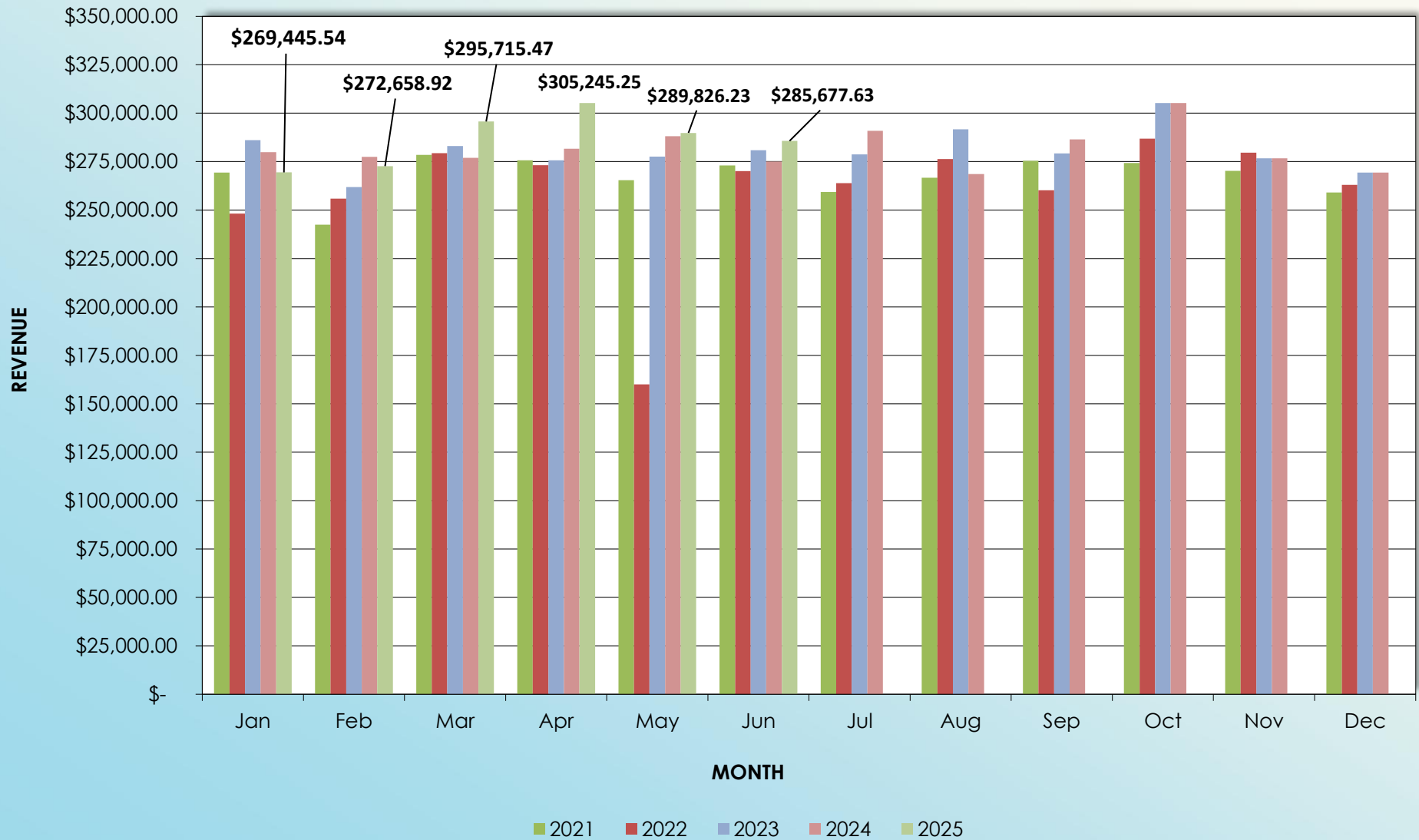
Route Name	Average Cost Per Passenger
1 James Island-North Charleston Express	\$ 6.96
2 Mt. Pleasant - West Ashley Express	\$ 9.97
3 Dorchester Road Express	\$ 7.84
4 Airport Express	-
7 HOP Shuttle (Hospitality on Peninsula)	-
10 Rivers Avenue	\$ 3.89
11 Dorchester/Airport	\$ 5.63
12 Upper Dorchester AFB	\$ 5.38
13 Remount Road	\$ 9.24
20 King Street/Citadel	\$ 3.52
30 Savannah Highway	\$ 7.89
31 Folly Road	\$ 10.95
32 North Bridge	\$ 5.19
33 St. Andrews/Ashley River Rd.	\$ 4.72
40 Mt. Pleasant	\$ 8.82
41 Coleman Boulevard	\$ 20.63
42 Wando Circulator	\$ 22.02
102 North Neck/ Rutledge Ave	\$ 17.47
103 Leeds Avenue	\$ 10.47
104 Montague Avenue	\$ 15.91
203 Medical University Shuttle	\$ 0.00
210 Aquarium/ CofC DASH	\$ 0.01
211 Meeting/King DASH	\$ 2.92
213 Lockwood/Calhoun DASH	\$ 2.77
301 Glenn McConnell Circulator	\$ 9.70
Beach Reach	\$ 9.71
System Average	\$ 5.08



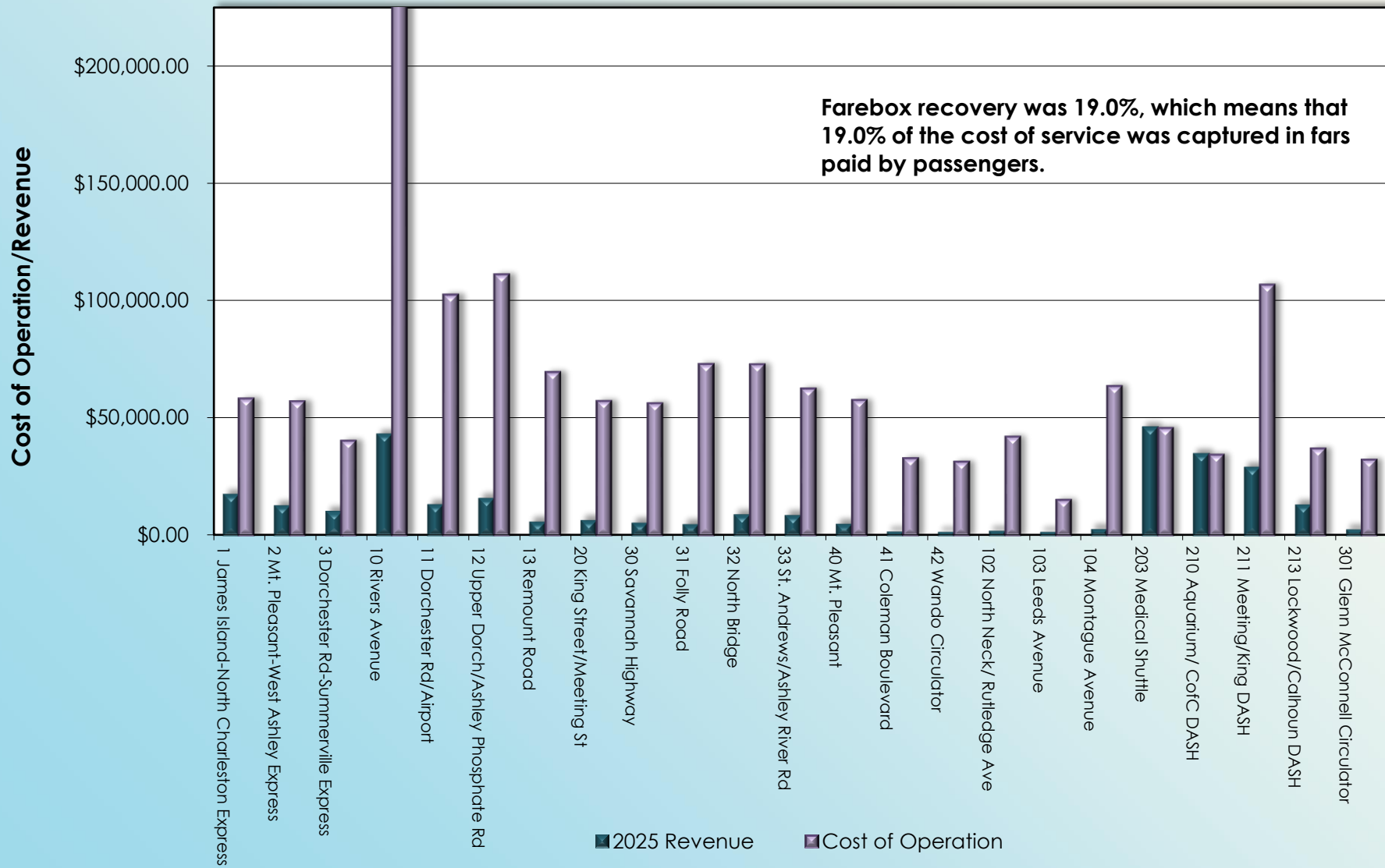
Fixed Route Ridership



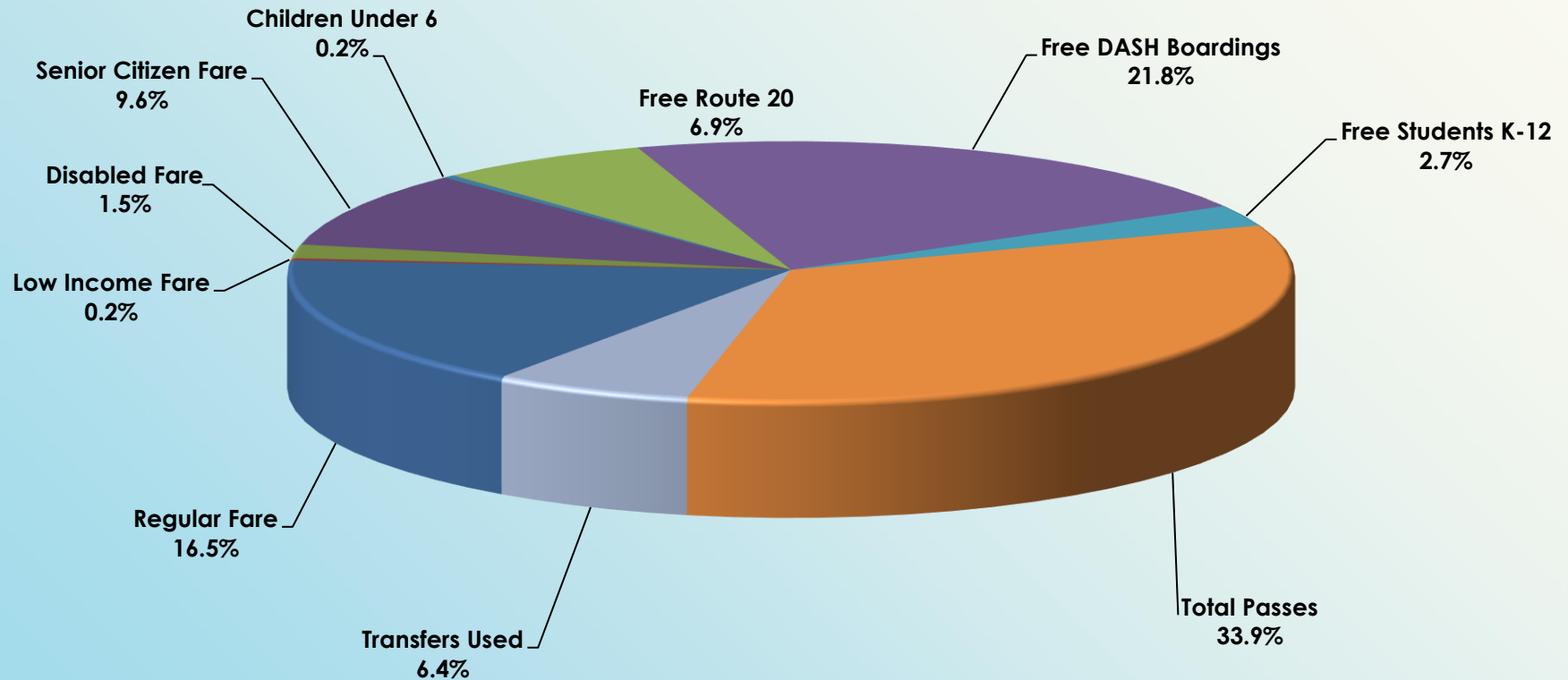
Fixed Route Revenue



Revenue & Cost by Route June 2025

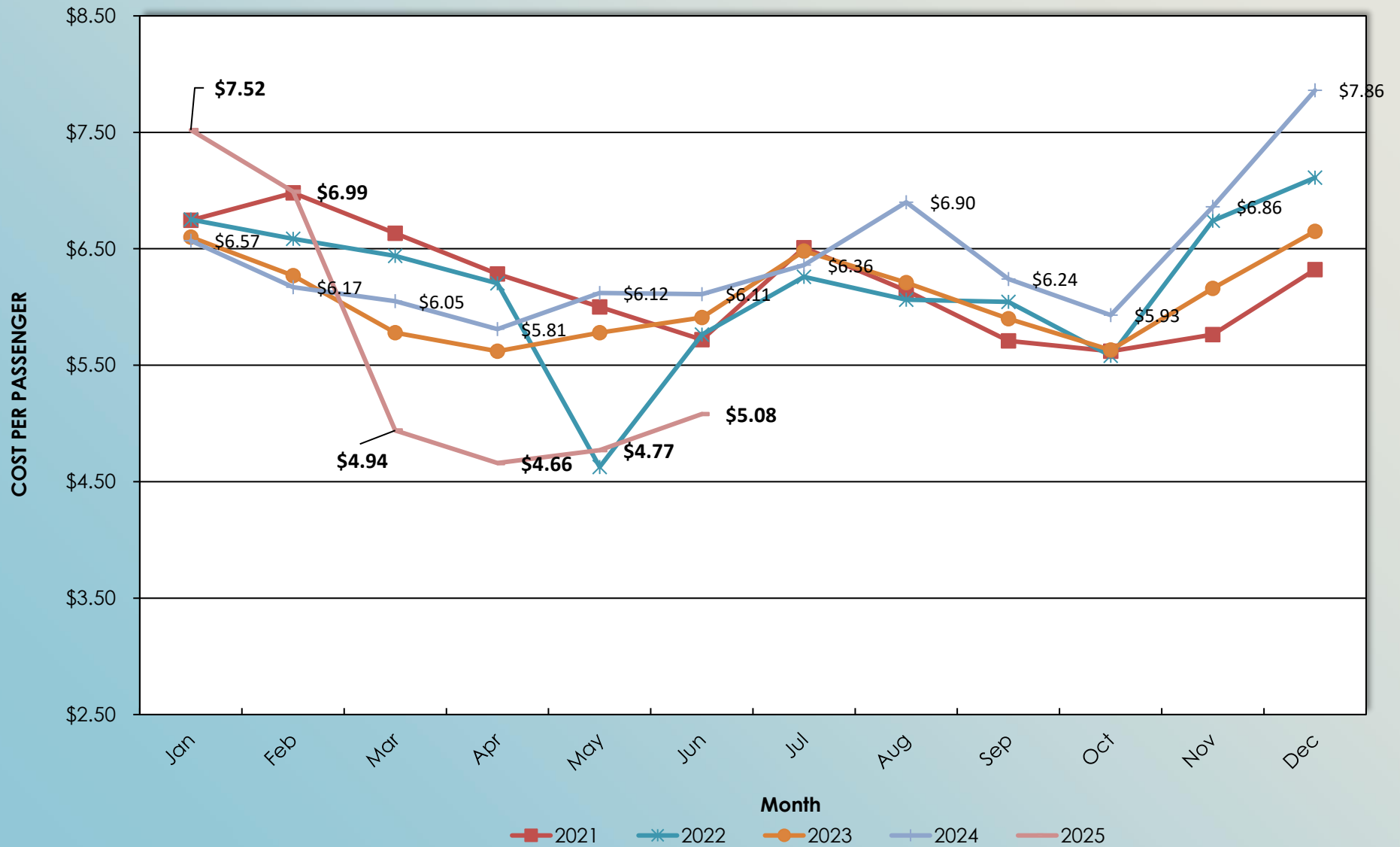


Ridership by Fare Type June 2025

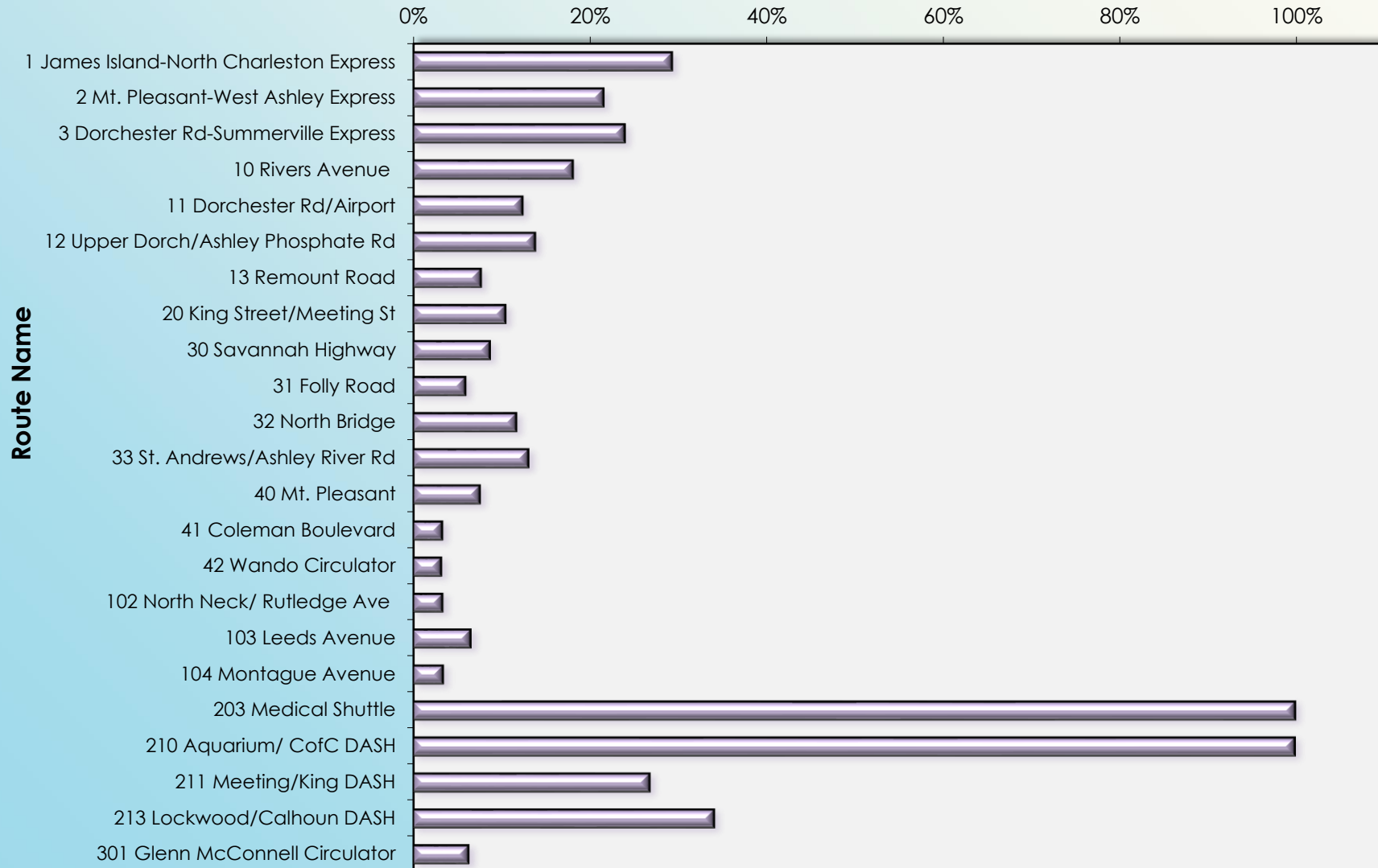


- | | | | | |
|----------------------|-------------------|---------------------|--------------------------|-----------------------|
| ■ Regular Fare | ■ Low Income Fare | ■ Disabled Fare | ■ Senior Citizen Fare | ■ Children Under 6 |
| ■ HOP Shuttle | ■ Beach Shuttle | ■ Free School Guard | ■ Free Route 20 | ■ Free DASH Boardings |
| ■ Free Students K-12 | ■ Total Passes | ■ Transfers Used | ■ Unclassified Ridership | |

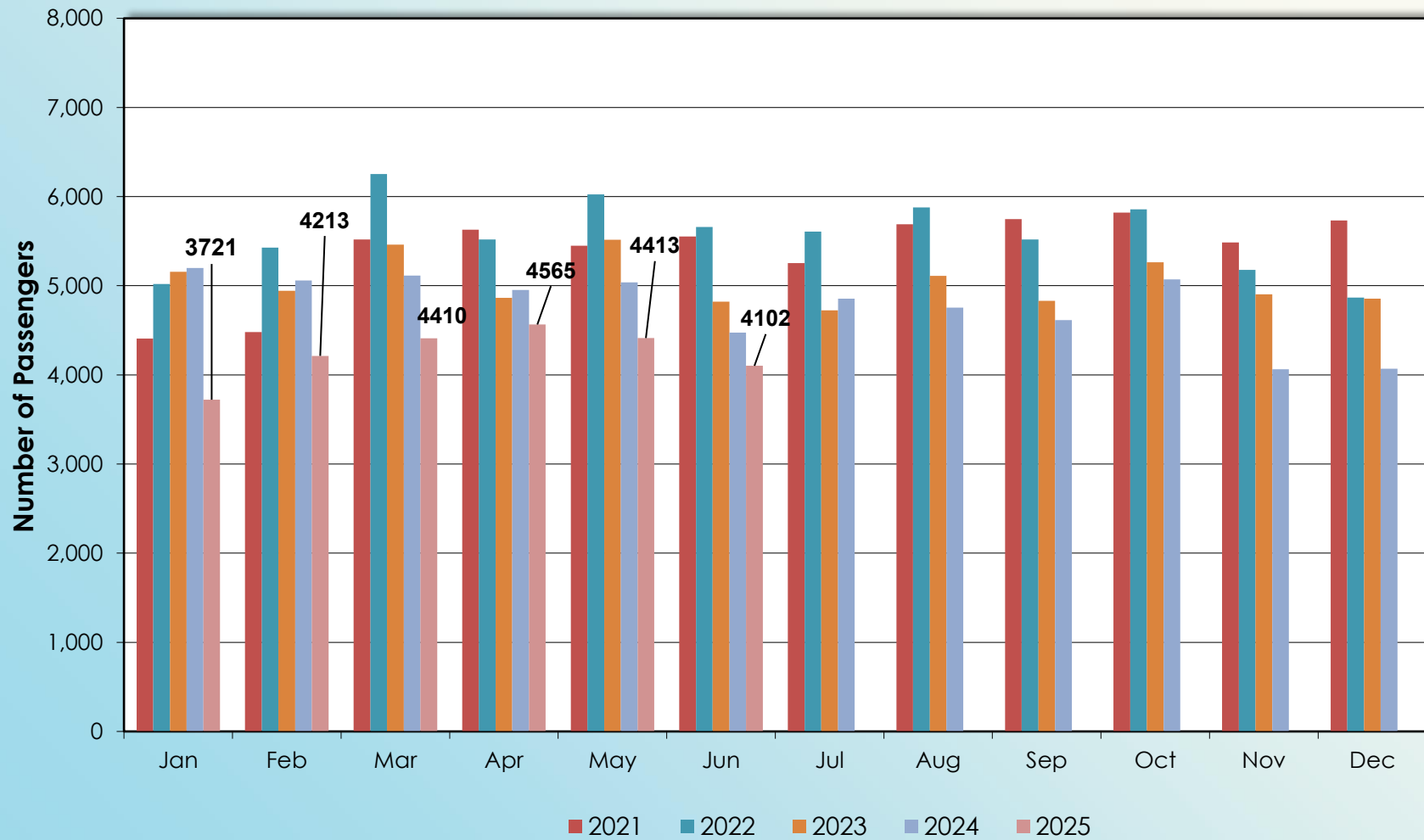
Fixed Route Cost Per Passenger



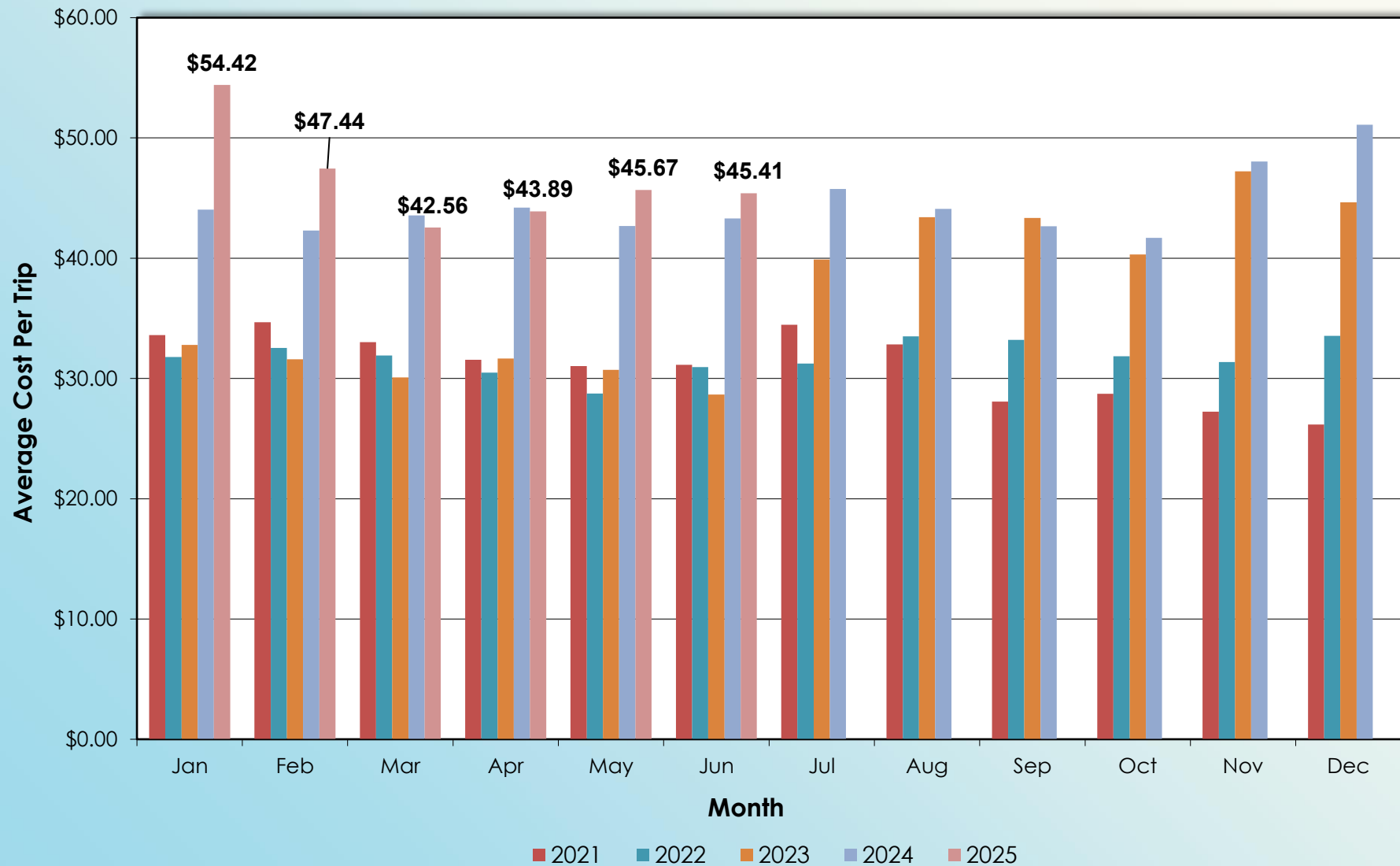
Percent Cost Recovered by Route June 2025



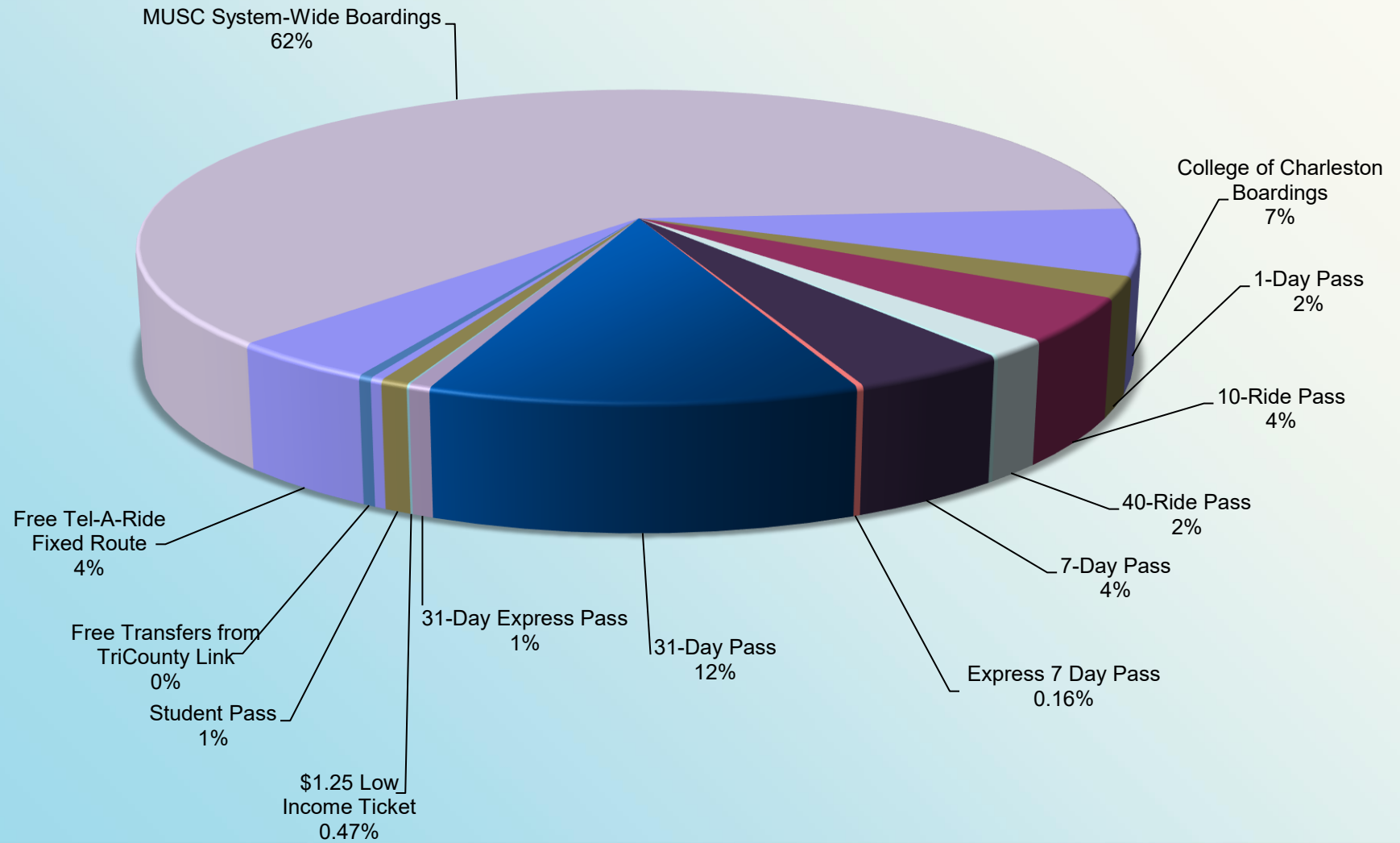
Tel-A-Ride Ridership



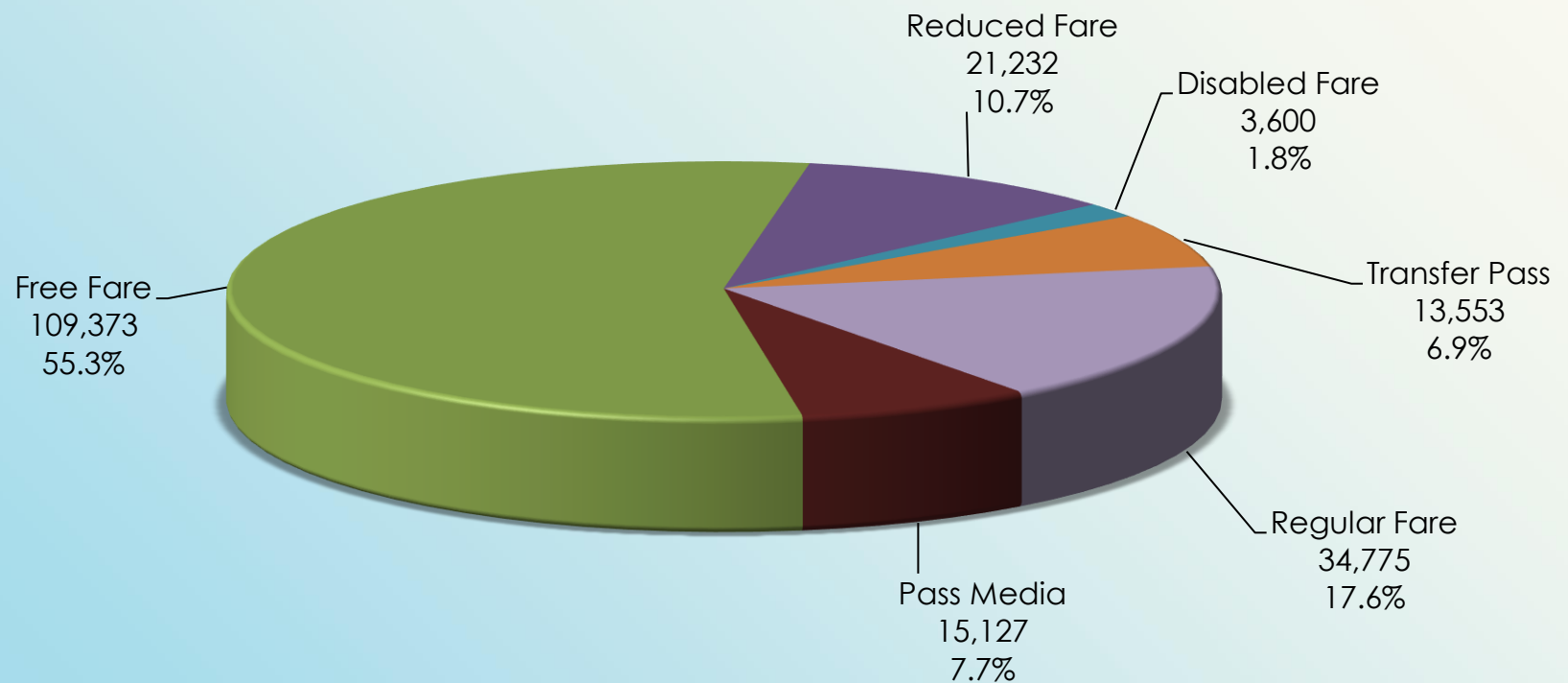
Average Cost Per One-Way Paratransit Trip



Pass Use by Type June 2025



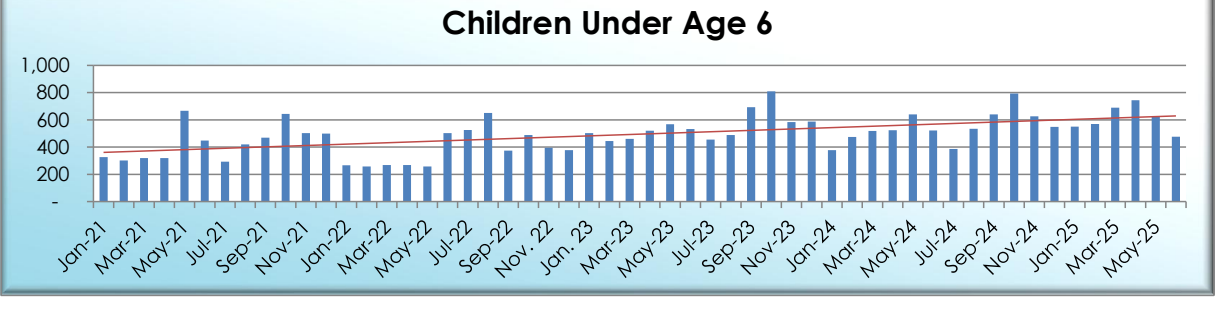
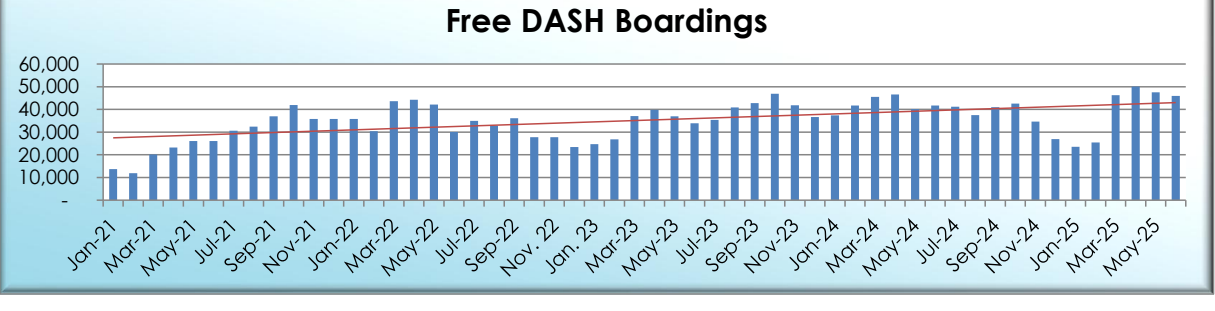
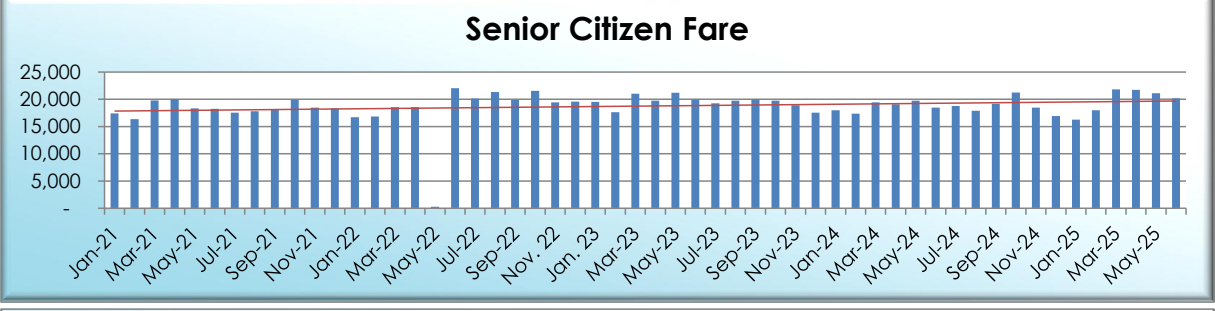
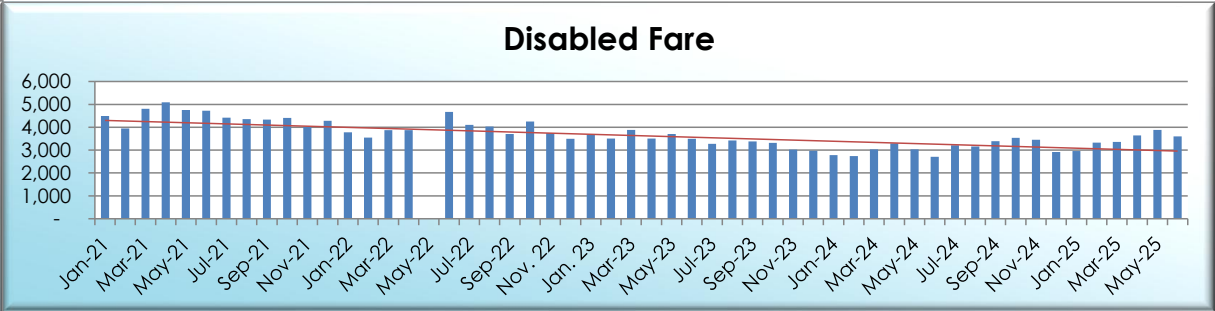
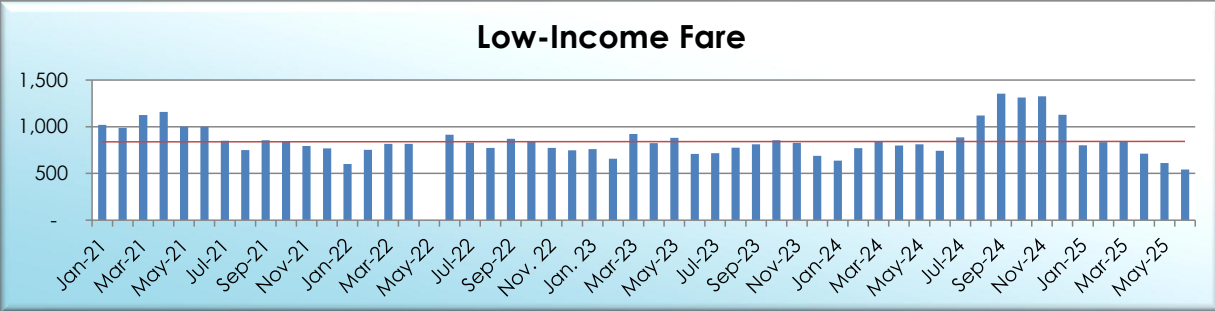
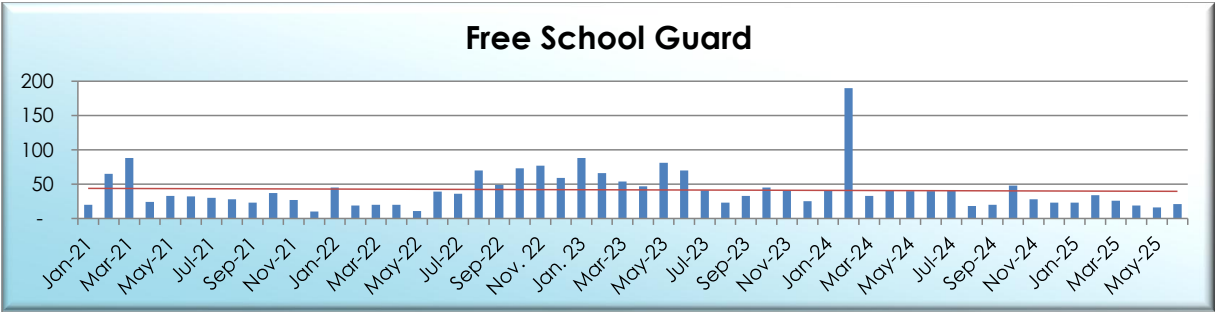
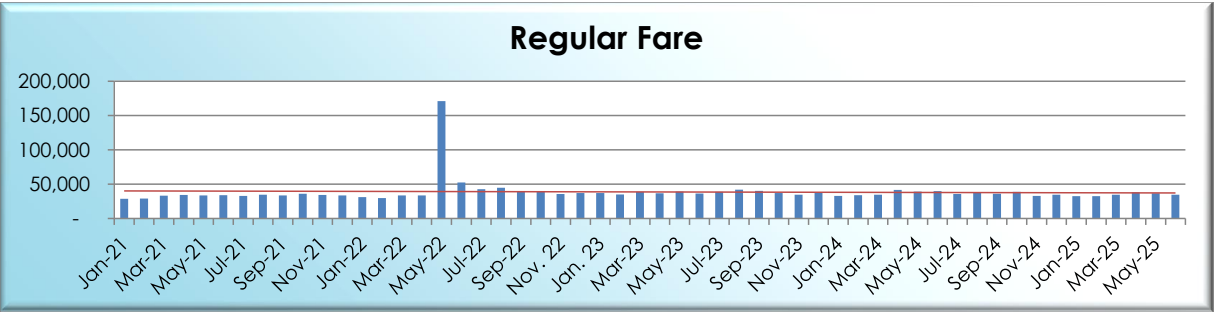
Ridership by Customer Type June 2025



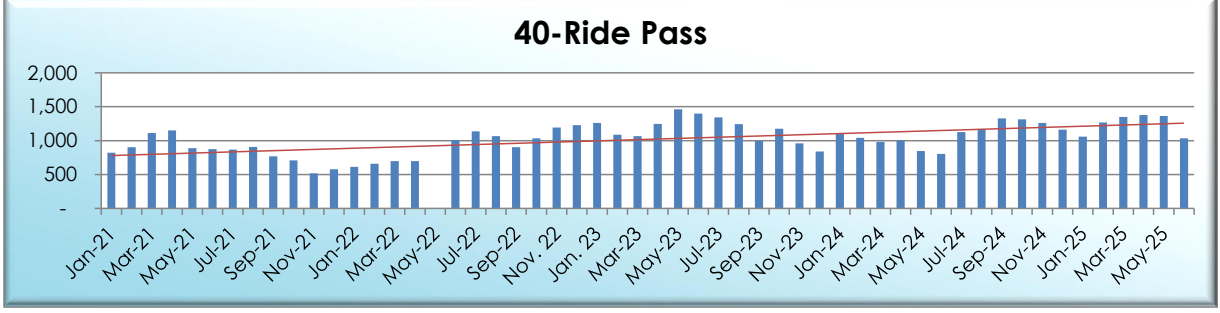
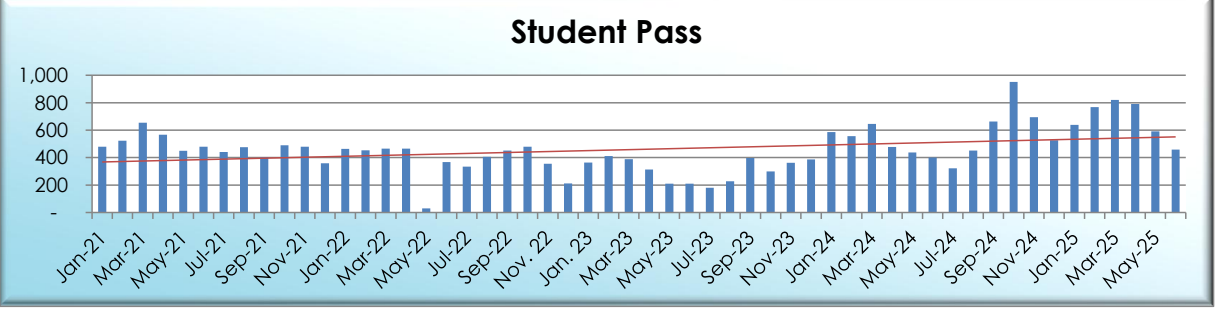
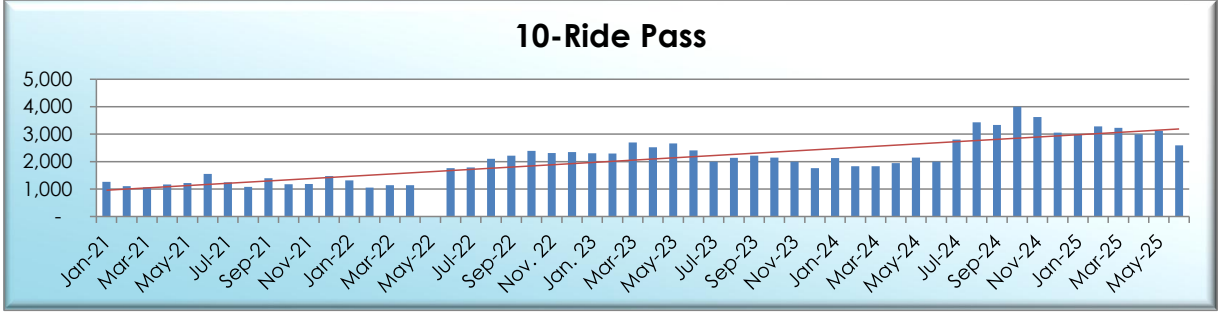
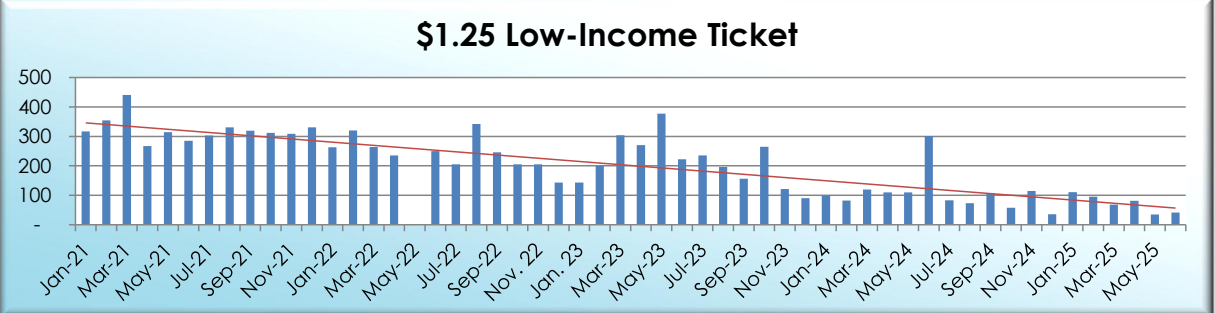
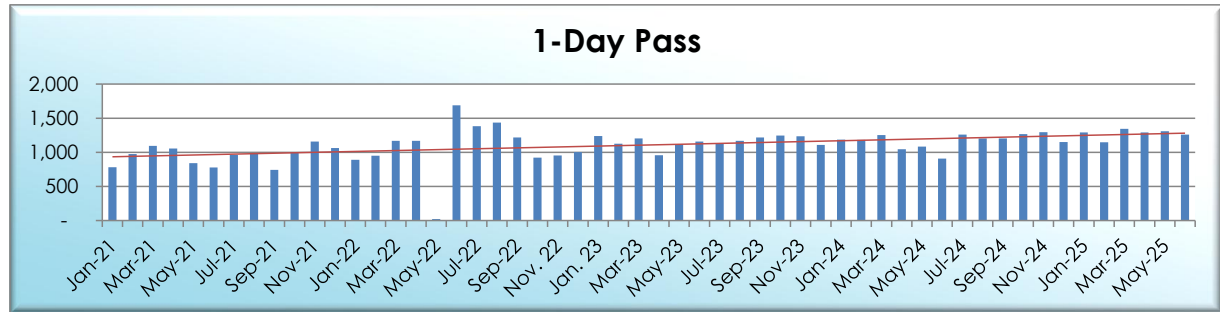
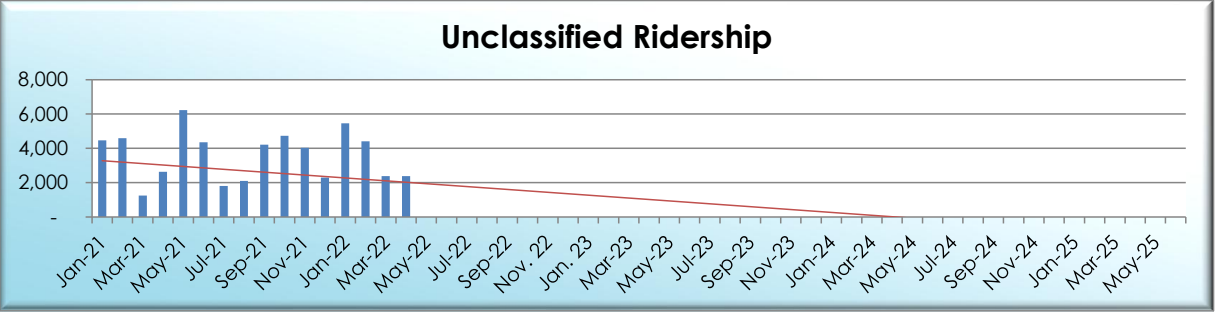
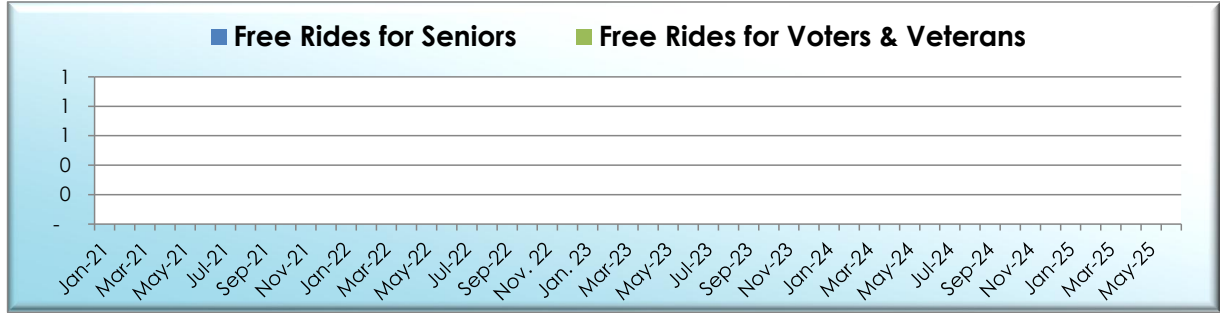
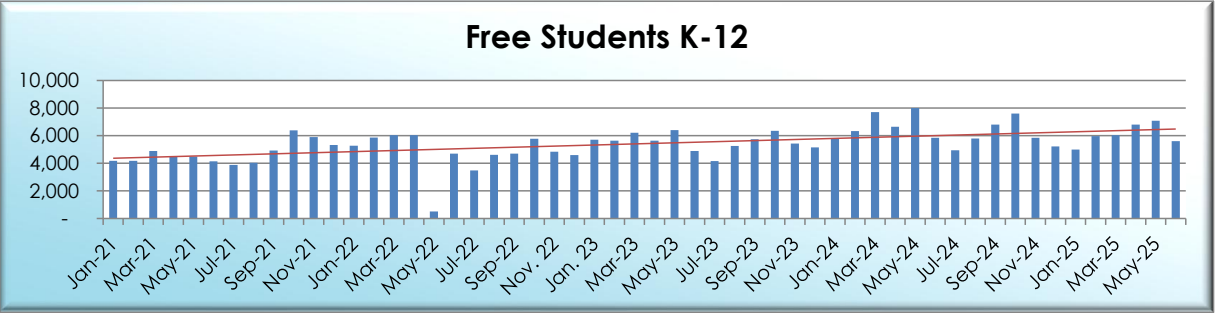
Regular Fare Pass Media Free Fare Reduced Fare Disabled Fare Transfer Pass

Ridership Classification for June 2025		
Type of Fare		
Regular Fare	34,775	14.52%
Low Income Fare	542	0.23%
Disabled Fare	3,600	1.50%
Senior Citizen Fare	20,190	8.43%
Children Under 6	477	0.20%
HOP Shuttle	0	0.00%
Beach Shuttle	343	0.00%
Free School Guard	21	0.01%
Free Route 20	14,536	6.07%
Free DASH Boardings	45,925	19.18%
Free Students K-12	5,599	2.34%
Subtotal	154,333	64.45%
Type of Pass		
1-Day Pass	1,260	0.53%
10-Ride Pass	2,593	1.08%
40-Ride Pass	1,033	0.43%
3-Day Pass	93	0.04%
7-Day Pass	2,586	1.08%
7-Day Express Pass	115	0.05%
31-Day Pass	6,889	2.88%
31-Day Express Pass	359	0.15%
\$1.25 Low Income Ticket	41	0.02%
Student Pass	459	0.19%
1-Ride Courtesy Pass	0	0.00%
1-Ride Pass	199	0.08%
Free Transfers from TriCounty Link	220	0.09%
Free Tel-A-Ride Fixed Route	2,458	1.03%
MUSC System-Wide Boardings	36,115	15.08%
College of Charleston Boardings	4,022	1.68%
Total Passes	71,579	29.89%
Transfers		
Issued	22,859	
Transfers Used	13,553	5.66%
Wheelchair Count	277	
Unclassified Ridership	0	0.00%
Total Ridership	239,465	100.00%

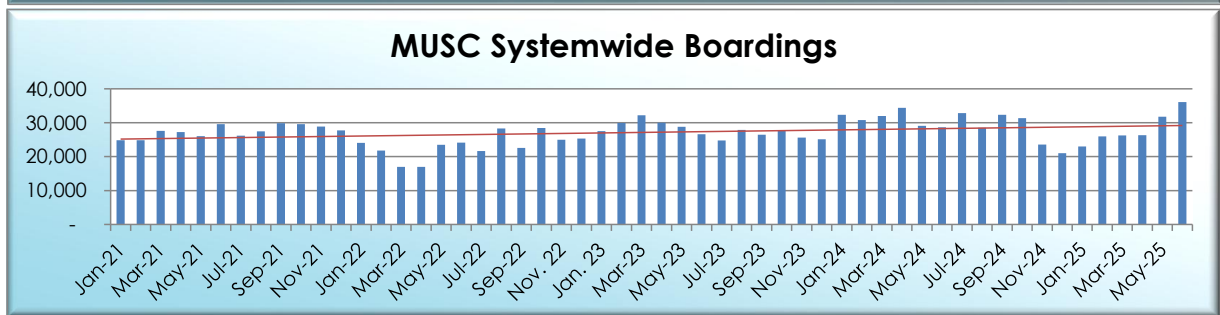
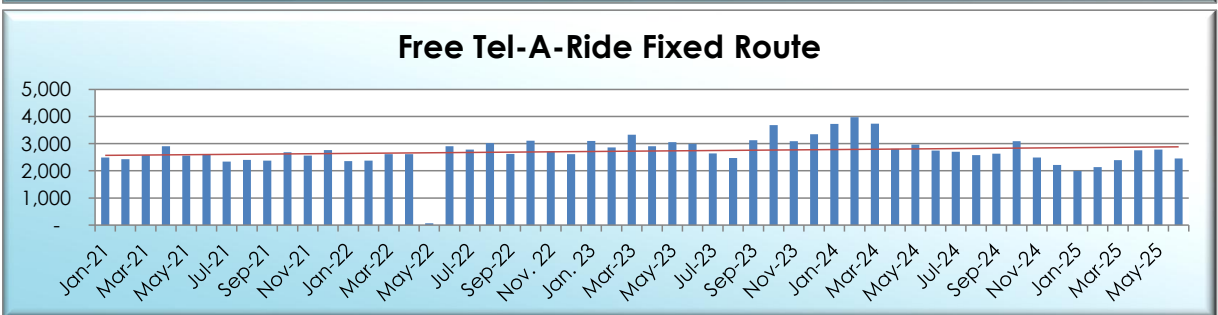
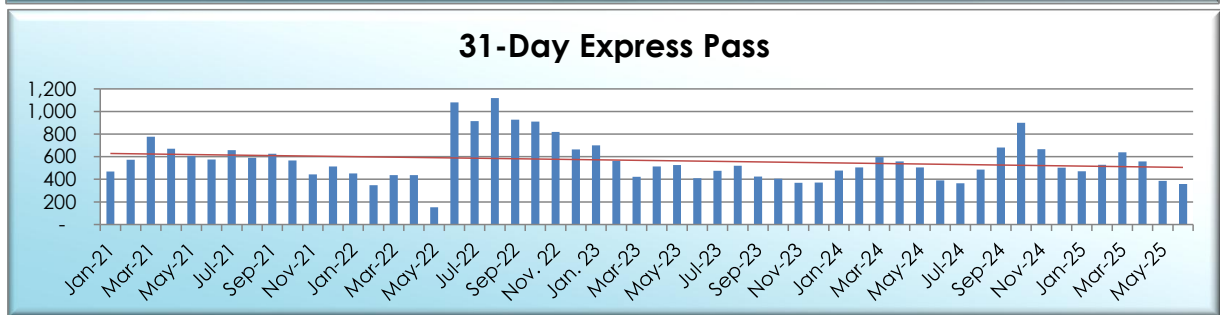
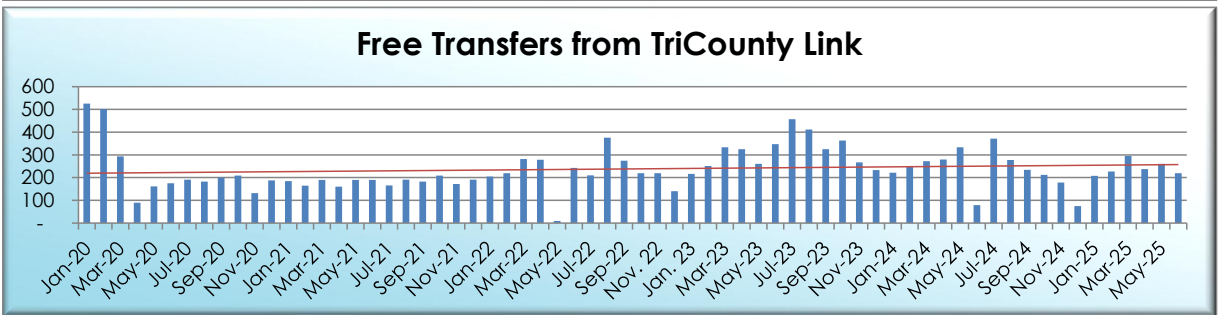
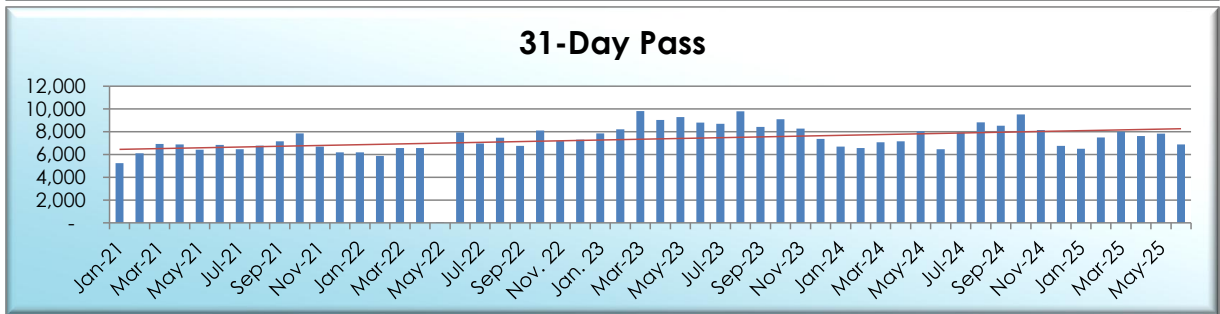
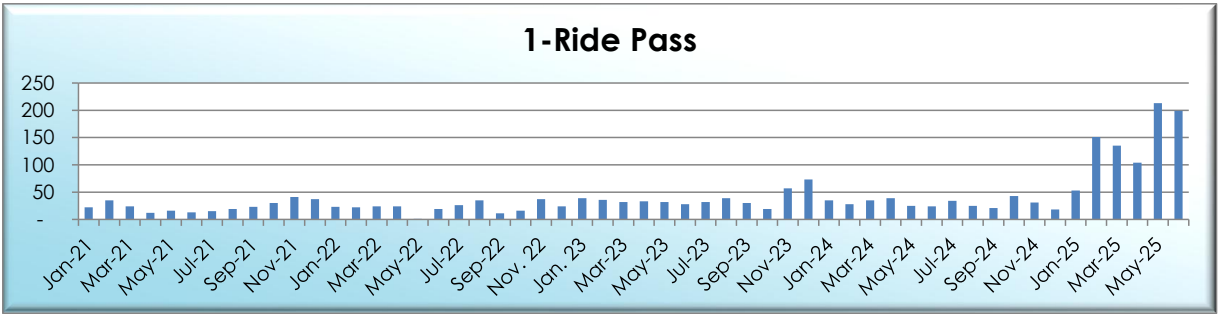
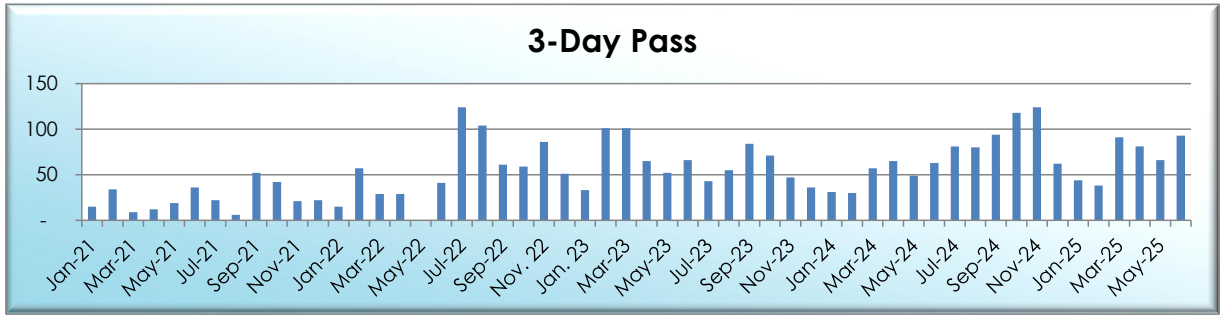
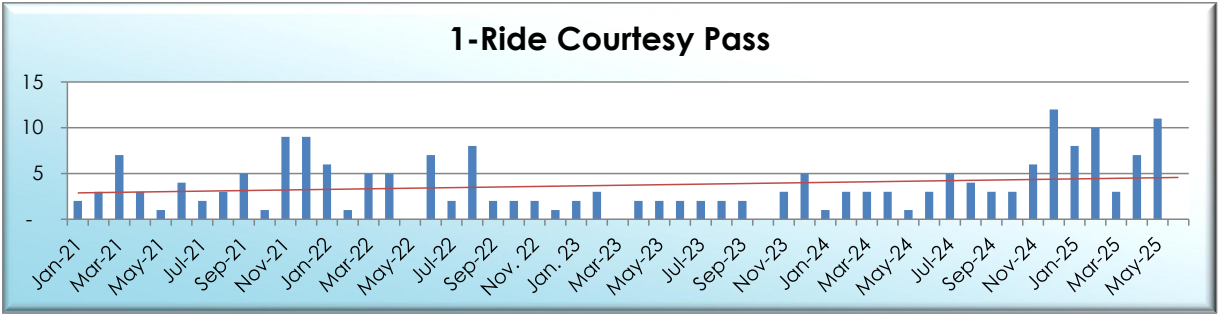
Classification History



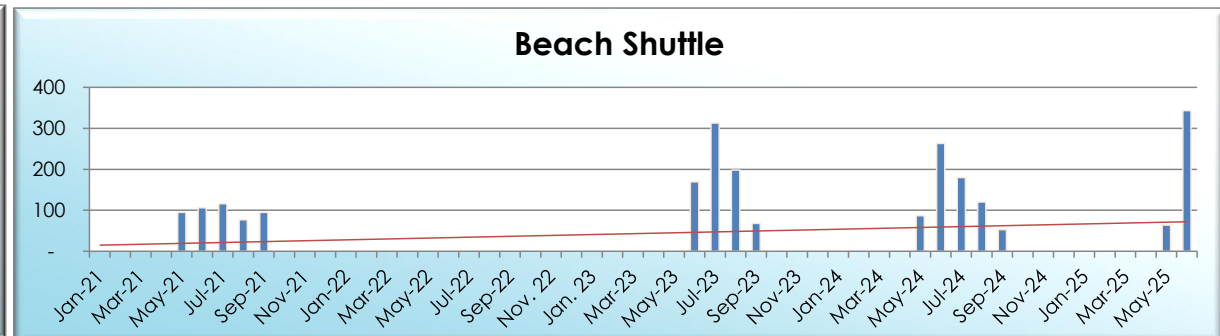
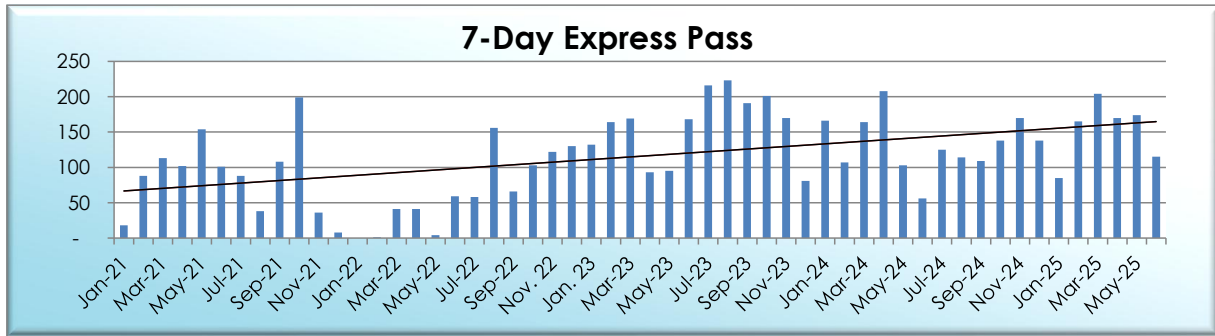
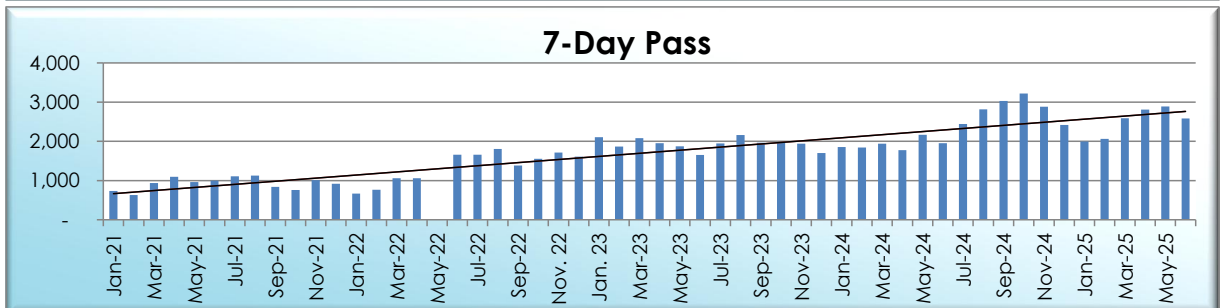
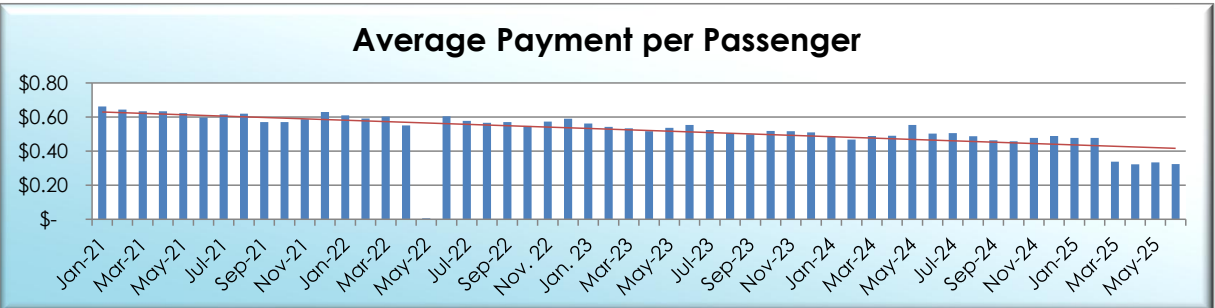
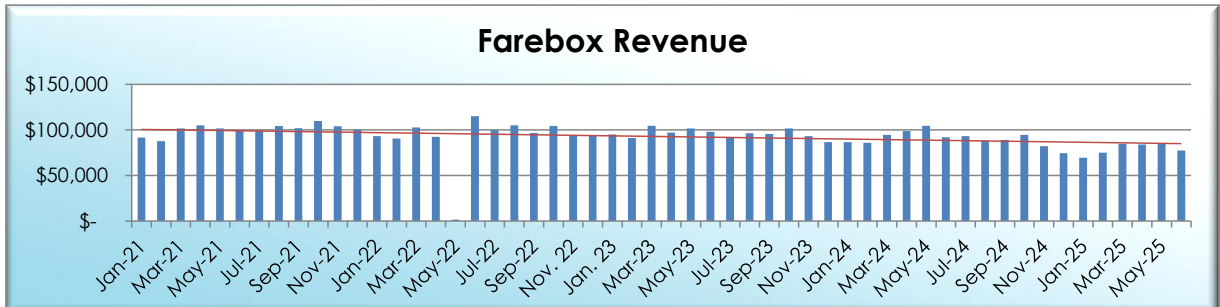
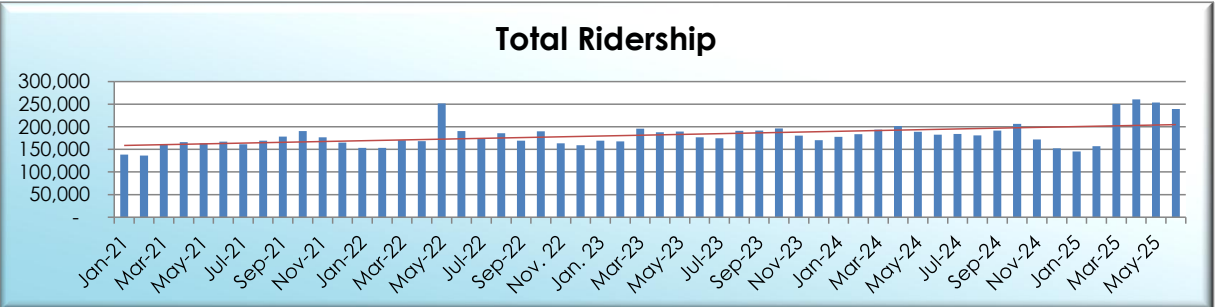
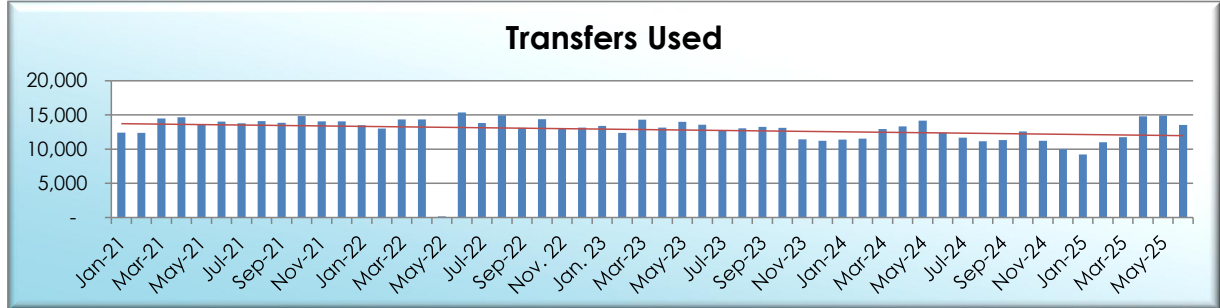
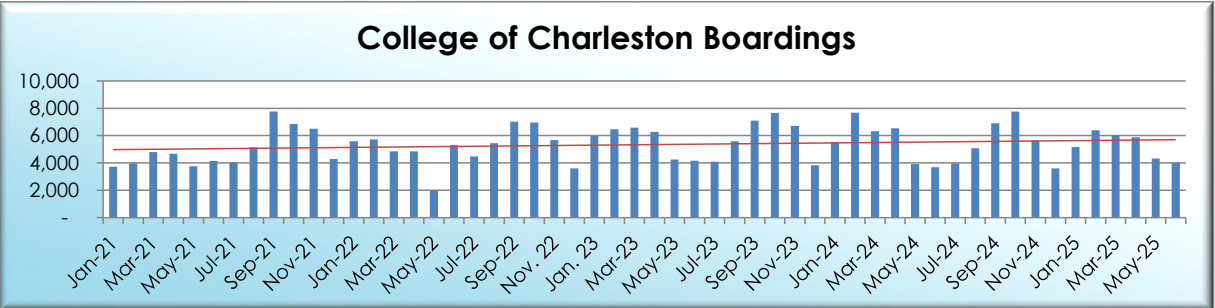
Classification History



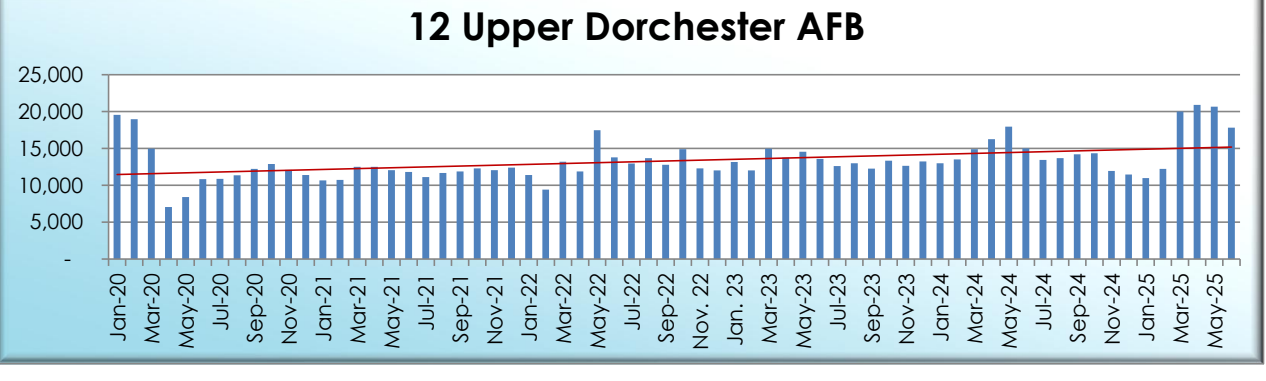
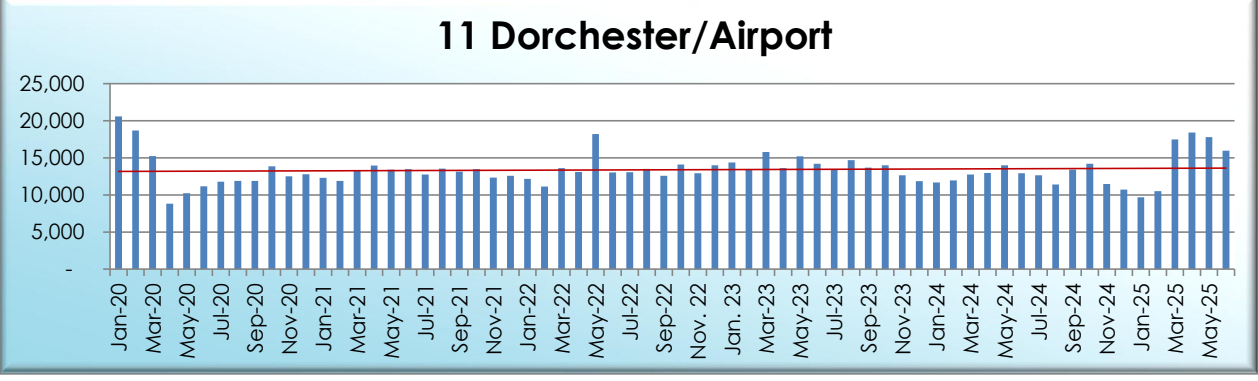
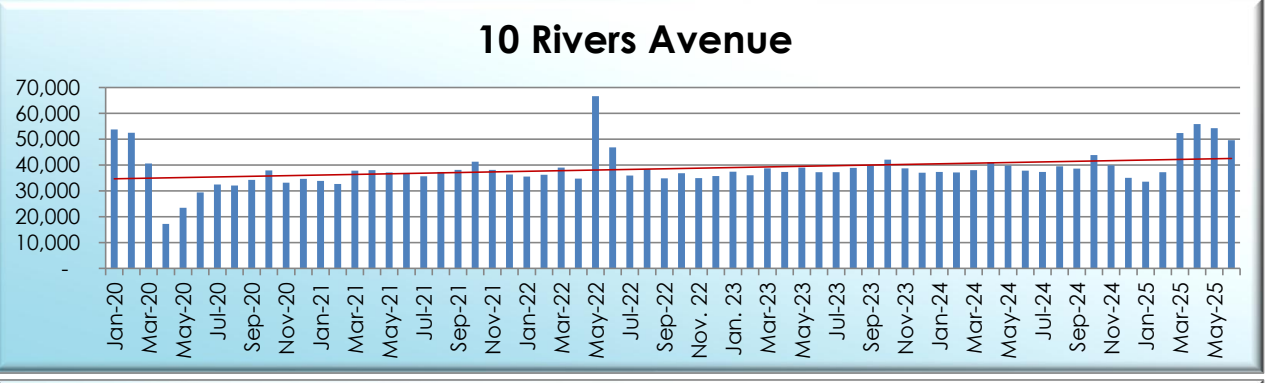
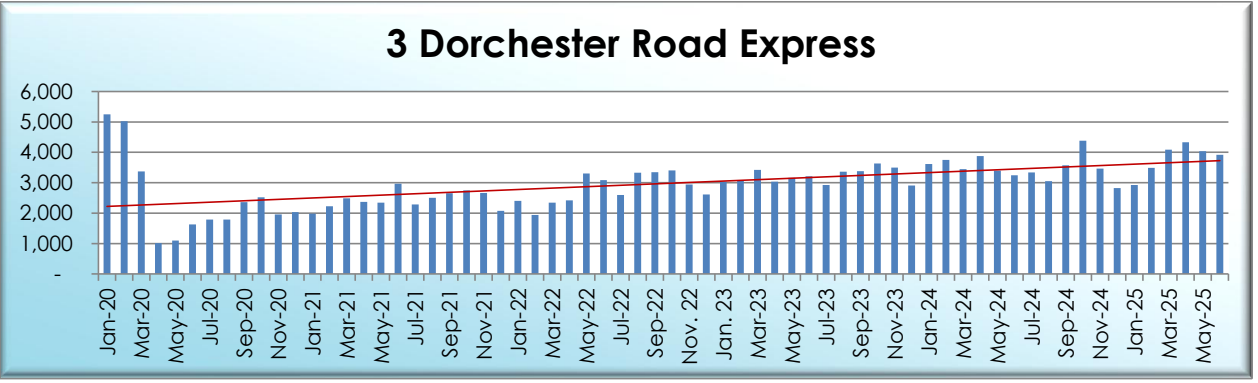
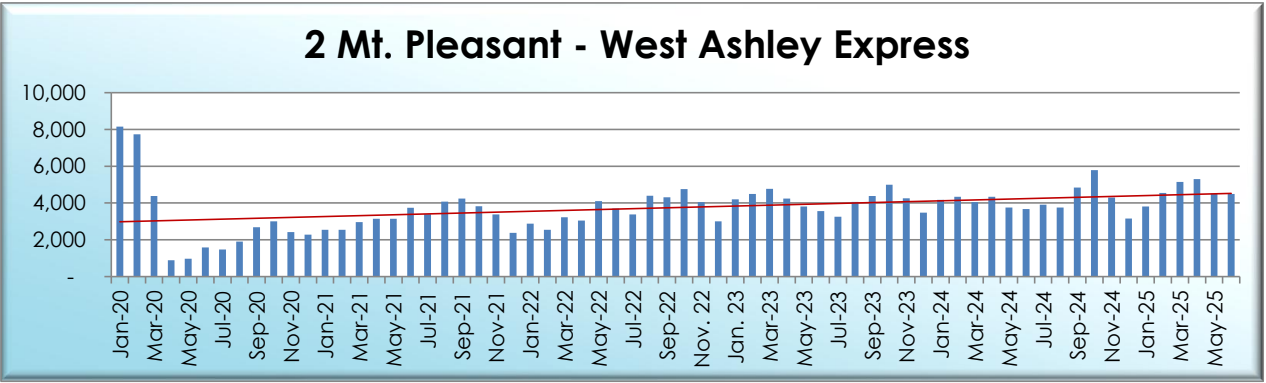
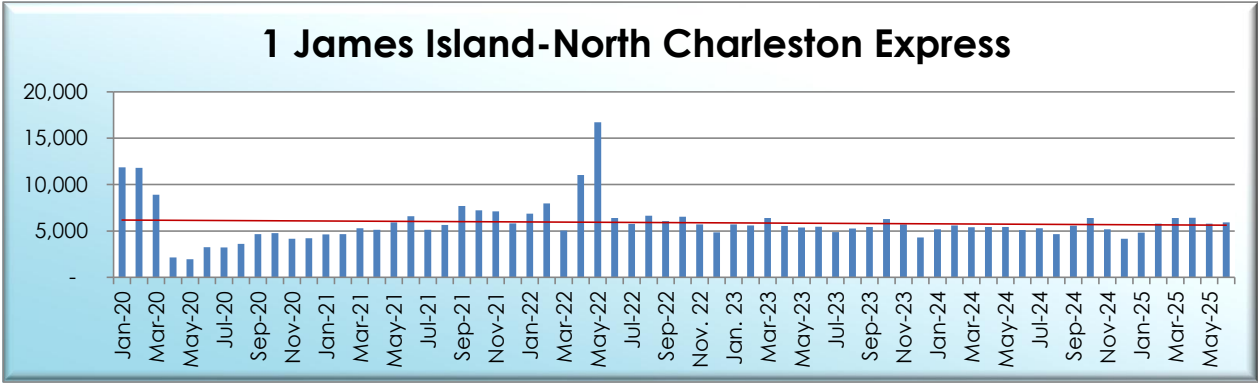
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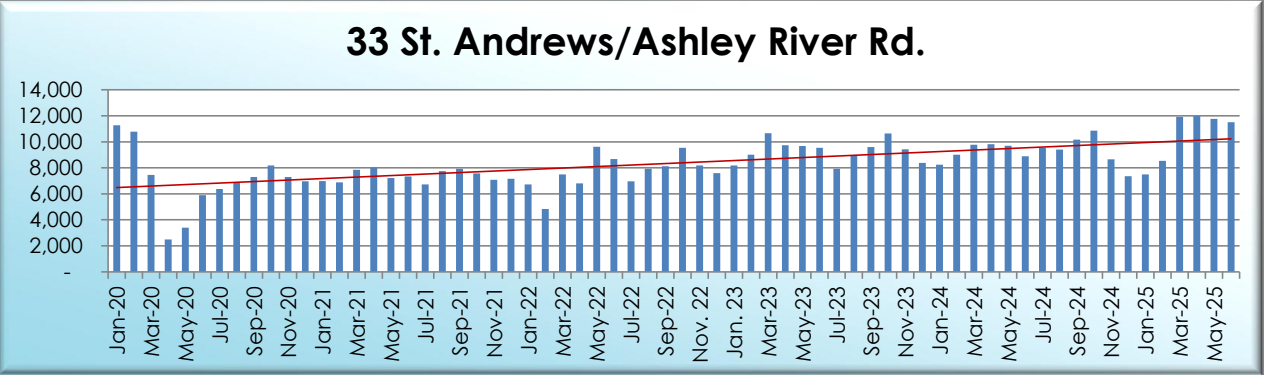
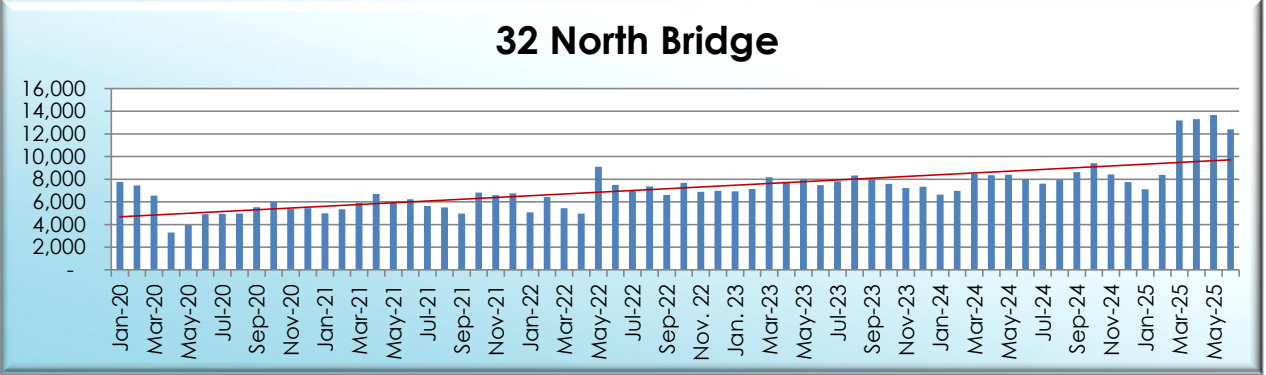
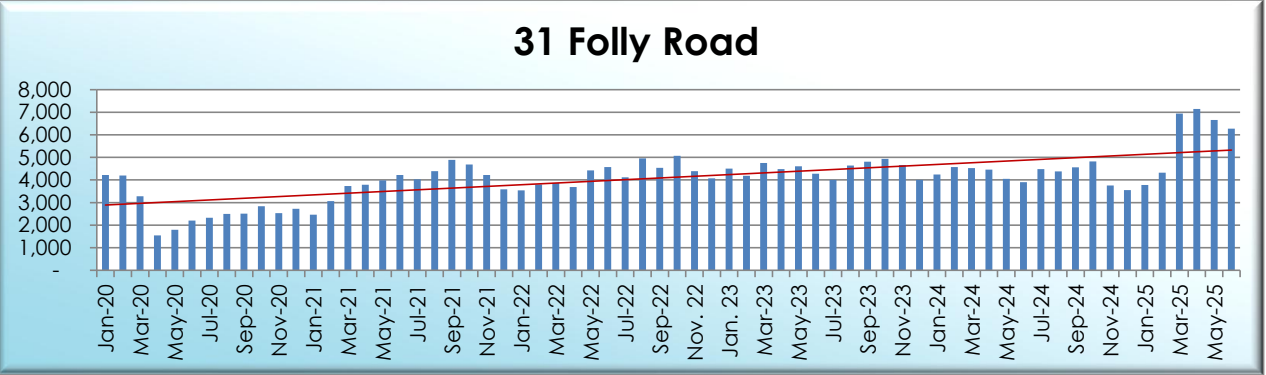
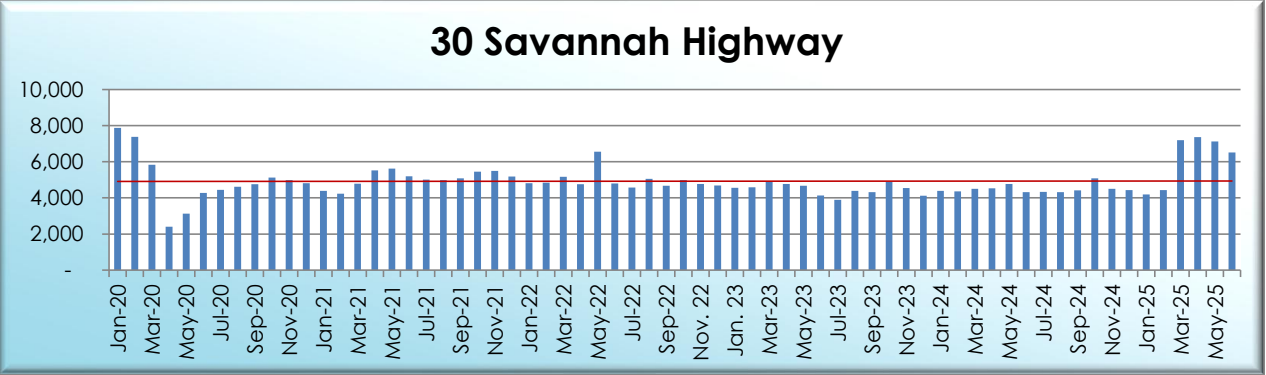
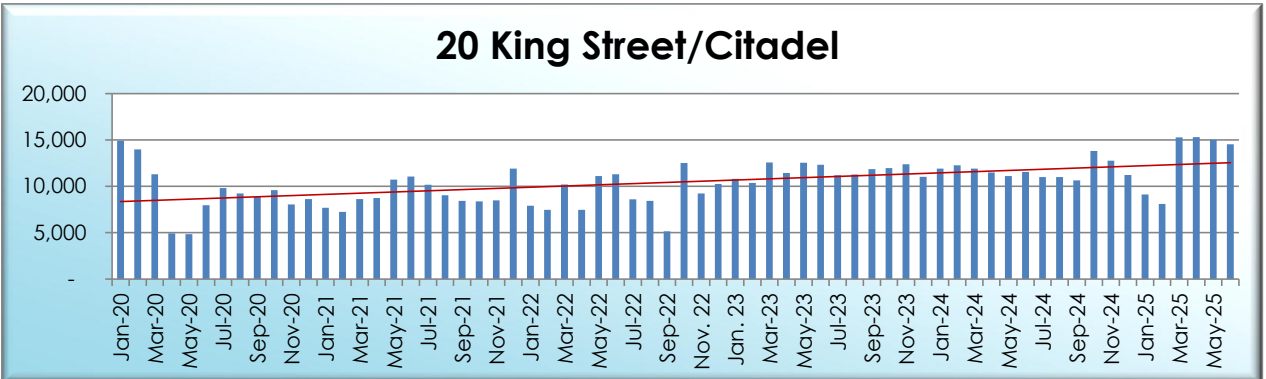
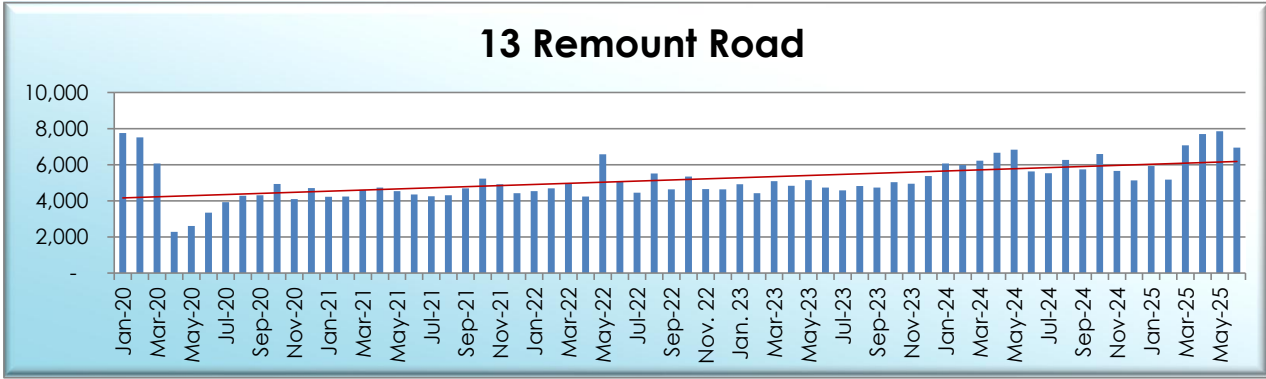
Classification History



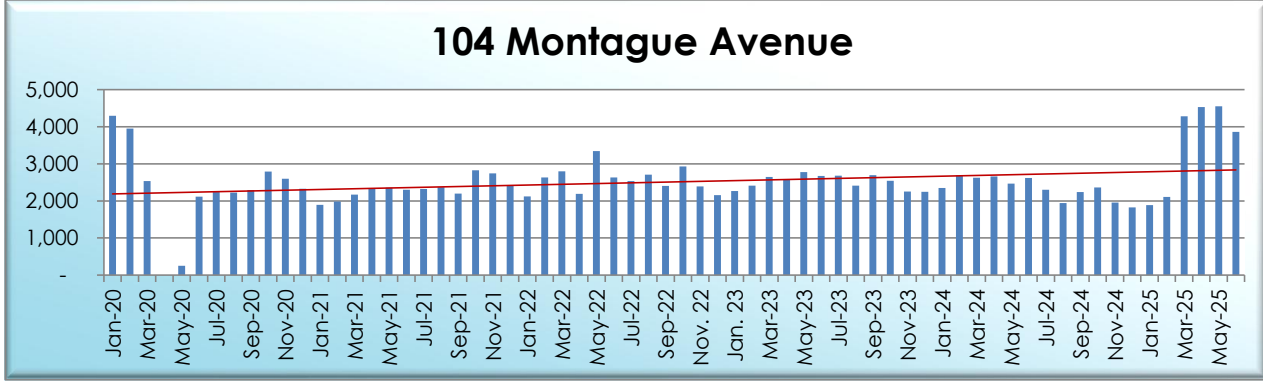
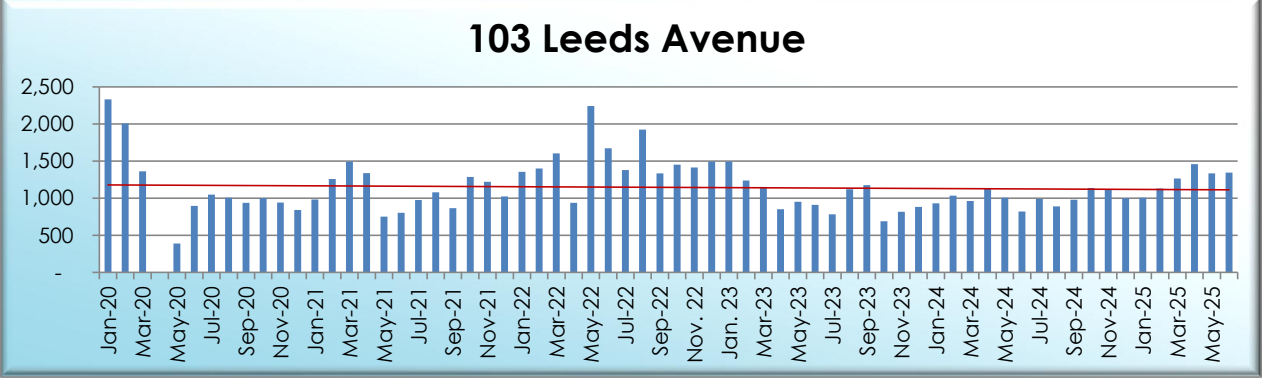
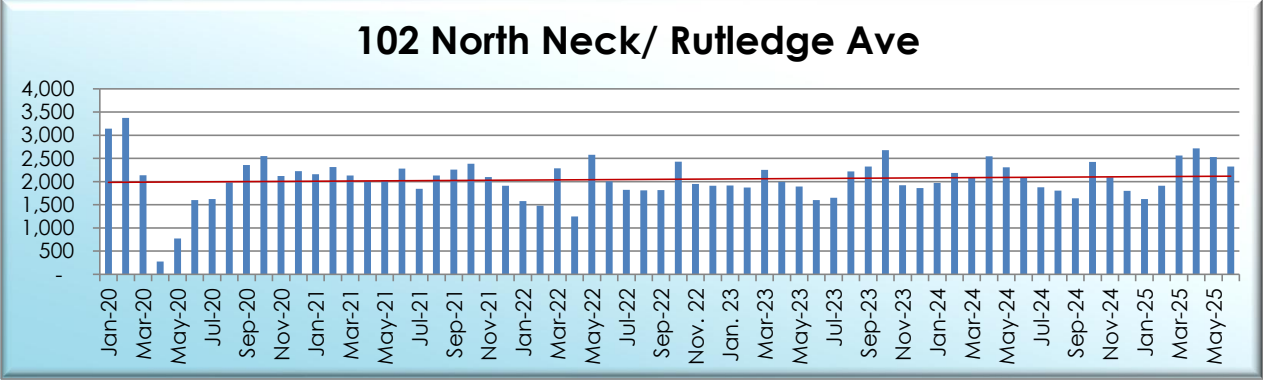
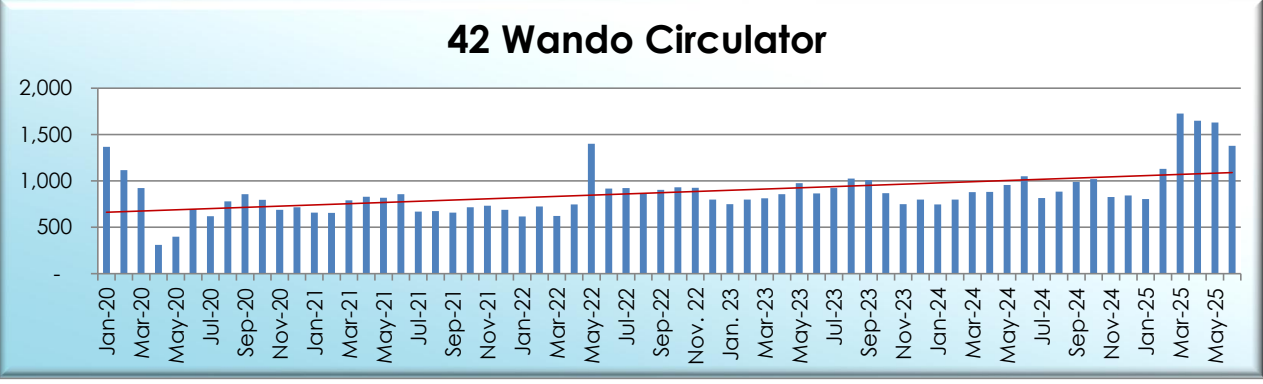
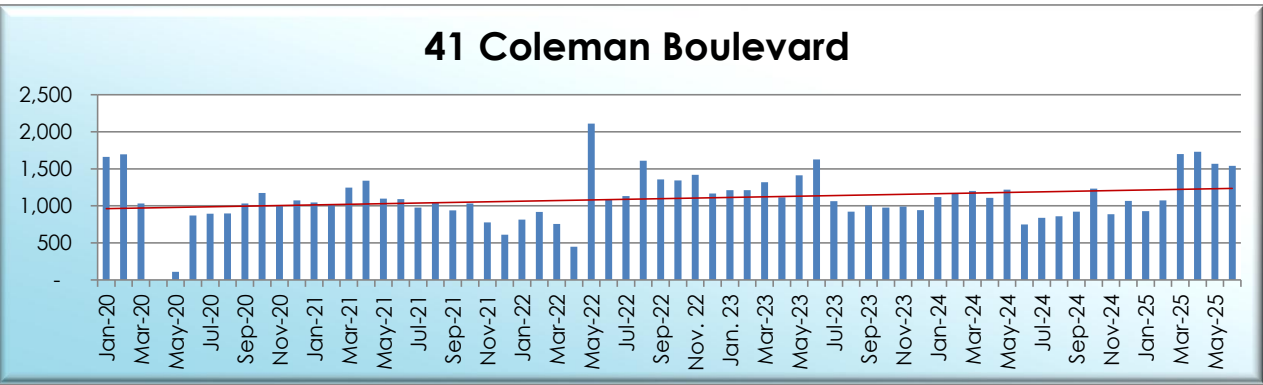
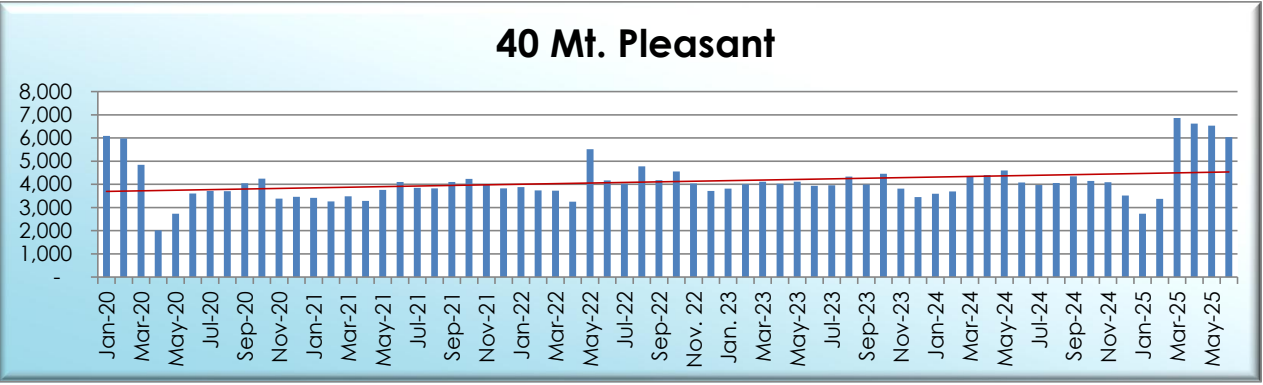
Ridership Trends by Route



Ridership Trends by Route

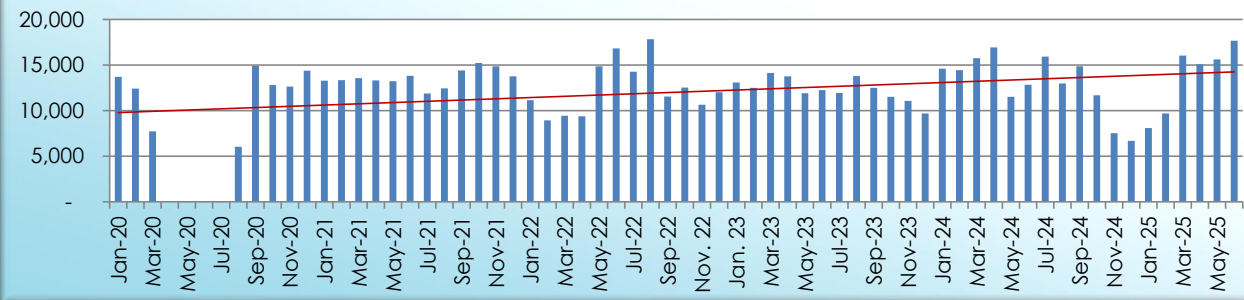


Ridership Trends by Route

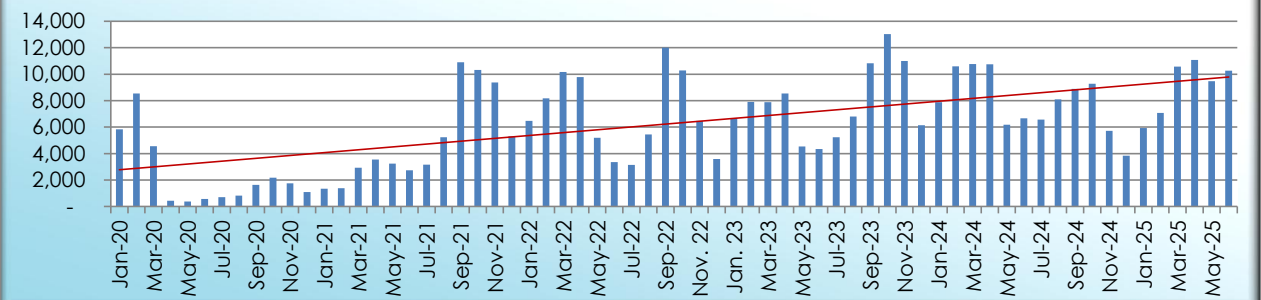


Ridership Trends by Route

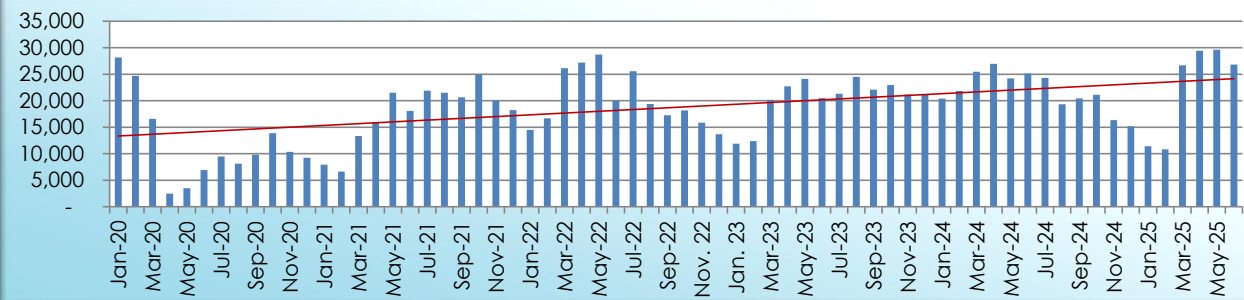
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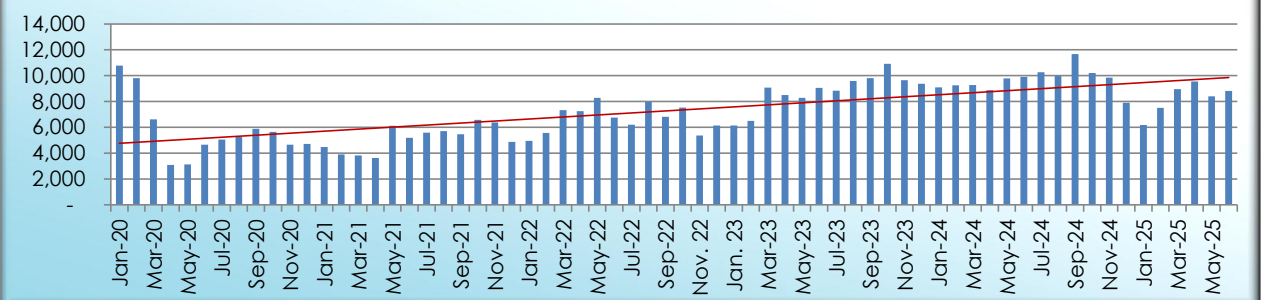
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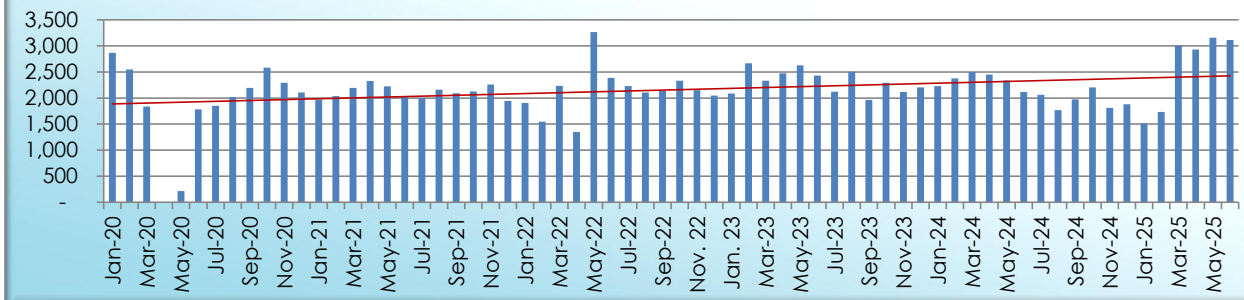
211 Meeting/King DASH



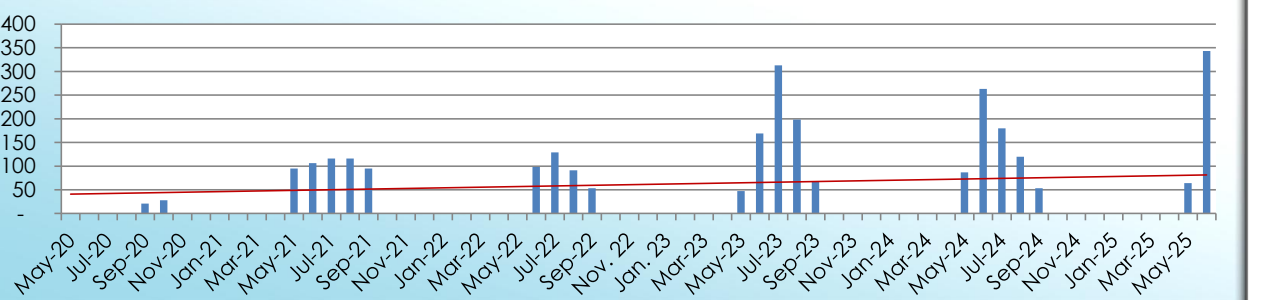
213 Lockwood/Calhoun DASH



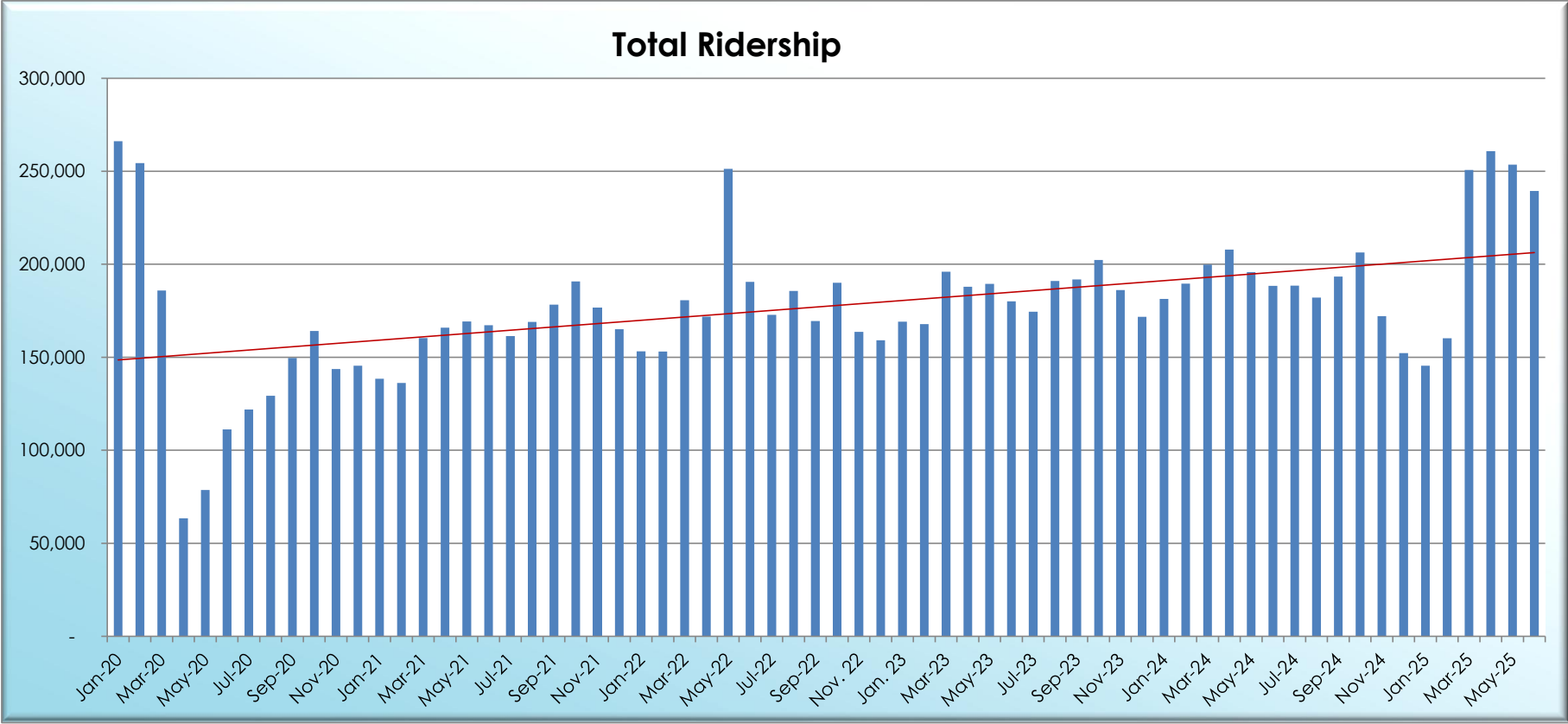
301 Glenn McConnell Circulator



Beach Shuttle



Ridership Trends by Route



Farebox and Pass Revenue History

