

Thank you for your interest in CARTA OnDemand, an on-demand transportation service for seniors and approved Tel-A-Ride customers. This application is for senior riders (**60 years and older**) only.

If you have a disability or mobility impairment, you must apply through CARTA's Tel-a-Ride application process. The Tel-a-Ride application and additional details can be found on CARTA's website at:

www.ridecarta.com/services/tel-a-ride/

Please note that after completing this application, it must be submitted either:

1. **In-person** with an official photo ID, or by mail with a scanned copy of your official photo ID attached, to: **5790 Casper Padgett Way, North Charleston SC 29406** | **Attn:** CARTA OnDemand ; or
2. **Electronically** with a scanned copy of your official photo ID attached to publiccomment@bcdco.com
Attn: CARTA OnDemand

EXAMPLES OF AN OFFICIAL PHOTO ID INCLUDE:

- State Driver's License
- State Issued ID Card
- Military ID
- Passport or Passport Card

PERSONAL / CONTACT INFORMATION

Name (first, middle, last): _____

Date of Birth: _____ Age: _____

Home Address: _____ Apt. #: _____

City: _____ Zip Code: _____

Cell Phone Number: _____ Email Address: _____

In case of emergency, whom should we contact?

Name (first, middle, last): _____

Phone Number: _____ Relationship: _____

PROGRAM QUESTIONS

Do you have a smartphone with internet access? Yes: ☐ No: ☐

Do you have a credit or debit card to use as your payment method? Yes: ☐ No: ☐

You **must have** an existing Uber and/or Lyft account to receive vouchers. Please indicate which account(s) you have along with phone number and email address associated with your existing account.

☐ Uber Account | Cell Number: _____ Email: _____

☐ Lyft Account | Cell Number: _____ Email: _____

Four (4) vouchers are allocated weekly, please select how you wish to allocate your weekly vouchers*:

Uber: ☐ Lyft: ☐ Split between services*: ☐

Are you a current Tel-A-Ride Customer? Yes: ☐ No: ☐

Are you a current CARTA Customer? Yes: ☐ No: ☐

** Tel-A-Ride customers cannot split vouchers between the two services - you can only choose Uber or Lyft for your vouchers.*

USER AGREEMENT*

☐ I have read and agree to the following:

You understand and agree that by participating in the CARTA OnDemand program CARTA will receive information about your ride history, including: the zip code and addresses of your pick-up and drop-off locations, the vehicle option (i.e. Lyft Classic or UberX), date and time of your ride, duration of the ride, and the cost of the ride. CARTA may also provide email communications to you that include but are not limited to the following: marketing communications, newsletters, CARTA service updates, CARTA news, CARTA promotions, and CARTA surveys. All marketing material from CARTA will provide you the ability to unsubscribe.

**All information submitted in this application will be kept confidential*



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