



Charleston Area Regional Transportation Authority

CARTA BOARD MEETING

September 24, 2025

1:00 PM

Barrett Lawrimore Conference Room
5790 Casper Padgett Way
North Charleston, SC 29406

AGENDA

1. Call to Order
2. Consideration of Board Minutes – August 20, 2025 Meeting
3. Financial Status Report – Robin Mitchum
4. FY26 CARTA Budget – Request for Approval – Robin Mitchum
5. Project Updates – Ron Mitchum
6. Ridership Report – Megan Ross
7. Executive Director's Report – Ron Mitchum
8. Other Business, If Any
9. Public Comments, If Any
10. Executive Session – Legal and Contractual Matters
11. Board Comments, If Any

The next CARTA Board Meeting will be held on October 22, 2025

**CHARLESTON AREA REGIONAL TRANSPORTATION AUTHORITY
(CARTA)
BOARD OF DIRECTORS MEETING
August 20, 2025
Meeting Notes**

A Charleston Area Regional Transportation Authority (CARTA) Board of Directors meeting was held at the Berkeley-Charleston-Dorchester Council of Governments (BCDCOG) in the Barrett Lawrimore Conference Room located at 5790 Casper Padgett Way in North Charleston, SC at 1:00 p.m. on Wednesday, August 20, 2025.

MEMBERSHIP: Brad Belt; MaryBeth Berry; Joe Boykin; Mike Brown; Daniel Brownstein; Reggie Burgess; William Cogswell; Henry Darby; Dwayne Green; Will Haynie; Brandon Hudson; James Lewis; Craig Logan; Pat O'Neil; Christie Rainwater; Michael Seekings; Jimmy Ward; Robert Wehrman

MEMBERS PRESENT: MaryBeth Berry; Joe Boykin; Daniel Brownstein; Dwayne Green; Will Haynie; Brandon Hudson; James Lewis; Craig Logan; Pat O'Neil; Michael Seekings; Jimmy Ward; Robert Wehrman

PROXIES: Craig Harris for Mayor Belt; Michael Mathis for Mayor Cogswell; Jerry Lahm for Councilman Darby; Chief Gebhardt for Mayor Rainwater

OTHERS PRESENT: Tom Hiles (WSP); Marissa Cottrell (WSP); Abraham Champagne (WSP)

STAFF PRESENT: Ron Mitchum; Andrea Kozloski; Robin Mitchum; Sharon Hollis; Megan Ross; Megan Bandy; Kim Coleman

1. Call to Order

Chairman Seekings called the CARTA Board of Directors Meeting to order at 1:00 p.m. followed by a moment of silence and a quorum determination.

2. Consideration of Board Minutes: July 23, 2025 Meeting

Mr. Lahm made a motion to approve the July 23, 2025 Meeting Minutes as presented.

Mr. Boykin seconded the motion. The motion was unanimously approved.

3. Financial Status Report – Robin Mitchum

Robin Mitchum, Deputy Director of Finance and Administration, presented the financial status report for the period ending June 30, 2025. She noted that, overall, the agency remains in good shape, continues to be in line with the budget at fiscal year-end, and ended the month with unexpended funds of \$2,984,138. She delivered an update on the proposed budget presentation to member governments and noted that the City of North Charleston and the City of the Isle of Palms are the only municipalities that have not been presented the budget to date. All other member governments have approved the budget during their respective finance committee and/or council meetings. Board Member and City of Isle of Palms Councilman, Jimmy Ward, stated that the City of the Isle of Palms Council Meeting is scheduled to be held on August 26, 2025. Mr. Ward will follow-up with the City of the Isle of Palms for confirmation. Ms. Mitchum provided information on the following activities for FY25 thus far:

Revenues:

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing are bus pass fares sold to customers.
- Local Contributions are funds received for shelter and bench construction.
- Federal Revenue includes operating for the year-to-date. Federal Revenue is recorded as eligible expenditures are incurred.
- Advertising is the advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 1986 Chevrolet truck and a 2017 van.
- Miscellaneous Revenue is the sale of scrap metal.

Expenditures:

- Retiree Benefits include the cost of retiree insurance.
- Supplies include office, facility maintenance and rebranding supplies.
- Printing includes costs of printing passes and brochures.
- Automotive is the cost to service the 2018 Ford F-150.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes GMV Sycromatics, GMV Digital Signage, Genfare Support, Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times, RCN NetCloud Essentials and NetCloud Advanced for mobile routers, Chargepoint for electric charges, and other IT services.
- Rent includes the Ashley Phosphate Park & Ride lot, Dorchester Village Shopping Center Park & Ride lot, Leeds Avenue lot lease from Dominion, and document storage.
- Communications is the cost of phone, internet and radio services at the facilities and on the buses.
- Utilities include electric and water at the SuperStop, Melnick Park & Ride, the Radio Shop at Leeds Avenue, Medcom Street and the charging stations at Leeds Avenue.
- Auditing is the cost of the FY24 GASB 75 Actuary and the Annual Audit.
- Custodial Services are the cost of janitorial services at the Melnick Park & Ride location.
- OnDemand Program is customer transportation cost for same-day service through independent rideshare.
- Other Professional Services include bus wash inspection services, appraisal services and the fire extinguisher inspection at the SuperStop.
- Shared Contract Services (IGA & Management) is the extensive services the BCDCOG provides to CARTA.
- Fixed-Route Service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services is the contracted security service provided at the SuperStop by the City of North Charleston Police Department and by Extra Duty Solutions at the Mary Street bus stop.
- Vehicle Maintenance is the cost to maintain the fleet.
- Facility Repair & Maintenance is the cost to maintain facilities.
- Operating Fees & Licenses include credit card transaction fees and vehicle title and registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund. The insurance policy renews January 1. CARTA will add and remove items on the policy throughout the year, but this is most of the cost for the fiscal year.

- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is the interest on the Melnick Park & Ride loan.

Capital Expenditures:

- Rolling Stock is the purchase of the Hometown Trolley Villager.
- Bus Facilities/Charging Stations is the Leeds Avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction/Bench Install is the installation of shelters and benches.
- Security/Cameras & Equipment is the purchase of cameras, radios, access control equipment and AVL equipment.
- Facilities Construction is Shipwatch Square engineering.
- Capital (IT, Facility Repairs, Maint.) is the purchase of bike racks, a Genfare vault, Genfare controller modules and the SuperStop HVAC replacement.

Ms. Mitchum reviewed the activity of the OnDemand Program as of June 30, 2025. She noted that the FY25 total cost is \$387,429. Ms. Mitchum stated that she anticipates receiving a grant in the near future to cover the \$93,060 shortfall. The Board of Directors received the Financial Status Report and the OnDemand Program Activity Report as information.

4. Proterra Battery Electric Bus Parts Purchase – Request for Approval

Ron Mitchum, Executive Director, discussed the Proterra Battery Electric Bus Parts Purchase request. He noted that CARTA operates several Proterra battery electric buses and, in order to maintain a safe and reliable fleet, CARTA is requesting approval to purchase replacement parts to support ongoing operations. Mr. Mitchum noted that, following the bankruptcy of Proterra and the subsequent purchase of Proterra bus assets by Phoenix EV, parts manufacturing and availability has become an industry-wide issue. A handful of suppliers are offering to sell re-manufactured parts that do not have a guarantee that they can be programmed to operate on Proterra buses and have long lead times. Additionally, transit agencies cannot purchase directly from the manufacturer. Power Parts, LLC has signed commercial agreements with several of the manufacturers to purchase brand new OEM components with authorization to resale to customers. These parts include battery packs, gearboxes, inverters and electronics controllers. Mr. Mitchum stated that CARTA staff is requesting approval to purchase \$2,183,047.99 of parts from Power Parts, LLC. Discussion was held regarding Power Parts, LLC and Mr. Mitchum addressed questions and comments.

Mr. Ward made a motion to approve the Proterra Battery Electric Bus Parts Purchase Request as presented. Mr. Boykin seconded the motion. The motion was unanimously approved.

5. Project Updates – Andrea Kozloski

Andrea Kozloski, Deputy Director of Operations and Support, delivered a report regarding upcoming events and activities noting that staff continues to attend College of Charleston orientation sessions and Back-to-School events, such as “Backpacks for Bright Futures.” Ms. Kozloski discussed the Beach Reach Shuttle service noting that ridership numbers continue to increase in comparison to last year’s ridership. She thanked Board Member and Town of Mt. Pleasant Councilman, Daniel Brownstein, for his recent role in increasing ridership. Ms. Kozloski discussed CARTA Amenities, noting the shelters and benches in progress and stating that 41 new solar lights have been installed. She announced that National Senior Citizen Day is August 21, 2025. Seniors (age 55+) will be able to ride CARTA and TriCounty Link for free on August 21st. Ms. Kozloski highlighted Larry Jenkins, Fixed Route Operator. Mr. Jenkins has been with CARTA since November 2005. After serving in the

Air Force and living in Texas for 25 years, he moved back to the Charleston area. Mr. Jenkins makes a major impact on CARTA daily as he transports passengers throughout Charleston. Ms. Kozloski delivered information regarding the Transit App, noting that 1,289 new CARTA riders were welcomed aboard as they downloaded the app for the first time, a total of 7,706 riders have opened the app and they opened the app 446,755 times. She also noted that 9,240 GO trips were started by riders to receive step-by-step navigation while helping to improve real-time vehicle locations. Ms. Kozloski stated that 10,579 riders subscribed to service alerts. She noted that 4,422 tickets were sold in July, which valued a total of \$10,341 (which was an increase when compared to July 2024 in which total ticket sales of 1,108 were valued at \$2,880). Ms. Kozloski noted that the Project Updates report is included in the Board Agenda Packet regarding the following projects: Service Planning Initiatives; CARTA Comprehensive Operational Analysis (COA); US 52 BRT Study; CARTA OnDemand; Shelter Improvement Program; Shipwatch Square Transit Center; LCRT; Dorchester Transit Signal Priority (TSP) Project; Mt. Pleasant Street Park & Ride; Fairgrounds Park & Ride; O&M Facility - LCRT; and Mobile Ticketing Sales and Use. She noted that Sharon Hollis, Principal Planner and LCRT Project Manager, will be available after the meeting to address any questions, comments or concerns regarding the LCRT project that Board Members may have. Ms. Kozloski then introduced a new hire, Megan Bandy. Ms. Bandy is a Communications Specialist in the Marketing/Communications Department. The Board of Directors received the Project Updates and the Upcoming Activities & Events Report as information.

6. Ridership Report – Megan Ross

Megan Ross, Transit Planner, presented the Ridership Reports for July 2025. She noted that passenger trips totaled 243,693 and there were 13.7 customers per service hour (14.0 last month). Ms. Ross stated that overall ridership, when comparing July 2025 to June 2025, increased by 1.8%. She reviewed safety trends for July 2025 noting that there were four preventable accidents (side-swipes/rear-ends) which were all on fixed-route vehicles. There were also five non-preventable accidents. Ms. Ross discussed complaints and commendations regarding Customer Service for the month of July noting that there were 12 complaints (missed service/operator behavioral issues) and there were no commendations. She reviewed On-Time Performance noting that the fixed-route on-time performance for the month of July was 74.5% and the on-time performance for paratransit was 84%. Ms. Ross noted that missed trips for July 2025 resulted in 187.92 service hours missed, which was 1.05% of total scheduled monthly revenue hours. She discussed paratransit services in detail regarding the breakdown of total passengers, which was 5,895 total trips requested. There were 222 no-shows and 1,859 cancellations. The average ride length was 28.08 and the average ride distance was 9.37. The on-time performance was 83.6%. Ms. Ross then discussed OnDemand trips for July 2025, noting that the ridership for the month was 3,910 passengers between both Uber and Lyft. The trip cost averaged \$9.03, which was lower than June's average of \$9.45 and that 46% of the overall rides were from Tel-A-Ride passengers. Ms. Ross addressed questions and comments. The Board of Directors received the Ridership Report as information.

7. Executive Director's Report – Ron Mitchum

Mr. Mitchum stated that he is attending the TASC Conference in Myrtle Beach and there will be a presentation delivered on LCRT. He noted that the LCRT project was well-received during a recent meeting of Bipartisan Staff who recently met at the BCDCOG, which should be beneficial concerning projects that have been sent to Washington, DC for review. Mr. Mitchum stated that the TOD Phase III has been cleared of award and was executed yesterday. He noted that work continues with the SCDOT regarding the OPT's plan for the agency to forfeit state funding in order to double federal funding. They are working on plans to push forward in order to honor their commitment. Mr. Mitchum addressed questions and comments. The Board of Directors received the Executive Director's Report as information.

8. Other Business, If Any

There was no further business to discuss.

9. Public Comments, If Any

There were no Public Comments.

10. Executive Session – Legal and Contractual Matters

An Executive Session was not needed.

11. Board Comments, If Any

There was no further business to discuss.

12. Adjourn

Chairman Seekings discussed the editorial in the Post & Courier concerning the MUSC cancer facility's increase in beds which will result in a substantial demand on CARTA regarding rides for MUSC personnel. He noted that there will be an opportunity, during a meeting this evening, to discuss the HOP lot and Union Pier and he will share details during next month's meeting. Chairman Seekings announced that the next CARTA Board of Directors meeting will be held on September 24, 2025 (which is the 4th Wednesday of the month). He thanked the Board of Directors for their continued dedicated service to the CARTA Board of Directors and the communities they serve. There being no further business before the Board, Chairman Seekings adjourned the meeting at 1:32 p.m.

Respectfully submitted,
Kim Coleman



Charleston Area Regional Transportation Authority

MEMORANDUM

TO: Board of Directors
 FROM: Robin W. Mitchum, Deputy Director of Finance & Administration
 SUBJECT: July 31, 2025 Financial Report Overview
 DATE: September 15, 2025

Please find attached the July 31, 2025 Financial Report. Below is a brief overview of the activities for FY25.

Revenues

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing is bus pass fares sold to customers.
- Local contributions are funds received for shelter and bench construction.
- The Federal revenue includes operating for the year to date. Federal revenue is recorded as eligible expenditures are incurred.
- Advertising is advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 1986 Chevrolet truck and a 2017 van.
- Miscellaneous revenue is the sale of scrap metal.

Expenditures

- Retiree Benefits includes the cost of retiree insurance.
- Supplies includes office, facility maintenance, and rebranding supplies.
- Printing includes costs of printing passes and brochures.
- Automotive is the cost to service the 2018 Ford F150.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
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- Rent includes the Ashley Phosphate Park & Ride Lot, Dorchester Village Shopping Center Park & Ride Lot, Leeds Avenue lot lease from Dominion, and document storage.
- Communications is the cost of phone, internet, and radio services at the facilities and on the buses.
- Utilities includes electric and water at the Superstop, Melnick Park and Ride, the Radio Shop at Leeds Avenue, Medcom St, and the charging stations at Leeds Avenue.
- Auditing is the cost of FY24 GASB 75 actuary and annual audit.
- Custodial services are the cost of janitorial services at the Melnick Park and Ride.

- OnDemand Program is customer transportation cost for same day service through independent rideshare.
- Other Professional Services includes bus wash inspection services, appraisal services and the fire extinguisher inspection at the Super stop.
- Shared Contract Services (IGA & Management) is the extensive services BCDCOG provides to CARTA.
- Fixed Route service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services are contracted security services provided at the Super Stop by the City of North Charleston Police Dept. and by Extra Duty Solutions at Mary Street.
- Vehicle Maintenance is the cost to maintain the fleet.
- Facility Repair & Maintenance is the cost to maintain facilities.
- Operating Fees & Licenses include credit card transaction fees and vehicle title & registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund. The insurance policy renews January 1. CARTA will add and remove items on the policy throughout the year, but this is most of the cost for the fiscal year.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is interest on the Melnick Park and Ride Loan.

Capital Expenditures

- Rolling Stock is the purchase of the Hometown Trolley Villager.
- Bus Facilities/Charging Stations is Leeds Avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction /Bench Install is the installation of shelters and benches.
- Security/Cameras & Equipment is the purchase of cameras, radios, access control equipment, and AVL equipment.
- Facilities Construction is Shipwatch engineering.
- Capital (IT, Facility Repairs/Maint) is the purchase of bike racks and a Genfare vault, Genfare controller modules and the Superstop HVAC replacement.

Overall, the agency ended the month with excess of revenues of \$3,120,367.

If you have any questions, please contact me at 843-529-2126 or robinm@bcdcog.com.

Amount owed to National Express Shuttle & Transit as of 07/31/2025 was \$1,568,498.78.

CARTA
Statement of Revenues & Expenditures
For the Month Ending July 31, 2025

Time elapsed:
83%

	FY25 Budget	FY25 Revised Budget	Actual	% of Budget
<u>Operating Revenues</u>				
Farebox	1,322,466	1,169,333	944,074	81%
Passes & Mobile Ticketing	607,295	623,037	506,830	81%
COC Shuttle	453,476	393,945	328,372	83%
MUSC	763,456	765,160	651,188	85%
City of Charleston - DASH	741,452	741,452	622,871	84%
Local Contributions	-	13,150	33,270	253%
Federal	10,156,366	8,909,593	8,185,232	92%
Sales Tax - Charleston County	13,415,772	13,430,591	11,420,269	85%
Advertising	850,000	850,000	829,958	98%
Insurance Proceeds	-	95,493	104,864	110%
Sale of Assets	-	11,775	11,775	100%
Miscellaneous	-	260	359	138%
TOTAL OPERATING REVENUES	28,310,283	27,003,789	23,639,062	88%
<u>Operating Expenditures</u>				
Retiree Benefits	9,581	10,046	8,334	83%
Supplies	75,000	65,000	43,351	67%
Printing	42,000	42,000	17,114	41%
Automotive	3,525	2,500	1,808	72%
Postage	200	50	-	0%
Dues/Memberships	2,500	2,500	2,500	100%
Office Equipment Rental	116,225	116,225	87,500	75%
Office Equipment Maintenance	333,633	356,324	243,153	68%
Rent	34,385	35,600	28,881	81%
Communications	170,185	166,212	130,208	78%
Utilities	322,832	202,330	178,677	88%
Advertising	7,500	65,000	-	0%
<u>Professional Services</u>				
Auditing	32,340	31,200	31,200	100%
Legal	1,000	1,000	-	0%
Custodial	25,542	20,245	17,415	86%
On Demand Program	350,000	531,050	422,754	80%
Other	25,000	20,000	5,522	28%
<u>Contract Services</u>				
Shared Services - IGA	3,640,486	3,807,434	3,336,399	88%
Fixed Route	16,244,786	14,879,025	11,258,748	76%
Money Transport	11,836	14,090	11,102	79%
Security Services	105,560	124,200	93,971	76%
Vehicle Maintenance	348,701	348,701	249,456	72%
Facility Repair & Maintenance	47,250	47,250	38,009	80%
Operating Fees & Licenses	50,000	60,400	46,791	77%
Insurance	1,085,307	1,085,307	981,964	90%
Fuel	1,493,500	1,268,750	1,054,129	83%
Paratransit	3,657,569	3,622,510	2,172,516	60%

CARTA
Statement of Revenues & Expenditures
For the Month Ending July 31, 2025

Time elapsed:
83%

	FY25 Budget	FY25 Revised Budget	Actual	% of Budget
Miscellaneous	5,400	5,400	7,654	142%
Interest	43,440	43,440	36,458	84%
Non-Capitalized Assets	25,000	30,000	13,081	44%
TOTAL OPERATING EXPENDITURES	28,310,283	27,003,789	20,518,695	76%
Excess (Deficit) of Revenues Over (Under) Expenditures			3,120,367	

Capital Revenues

Rolling Stock	600,000	254,954	202,954	
Bus Facilities/Charging Stations	-	240,029	225,401	
Bus Shelter Construction/Bench Install	-	92,303	67,480	
Facilities Construction	2,211,406	495,698	531,959	
Security/ Cameras & Equipment	131,511	69,640	102,770	
Sales Tax - Charleston County	875,728	860,909	426,564	
TOTAL CAPITAL REVENUES	3,818,645	2,013,533	1,557,128	77%

Capital Expenditures

Rolling Stock	750,000	326,093	257,193	
Bus Facilities/Charging Stations	-	294,929	276,644	
Bus Shelter Construction/Bench Install	100,000	332,479	248,314	
Facilities Construction	164,388	619,622	666,897	
Security/ Cameras & Equipment	2,764,257	87,050	55,974	
Capital (IT, Facility Repairs/Maint)	40,000	353,360	52,106	
TOTAL CAPITAL EXPENDITURES	3,818,645	2,013,533	1,557,128	77%

**CARTA
BALANCE SHEET
7/31/2025**

ASSETS

ASSETS

GENERAL OPERATING (BB&T)	23,377,310.44
PETTY CASH	160.00
ACCOUNTS RECEIVABLE	62,163.42
PREPAID EXPENSES	427,852.80
INVENTORY - FUEL	27,508.05
LAND	8,566,144.03
VEHICLES	52,020,587.67
EQUIPMENT	2,638,126.77
FAREBOXES	1,217,704.70
SHELTERS	4,702,190.48
BUS SIGNAGE	254,913.32
FACILITIES	11,302,422.74
PARK & RIDE FACILITY	183,927.64
ACCUMULATED DEPRECIATION	(41,287,573.46)
RIGHT TO USE LEASES	1,605,170.88
ACCUMULATED DEPRECIATION - RTU	(555,579.32)
TOTAL ASSETS	<u>64,543,030.16</u>

LIABILITIES & EQUITY

LIABILITIES

ACCOUNTS PAYABLE	2,238,455.53
NOTE PAYABLE - BB&T	1,193,663.29
ACCRUED INTEREST	19,229.44
OPEB LIABILITY	133,517.00
LEASE LIABILITY	997,506.33
TOTAL LIABILITIES	<u>4,582,371.59</u>

EQUITY

CURRENT YEAR FUND BALANCE	3,120,367.21
INVEST IN CAPITAL ASSETS	38,310,586.20
FUND BALANCE	18,529,705.16
TOTAL EQUITY	<u>59,960,658.57</u>

TOTAL LIABILITIES & FUND EQUITY	<u>64,543,030.16</u>
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CARTA
OnDemand Program
7/31/2025

<u>Activity</u>	BUDGET	FY 21 Total Costs	FY 22 Total Costs	FY 23 Total Costs	FY 24 Total Costs	FY 25 Total Costs	Total	Balance	% Complete
OnDemand Program (80/20)	737,786	1,421	20,778	98,039	323,179	294,369	737,786	-	100%
OnDemand Program (Local)	-					128,385	128,385	(128,385)	
Total	737,786	1,421	20,778	98,039	323,179	422,754	866,171	(128,385)	117%
Federal FTA 5310	587,000	1,137	16,622	75,203	258,544	235,494	587,000	-	100%
Local	150,786	284	4,156	22,836	64,635	187,260	279,171	(128,385)	185%
Total	737,786	1,421	20,778	98,039	323,179	422,754	866,171	(128,385)	117%



Charleston Area Regional Transportation Authority

MEMORANDUM

TO: Board of Directors
 FROM: Robin W. Mitchum, Deputy Director of Finance and Administration
 SUBJECT: FY25/26 Proposed Budget
 DATE: June 18, 2025

Please find attached the Proposed FY25/26 Budget for your consideration.

Revenues

A detailed explanation of line-item changes are as follows:

- Farebox and Passes & Mobile Ticketing revenues have been increased for average and estimated receipts.
- Contract Service revenues for have increased based on the contract agreements and estimated ridership.
- Local contributions are funds received for shelter construction. These contributions are recorded as received.
- Federal revenue includes estimated 5307 Urban funds, 5310 Enhanced Mobility for Seniors & Individuals with Disabilities, 5307 CARES Act and ARP Act funds. CARTA receives funds as a direct recipient from FTA and Pass-Through funds from the BCDCOG. Capital funds are reflected in the capital revenues budget. The increase in Federal funding is a projection of federal grant awards.
- Sales Tax – Charleston County is the operating funds. The matching requirements for capital are reflected the capital revenues budget line item.
- Advertising is advertising on the bu
- Insurance proceeds is policy proceeds that are the result of accidents. Insurance proceeds are recorded as received.
- Sale of Assets is the proceeds from the sale of vehicles. These funds are recorded as received.

Expenditures

A detailed explanation of line-item changes are as follows:

- Retiree Benefits is increased for the cost of SCPEBA employer portion of Retiree Insurance.
- Printing is decreased due to concluding costs of rebranding materials and signage.
- Office Equipment Maintenance is increased for anticipated cost associated with the Swiftly system

- Rent includes the Ashley Phosphate Park & Ride Lot, Dorchester Village Shopping Center Park & Ride Lot, Leeds Avenue lot lease from Dominion Energy, SC Works Trident lease space, and document storage. The increase is due to average and anticipated expenditures for renewing the Park & Rides leases, SC Works lease space, and document storage.
- Communication is increased for average and anticipated costs.
- Utilities is increased for average and anticipated costs.
- Advertising is decreased to remove the Route 10 marketing campaign.
- Professional services is decreased for custodial services at the Melnick Park and Ride location.
- Contract Services is increased for Shared IGA services that includes management, administrative, financial, customer service, cash counting, marketing, advertising, maintenance costs, engineering, and professional services. Contract Services has also been adjust for anticipated Fixed Route services, security services, and the comprehensive operating analysis.
- Vehicle Maintenance increased for average and estimated maintenance costs.
- Facility Repair & Maintenance increased for average and estimated repairs and maintenance.
- Operating Fees increased for average and anticipated costs.
- Paratransit service increased for anticipated operator costs.
- Interest is decreased as the principle on the loan deceases.
- Non-Capitalized assets include security equipment, cameras, lighting, shelter panels/parts, driver safety barriers, COVID-19 PPE, and radio equipment. This line has been reduced to anticipated costs.

Capital Expenditures (Balance Sheet)

- Rolling Stock includes the purchase of vehicles and associated equipment.
- Bus Facilities/Charging stations is decreased for Leeds avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction/Bench is estimated cost for shelters and associated equipment.
- Land includes the purchase of HOP lot.
- Facilities Construction is engineering and design costs for the HOP park and ride facilities.
- Security Cameras and Equipment is funds available and anticipated expenditures to purchase security equipment at our facilities and on rolling stock.
- Capital (IT, Facility Repairs/Maint) is for the facility upgrades or repairs.

We will monitor the budget to ensure revenues and expenditure remain aligned and we will make recommended revisions as necessary.

If you have any questions, please contact me at 843-529-2126 or robinm@bcdcog.com.

CARTA
***Proposed* FY2026 Budget**

	Budget FY 2025	<i>Proposed</i> Budget FY 2026	<u>Variance</u>
<u>Revenues</u>			
Farebox	1,169,333	1,238,120	68,787
Passes & Mobile Ticketing	623,037	659,690	36,653
COC Shuttle	393,945	393,945	-
MUSC	765,160	765,160	-
City of Charleston - DASH	741,452	778,524	37,072
Local Contributions	13,150	-	(13,150)
Federal	8,909,593	11,648,167	2,738,574
Sales Tax - Charleston County	13,430,591	12,700,640	(729,951)
Advertising	850,000	900,000	50,000
Insurance Proceeds	95,493	-	(95,493)
Sale of Asset	11,775	-	(11,775)
Miscellaneous	260	-	(260)
TOTAL REVENUES	27,003,789	29,084,246	2,080,457
<u>Expenditures</u>			
Retiree Benefits	10,046	10,660	614
Supplies	65,000	65,000	-
Printing	42,000	40,000	(2,000)
Automotive	2,500	2,500	-
Postage	50	50	-
Dues/Memberships	2,500	2,500	-
Office Equipment Rental	116,225	116,225	-
Office Equipment Maintenance	356,324	411,100	54,776
Rent	35,600	38,175	2,575
Communications	166,212	167,095	883
Utilities	202,330	204,310	1,980
Advertising	65,000	5,000	(60,000)
Professional Services			
Auditing	31,200	31,850	650
Legal	1,000	1,000	-
Custodial	20,245	11,405	(8,840)
On Demand Program	531,050	531,050	-
Other	20,000	20,000	-
Contract Services			
Shared Services - IGA	3,807,434	3,972,314	164,880
Comprehensive Operating Analysis	-	1,000,000	1,000,000
Fixed Route	14,879,025	15,650,000	770,975
Money Transport	14,090	14,230	140
Security Services	124,200	171,180	46,980
Vehicle Maintenance	348,701	350,000	1,299

CARTA
***Proposed* FY2026 Budget**

	Budget FY 2025	<i>Proposed</i> Budget FY 2026	<u>Variance</u>
Facility Repair & Maintenance	47,250	48,050	800
Operating Fees & Licenses	60,400	63,420	3,020
Insurance	1,085,307	1,085,307	-
Fuel	1,268,750	1,268,750	-
Paratransit	3,622,510	3,735,000	112,490
Miscellaneous	5,400	5,950	550
Interest	43,440	37,125	(6,315)
Non-Capitalized Assets	30,000	25,000	(5,000)
TOTAL EXPENDITURES	<u>27,003,789</u>	<u>29,084,246</u>	<u>2,080,457</u>
 Excess (Deficit) of Revenues Over (Under) Expenditures	 <u>-</u>	 <u>-</u>	 <u>-</u>
 <u>Capital Revenues</u>			
Rolling Stock	254,954	2,228,000	1,973,046
Bus Facilities/Charging Stations	240,029	-	(240,029)
Bus Shelter Construction/Bench Install	92,303	-	(92,303)
Land	-	2,520,000	2,520,000
Facilities Construction	495,698	4,807,800	4,312,102
Security Cameras/Equipment	69,640	275,841	206,201
Sales Tax - Charleston County	860,909	2,097,360	1,236,451
TOTAL CAPITAL EXPENDITURES	<u>2,013,533</u>	<u>11,929,001</u>	<u>9,915,468</u>
 <u>Capital Expenditures</u>			
Rolling Stock	326,093	2,785,000	2,458,907
Bus Facilities/Charging Stations	294,929	-	(294,929)
Bus Shelter Construction/Bench Install	332,479	210,000	(122,479)
Land	-	3,150,000	3,150,000
Facilities Construction	619,622	5,414,200	4,794,578
Security Cameras/Equipment	87,050	344,801	257,751
Capital (IT, Facility Repairs/Maint)	353,360	25,000	(328,360)
TOTAL CAPITAL EXPENDITURES	<u>2,013,533</u>	<u>11,929,001</u>	<u>9,915,468</u>

CARTA <i>Proposed</i> Detailed Budgeted Expenditures FY 2025/2026
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		Approved Budget FY 2025	<i>Proposed</i> Budget FY 2026	Increase (Decrease)
RETIREE BENEFITS	Retiree Insurance	10,046	10,660	614
		<u>10,046</u>	<u>10,660</u>	<u>614</u>
SUPPLIES	Admin/Operations	65,000	65,000	-
	Total	<u>65,000</u>	<u>65,000</u>	<u>-</u>
PRINTING	Printing	37,000	40,000	3,000
	Rebranding	5,000	-	(5,000)
		<u>42,000</u>	<u>40,000</u>	<u>(2,000)</u>
AUTOMOTIVE	Parking/Mileage/Service	2,500	2,500	-
	Total	<u>2,500</u>	<u>2,500</u>	<u>-</u>
POSTAGE		50	50	-
		<u>50</u>	<u>50</u>	<u>-</u>
DUES & MEMBERSHIPS	Charleston Metro Chamber	500	500	-
	TASC (SCAMI)	2,000	2,000	-
	Total	<u>2,500</u>	<u>2,500</u>	<u>-</u>
EQUIPMENT RENTAL	Electric Bus Battery Lease	105,000	105,000	-
	Electric Bus Battery Lease Property Tax	11,225	11,225	-
	Total	<u>116,225</u>	<u>116,225</u>	<u>-</u>
OFFICE EQUIPMENT MAINTENANCE	IT / Camera Maint.	45,000	45,000	-
	Money Counting Equipment	2,000	2,000	-
	AVL Cloud Manager	19,832	20,410	578
	Genfare Support	20,190	20,935	745
	Electric Bus Mgmt Software	72,755	72,755	-
	CAD/ITS/AVL	196,547	250,000	53,453
		<u>356,324</u>	<u>411,100</u>	<u>54,776</u>
RENT	Land	6,000	6,000	-
	Park & Ride	21,700	24,020	2,320
	Document Storage	2,565	2,615	50
	SC Works Charleston Center	5,335	5,540	205
		<u>35,600</u>	<u>38,175</u>	<u>2,575</u>
COMMUNICATIONS	Telephone/Internet	43,907	44,340	433
	Tablets - Buses	45,805	46,255	450
	Radios	76,500	76,500	-
	Total	<u>166,212</u>	<u>167,095</u>	<u>883</u>
UTILITIES	Electricity	12,755	12,880	125
	Electricity -Charging Stations	185,740	187,560	1,820
	Water	3,835	3,870	35
		<u>202,330</u>	<u>204,310</u>	<u>1,980</u>

CARTA
***Proposed* Detailed Budgeted Expenditures**
FY 2025/2026

		Approved Budget FY 2025	<i>Proposed</i> Budget FY 2026	Increase (Decrease)
ADVERTISING	ALL	60,000	-	(60,000)
	BUS WRAPS	5,000	5,000	-
		<u>65,000</u>	<u>5,000</u>	<u>(60,000)</u>
PROFESSIONAL SERVICES	Audit	31,200	31,850	650
	Legal	1,000	1,000	-
	Custodial	20,245	11,405	(8,840)
	CARTA OnDemand	531,050	531,050	-
	Other	20,000	20,000	-
		<u>603,495</u>	<u>595,305</u>	<u>(8,190)</u>
CONTRACT SERVICES	Management Services	75,000	75,000	-
	Shared Services (IGA)	3,508,514	3,681,546	173,032
	Legal Fees (IGA)	108,145	56,118	(52,027)
	Transit Planning & OnDemand Planning (IGA)	52,275	103,250	50,975
	Mt. Pleasant St. Park & Ride Design (IGA)	25,000	-	(25,000)
	ITS System (IGA)	25,000	-	(25,000)
	Mobile Ticketing (IGA)	13,500	56,400	42,900
	Comprehensive Operating Analysis (COA)	-	1,000,000	1,000,000
	Fixed Route	14,879,025	15,650,000	770,975
	Money Transport	14,090	14,230	140
	Super Stop Security Services	114,650	161,440	46,790
	Mary St. Security Services	9,550	9,740	190
		<u>18,824,749</u>	<u>20,807,724</u>	<u>1,982,975</u>
VEHICLE MAINTENANCE		348,701	350,000	1,299
		<u>348,701</u>	<u>350,000</u>	<u>1,299</u>
FACILITY REPAIR & MAINTENANCE	Facility Repair Misc	40,000	40,800	800
	Bus Wash Inspection	7,250	7,250	-
		<u>47,250</u>	<u>48,050</u>	<u>800</u>
OPERATING FEES & LICENSES		60,400	63,420	3,020
		<u>60,400</u>	<u>63,420</u>	<u>3,020</u>
INSURANCE	Administration	24,221	24,221	-
	Operating	1,061,086	1,061,086	-
		<u>1,085,307</u>	<u>1,085,307</u>	<u>-</u>
FUEL	Fuel	1,268,750	1,268,750	-
		<u>1,268,750</u>	<u>1,268,750</u>	<u>-</u>
PARATRANSIT	National Express/WeDriveU	3,622,510	3,735,000	112,490
		<u>3,622,510</u>	<u>3,735,000</u>	<u>112,490</u>
MISCELLANEOUS	Misc	5,400	5,950	550
		<u>5,400</u>	<u>5,950</u>	<u>550</u>

CARTA <i>Proposed</i> Detailed Budgeted Expenditures FY 2025/2026
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		Approved Budget FY 2025	<i>Proposed</i> Budget FY 2026	Increase (Decrease)
INTEREST	BB&T/Truist - Melnick Property	43,440	37,125	(6,315)
		<u>43,440</u>	<u>37,125</u>	<u>(6,315)</u>
NON-CAPITALIZED ASSETS	Non-Capitalized Assets	30,000	25,000	(5,000)
		<u>30,000</u>	<u>25,000</u>	<u>(5,000)</u>
TOTAL OPERATING		<u>27,003,789</u>	<u>29,084,246</u>	<u>2,080,457</u>
CAPITAL				
	Rolling Stock/Fleet Repair	326,093	2,785,000	2,458,907
	Bus Facilities/Charging Stations	294,929	-	(294,929)
	Bus Shelter Construction/Bench	332,479	210,000	(122,479)
	Land	-	3,150,000	3,150,000
	Facilities Construction	619,622	5,414,200	4,794,578
	Security/Cameras	87,050	344,801	257,751
	Capital (IT, Facility Repairs/Maint)	353,360	25,000	(328,360)
TOTAL CAPITAL		<u>2,013,533</u>	<u>11,929,001</u>	<u>9,915,468</u>



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: September 15, 2025
To: CARTA Board of Directors
From: Ronald E. Mitchum, Executive Director
Subject: Transit Planning Project Updates for August 2025

Please find the progress reports for transit planning projects.

1. Service Planning Initiatives (Project Manager: Megan Ross)
2. CARTA Comprehensive Operational Analysis (Project Manager: Megan Ross)
3. US 52 BRT Study (Project Manager: Sharon Hollis/Megan Ross)
4. CARTA On-Demand (TNC Pilot Project) (Project Manager: Courtney Cherry)
5. Shelter Improvement Program (Project Manager: Rainee Kearney)
6. Shipwatch Square Transit Center (Project Manager: Sharon Hollis)
7. Lowcountry Rapid Transit (Project Manager: Sharon Hollis)
8. Dorchester Transit Signal Priority (TSP) Pilot Project (Project Manager: Sharon Hollis)
9. Mt. Pleasant Street Park and Ride (Project Manager: Robin Mitchum)
10. Fairgrounds Park and Ride (Project Manager: Robin Mitchum)
11. O&M Facility – LCRT (Project Manager: Robin Mitchum)
12. Mobile Ticketing Sales and Use (Project Manager: Jeff Burns)

Please let me know if you need additional information.

MEMORANDUM

1. Service Planning Initiatives

- Staff have continued working on the certification of the APC counts. The report was finalized in late August. Staff will submit the report in the first week of September. Additionally, a scope of work was created to proceed with ongoing service and maintenance.
- Staff continued to meet with MUSC to ensure that Rt. 203 is running as planned before they reduce the number of vehicles they operate along a similar route. An additional stop was added on Lockwood Dr/ WestEdge St. The increased service started on August 1st.
- Staff continued working with Spare and We Drive U to make changes to the Spare software to improve Paratransit service.
- Staff finalized the contract with Nelson\Nygaard for the Comprehensive Operational Analysis (COA) scope and budget. Kickoff is set for mid-September.
- Staff continued working on tablet replacement and system improvements for fixed route vehicles. We are planning on a full replacement by November 1st.
- Staff participated in an LCRT Exiting Bus Stop Location Review. Staff participated in an LCRT OMF Safety and Security Workshop. Staff continue to participate in the LCRT OMF design review.
- Staff participated in the TCL Transit Study Route Design two-day workshop.
- Staff met with the City of Charleston to discuss the improvements planned for Sam Rittenberg Blvd.
- Staff presented to the Friends of Bartimeus, focusing on the On-Demand and the new Spare (paratransit) App.
- Staff continue working with development review and infrastructure improvement along the bus routes.
- Staff continued providing daily service reports to the Executive Director to help support ongoing improvement efforts.
- Staff tracks and investigates all missed service. It is reported to We Drive U and docked as liquidated damages.
- Staff assisted with the monthly NTD sample reporting on ridership.

2. Comprehensive Operational Analysis

- Final contract fully executed on August 26th, 2025.
- Project kick-off scheduled mid-September.

3. US 52 BRT Study

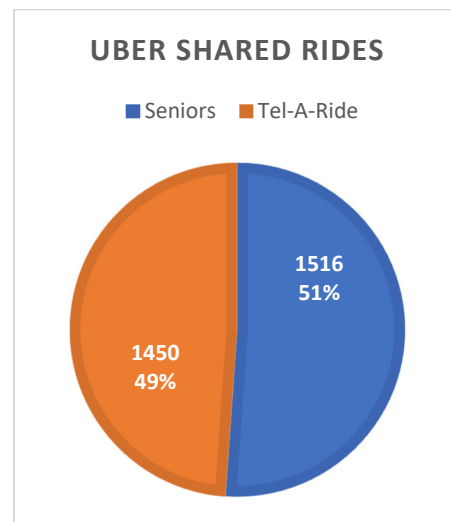
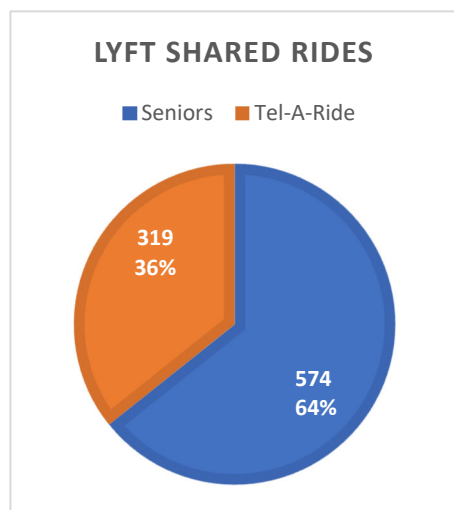
- Final report in development and BCDCOG Board presentation scheduled for Fall 2025.

4. CARTA OnDemand (TNC Pilot)

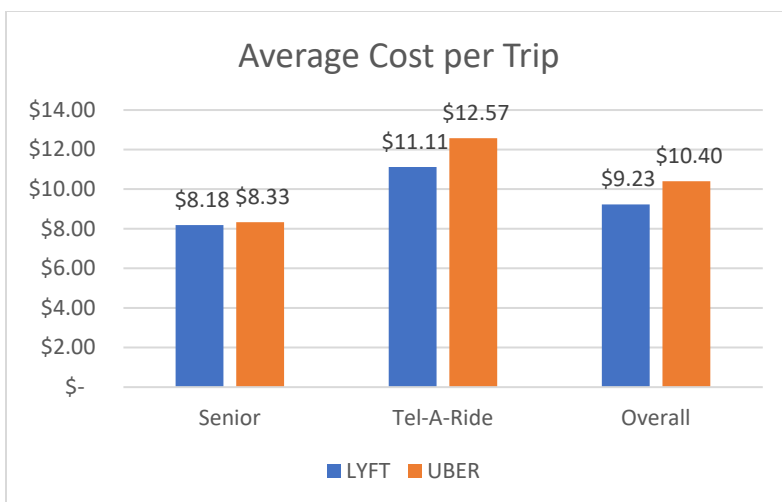
Staff contracts with service providers Uber and Lyft to provide subsidized transportation. CARTA OnDemand launched on February 1, 2021. On March 1, 2025, program changes were implemented and updated for senior vouchers. Changes included reduction in CARTA max subsidy, monthly vouchers to weekly vouchers, and an increase in min customer pay. The service

offers door-to-door subsidized services for seniors (60+) and Tel-A-Ride customers and covers the Tel-a-Ride service area Monday through Friday, between the hours of 7 AM and 5 PM. Senior customers pay an initial \$5 with a maximum trip subsidy of \$14 and any surplus being charged to the rider. Tel-A-Ride customers pay an initial \$4 with a maximum trip subsidy of \$30 and any surplus amount being charged to the rider.

In August 2025, there were 2,045 senior riders and 236 Tel-A-Ride customers approved to use OnDemand service, a total of 2,281. Also in August, CARTA OnDemand had a total of 3,857 trips with 46% of the trips being taken by paratransit customers and 54% being taken by senior customers.

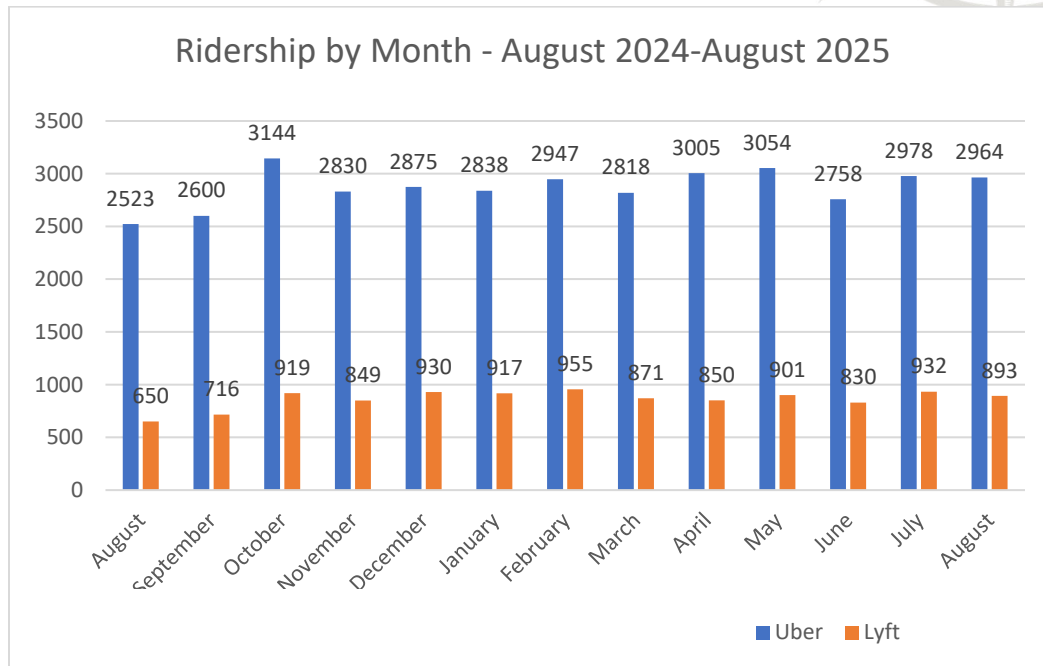


In August, the 3,857 trips (Tel-A-Ride and senior) averaged \$10.13 per trip. Tel-A-Ride trips averaged \$12.31 and senior trips averaged \$8.29. To date (February 2021 – present), CARTA has spent a total of \$866,965.84 on the OnDemand program.



<u>LYFT</u> <u>STATISTICS</u>
• 893 Trips provided
• Avg Trip Cost: \$9.23
• 144 Unique Riders
• Total Cost: \$8,239.82

<u>UBER STATISTICS</u>
• 2964 Trips provided
• Avg Trip Cost: \$10.14
• 417 Unique Riders
• Total Cost: \$30,846.60



Ongoing Tasks:

Program Parameters

- Parameters to CARTA OnDemand were updated and approved 11/2024. Changes to be implemented March 1st, 2025. Changes include an increase in the customer fair, reduction in CARTA subsidy amount, an age increase, and reduction in vouchers allocated. These changes resulted in the removal of any current customers under 60 years of age.
- As a result, OnDemand has seen an average of \$5,500 decrease in monthly costs since March 2025

Coordination with TNC provider

- Staff coordinates with Uber and Lyft to ensure consistent service delivery and address service delivery and billing issues.

Marketing

- Marketing collateral has been distributed by request and through various public outreach efforts.

- Outreach efforts specific to CARTA OnDemand have been held at local senior centers, medical facilities, and community living centers.

Application approval and customer service

- Staff application process continues to be an efficient approval process.
- Staff approves applications from seniors and paratransit customers within 15 days of receiving.
- Staff provides customer service by responding to inquiries about the service and assisting new riders with information on how to use Uber and Lyft

Performance Monitoring (ongoing)

- Staff tracks ridership and expenditures monthly.
- Ridership has risen consistently.
- There are no outstanding or settled claims exceeding \$100,000. There are no claims or litigation involving third-party contracts and potential third-party contract.

5. CARTA Shelter Improvement Program (SIP)

Bus stops play an important role in how our riders experience transit. CARTA is working to continuously improve our bus stops by providing the best amenities for riders as they board and depart the bus.

Shelters/Benches in development:

Completed:

- 133 Azalea Dr / Meridian Rd – Installation Complete
- 124 Azalea Dr / Elegans Dr – Installation Complete

In Progress:

- 98 Wentworth St. - Temporary stop placement, easement agreement and ADA Bench pad and bench - Development phase of project.
- 1940 Savannah Hwy - Requested shelter pad and shift current stop far side of the intersection - Development phase of the project.
- Stocker Dr./ Savannah Hwy- Request for bench pad, trash can and bench- Development Phase of the project.
- 844 Savannah Hwy - Requested bench pad. Pad being poured.

MEMORANDUM

- 59 Meeting St/Line St - Shelter Installation within in engineering phase.
- 4 Bench Installations along Northwoods Blvd - In engineering phase.
- Stop ID 627 Skylark Dr / Savannah Hwy - In engineering phase.
- 512 Johnnie Dodds Blvd - Plans in progress; awaiting a developer meeting to discuss a potential change in shelter location.
- Bench Installations (West Ashley & North Charleston corridors) - Pending installation of DuMor benches.
- Courier Square II - Site plan review underway to determine needs.
- 710 Coleman Blvd / Patriots Point Rd - Shelter installation in progress.
- 674 Coleman Blvd / Patriots Point Blvd - Shelter installation in progress.
- 135 The Citadel - Shelter installation in progress.
- 304 Morrison Dr / Jackson St - Bench installation in progress; ADA compliance issues under review.
- 302 Morrison Dr / Jackson St (Sanders-Clyde Elementary) - Shelter installation in progress; ADA compliance issues under review.
- Savage Rd - Sidewalk and shelter pad installation scheduled to start, completion by January 2025 (pending update).
- Dorchester Rd - SCDOT Safety Audit under review.
- 783 Calhoun St / Ashley Ave - CARTA-initiated infrastructure; shared easement agreement in progress with MUSC.
- 575 Calhoun St / Jonathan Lucas St (far side) - CARTA-initiated infrastructure; shared easement agreement in progress with MUSC.
- 485 Jonathan Lucas St / MUSC Quad - CARTA-initiated infrastructure; shared easement agreement in progress with MUSC.

Letters of Coordination Issued:

CARTA issued letters of coordination for the following developments to support transit integration in site planning:

- 1912 Succes St
- 1070 Morrison Dr

- Stocker Dr./ Savannah Hwy
- 4936 Rivers Ave
- 1940 Savannah Hwy
- 3325 South Morgans Point Rd
- 7322 Pepperdam Ave
- Long Savanna
- Maybank Landing
- 98 Wentworth St



Guidelines

Transit Design Guidelines have been adopted by CARTA Board and staff continue to work with municipalities and developers on implementing these guidelines. These guidelines are being shared with developers through development review.

Solar Lighting Project

Solar lighting systems provide security and illumination in needed areas when grid power is unattainable or costly to bring to a site. CARTA has invested \$178,180 into solar lights for the region. In phase 1, 125 were installed. 50 new lights were purchased in Phase 2, and 41 of those lights have been installed.

Digital Signage

The first phase of this project has been completed. Continue to monitor digital signs.

6. Shipwatch Square/Transit Hub

- NEPA: NEPA is complete.
- A&E Design: 95 percent design submitted to the City of North Charleston for municipal reviews.
- IFB: 100% design and bid documents in client review/comment response. Anticipated bid date Fall 2025. Permitting is in process.
- Workforce Development Task: Working with Trident Tech scoping and budget development is underway for workforce development task.

7. Lowcountry Rapid Transit

A&E Design: 100%/IFB deliverable 1st Review due October 2025.

MEMORANDUM

Key Stakeholder Coordination: Stakeholder meetings are ongoing. Municipal design review follow-up meetings in September and October.

FTA Coordination: Bi-Monthly and quarterly meetings are held with FTA and the Project Management Oversight Consultant (PMOC) throughout the Engineering phase. PMOC participates in monthly risk review meetings. Submitted package for updated rating to FTA in August 2025. Readiness documents for FFGA are in development.

NEPA: Documented Categorical Exclusion was approved by FTA in July 2021. A reevaluation document for 60% design was submitted to FTA in August 2024 and was approved by FTA in October 2024. A reevaluation for project shift to diesel fleet as submitted and approved by FTA on July 8, 2025. 90% design did not generate any new impact or reevaluation, memos to be provided to FTA to document the changes in September.

Maintenance Facility: 60% design deliverable review on September 16. Site surveys and wetland delineation are complete. Sewer easement coordination is underway. No NEPA impacts from 60% design.

Transit Signal Prioritization: Transit signal prioritization at intersections is included as part of the LCRT project. A demonstration project of TSP on Dorchester Road was initiated to develop the technology and infrastructure on a smaller scale corridor to advance that technology on CARTA transit buses traveling on Dorchester Road. Progress on that effort is provided in #9 below.

Public Involvement: Stakeholder and neighborhood meetings are ongoing. Several neighborhood presentations and tabling events scheduled for summer and fall. Contractor outreach activities scheduled in September and October to raise awareness of upcoming contract/bidding opportunities for LCRT. Next public meeting anticipated in early 2026.

ROW Acquisition: ROW acquisition for the corridor, led by SCDOT, is underway.

Utility Coordination: Monthly utility coordination meetings with all impacted utilities are underway. Pre Utility Agreements (required for FTA funding) have been sent to utility providers for review and are being routed for legal reviews/signatures. Smaller, focused utility coordination meetings with major utility providers, Dominion, CWS, and North Charleston Sewer District are occurring on biweekly and triweekly basis to minimize conflicts caused by drainage needed for the project.

Construction Related Activities: Meetings related to coordination on MOT, IGAs, CEI, bidder outreach, and construction phase project procedures are underway. CEI procurement documents and contract templates are in review to advance CEI procurement early next year.

Systems Integration: Tasks associated with transit systems and integration (vehicles, fare vending, technology, etc.) are underway. Bi-weekly meetings with the systems integration team are

underway. Route redesign and CARTA infrastructure modifications to be developed in the coming year as part of CARTA COA effort.

8. Dorchester TSP

The TSP Team has been working on the following tasks:

- Procurement documents are in the final draft.
- IGA is under SCDOT review, operations and maintenance plan to be finalized once IGA is complete.
- Phase 3 to be procured Fall 2025.

9. Mt. Pleasant Street Park and Ride

We continue to work with the TRC on finalizing drainage issues.

10. Fairgrounds Park and Ride

The ECFC & CARTA lawsuit is still moving forward.

11. O&M Facility (Acres Drive, Ladson)

The adjacent property sewer easement agreement has been signed. We are working on appraisal and review appraisal for FTA review and approval.

12. Mobile Ticketing Sales & Use

During the month of August 2025, mobile ticket sales totaled \$32,067.45. This is a 7.4% increase in sales revenue over August 2024 and an 11.6% decrease from July 2025. Mobile ticket sales comprised 22.1% of total farebox revenue for the month and totals 21.5% of the revenue fiscal year to date. Mobile ticketing revenue comprised 17.0% of total farebox revenue last year fiscal year to date. Mobile ticket sales are 24.5% greater than mobile ticket sales last year fiscal year to date. There were 1,892 unique users over the month, conducting 17,127 transactions. The pass type with the highest frequency of use is the local, fixed-route, one-trip ticket and the route with the highest usage is Route 10. Our institutional partners are reviewing the structure of a pass program using the expanded functionality of the validator. Marketing materials are in development to announce the expanded payment options available on CARTA Tel-A-Ride service.



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: September 12, 2025
To: Ronald E. Mitchum, Executive Director
From: Megan Ross, Transit Planner
Subject: August 2025 Ridership Report Summary Statistics

The following information presents an overview of the ridership statistics for the month of July 2025.

- Ridership for the month was 250,834, which is a 37.8% increase from August of last year and a 2.9% increase from the month of July.
 - Fare Riders 61.76% of total
 - Pass Riders 32.85% of total
 - Transfers 5.39% of total
- The passengers per hour averaged 14.0, which is a 32.1% increase from August of last year and a 2.19% increase from the month of July.
- The average cash payment per passenger was \$0.31, a 37% decrease from last year.
- Revenue for the month totaled \$295,270.27, a 9.9% increase from last year.
 - Farebox Revenue 60.7% of total
 - Pass/Presale Revenue 39.3% of total
- The system wide cost per passenger was \$5.30.
- Routes that did not meet performance standards include Express 2 Mt. Pleasant- West Ashley, Rt. 40 – Mt. Pleasant, Rt. 41 - Coleman Blvd., Rt. 42- Wando Circulator, and Rt. 104- Montague Ave.
- Farebox recovery for the system was 18.2%.

- Tel-A-Ride ridership for the month was 4,214.
- The cost per Tel-A-Ride trip was \$53.48.

Please feel free to contact me with any questions or for further information.

CARTA Monthly Performance August 2025

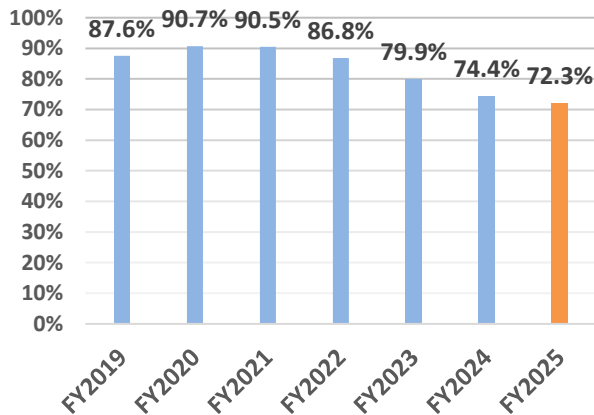
Fixed Route Performance:

- Passengers per Hour: 14.0
- On Time Performance: 73.2%
- Complaints per 100,000 Passengers: 3.2
- Compliments per 100,000 Passengers: 0.8
- Miles between Road Calls: 14,639
- Revenue Vehicle Accidents per 100,000 Miles: 2.4
- Preventable Accidents per 100,00 Miles: 0.8

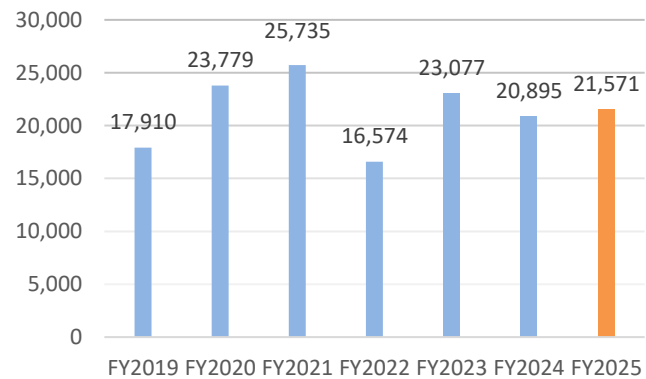
Fixed Route Annual Trends FY 2019 – FY2025

(Notes: 1 - FY2025 is partial year data)

ON TIME PERFORMANCE

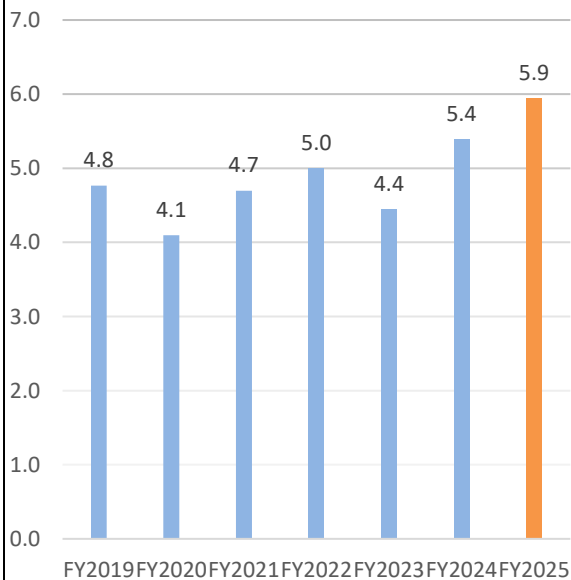


TOTAL MILES B/W ROAD CALLS

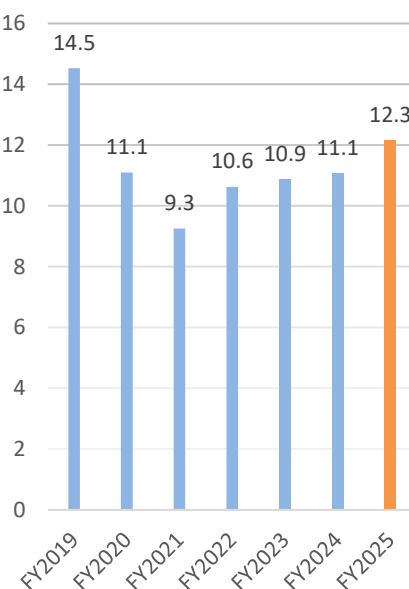


Paratransit Performance:

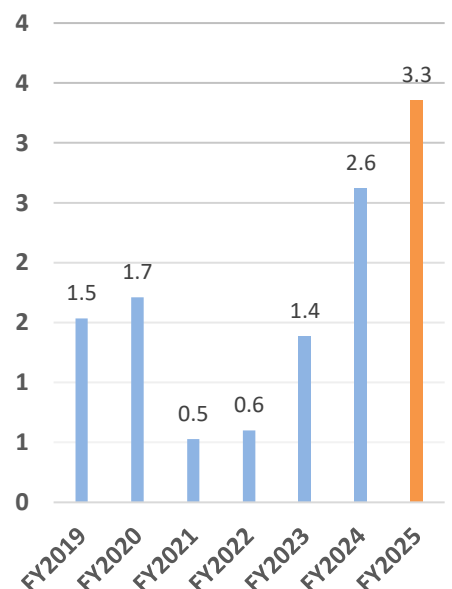
ACCIDENTS PER 100,000 MILES



PASSENGERS PER HOUR



COMPLAINTS PER 100,000 PSGRS



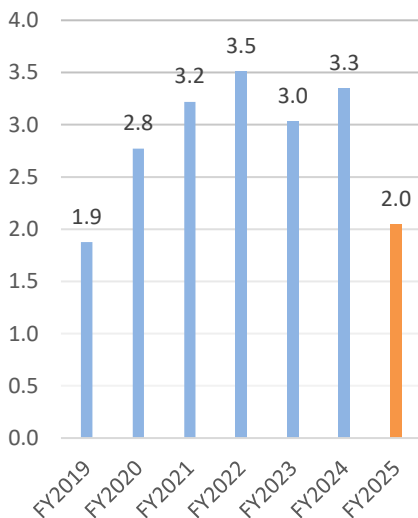
Paratransit Performance:

- Total Passengers: 4,214; Passengers per Hour: 1.61
- No Shows: 222
- On-Time Performance: 86.0%
- Complaints per 1,000 Passengers: 0.0
- Compliments per 1,000 Passengers: 0.0
- Miles between Road Calls: 52,154
- Total Revenue Accidents per 100,000 Miles: 1.8
- Preventable Accidents per 100,000 Miles: 1.8

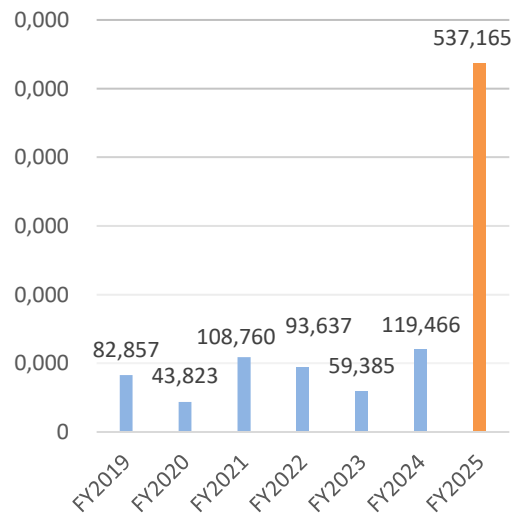
Paratransit Annual Trends - FY2019 – FY2025

(Notes: 1 - FY2025 is partial year data; 2- Effective January 2021, cancelled at door is rolled into No Shows)

ACCIDENTS PER 100,000 MILES



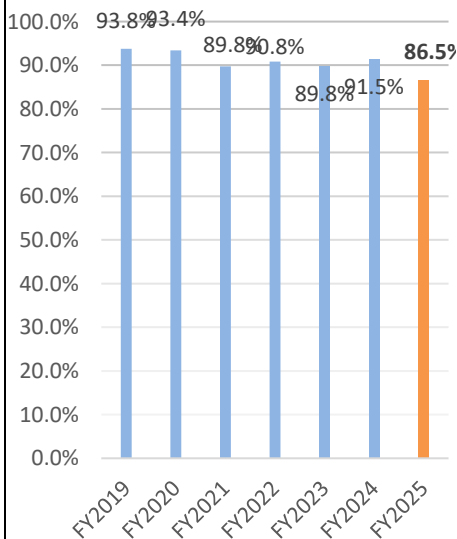
MILES B/W ROAD CALLS



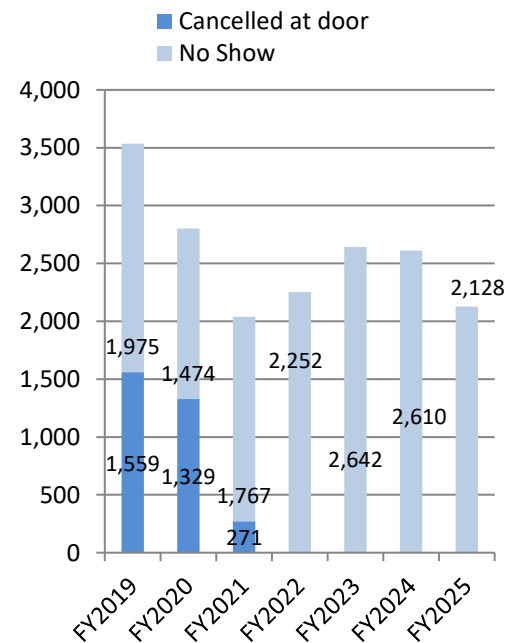
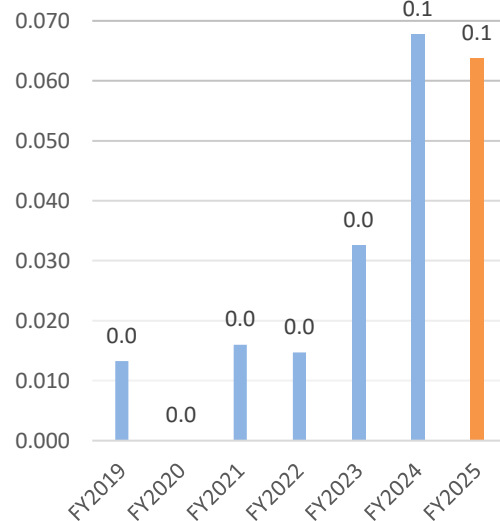
PASSENGERS PER HOUR



ON TIME PERFORMANCE



COMPLAINTS PER 1,000 PASSENGERS



Revenue/Cost/Ridership for the Month of August 2025

Route Name	Farebox Revenue	Pass/Presale Revenue	2024 Revenue	2025 Revenue	Cost of Operation	Hours Operated	Percent Cost Recovered	Cost Per Passenger	Deviation From System Average	Allowable Deviation Under Performance Standards	2024 Passengers Per Hour	2025 Passengers Per Hour	Change from Last Year	Passenger Per Hour Target Under Performance Standards	2024 Ridership	2025 Ridership	Change from Last Year	Change from Last Year	% of Total Ridership
1 James Island-North Charleston Express	\$383.31	\$ 8,555.29	\$ 11,218.27	\$8,938.60	\$ 59,319.07	653.78	15.1%	\$ 7.93	-3.09%	-5.00%	7	10	38%	15	4,649	6,350	1,701	37%	2.53%
2 Mt. Pleasant-West Ashley Express	\$ 625.76	\$ 6,877.91	\$ 6,979.70	\$ 7,503.67	\$ 58,205.78	641.51	12.9%	\$ 9.93	-5.27%	-5.00%	6	8	38%	15	3,754	5,105	1,351	36%	2.04%
3 Dorchester Rd-Summerville Express	\$919.66	\$ 5,665.35	\$ 5,461.06	\$6,585.01	\$ 41,216.13	454.26	16.0%	\$ 8.24	-2.19%	-5.00%	7	9	36%	15	3,052	4,205	1,153	38%	1.68%
4 Airport Express	\$ -	\$ -	\$ -	\$ -	\$ -		-	-	-	-5.00%	-	-	-	15	-	-	-	-	0.00%
7 HOP Shuttle (Hospitality on Peninsula)	\$ -	\$ -	\$ -	\$ -	\$ -		-	-	-	-15.00%	-	-	-	10	-	-	-	-	0.00%
10 Rivers Avenue	\$ 28,391.64	\$ 15,510.51	\$ 45,851.71	\$ 43,902.15	\$ 249,398.14	2,748.72	17.6%	\$ 3.94	-0.56%	-10.00%	15	19	29%	20	39,483	52,173	12,690	32%	20.80%
11 Dorchester Rd/Airport	\$ 8,258.28	\$ 4,922.23	\$ 11,711.15	\$ 13,180.51	\$ 109,364.38	1,205.35	12.1%	\$ 5.81	-6.11%	-10.00%	10	14	43%	20	11,413	16,557	5,144	45%	6.60%
12 Upper Dorch/Ashley Phosphate Rd	\$ 11,060.12	\$ 5,648.81	\$ 15,403.50	\$ 16,708.93	\$ 117,650.07	1,296.67	14.2%	\$ 5.31	-3.96%	-10.00%	11	15	37%	20	13,692	19,001	5,309	39%	7.58%
13 Remount Road	\$ 3,607.10	\$ 2,268.92	\$ 6,340.57	\$ 5,876.02	\$ 70,342.16	775.27	8.4%	\$ 8.45	-9.81%	-10.00%	8	10	29%	20	6,271	7,632	1,361	22%	3.04%
20 King Street/Meeting St	\$ 0.50	\$ 6,000.00	\$ 6,000.00	\$ 6,000.50	\$ 59,668.39	657.63	10.1%	\$ 3.67	-8.11%	-10.00%	17	22	31%	20	11,004	14,642	3,638	33%	5.84%
30 Savannah Highway	\$ 3,298.21	\$ 1,907.71	\$ 4,573.39	\$ 5,205.92	\$ 59,973.25	660.99	8.7%	\$ 8.53	-9.48%	-10.00%	6	10	50%	20	4,321	6,417	2,096	49%	2.56%
31 Folly Road	\$ 2,783.47	\$ 2,216.89	\$ 4,225.26	\$ 5,000.36	\$ 77,953.70	859.16	6.4%	\$ 9.78	-11.75%	-15.00%	5	9	67%	10	4,384	7,457	3,073	70%	2.97%
32 North Bridge	\$ 5,199.93	\$ 3,571.94	\$ 7,061.02	\$ 8,771.87	\$ 77,410.22	853.17	11.3%	\$ 5.71	-6.83%	-10.00%	9	14	49%	20	7,921	12,015	4,094	52%	4.79%
33 St. Andrews/Ashley River Rd	\$ 5,015.94	\$ 3,131.95	\$ 9,149.36	\$ 8,147.89	\$ 65,096.01	717.45	12.5%	\$ 5.41	-5.65%	-10.00%	13	15	10%	20	9,399	10,535	1,136	12%	4.20%
40 Mt. Pleasant	\$ 2,149.28	\$ 1,820.31	\$ 4,366.71	\$ 3,969.59	\$ 60,847.91	670.63	6.5%	\$ 9.29	-11.64%	-10.00%	6	9	51%	20	4,061	6,123	2,062	51%	2.44%
41 Coleman Boulevard	\$ 722.80	\$ 449.50	\$ 1,353.13	\$ 1,172.30	\$ 35,216.90	388.14	3.3%	\$ 22.52	-14.83%	-10.00%	2	4	75%	20	861	1,512	651	76%	0.60%
42 Wando Circulator	\$ 460.30	\$ 398.67	\$ 1,096.28	\$ 858.97	\$ 33,534.72	369.60	2.6%	\$ 24.37	-15.60%	-15.00%	2	4	47%	10	885	1,341	456	52%	0.53%
102 North Neck/ Rutledge Ave	\$ 665.67	\$ 881.17	\$ 1,641.79	\$ 1,546.84	\$ 43,640.50	480.98	3.5%	\$ 14.20	-14.62%	-15.00%	4	6	72%	10	1,804	2,964	1,160	64%	1.18%
103 Leeds Avenue	\$ 483.46	\$ 412.94	\$ 741.97	\$ 896.40	\$ 15,086.09	166.27	5.9%	\$ 10.22	-12.22%	-15.00%	5	8	59%	10	890	1,389	499	56%	0.55%
104 Montague Avenue	\$ 1,788.05	\$ 1,266.75	\$ 1,739.54	\$ 3,054.80	\$ 63,678.77	701.83	4.8%	\$ 14.23	-13.36%	-10.00%	3	6	136%	10	1,942	4,261	2,319	119%	1.70%
203 Medical Shuttle	\$ -	\$ 52,475.00	\$ 48,528.34	\$ 52,475.00	\$ 83,580.93	921.18	62.8%	\$ 1.14	44.62%	-10.00%	28	30	7%	10	12,981	27,315	14,334	110%	10.89%
210 Aquarium/ CofC DASH	\$ -	\$ 46,218.89	\$ 33,991.44	\$ 46,218.89	\$ 52,674.73	580.55	87.7%	\$ 0.75	69.58%	-15.00%	14	15	5%	10	8,104	8,596	492	6%	3.43%
211 Meefing/King DASH	\$ -	\$ 28,595.89	\$ 25,791.44	\$ 28,595.89	\$ 109,654.72	1,208.55	26.1%	\$ 3.49	7.92%	-15.00%	19	19	2%	10	19,348	23,226	3,878	20%	9.26%
213 Lockwood/Calhoun DASH	\$ -	\$ 12,595.89	\$ 9,791.44	\$ 12,595.89	\$ 39,260.84	432.71	32.1%	\$ 2.99	13.92%	-15.00%	23	21	-12%	10	9,983	8,919	(1,064)	-11%	3.56%
301 Glenn McConnell Circulator	\$ 1,171.39	\$ 870.46	\$ 1,798.26	\$ 2,041.85	\$ 34,222.47	377.18	6.0%	\$ 10.99	-12.20%	-15.00%	5	8	66%	10	1,767	2,928	1,161	66%	1.17%
Beach Shuttle	\$ -	\$ 6,022.43	\$3,764.80	\$ 6,022.43	\$ 8,778.37	96.75	68.6%	\$ 16.12	50.44%	-15.00%	1	2	28%	10	120	171	51	43%	0.07%
TOTAL	\$76,984.87	\$ 218,285.40	\$ 268,580.13	\$295,270.27	\$ 1,625,774.25	17,918.33	18.2%	\$ 5.30			10.6	14.0	33%		182,087	250,834	68,747	37.8%	99.9%

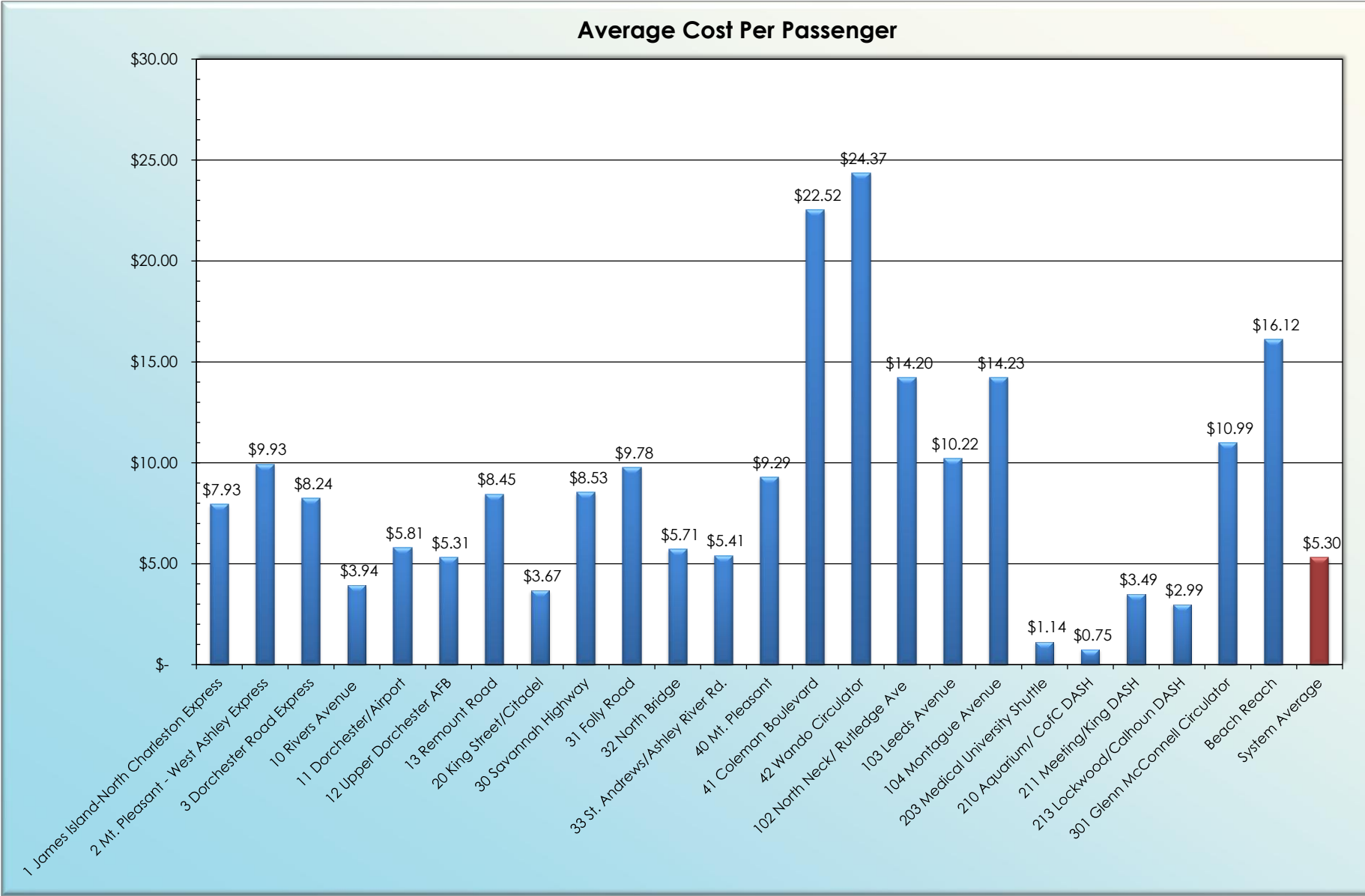
NOT meeting Revenue Recovery Standards

Meeting Passenger Per Hour Standards

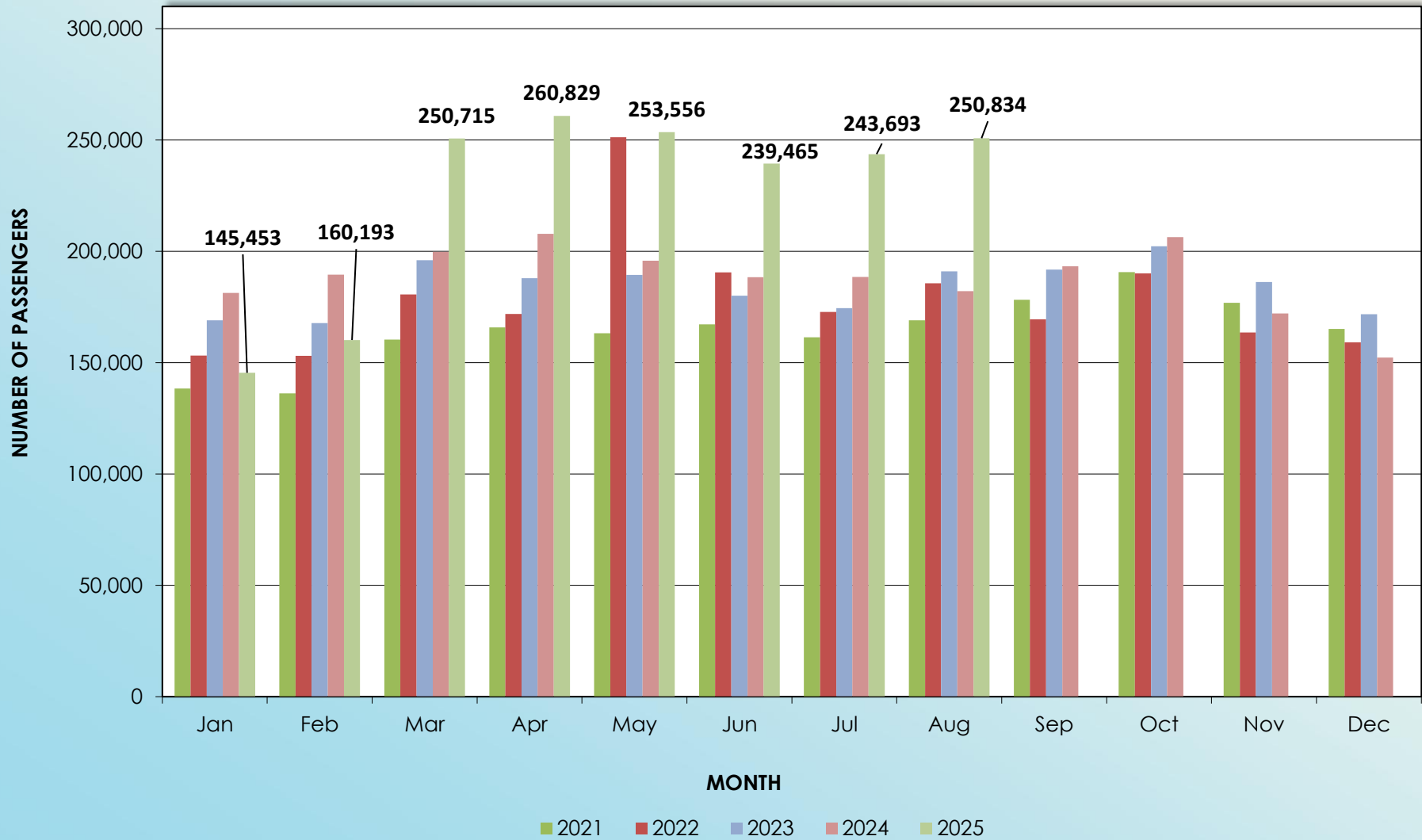
NOT Meeting Passenger Per Hour Standards

Revenue/Cost/Ridership for the Month of August 2025

Route Name	Average Cost Per Passenger
1 James Island-North Charleston Express	\$ 7.93
2 Mt. Pleasant - West Ashley Express	\$ 9.93
3 Dorchester Road Express	\$ 8.24
4 Airport Express	-
7 HOP Shuttle (Hospitality on Peninsula)	-
10 Rivers Avenue	\$ 3.94
11 Dorchester/Airport	\$ 5.81
12 Upper Dorchester AFB	\$ 5.31
13 Remount Road	\$ 8.45
20 King Street/Citadel	\$ 3.67
30 Savannah Highway	\$ 8.53
31 Folly Road	\$ 9.78
32 North Bridge	\$ 5.71
33 St. Andrews/Ashley River Rd.	\$ 5.41
40 Mt. Pleasant	\$ 9.29
41 Coleman Boulevard	\$ 22.52
42 Wando Circulator	\$ 24.37
102 North Neck/ Rutledge Ave	\$ 14.20
103 Leeds Avenue	\$ 10.22
104 Montague Avenue	\$ 14.23
203 Medical University Shuttle	\$ 1.14
210 Aquarium/ CofC DASH	\$ 0.75
211 Meeting/King DASH	\$ 3.49
213 Lockwood/Calhoun DASH	\$ 2.99
301 Glenn McConnell Circulator	\$ 10.99
Beach Reach	\$ 16.12
System Average	\$ 5.30



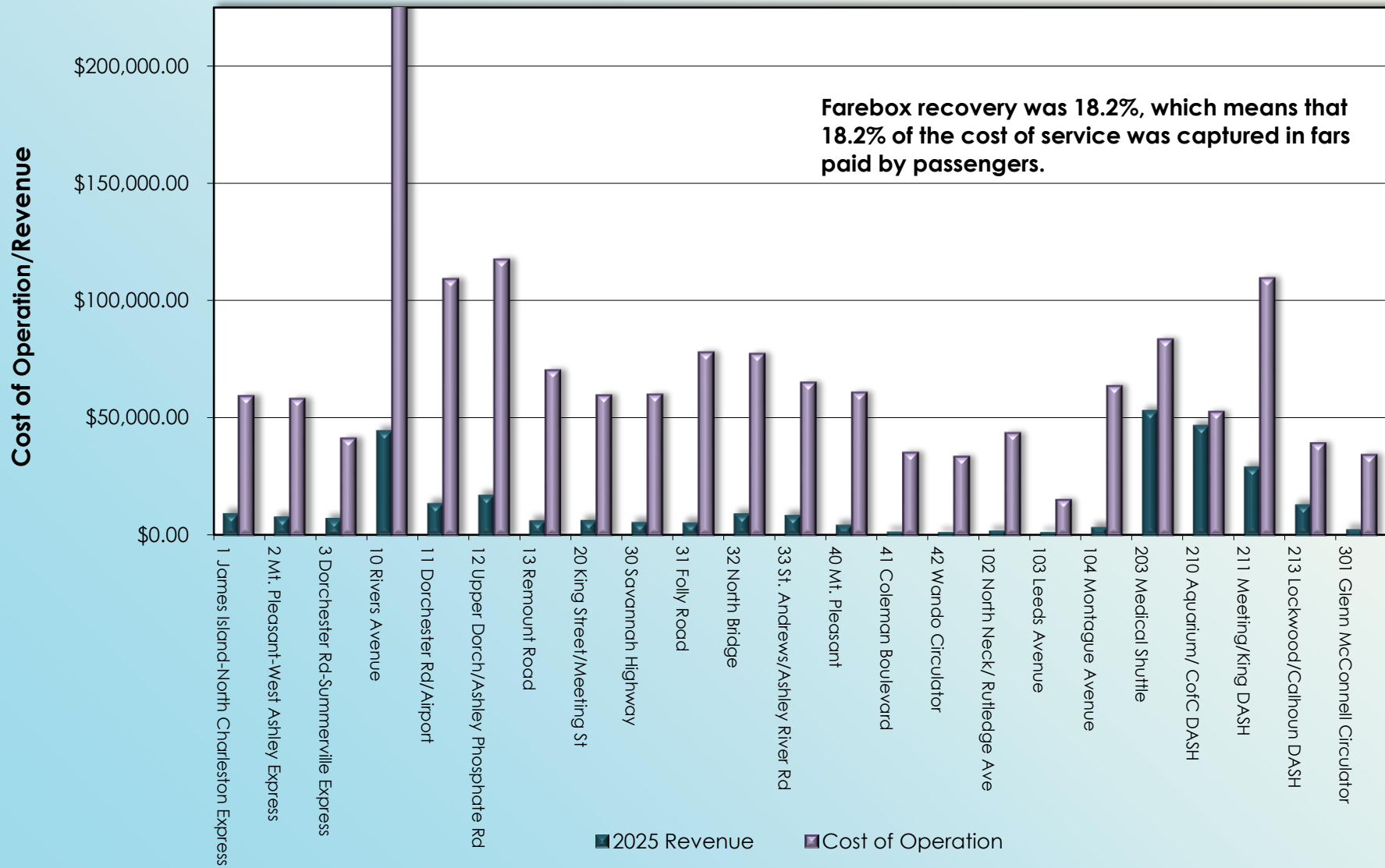
Fixed Route Ridership



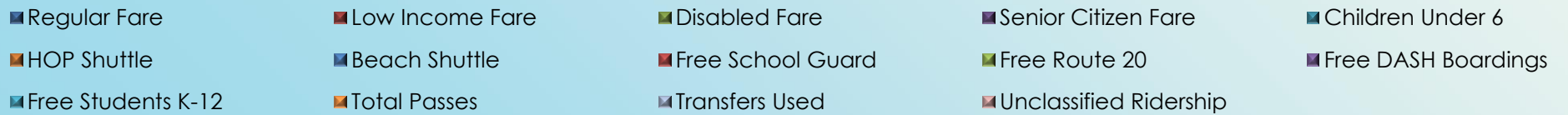
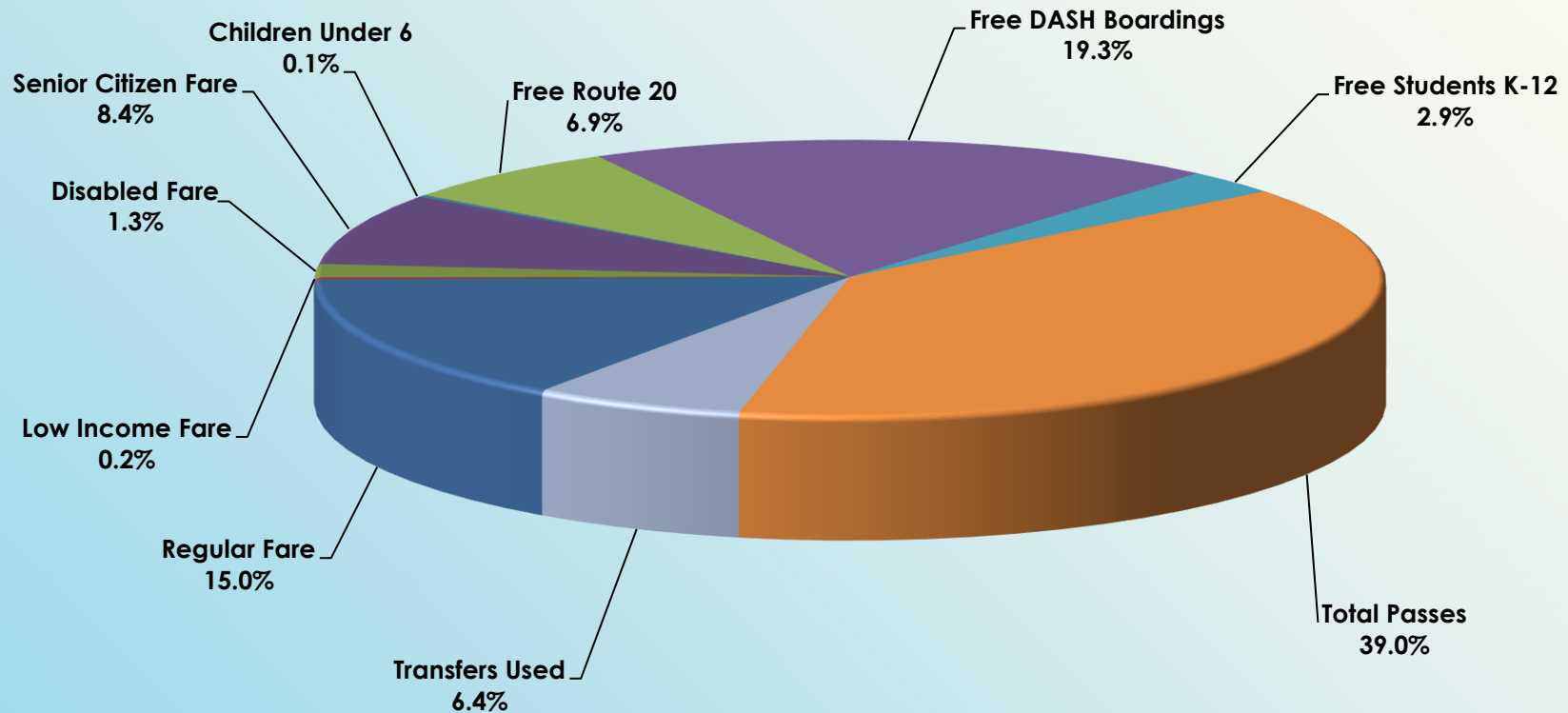
Fixed Route Revenue



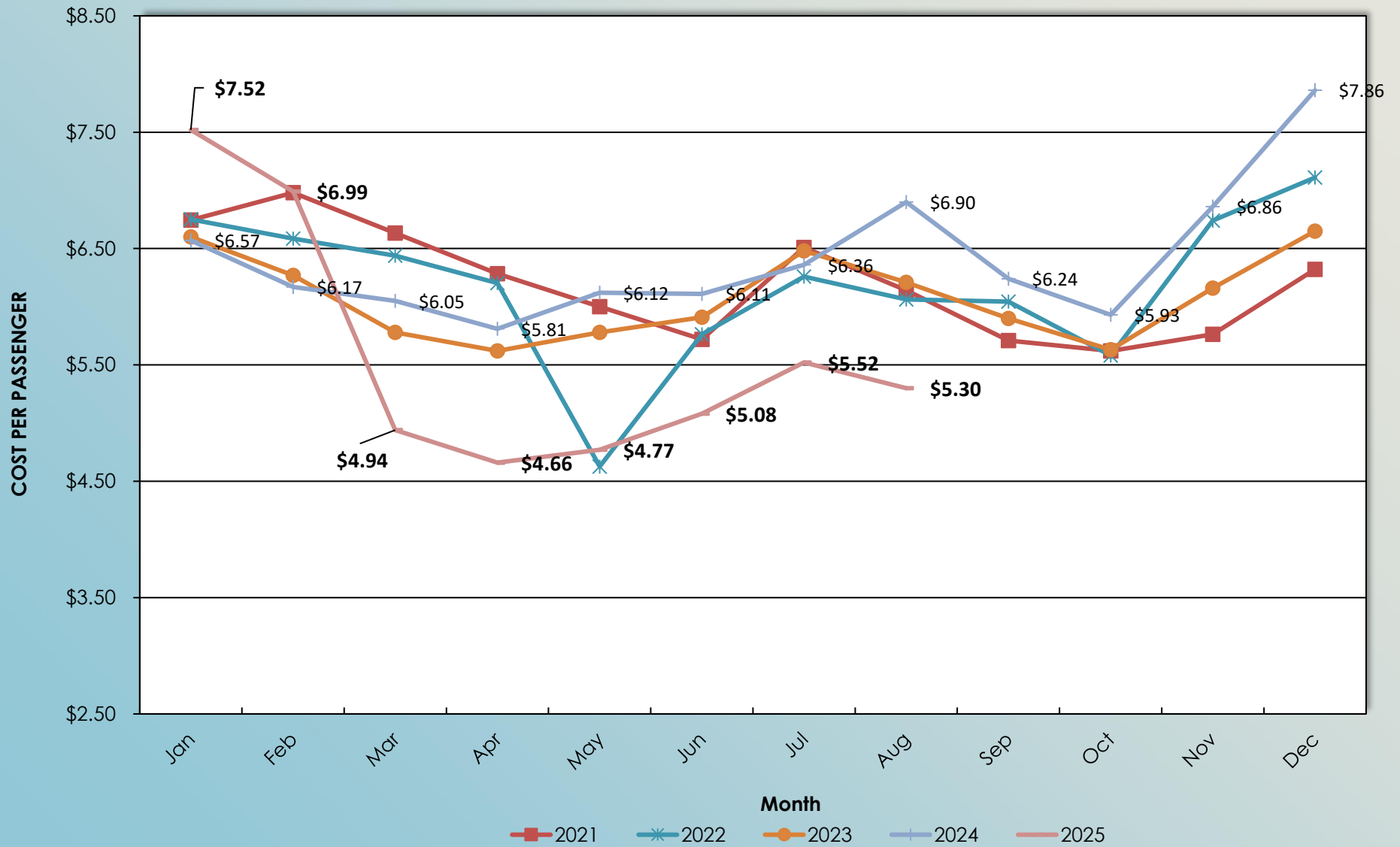
Revenue & Cost by Route August 2025



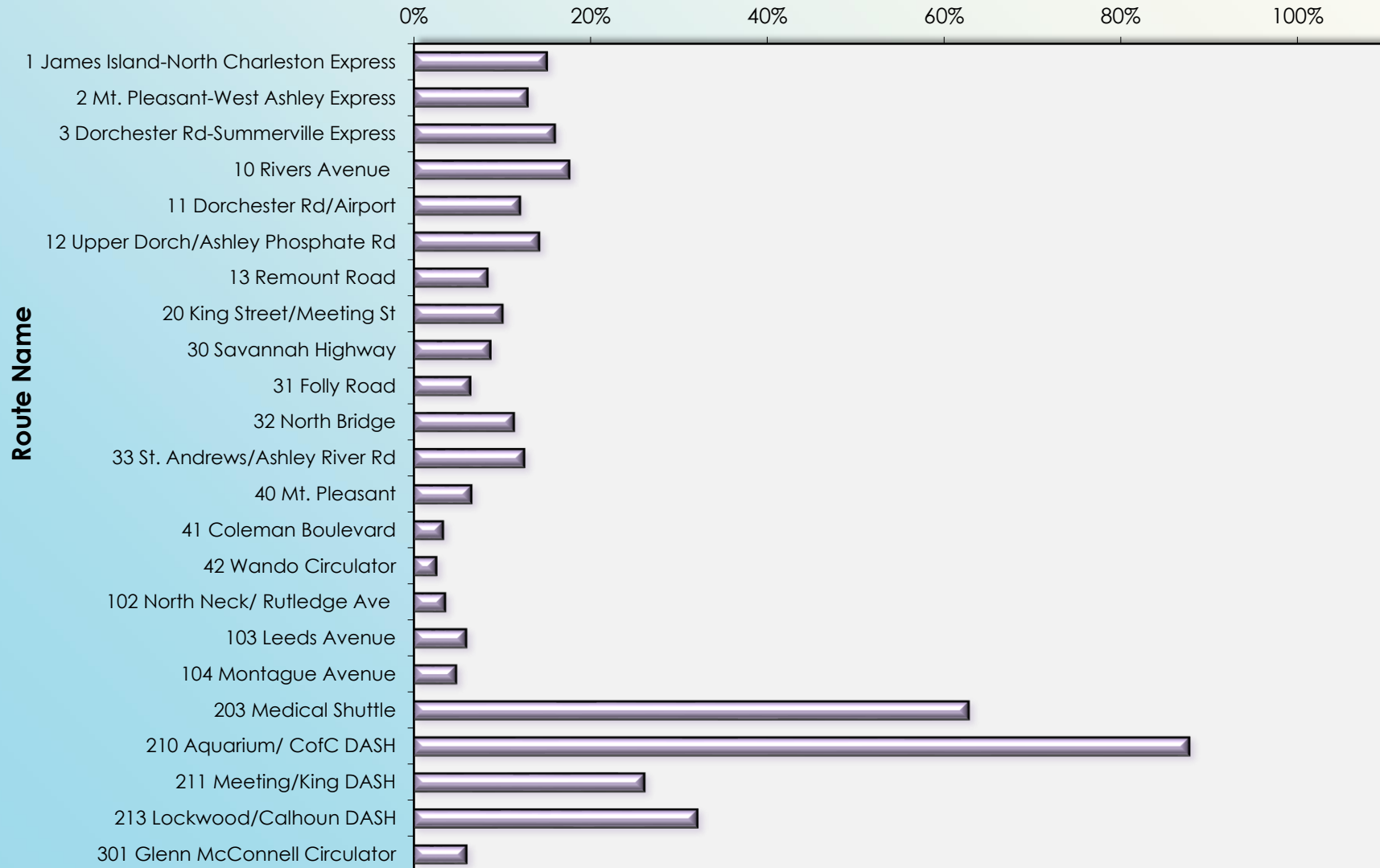
Ridership by Fare Type August 2025



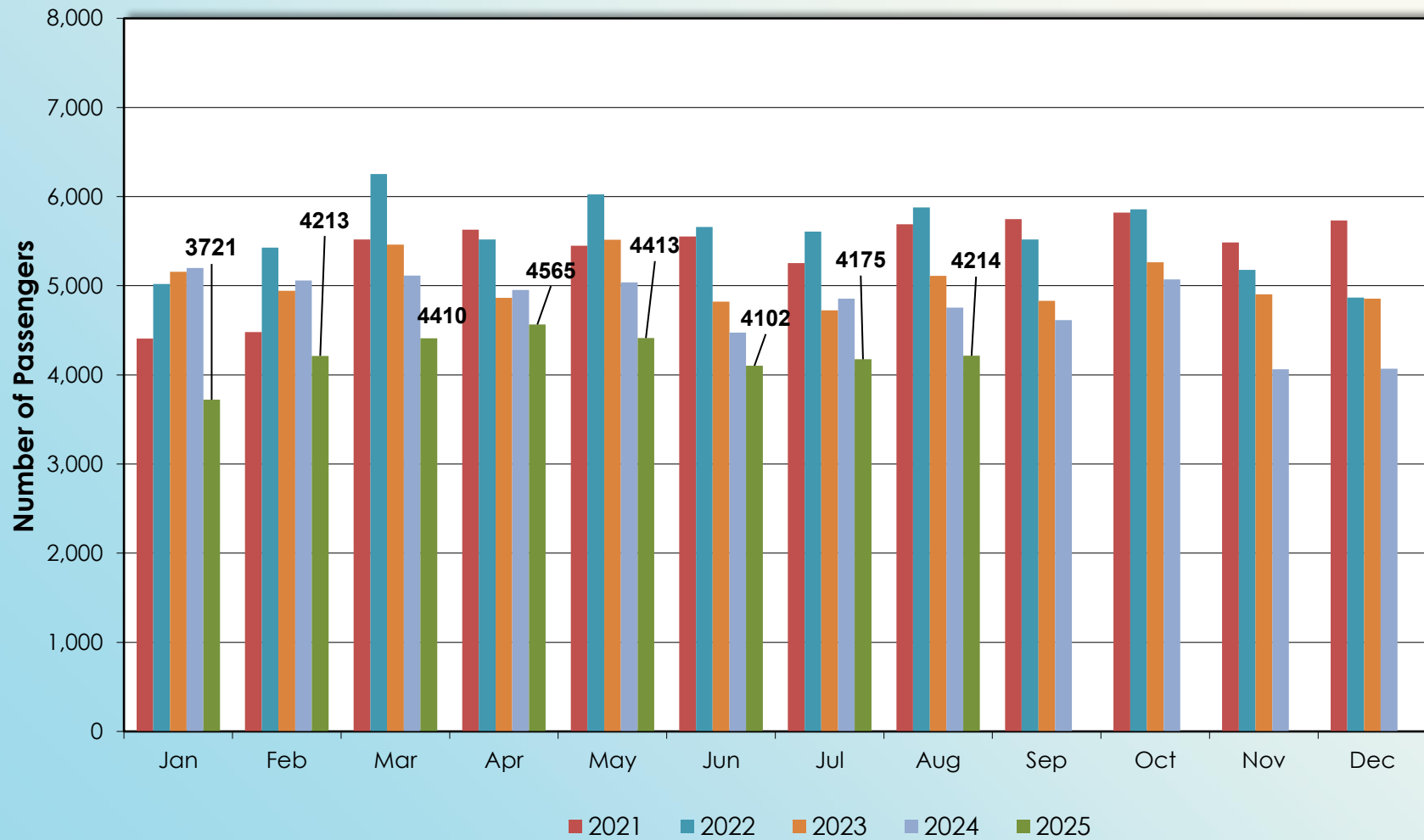
Fixed Route Cost Per Passenger



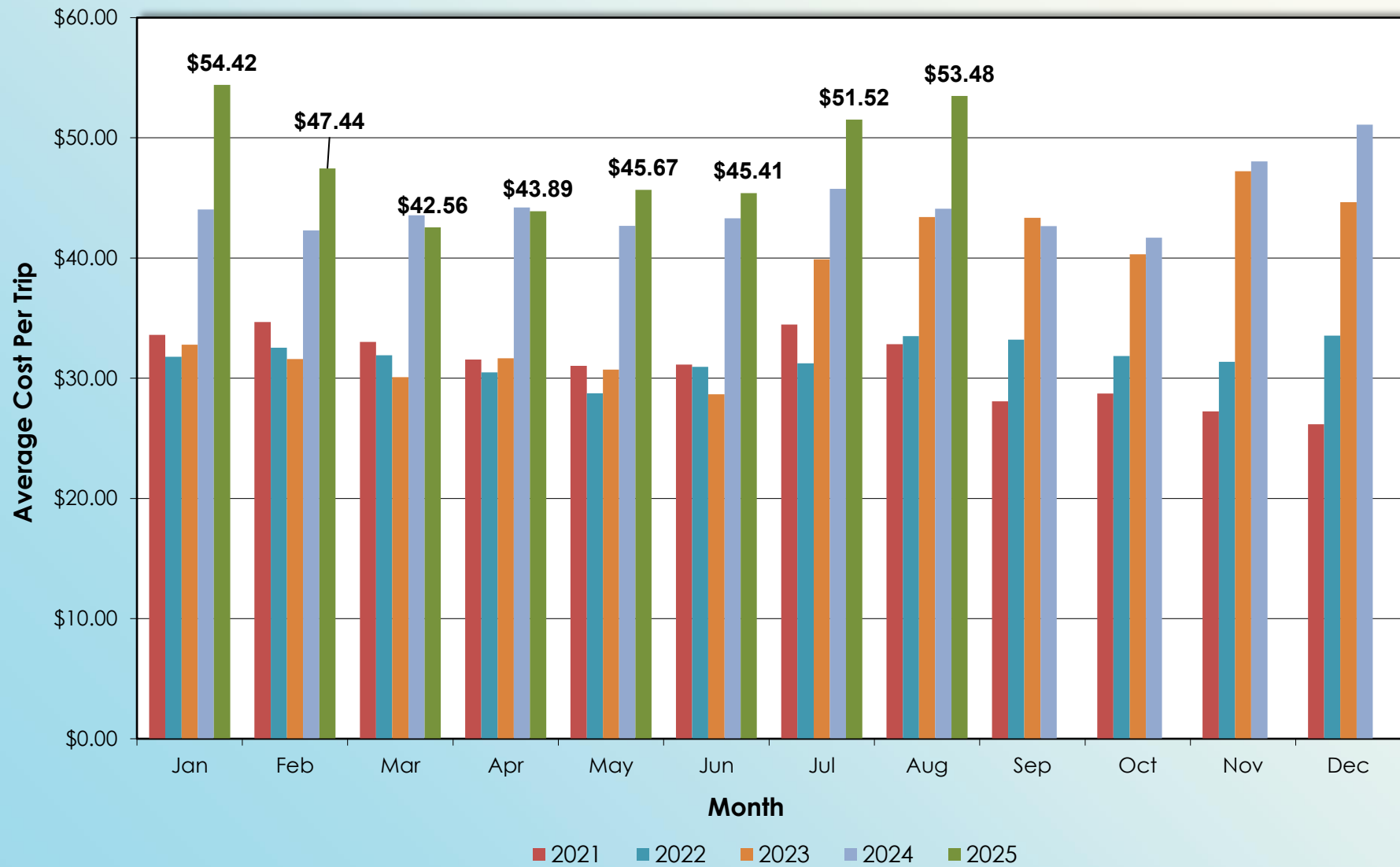
Percent Cost Recovered by Route August 2025



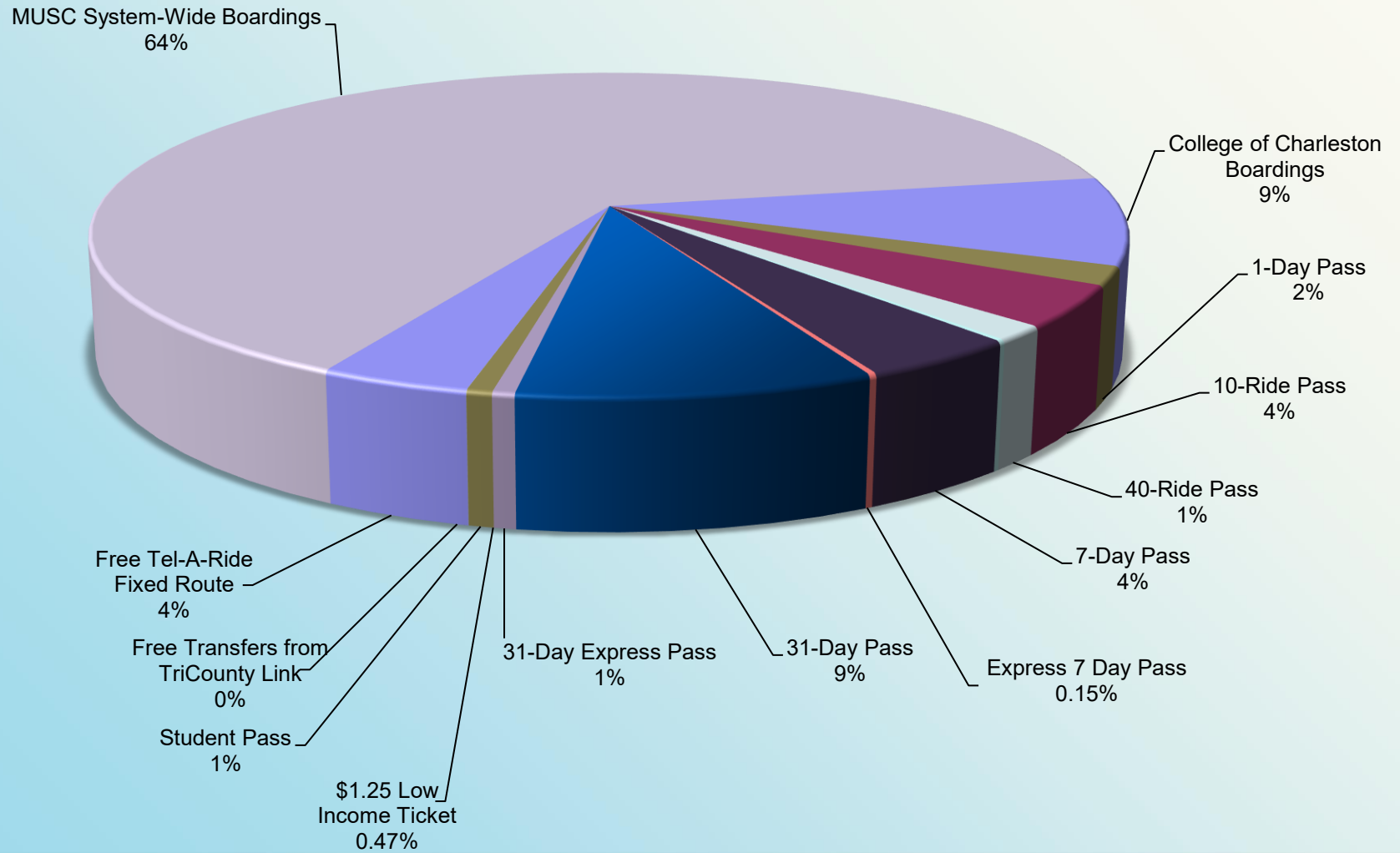
Tel-A-Ride Ridership



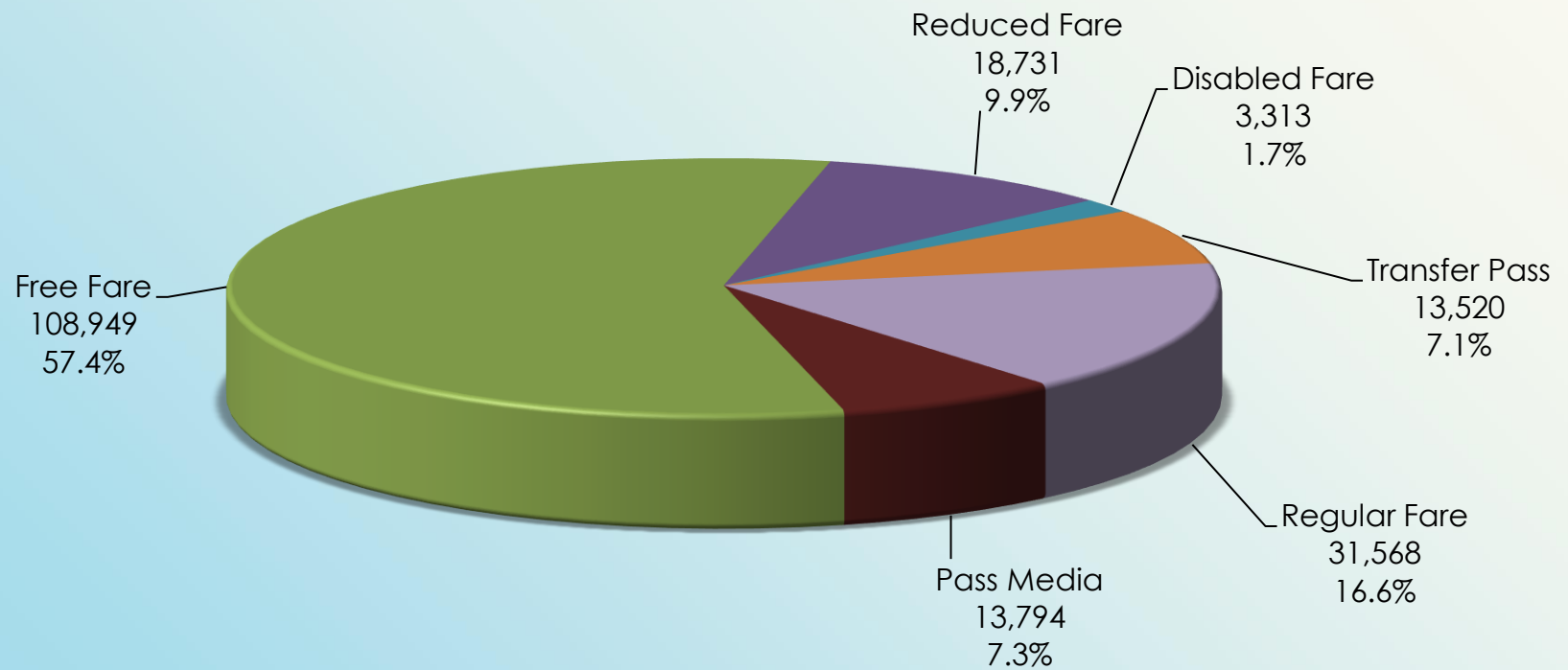
Average Cost Per One-Way Paratransit Trip



Pass Use by Type August 2025

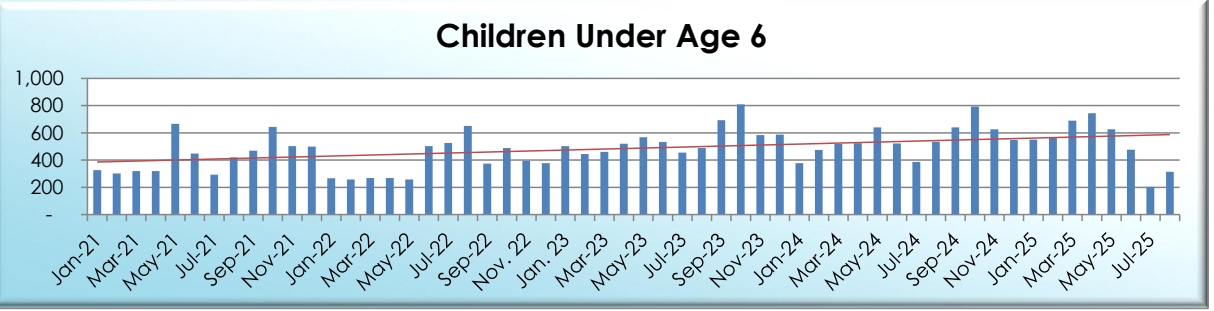
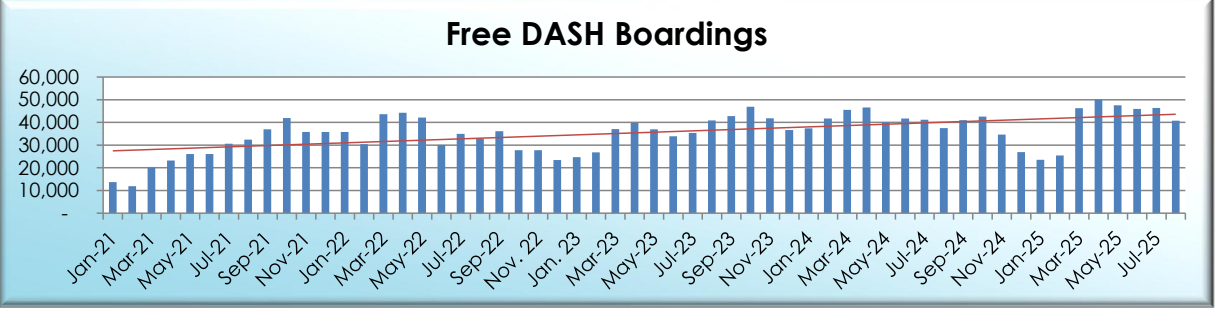
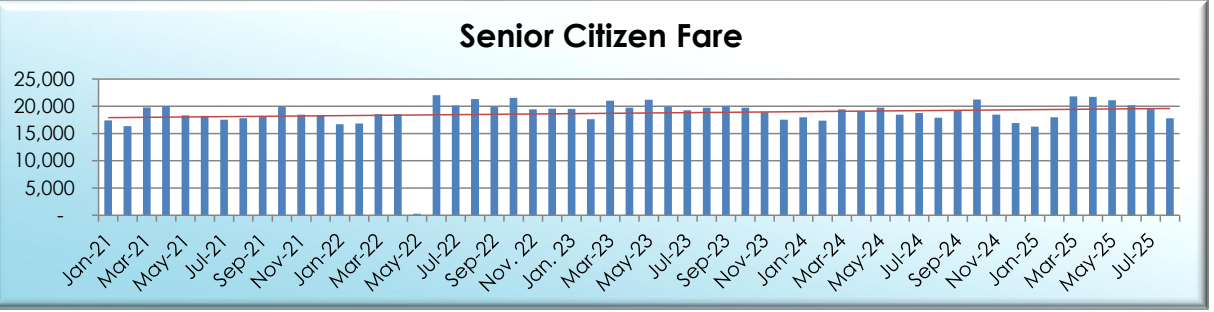
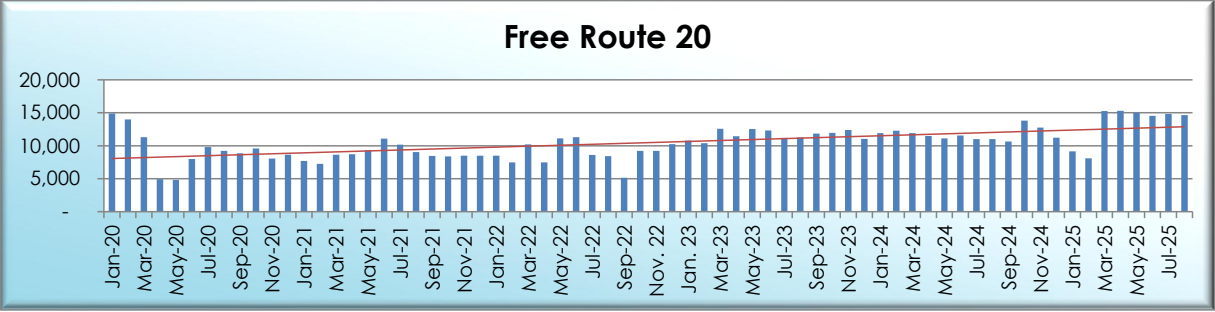
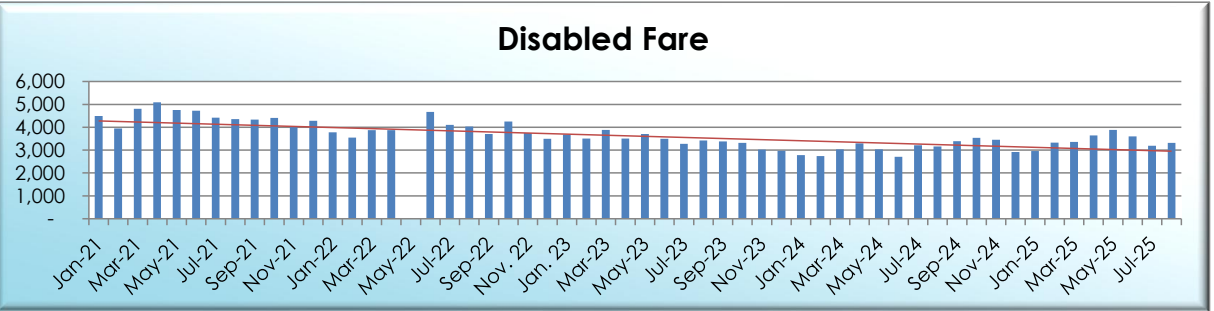
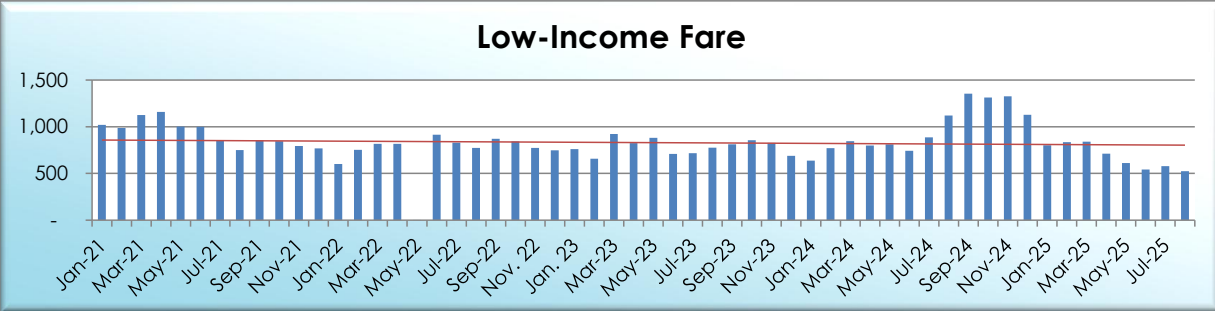
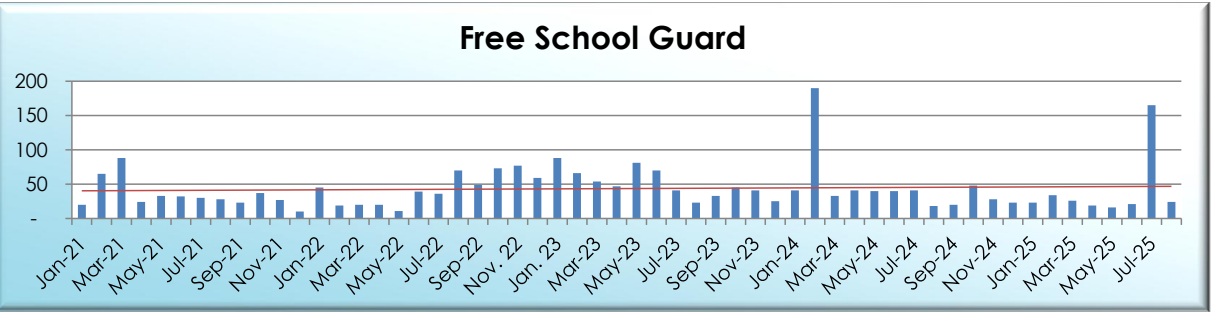
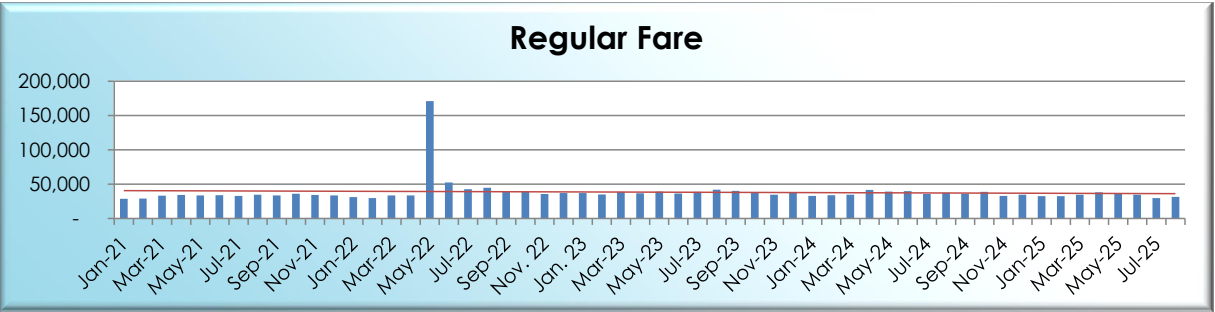


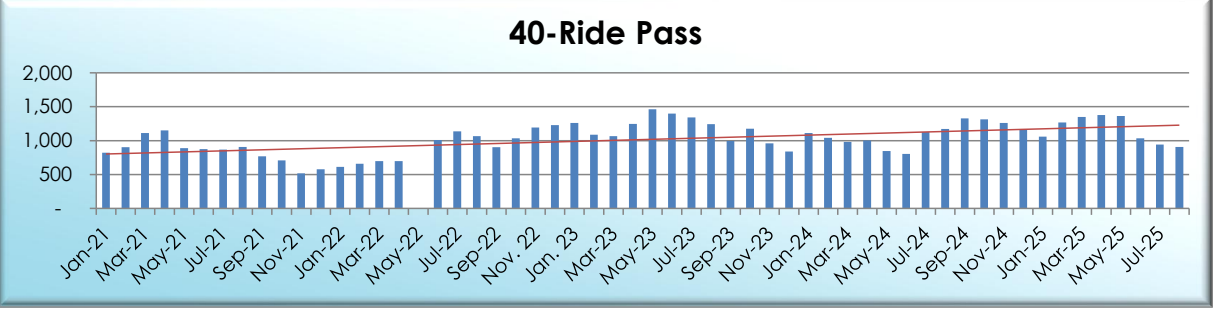
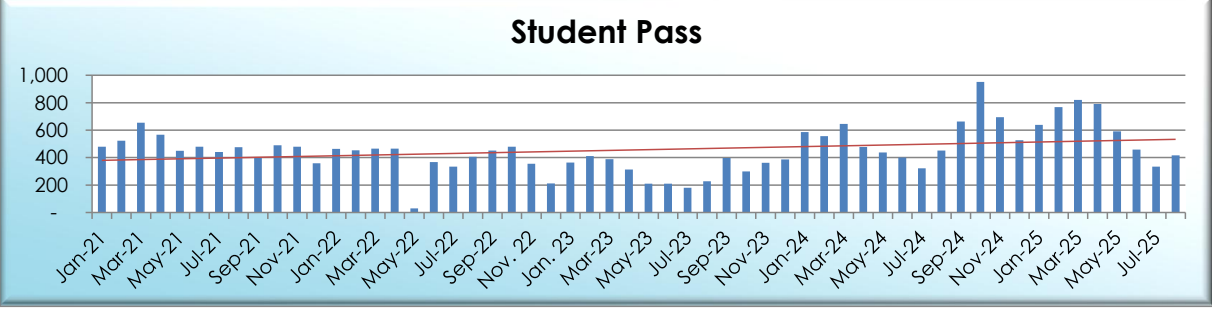
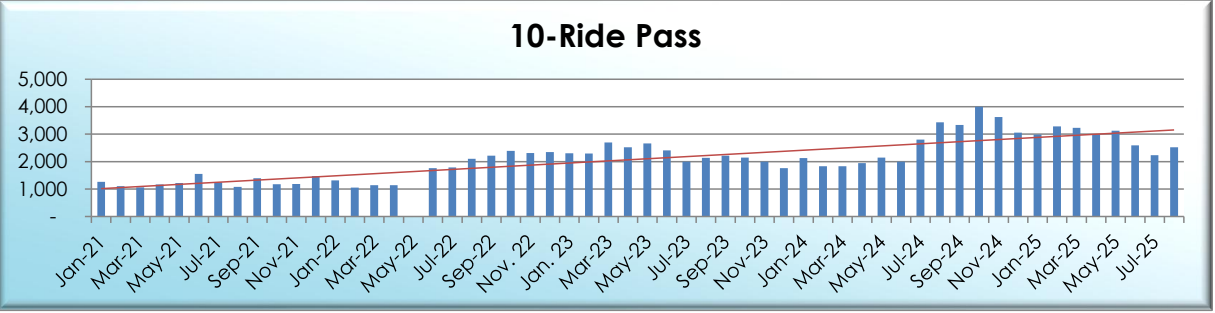
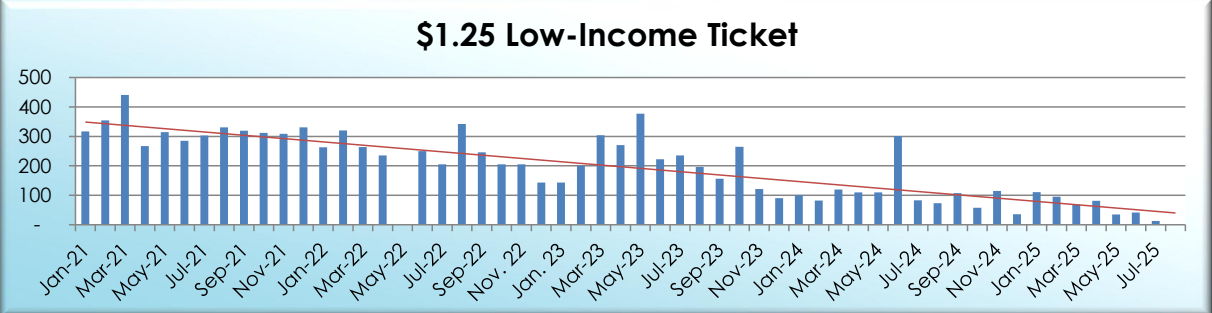
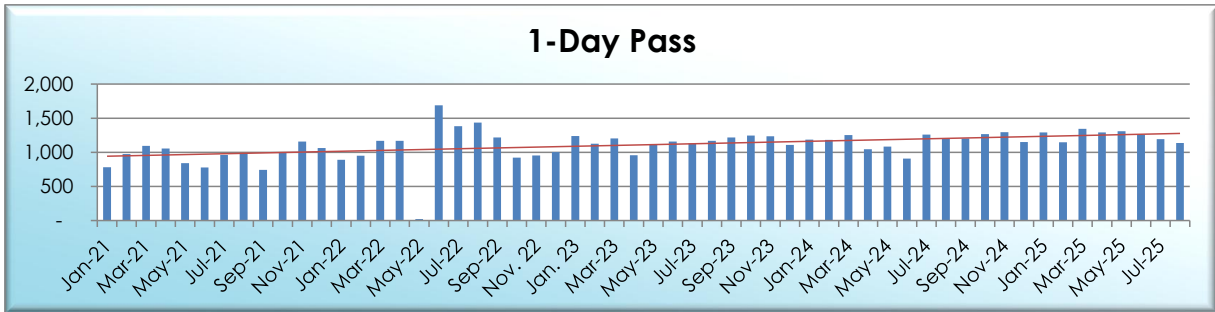
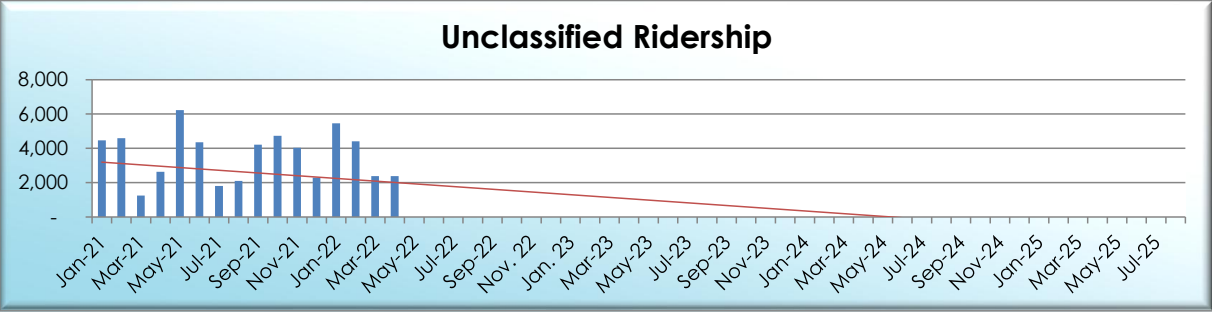
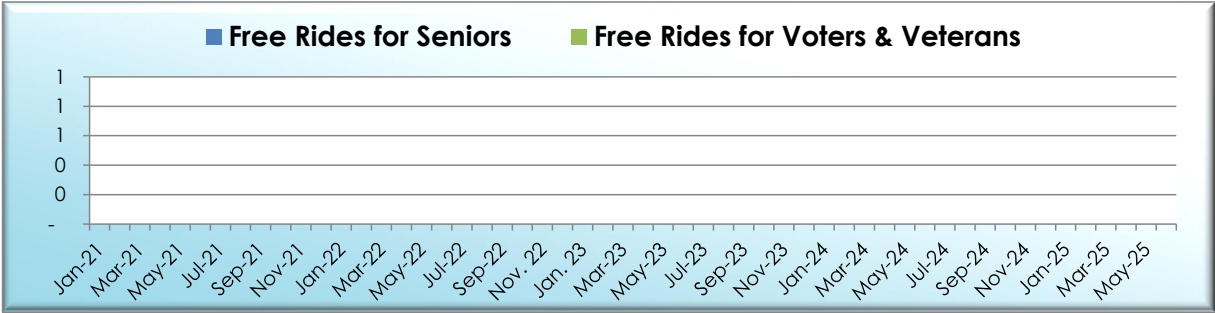
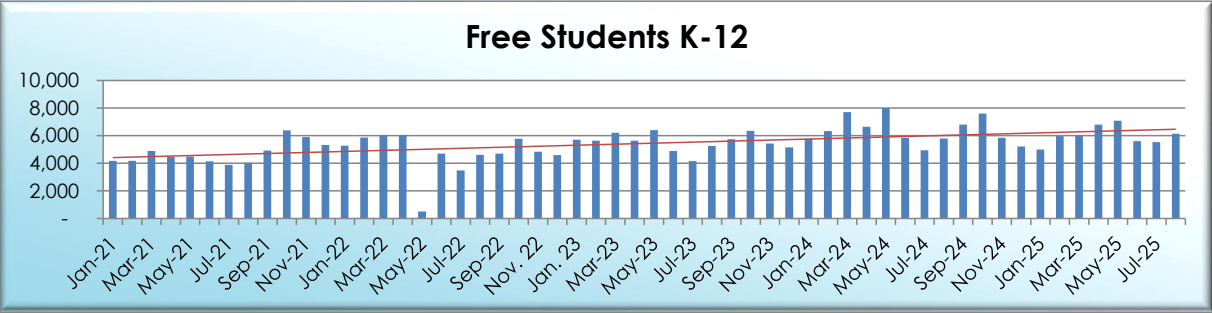
Ridership by Customer Type August 2025

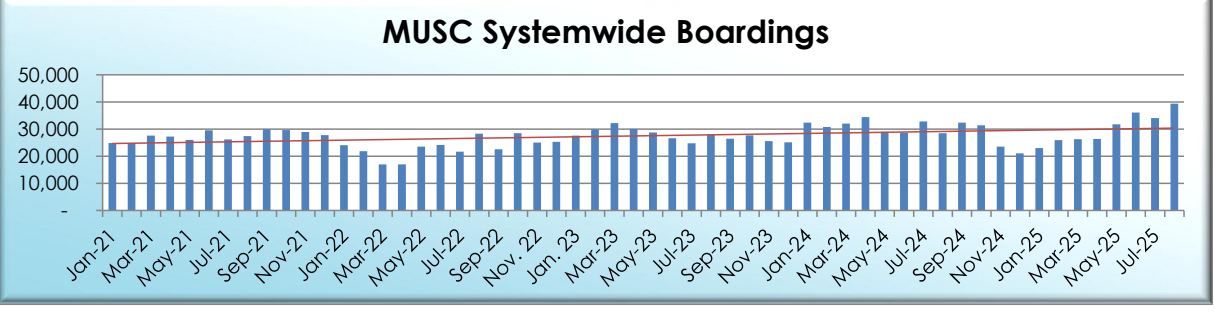
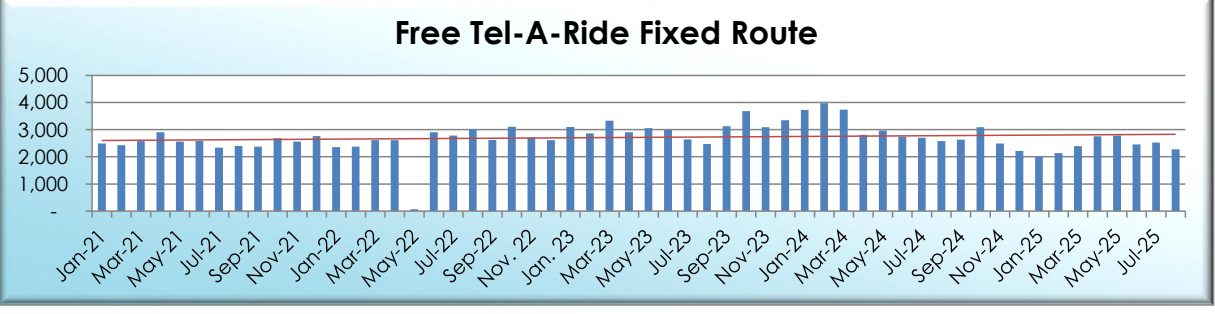
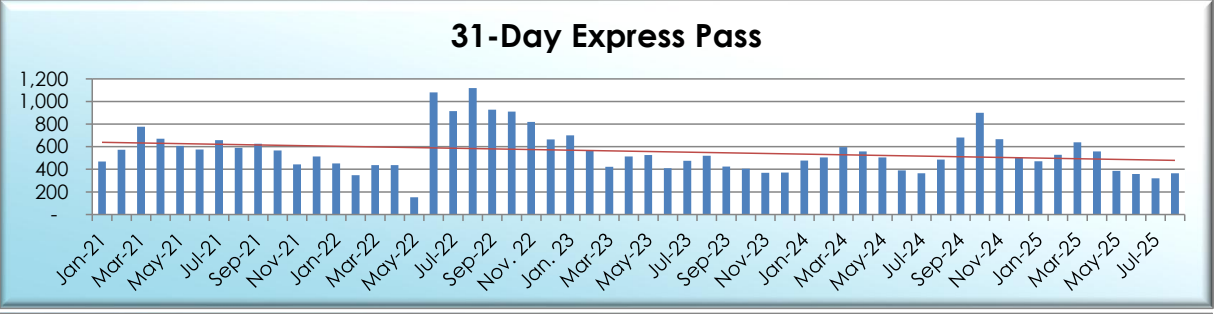
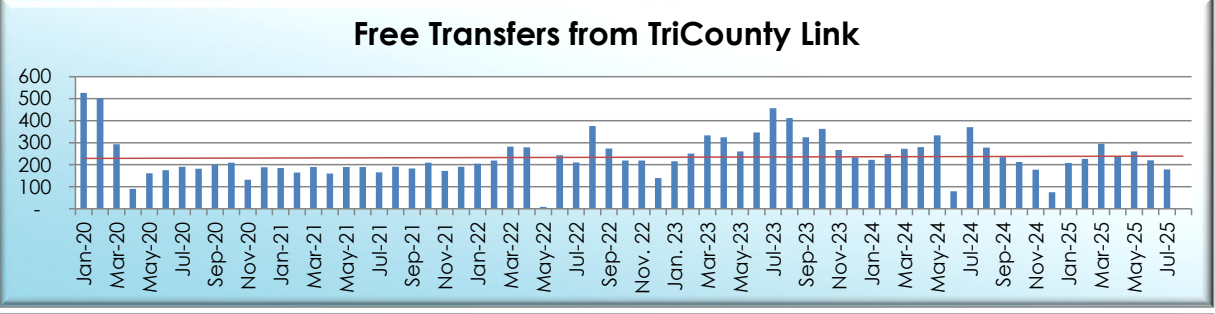
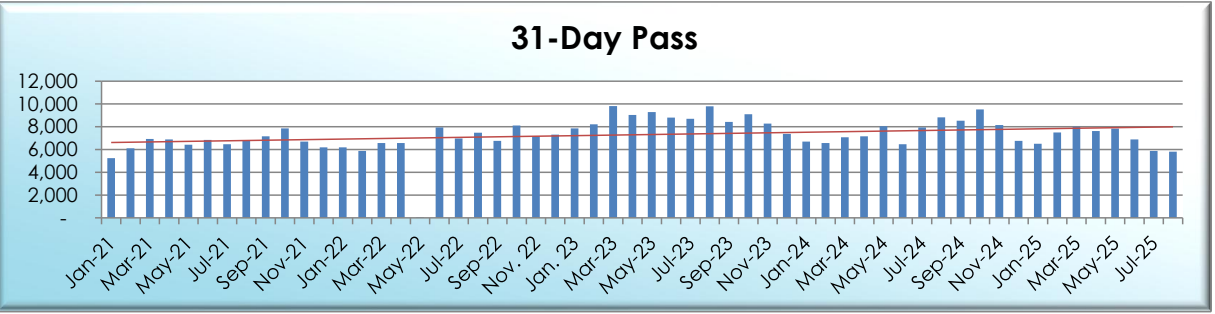
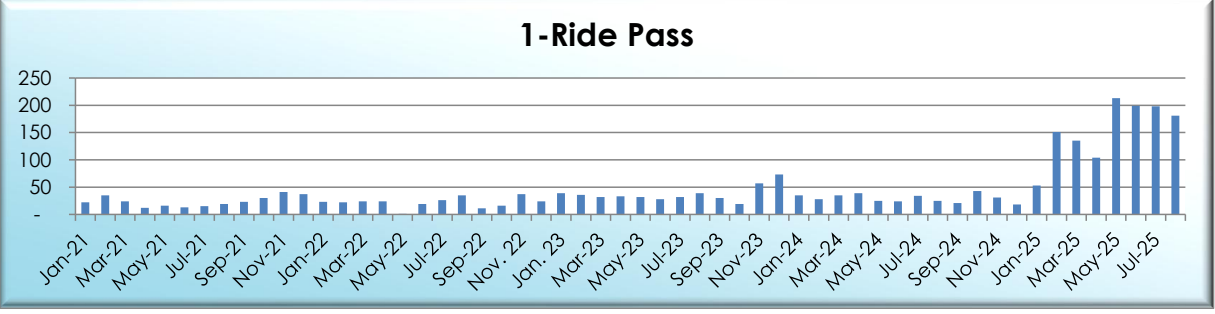
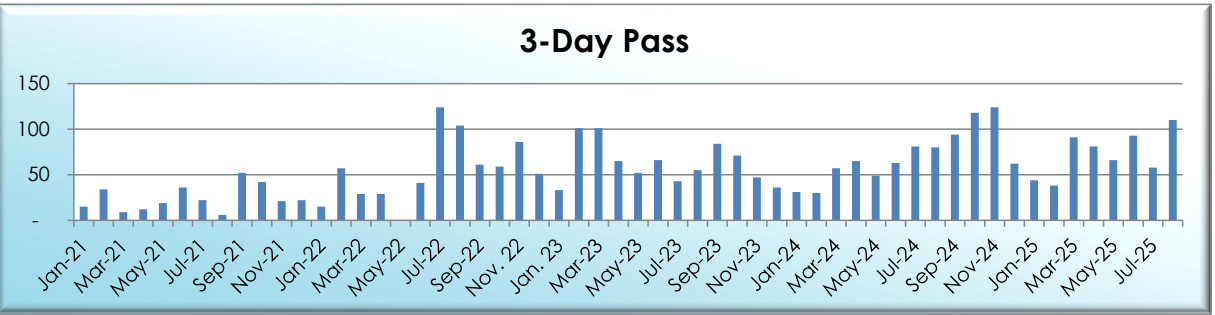
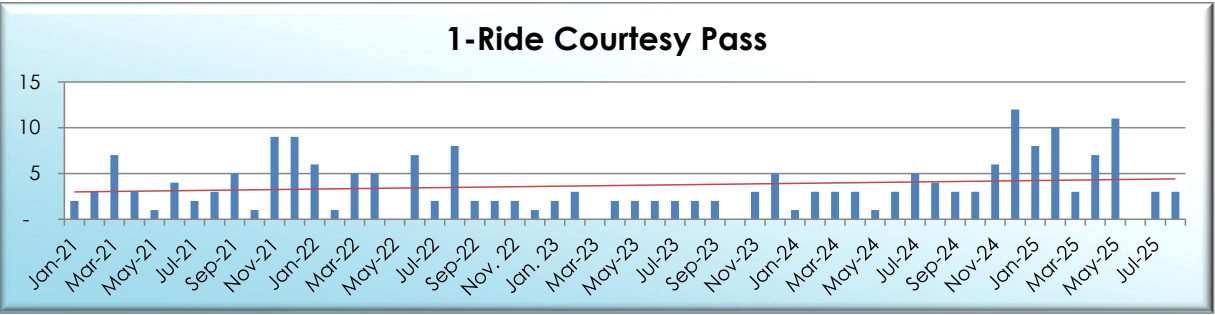


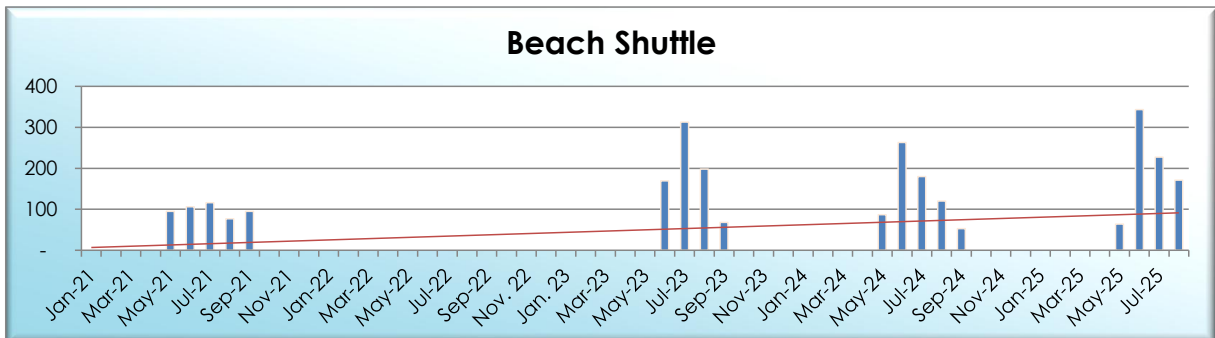
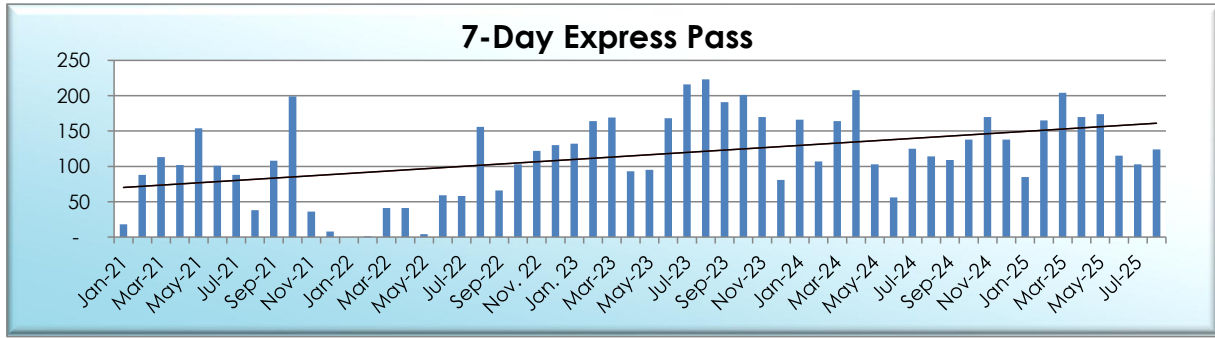
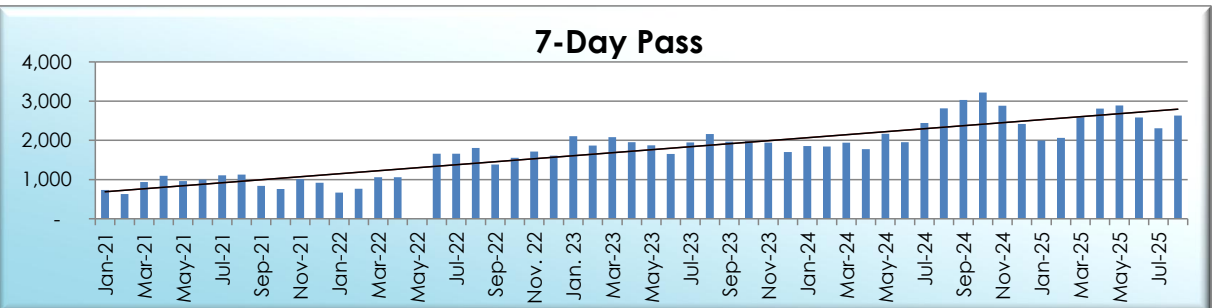
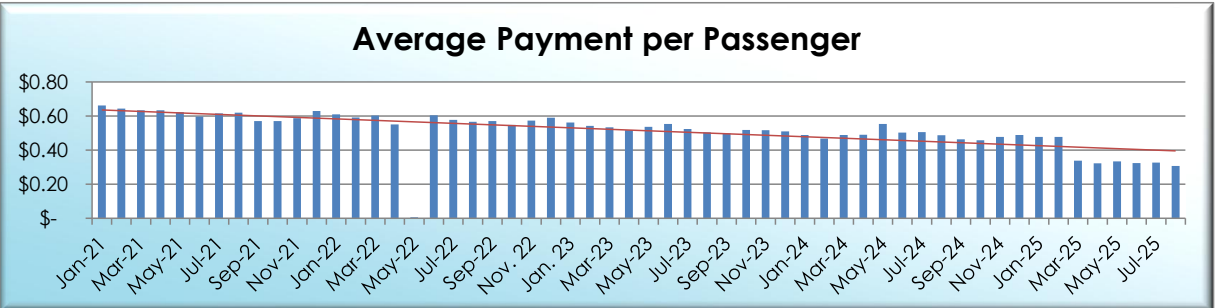
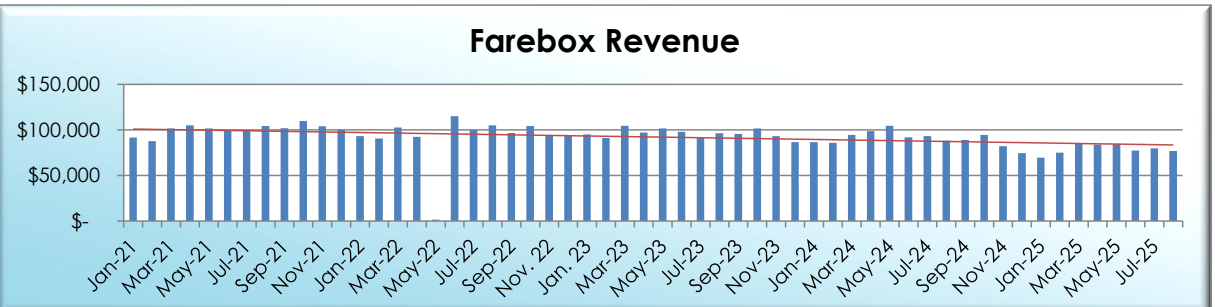
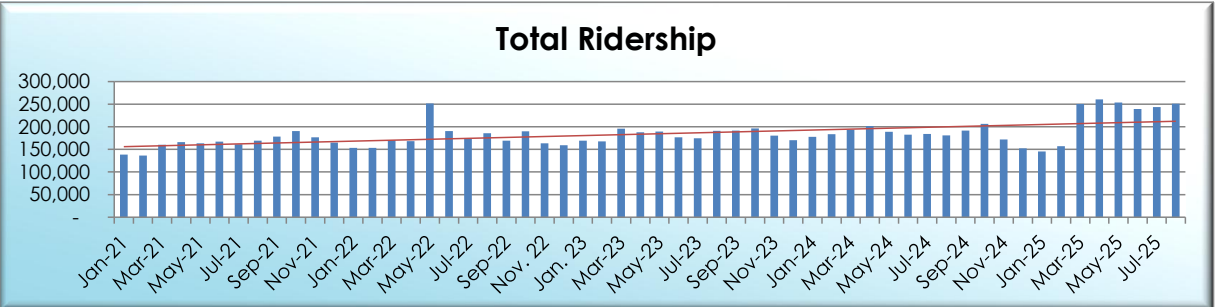
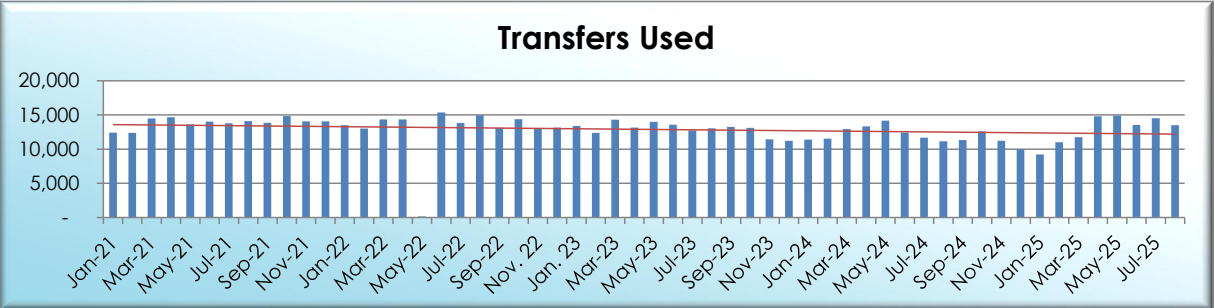
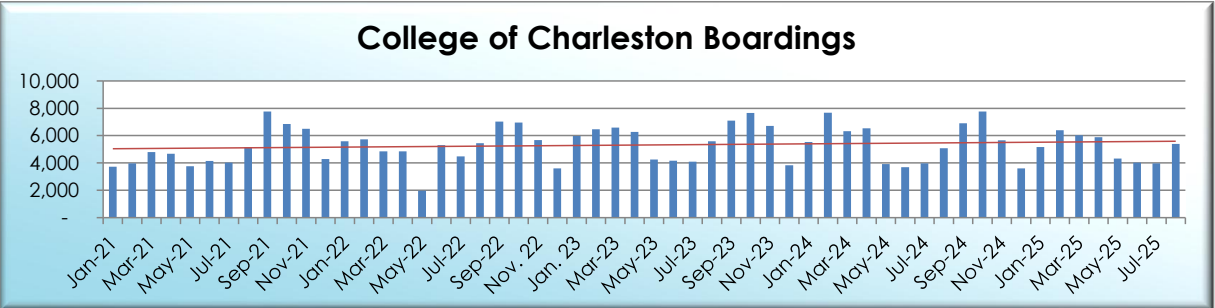
Regular Fare Pass Media Free Fare Reduced Fare Disabled Fare Transfer Pass

Ridership Classification for August 2025		
Type of Fare		
Regular Fare	31,568	12.59%
Low Income Fare	524	0.21%
Disabled Fare	3,313	1.32%
Senior Citizen Fare	17,790	7.09%
Children Under 6	315	0.13%
HOP Shuttle	0	0.00%
Beach Shuttle	171	0.00%
Free School Guard	24	0.01%
Free Route 20	14,642	5.84%
Free DASH Boardings	40,741	16.24%
Free Students K-12	6,150	2.45%
Subtotal	154,919	61.76%
Type of Pass		
1-Day Pass	1,137	0.45%
10-Ride Pass	2,523	1.01%
40-Ride Pass	907	0.36%
3-Day Pass	110	0.04%
7-Day Pass	2,635	1.05%
7-Day Express Pass	124	0.05%
31-Day Pass	5,811	2.32%
31-Day Express Pass	366	0.15%
\$1.25 Low Income Ticket	0	0.00%
Student Pass	417	0.17%
1-Ride Courtesy Pass	3	0.00%
1-Ride Pass	181	0.07%
Free Transfers from TriCounty Link	0	0.00%
Free Tel-A-Ride Fixed Route	2,282	0.91%
MUSC System-Wide Boardings	39,405	15.71%
College of Charleston Boardings	5,387	2.15%
Total Passes	82,395	32.85%
Transfers		
Issued	23,128	
Transfers Used	13,520	5.39%
Wheelchair Count	303	
Unclassified Ridership	0	0.00%
Total Ridership	250,834	100.00%



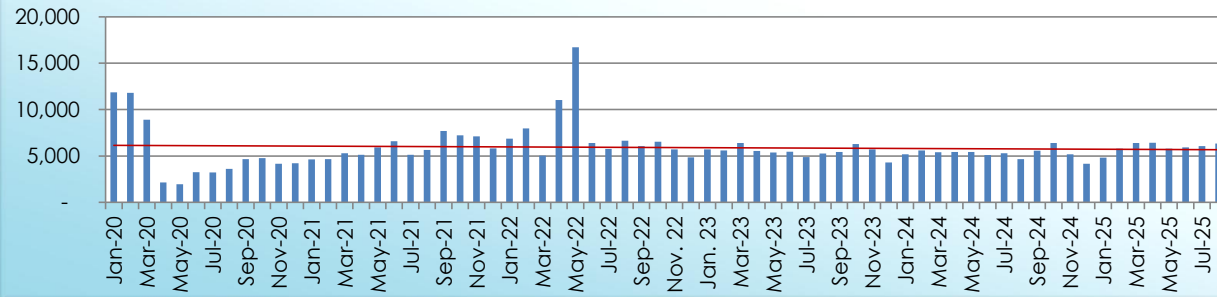




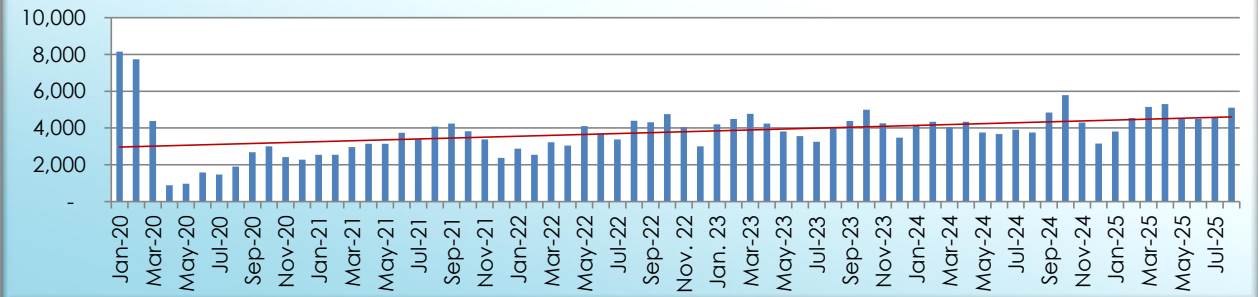


Ridership Trends by Route

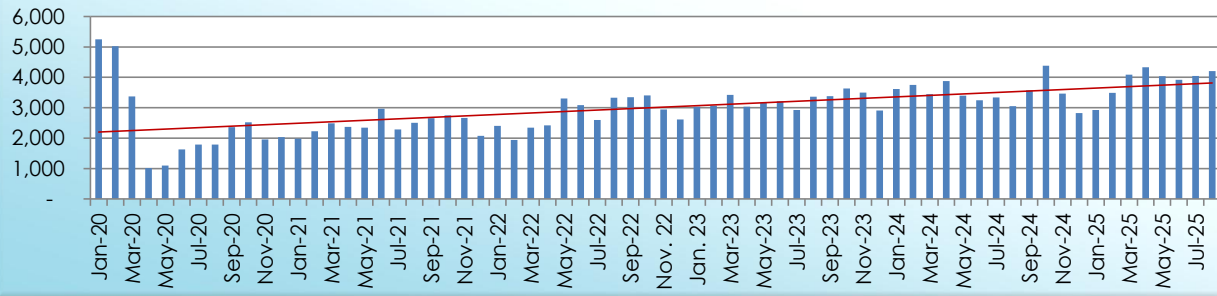
1 James Island-North Charleston Express



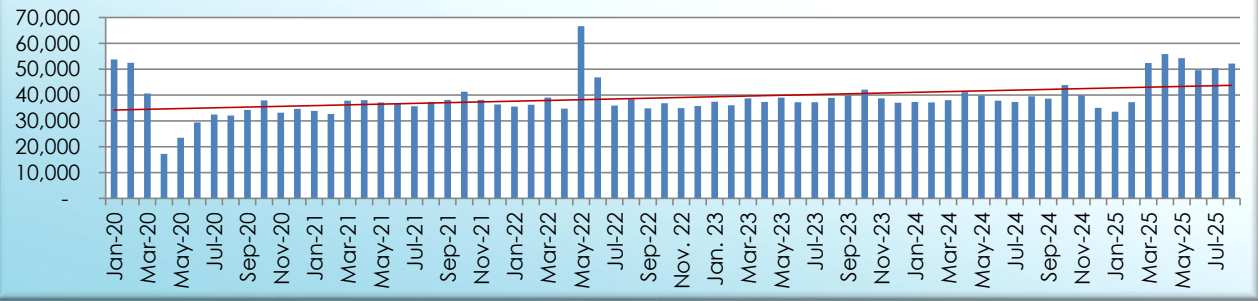
2 Mt. Pleasant - West Ashley Express



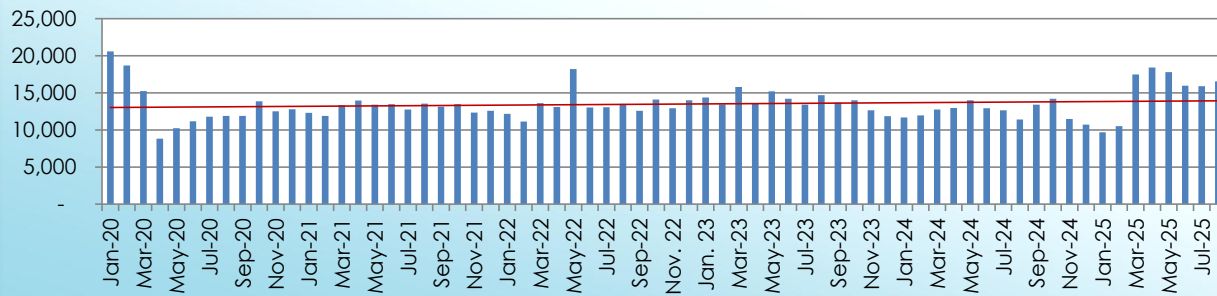
3 Dorchester Road Express



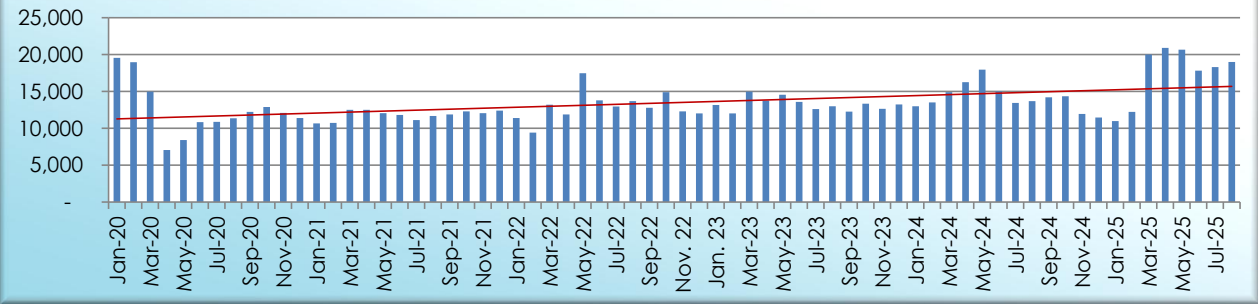
10 Rivers Avenue



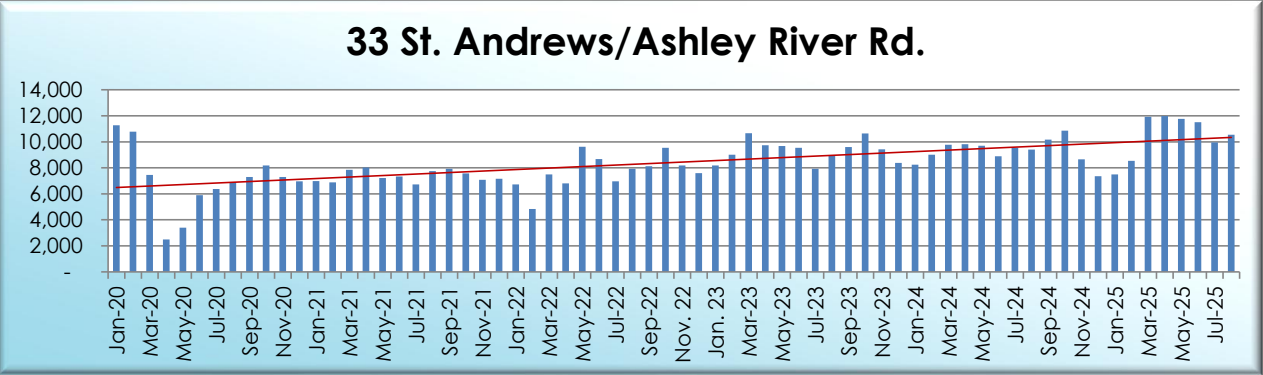
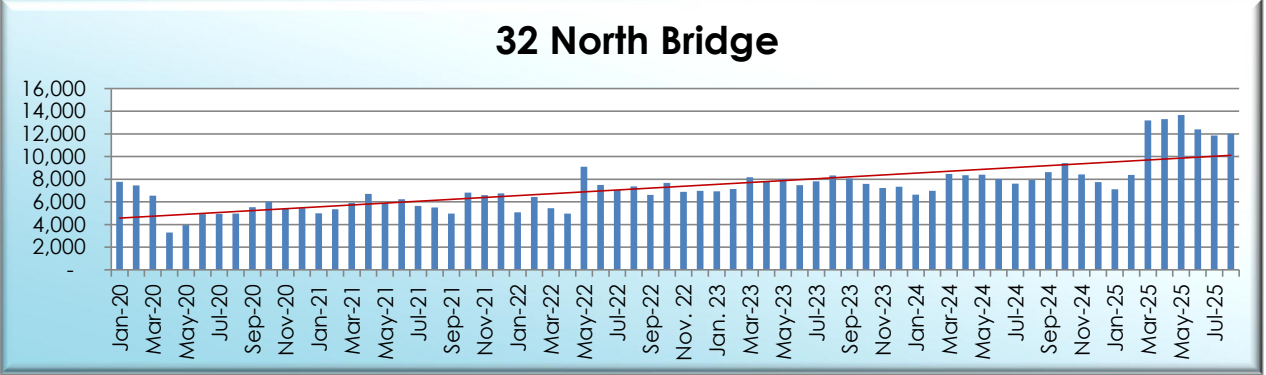
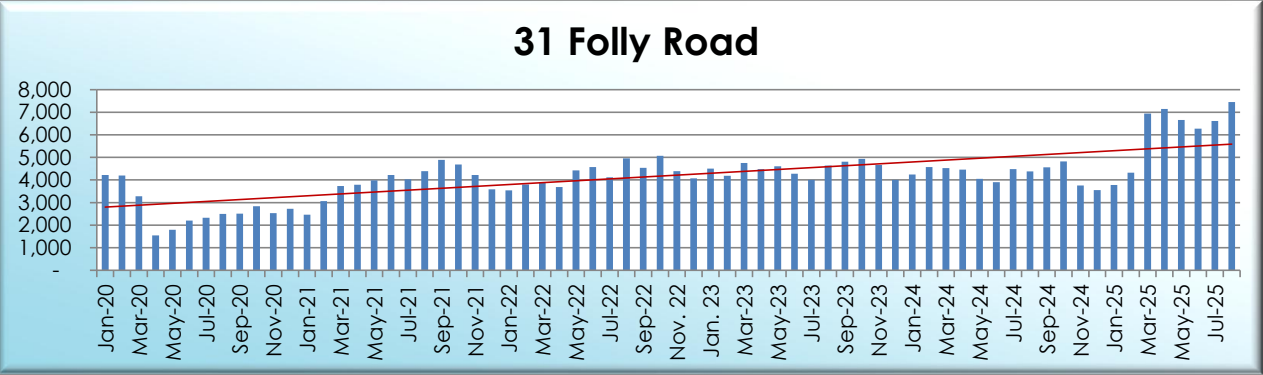
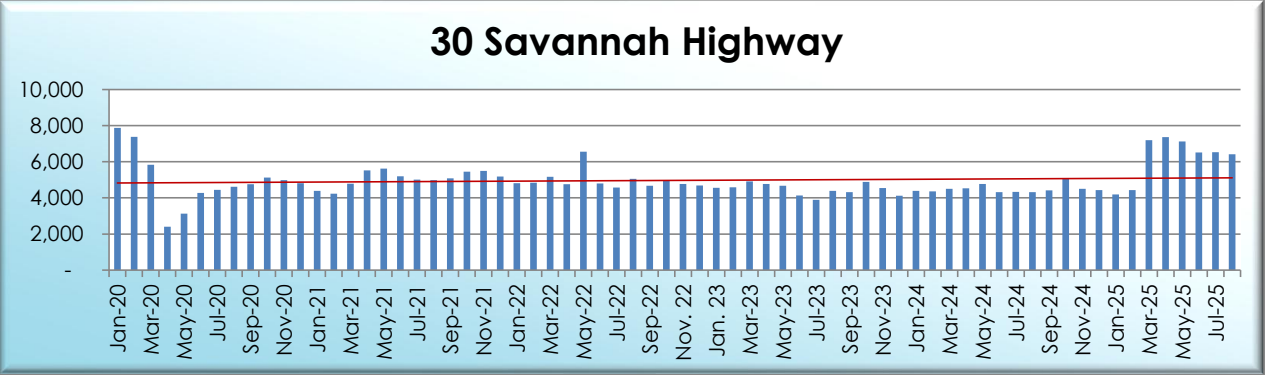
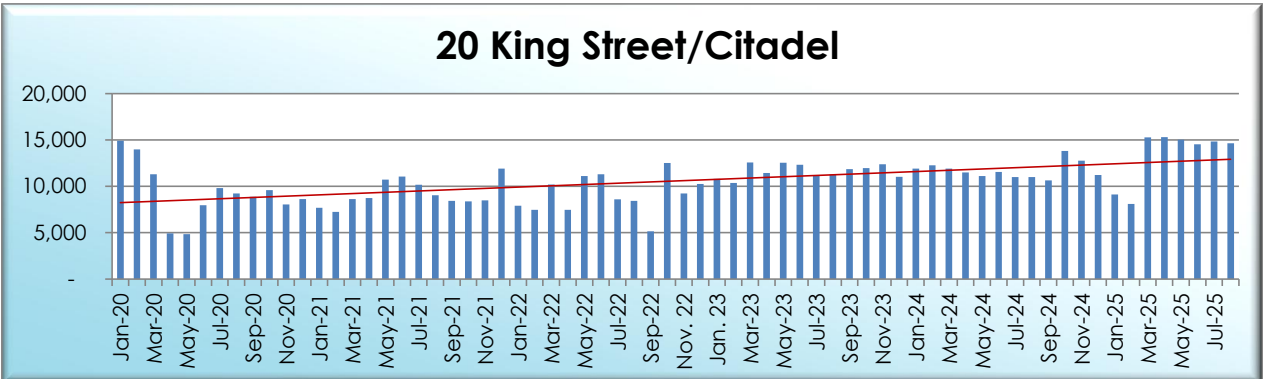
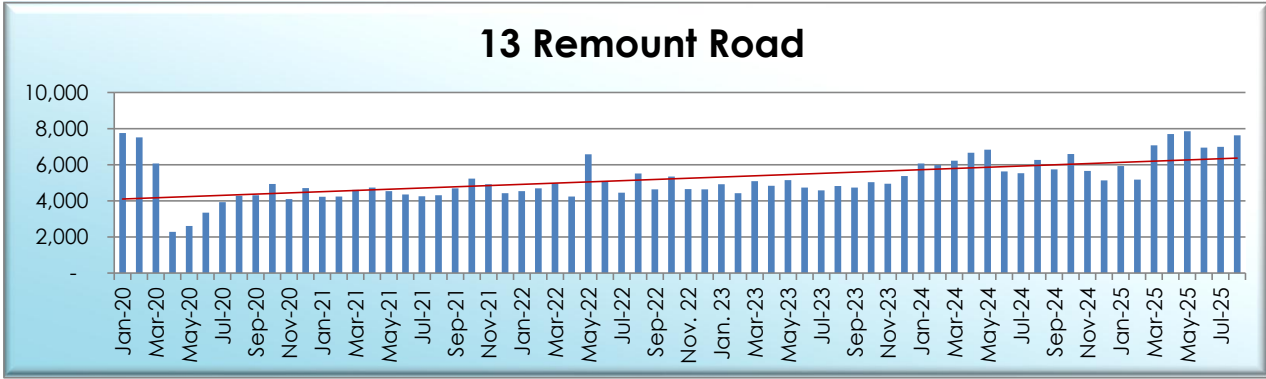
11 Dorchester/Airport



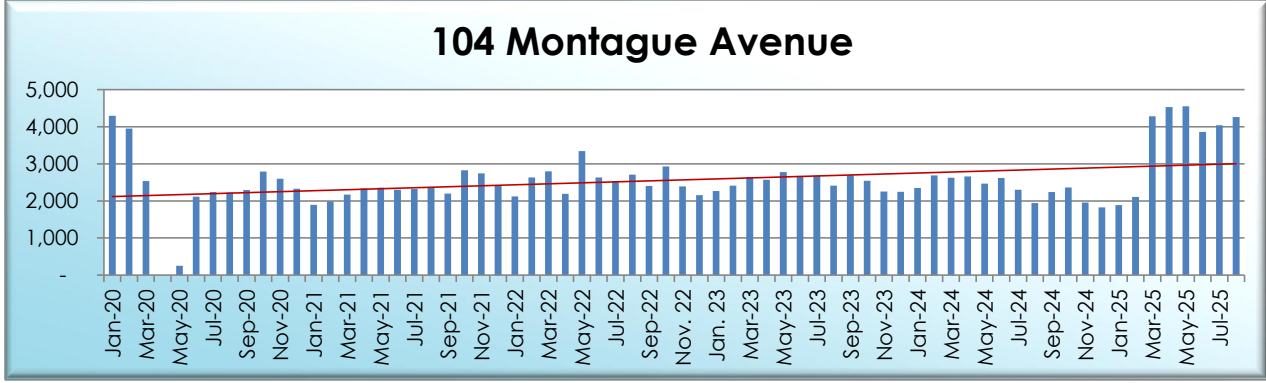
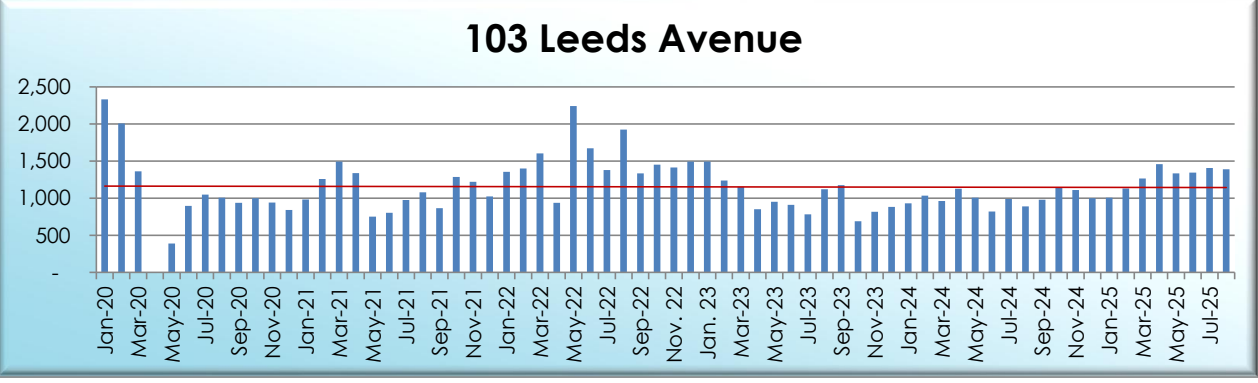
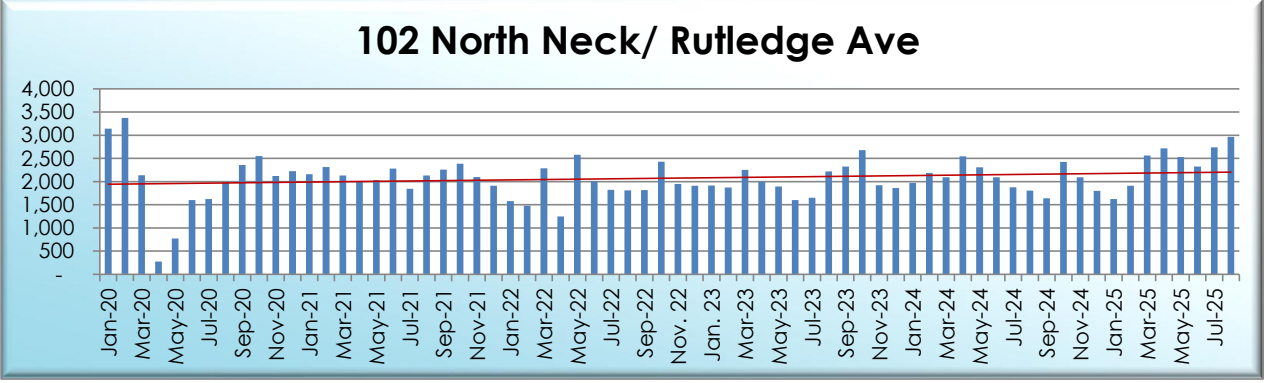
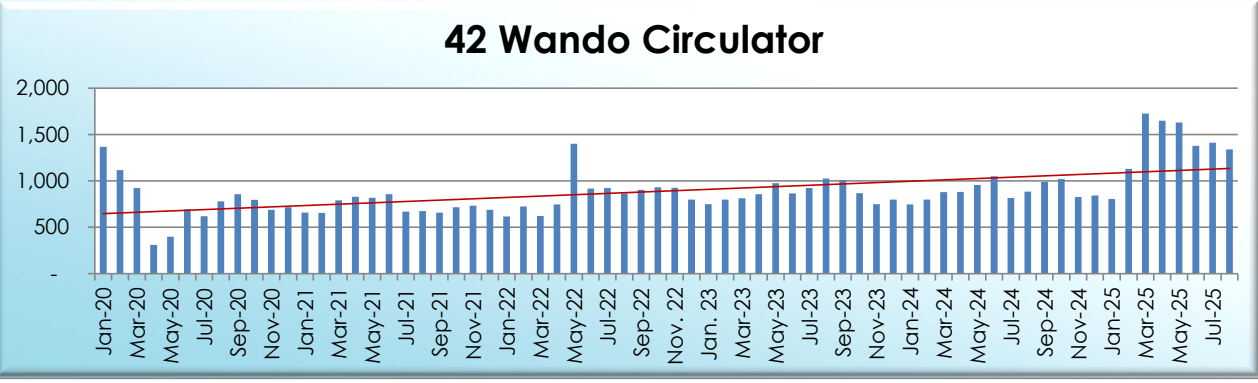
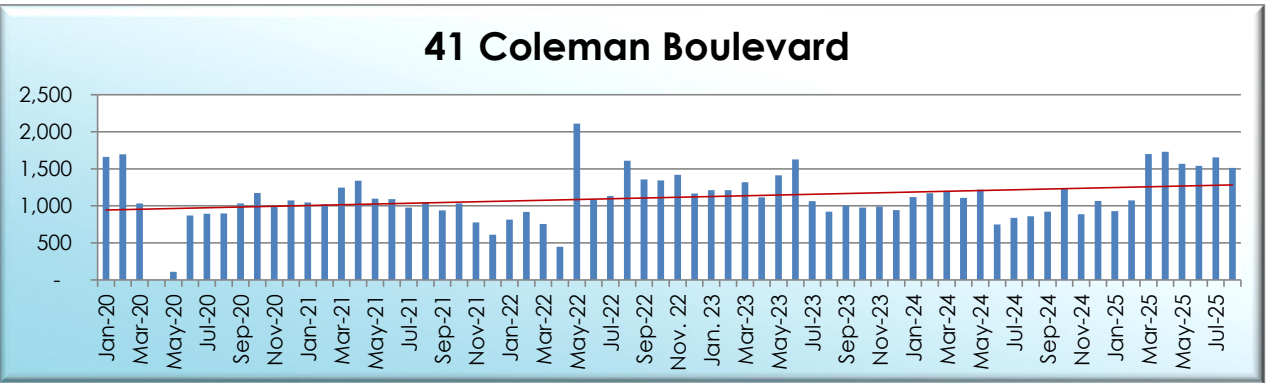
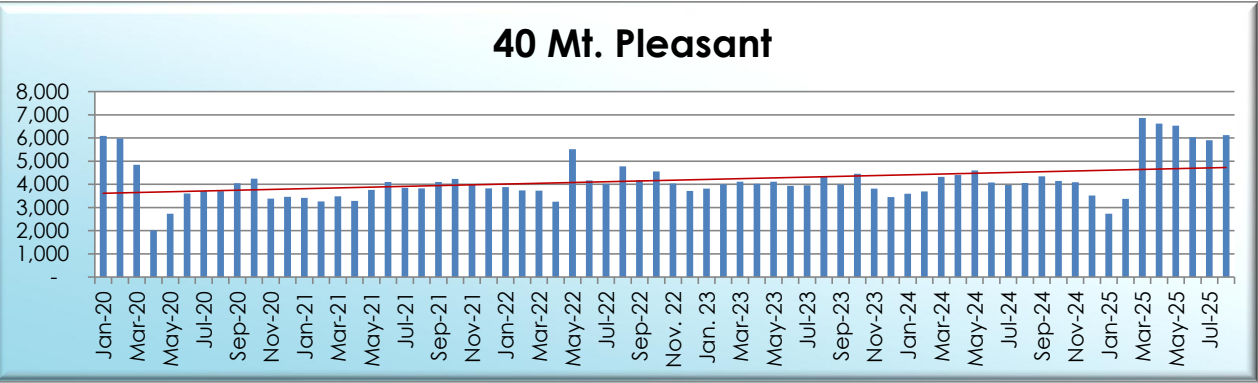
12 Upper Dorchester AFB



Ridership Trends by Route

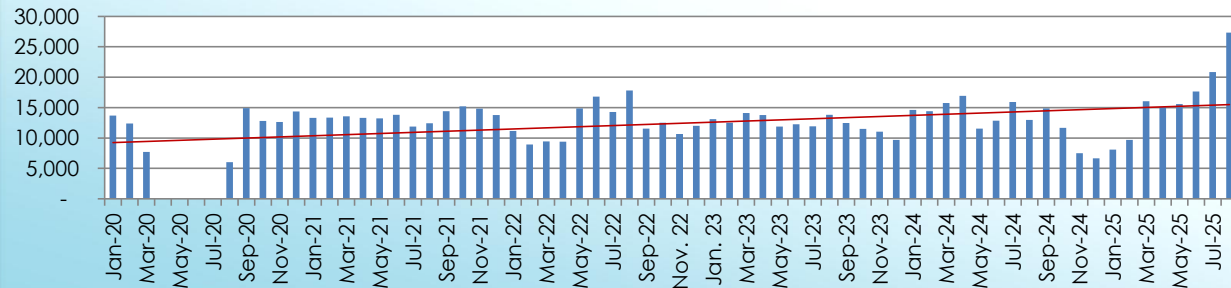


Ridership Trends by Route

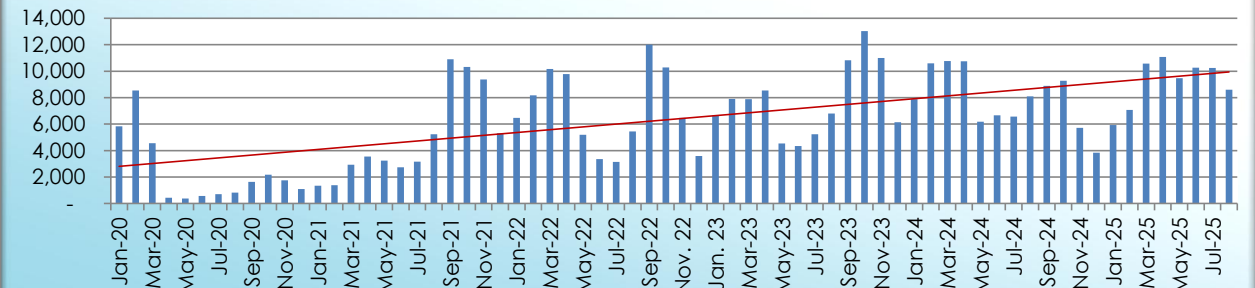


Ridership Trends by Route

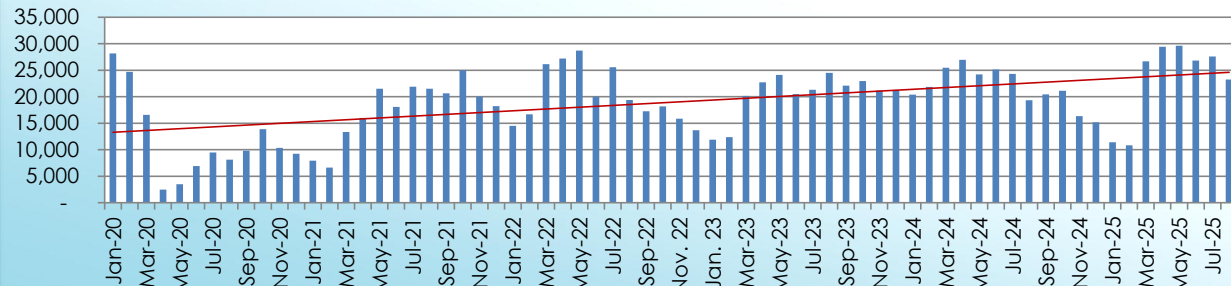
203 Medical University Shuttle



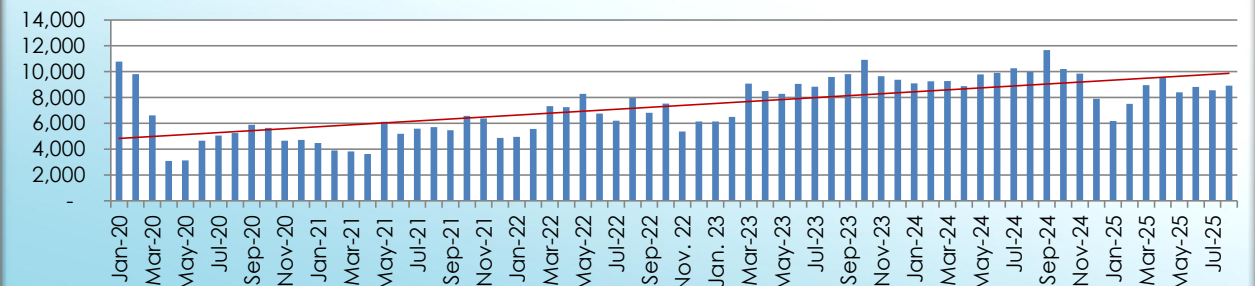
210 Aquarium / CofC DASH



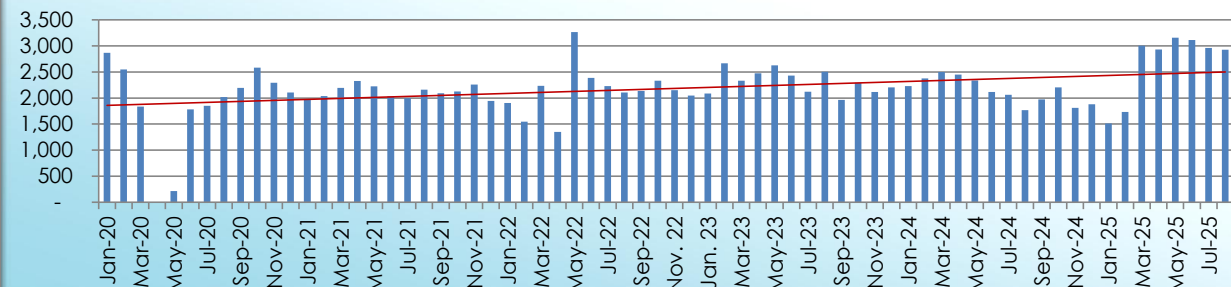
211 Meeting/King DASH



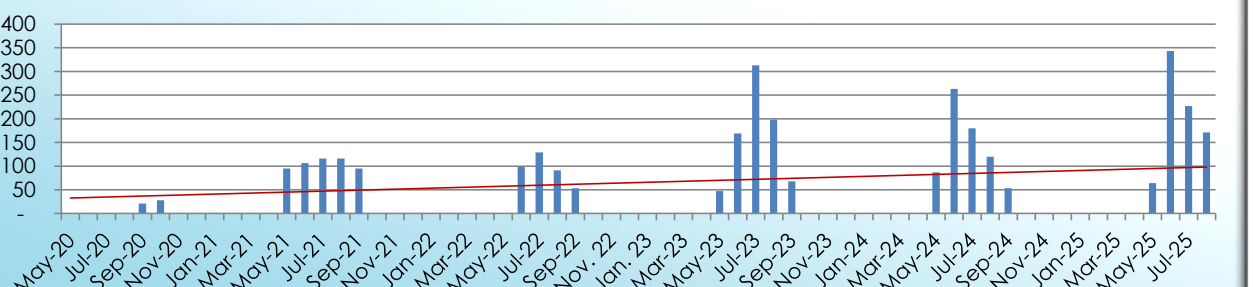
213 Lockwood/Calhoun DASH



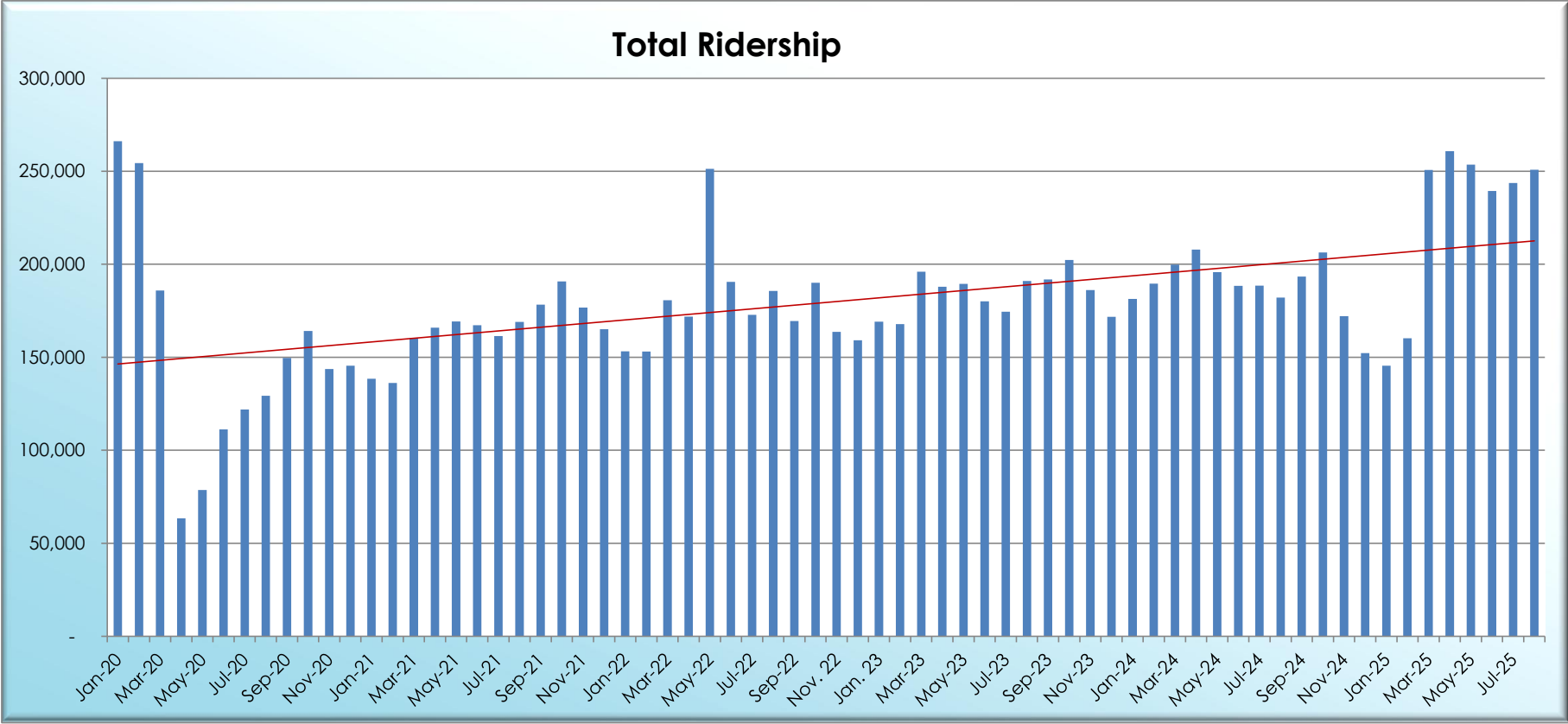
301 Glenn McConnell Circulator



Beach Shuttle



Ridership Trends by Route



Farebox and Pass Revenue History

